

# **TencentDB for TcaplusDB**

## **Contact Us**

### **Product Documentation**



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# Contact Us

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## Customer Service

If you have any questions when using TencentDB, please [contact our customer service for assistance](#).

Region	Contact
Hong Kong (China)	+852 800-964-163 (Toll Free)
United States	+1 844 606 0804 (Toll Free)
Others	+86 4009-100-100

## Ticket System

If you encounter any OPS or technical problems when using the product, you can log in to the Tencent Cloud Console and follow on-screen prompts to submit a ticket. We will get back to you as soon as possible.

Ticket links:

- Submitting a ticket: [Submit a ticket](#)
- Querying ticket status: [Ticket list](#)