ICP Filing Registration

FAQs

Product Documentation

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Do I Have to Apply for ICP Filing?

Last updated : 2020-06-05 12:07:03

Do I have to apply for ICP filing for my domain name?

A domain name itself does not require ICP filing, but its owner's identity must be verified. ICP filing is needed when the domain offers web services.

ICP filing not required:

If the domain name of a website points to a server outside Mainland China, ICP filing is not required.

ICP filing required:

- If the domain name of a website points to a server in mainland China, ICP filing must be obtained.
- If the domain name is used for email service (i.e., accessing organizational mailbox through "mail.domain name"), ICP filing must be obtained.

Do I have to apply for ICP filing for my registered domain name which is not in use?

A domain name itself does not require ICP filing, but its owner's identity must be verified. ICP filing is needed when the domain offers web services.

Do I have to apply for ICP filing if my website is still in construction?

No. ICP filing is only required when the website can be accessed. As it takes a certain amount of time to complete the application process, it is recommended that you submit an application through Tencent Cloud in advance, so that your website can be normally accessed as soon as the construction is finished.

Do I have to apply for ICP filing if I only purchase a CVM but don't use a domain name?

If you do not point a domain name to the CVM, ICP filing is not required.

Do I have to apply for ICP filing if I point a second-level domain name to a CVM?

- If the corresponding top-level domain name has already obtained ICP filing through Tencent Cloud, ICP filing is not required for the second-level domain name.

- If the corresponding top-level domain name already has an ICP filing number, but the original access provider is not Tencent Cloud, you need to submit an application for ICP filing transfer to Tencent Cloud;
- If the corresponding top-level domain name does not have an ICP filing number, you need to submit an application for ICP filing, and the second-level domain name can be used only after the application is approved.

Do I have to apply for ICP filing information change for a filed website if its IP address is changed?

There are two types of IP address changes:

- If your IP is changed from another access provider to Tencent Cloud, you need to transfer your ICP filing to Tencent Cloud;
- If you change from one Tencent Cloud IP to another Tencent Cloud IP:
- If operational ICP license is required for your website, you need to apply for ICP filing information change and fill in the new IP address for ICP filing to make sure that the IP in the operational ICP license is the same as the IP registered with the Ministry of Industry and Information Technology (MIIT);
- If operational ICP license is not required for your website, you do not need to apply for ICP filing change, as ICP filing change is not mandatory in case of IP change within the same access provider. Instead, you can submit the new IP when changing other ICP filing information.

Do I have to re-apply for ICP filing when pointing my filed domain name to Tencent Cloud?

There is no need to re-apply, but you have to apply for ICP filing transfer.

Do I have to re-apply for ICP filing when pointing two different new domain names to a website with a filed domain name?

At present, a website can only submit one domain name. If there is a new domain name, it needs to be re-ICP filing.

Why do I have to apply for ICP filing transfer to Tencent Cloud for my domain name that has already obtained ICP filing through another access provider?

- Pursuant to the State Council Decree No. 292 and the Ministry of Industry and Information Technology Order No. 33 "Measures for the Archival Administration of Non-operational Internet Information Services", China implements a filing system for non-operational internet information services. The ICP filing information needs to be linked to the access service provider. If your entity

has already obtained an ICP filing number through another provider, your website can engage in content services within the service scope offered by the provider.

- If you switch from the provider to Tencent Cloud, you need to transfer your ICP filing to Tencent Cloud and after that, your website can engage in content services through Tencent Cloud.
- If you use servers of multiple providers simultaneously, the original ICP filing does not need to be deregistered or changed as multiple access providers can exist at the same time. If you haven't obtained ICP filing for your domain name through a corresponding access provider, you cannot engage in content services through the provider. In order to ensure safe and compliant operations of your business, please complete the application process in accordance with applicable requirements.

When is application for ICP filing transfer required?

If an entity has obtained ICP filing for its website through another access provider and now needs to bind the website to a Tencent Cloud server, it has to apply for ICP filing transfer in Tencent Cloud's ICP filing application system.

When do I need to apply for ICP filing for new website?

- If you have multiple domain names, you need to apply for ICP filing for all of them.
- If you have already obtained ICP filing for a domain name, you need to apply for ICP filing only for the new ones.

Can I transfer ICP filing for multiple websites?

You can transfer the ICP filing information of the same entity for up to 10 websites.

Do I have to apply for ICP filing through Tencent Cloud if I don't purchase a Tencent Cloud server?

No.

Can I choose not to transfer my ICP filing to Tencent Cloud?

The basic principle for ICP filing application is that you need to apply for ICP filing through the provider of the server to which your domain name points. If you switch from your original provider to Tencent Cloud, you need to transfer the ICP filing to Tencent Cloud and only after that can you engage in website content services through Tencent Cloud.

Can I Apply for ICP Filing?

Last updated : 2020-04-27 22:16:48

Can I apply for ICP filing for two organization using one Tencent Cloud account?

No. One Tencent Cloud account can be used to apply for ICP filing for only one entity. Different organizations are different entities. If you have two different entities, please submit ICP filing applications using two accounts, which can be done at the same time though.

Can I use the same server for multiple ICP filing applications?

Yes, but there are certain limitations. Currently, one Tencent Cloud account can have the ICP filing information of only one entity. If you need to use the same server to apply for ICP filing for another entity, you can use the ICP filing authorization code. For detailed usage, see ICP Filing Authorization Code.

Can I apply for ICP filing through Tencent Cloud for a domain name registered outside Mainland China?

No. You need to first transfer the domain name to a competent service provider in Mainland China before apply for ICP filing.

Can I apply for ICP filing through another service provider for a domain name purchased at Tencent Cloud?

Yes. The basic principle for ICP filing application is that you need to apply for ICP filing through the access provider that provides servers to your website. Therefore, you can apply for ICP filing through another service provider for a domain name purchased at Tencent Cloud.

Can I apply for ICP filing through Tencent Cloud for a domain name registered at another service provider?

The basic principle for ICP filing application is that you need to apply for ICP filing through the access provider that provides servers to your website. If you use Tencent Cloud servers located in Mainland China, you can **apply for ICP filing through Tencent Cloud free of charge**.

Can ICP filing be applied for if the person-in-charge of entity is under 18 years of age?

The age requirement for person-in-charge of entity varies by province. For more information, please contact Tencent Cloud customer service. If you have already filled in the entity information as required, Tencent Cloud will ask you to submit additional documents, if applicable, according to the

specific requirements by your provincial Communications Administration Bureaus during the preliminary review.

You can also contact the Ministry of Industry and Information Technology (MIIT) at 010-6641-1166 for details.

Can I apply for ICP filing using a CVM in beta mode?

It depends on the billing method of your CVM.

- No for pay-as-you-go CVMs.
- Yes for monthly prepaid CVMs whose duration of use is at least 3 months.

Can I apply for ICP filing if my server has expired?

No.

Can I transfer ICP filing and apply for ICP filing for new websites at the same time?

No. You need to transfer ICP filing first before applying for ICP filing for new websites.

Can a website with individual-type ICP filing be used as a BBS website?

No. BBS is electronic bulletin service for which individuals are ineligible; therefore, individuals cannot operate BBS websites. It is recommended you use the website for personal purpose.

Can ICP filing applications for multiple entities be submitted using the same server?

Currently, one Tencent Cloud account can have the ICP filing information of only one entity (either an individual or an organization)a. If you need to use the same server to apply for ICP filing for another entity, you can use the ICP filing authorization code.

Can I apply for ICP filing for a website of another entity if there is already ICP filing information in my account?

One account can be used to apply for ICP filing for websites of one entity only. If you need to apply for ICP filing for a new entity, please register a new account or use the ICP filing authorization code to submit the application.

I have to launch 11 new websites, but only 10 can be submitted under one account. Can I use a new account to add the websites?

One account can be used for one entity's ICP filing application only. Only one in-progress ICP filing application is allowed.

- If you need to add all the 11 new websites to the same entity, please submit new websites after the current ICP filing application is approved.
- If you don't have to add all the websites to the same entity, you can use another account to apply for ICP filing.

How to Apply for ICP Filing?

Last updated : 2020-02-27 09:58:38

What is the precondition for ICP filing application?

In accordance with applicable regulations, the prerequisite for ICP filing application is to have a server and domain name in mainland China. If you want to apply for ICP filing in Tencent Cloud, you need to register the domain name first, purchase the Tencent Cloud server, and complete the Identity verification account.

How can I apply for both a personal ICP filing and organizational ICP filing using the same Tencent Cloud account?

One Tencent Cloud account can be linked to only one entity.
You can use the account where you purchase a CVM to apply for ICP filing for an entity, and then register another account for another entity.

How to apply for a personal ICP filing across provinces?

There are two remote application scenarios:

- You can apply for individual ICP filing locally if you meet your local communications administration's requirements and able to provide required documents.
- You have to apply for individual ICP filing in the province listed on your ID if your local communications administration does not allow remote application or if you fail to submit required documents.

How to apply for ICP filing for multiple websites at a time?

- If multiple websites are filed under the name of the same entity, you can directly add the corresponding domain names and website information on the website information page during the application process.
- If multiple websites ICP filing to different entity, you can use ICP filing authorization code for ICP filing.

How to apply for ICP filing for a gaming website?

A gaming website involves cultural contents, so you need to apply for an Internet Culture Business Permit from the provincial culture and tourism administration. For more information, contact your provincial culture and tourism administration. You will need to submit this permit when you submit your ICP filing application.

How to apply for ICP filing for an organization outside Mainland China?

Currently, organizations outside Mainland China cannot apply for ICP filing. These organizations have to set up a Mainland China branch and obtain state-approved organization documents to file ICP. If you need to apply, it is recommended that you purchase prepaid CVMs whose duration of use is at least 3 months.

How to apply for ICP filing for an adult products website?

According to China's regulations, information and services containing sex, erotic images, text descriptions are not suitable for minors, and should not be provided publicly on the Internet. Application for ICP filing for an adult products website requires approvals by applicable industrial and commercial administrations and health authorities. And the business scope displayed on your business license must cover internet information services for adult products or internet sale of adult products.

How to apply for ICP filing using a non-Tencent Cloud server?

The application is verified by the access provider before submitted to Communications Administration Bureaus.

- We cannot submit your ICP filing application if you do not use a Tencent Cloud server and you should submit via your server provider.
- If you want to submit your application through Tencent Cloud, you need to purchase a Tencent Cloud CVM first.

How to apply for ICP filing for a domain name registered outside Mainland China?

No. You need to first transfer the domain name to a competent service provider in Mainland China before apply for ICP filing, such as Tencent Cloud.

There is an in-progress application for ICP filing in my account. When can I submit another application?

Please note the following points if you have an in-progress application and want to submit a new one:

- If the in-progress application has not been submitted to Communications Administration Bureaus and your desired new application is of the same type, you can abort the in-progress one and them re-submit them together.
- If they are of different types, you have to submit them separately, but you can decide whether or not to abort the in-progress one based on business priority.

- Once the in-progress application is submitted, it will be locked and you can submit a new application only after it is processed by Communications Administration Bureaus.
- Whether the domain name in the in-progress application and that in the new application belong to the same entity matters:
  - If no, you need to register a new account for the new application as one account can be used to apply for ICP filing for only one entity;
  - If yes, you can only submit a new application after the in-progress one is processed by the communications administration, as there can be only one in-progress order in one account. You can also abort the in-progress application and then submit a new one for both the domain names.

How to apply for ICP filing for a BBS website?

Currently, individuals are not allowed to operate BBS websites. BBS website operation requires prerequisite BBS approval by the local Communications Administration Bureaus. Some provinces have stopped approving BBS websites. For details, please contact your local Communications Administration Bureaus.

I have an in-progress application for personal ICP filing for my domain name, and I want to apply for organizational ICP filing for a new domain name. What can I do?

You can register a new account for application.

Will My Application for ICP Filing Be Affected?

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Does server change affect ICP filing?

Yes. It largely depends on if the new IP is from the same service provider.

When changing the IP address for ICP filing, please note:

- If your IP is changing from Alibaba Cloud to us, please transfer your ICP filing to us, and vice versa.
- If you have a Tencent Cloud IP and wish to change to another Tencent Cloud IP, operational ICP license may be required.
- If operational ICP license is required, you need to apply for ICP filing information change and fill in the new IP address for ICP filing to make sure that the IP in the operational ICP license is the same as the IP registered with the Ministry of Industry and Information Technology (MIIT).
- If operational ICP license is not required, you do not need to apply for ICP filing information change, as ICP filing change is not mandatory in case of IP change within the same access provider. Instead, you can submit the new IP when changing other ICP filing information.

What will happen to my ICP filing application if I haven't completed identity verification for my domain name?

You can submit an ICP filing application even if you haven't completed identity verification for your domain name, but only domain names that pass identity verification can be approved.

What will happen to my ICP filing application if the identity-verified user types for domain name and ICP filing are different?

The identity-verified user types for domain name and ICP filing must be the same; otherwise, your application will be rejected.

What will happen to my ICP filing application if the identity-verified user types for domain name and ICP filing are different?

The identity-verified user types for domain name and ICP filing must be the same; otherwise, your application will be rejected.

If my website obtained ICP filing before but is no longer in use, can I apply for ICP filing for new website?

Different provincial communications administrations have different rules for verifying information of filed website. For details, see Rules of Provincial Communications Administrations. It is recommended

that you deregister the not-in-use ICP filing information in time so as to avoid the deregistration of your entity by the provincial Communications Administration Bureaus due to the involvement of illegal information.

Can I apply for new website ICP filing if my website obtained ICP filing before and is under reconstruction now?

Different provincial communications administrations have different rules for verifying contents of filed website. For details, see Rules of Provincial Communications Administrations. It is recommended that you apply for ICP filing for new website after the reconstruction is completed so as to avoid the possibility where the application is rejected because the contents of the filed website are unsatisfactory.

What will happen to my ICP filing application if my identity document is about to expire or have already expired?

Identity document expiration will lead to rejection of your ICP filing application.

Does ICP filing transfer affect ICP filings obtained in another province?

No.

Other FAQs

Last updated : 2020-02-27 10:05:23

When do I have to apply for ICP filing?

- If the domain name of a website points to a server in mainland China, ICP filing must be obtained.
- If the domain name is used for email service (i.e., accessing organizational mailbox through "mail.domain name"), ICP filing must be obtained.

What determines whether ICP filing is necessary? Domain name or port 80?

It is determined by the domain name. All domain names that are connected to the internet but have not obtained ICP filing will be detected and blocked, no matter which port is used.

Does the server provider have to be the domain name registrar?

No.

How many websites or domain names can I apply for ICP filing at a time?

Unit ICP filing can submit up to 10 websites at a time, one website can have up to one domain name for Enter, and individual ICP filing can submit up to one website at a time, and one website can have up to one domain name for Enter. Some bureaus have restrictions on the number of ICP filing domain names. For details, please refer to Rules of provincial administrations.

What types of website can an individual operate?

Individuals can only operate personal blogs and other similar personal websites.

Why do I have to apply for ICP filing transfer to Tencent Cloud for my domain name that has already obtained ICP filing through another access provider?

Pursuant to the State Council Decree No. 292 and the Ministry of Industry and Information Technology Decree No. 33 "Measures for the Administration of the Filing of Non-operational Internet Information Services", China implements a filing system for non-operational internet information services.

The ICP filing information needs to be linked to the access service provider. If your entity has already obtained an ICP filing number through another provider, your website can engage in content services within the service scope offered by the provider. If you wish to switch from another provider to Tencent Cloud, you need to transfer your ICP filing to Tencent Cloud. After that, your website can engage in content services through Tencent Cloud.

- If you use servers of multiple providers simultaneously, the original ICP filing does not need to be deregistered or changed as multiple access providers can exist at the same time.
- If you haven't obtained ICP filing for your domain name through a corresponding access provider, your domain name will be identified as not filed, and you cannot engage in content services through the provider.
- In order to ensure safe and compliant operations of your business, please complete the application process in accordance with applicable requirements.

After I purchase a Tencent Cloud server, can I resolve my domain name to it without applying for ICP filing?

- If the purchased server is outside Mainland China, no ICP filing is required and the domain name can be directly resolved;
- If the purchased server is located in Mainland China, the system will perform automatic detection, and if the domain name has no ICP filing information at Tencent Cloud, it will be blocked. In order not to affect the normal use of your website, please complete the ICP filing application process as soon as possible.

Can I add a new entity to an account that has already been used to apply for ICP filing?

One account can be used to apply for ICP filing for websites of one entity only. If you need to apply for ICP filing for a new entity, please register a new account or use the ICP filing authorization code to submit the application.

Is ICP filing application for new website faster than first-time ICP filing application?

They have the same process with little difference in timing.

If I apply for ICP filing for my domain name using a master node of Tencent Cloud CVM in Beijing, can the domain name be normally accessed from master nodes in other regions?

Yes.

I have already obtained a personal ICP filing using my identity card number. Can I be the person-in-charge of the website when applying for an organizational ICP filing?

Individual and organization are two different entities for ICP filing application. Even if you have already obtained a personal ICP filing, you can still be the person-in-charge of the website when

applying for an organizational ICP filing; however, you cannot be the person-in-charge of the website at multiple organizations.

After Approval

Last updated : 2019-08-21 10:18:18

My ICP filing was approved by the Communications Administration Bureau, why does my website's resolution still fails?

Possible reasons:

1. If an error occurs when accessing your domain name, try to ping your domain name resolution, and if the corresponding server IP is unpingable, it means that the registry has suspended the resolution for your domain name.
2. If the domain name suffix is .com or .net, you must verify your identity within 5 days after successfully registering the domain name. Otherwise, it cannot be resolved. If this is the case, please verify your identity accordingly.

If you tried and still have the issue, contact our customer service at 4009-100-100 or submit a ticket.

I have received a notification from the Communications Administration Bureau, but why is the progress not synced to Tencent Cloud's system?

The Communications Administration Bureau system is not connected to Tencent Cloud's system. Generally, you will first receive a notification from the Communications Administration Bureau and then Tencent Cloud personnel will sync your application status to the ICP Filing Registration Console. Tencent Cloud will sync the progress as soon as the data is received from Communications Administration Bureau, but the synchronization generally takes around 1-2 business days.

Can I change the server system after obtaining ICP filing?

Yes.

If I obtain ICP filing through Tencent Cloud and then switch to a Tencent Cloud server located in Hong Kong, China, will my ICP filing be deregistered?

If your ICP filing is originally obtained through Tencent Cloud and the new server is also offered by Tencent Cloud, nothing will happen to your ICP filing.

After my filed domain name expired, it was registered by another user. Does its ICP filing information still exist?

After your filed domain name expires, its ICP filing information will usually be retained for a period of time if you don't submit an application for ICP filing deregistration.

It is recommended that you submit an application for deregistration promptly after your domain name expires so as to eliminate potential troubles caused by misuse of the ICP filing information by somebody else.

How do I deal with the original ICP filing after applying for ICP filing transfer?

1. If your transfer the ICP filing for part of your domain names, the transferred filing and original filing can be used without mutual interference.
2. If you transfer the ICP filing for all of your domain names, the original filing may become empty shells. If you don't take an appropriate measure, the original access provider will deregister the filing entity.

Information Change

Last updated : 2020-02-20 17:16:04

Do I have to apply for ICP filing again if I made some information changes?

1. If your website information was filed via Tencent Cloud, you do not need to apply for ICP filing again. You simply need to apply for ICP filing information change.
2. If your entity obtained ICP filing from another access provider, contact the provider for ICP filing entity change application. Communications Administration Bureaus' processing time is about 20 business days. Your website won't be affected during this period.

What if changes are made to the ICP filing information?

If the ICP filing information is changed, please apply for ICP filing information change and submit the changed items. Tencent Cloud will submit the changed information to Communications Administration Bureaus for review.

Can individual ICP filing turn into enterprise ICP filing? Can the enterprise ICP filing become an individual ICP filing?

Personal entity can be changed into enterprise entity, which needs to be based on Requirements of Provincial Communications Administrations Implementation; enterprise entity does not support the change to individual entity.

Is it possible to change the province of an ICP filing?

Cross-province change is not allowed by Communications Administration Bureaus. You can first deregister your ICP filing and then apply for a new one in the target province.

A letter of change from organization is required to modify ICP filing information. How to submit the letter?

Combine the letter of change with the authenticity checklist and upload files.

Can I change some information if the application for ICP filing has already been submitted to Communications Administration Bureaus?

After ICP filing's information was submitted to the Administration, all the information could not be changed. If necessary, it is recommended to wait for the examination and rejection or approval of the Administration before making changes to ICP filing's information.

How long does it take to change ICP filing entity?

Tencent Cloud will conduct preliminary and secondary reviews before the final review by Communications Administration Bureaus.

- The length of the first trial of Tencent Cloud: Tencent Cloud is expected to be in **1 business day** Feedback the results of the preliminary trial. After the completion of the preliminary trial, Tencent Cloud is expected to **1-3 business day** Submit your ICP filing materials to the local management bureau.
- Duration of communications administration's final review: 20 business days;

So it takes about 22 business days in total if everthing runs smoothly.

Do I have to mail relevant materials when applying for ICP filing entity change?

Port: 789。

Is it necessary to change the ICP filing information after identity card expires?

Information of the entity and person-in-charge of the website needs to be changed.

1. Entity identity information needs to be changed. Otherwise, future new applications will not be available.
2. An application should be submitted to change person-in-charge's identity information.

How can I change the domain name owner?

Please contact the domain registrar for domain name owner change.

My domain name became inaccessible after server IP change.

Make sure your domain name is resolved to your current server IP.

How to apply for ICP filing entity change?

For the detailed process, see ICP Filing Information Change.

Can I change information of the entity or website during the application for ICP filing transfer?

ICP filing transfer only adds a new service provider to your ICP filing information, which means that you cannot modify the filing information during the application.

You can make the change at your original access provider and then apply for transfer, or apply for ICP filing information change through the original access provider after transfer succeeds.

Different provincial communications administrations have different rules for ICP filing transfer application. For details, see Requirements of Provincial Communications Administrations .

Do I have to re-apply for ICP filing or apply for ICP filing information change after switching to another Tencent Cloud IP?

There are two types of IP address changes:

- If your IP is changed from another access provider to Tencent Cloud, you need to transfer your ICP filing to Tencent Cloud;
- If you change from one Tencent Cloud IP to another Tencent Cloud IP:
  - If operational ICP license is required for your website, you need to apply for ICP filing information change and fill in the new IP address for ICP filing to make sure that the IP in the operational ICP license is the same as the IP registered with the Ministry of Industry and Information Technology (MIIT);
  - If your website does not need to do operational ICP filing, you do not have to re-ICP filing, because the same access provider to change the IP address does not require re-ICP filing. Instead, you can submit the new IP when changing other ICP filing information.

Deregistration

Last updated : 2019-08-21 10:18:26

What's the difference between entity deregistration and website deregistration?

- Deregistration of entity is deleting all ICP filing information including the ICP filing number. The entity and its websites will be deregistered from Communications Administration Bureaus' ICP filing system. Entity and its domain names won't work after deregistration. A deregistered entity can re-apply for ICP filing.
- Deregistration of website is deleting website ICP filing information. Entity still exists after deregistration and its websites can be accessed normally.

How long does it take to deregister ICP filing?

When you submit an application for ICP filing deregistration through Tencent Cloud, you need to provide the correct ICP filing password. Communications Administration Bureaus' system will review the application and complete the deregistration process automatically within 3 to 20 business days.

What is the difference between cancellation of website ICP filing transfer and deregistration of ICP filing?

- Cancellation of website ICP filing transfer is to unlink your ICP filing from Tencent Cloud. After that, Tencent Cloud will no longer be your access service provider, and the canceled domain names cannot point to Tencent Cloud servers for access. However, the ICP filing number of the website issued by the Ministry of Industry and Information Technology (MIIT) still exists, and you should contact your new server provider and submit an application for ICP filing transfer as soon as possible; otherwise, the ICP filing information of your website may be deregistered by Communications Administration Bureaus.
- Deregistration of ICP filing is to delete the ICP filing information of your website from MIIT's system, and a re-application for ICP filing is required before the website can be accessed normally.

My order's status is "application abandoned". Will it affect other ICP filings?

No. The status means your latest ICP filing information is abandoned and it does not affect other ICP filings already obtained.

After my entity is deregistered, will it be deregistered from MIIT too?

Yes. After your entity is deregistered, the ICP filing number cannot be found in MIIT's system.

Can I cancel my deregister application?

- Yes, if the application has not been submitted to the Communications Administration Bureaus.
- No, if the application has already been submitted to the Communications Administration Bureaus.

Does website deregistration affect the usage of other websites under the same entity?

The deregistration of a website only deletes the ICP filing information of the website and does not affect the normal use of other filed websites owned by the same entity.

Is my website accessible after ICP filing transfer cancellation?

- Cancellation of website ICP filing transfer is to unlink your ICP filing from Tencent Cloud. After that, domain names pointing to Tencent Cloud cannot be accessed any longer.
- The ICP filing number of the website issued by MIIT still exists, and you should contact your new server provider and submit an application for ICP filing transfer as soon as possible so as to avoid any impact on the normal use of your website.

> After the transfer is canceled, if you don't switch to another access provider promptly, the ICP filing of the website may be deregistered by the Communications Administration Bureaus.

Requirements of Provincial Communications Administrations

Last updated : 2019-08-21 10:18:30

For specific provincial requirements, see Provincial Communications Administration Bureaus Filing Requirements. You can also contact the Ministry of Industry and Information Technology (MIIT) at 010-66411166.

What domain names can apply for ICP filing in Beijing?

Domain name suffixes that can apply for ICP filing in Beijing include:

- Common suffixes: .com, .cn, .cc, .gov, .net;
- Chinese suffixes: .商城, .网址, .中信, .其他 (e.g., .中国, .网络, .公司, .我爱你);
- Other suffixes: .citic, .mobi, .ren, .tel, .top, .tv, .wang, .xin.

You **cannot** apply for ICP filing for country/region-specific domain names or domain names registered outside mainland China. Common country/region-specific domain names include .hk, .tw, .asia, .jp, .co, .so, .me, .info and .org.

Is it necessary to obtain a proof of party building for all applications for ICP filing in Xinjiang?

Pursuant to the requirements of Cyberspace Administration under Xinjiang CPC Committee, a proof of party building is required for any first-time applications for ICP filing and applications for new websites. For more information on how to obtain such a proof, please call 0991-6788-039.

After obtaining the proof, please contact Tencent Cloud's ICP Filing Registration customer service at 4009-100-100 and submit the proof.

What are the requirements for application for ICP filing for financial websites in Guangdong?

Pursuant to the Guiding Opinions on Promoting the Sound Development of Internet Finance (PBC [2015] No. 221), internet payment business is supervised by the People's Bank of China. Online lending business is supervised by the China Banking Regulatory Commission. Equity crowdfunding business is supervised by the China Securities Regulatory Commission. Internet fund sales businesses is supervised by the China Securities Regulatory Commission. Internet insurance business is supervised by the China Insurance Regulatory Commission. Internet trust business and consumer finance business are supervised by the China Banking Regulatory Commission.

Pursuant to the requirement of Guangdong Communications Administration Bureau, from June 20, 2016 on, an entity engaging in internet finance business shall confirm that relevant qualifications have been obtained before applying for ICP filing, and its access service provider shall confirm whether the entity has obtained relevant qualifications before submitting the application.

Legal basis of the requirement: Guiding Opinions on Promoting the Sound Development of Internet Finance

Notes:

1. The document name must be "Letter of Undertaking";
2. The undertaking must include "...will not use the internet for financial services without the approvals of the competent financial regulatory authorities and the consents of the competent provincial Communications Administration Bureau";
3. The letter of undertaking shall be stamped with the official seal and signed by the legal representative, and descriptions of the organization's businesses and website contents and copy of business license shall be provided;
4. The materials can be uploaded in a mix-and-match manner, and there are no restrictions for specific upload positions as long as the original positions of the five images are not occupied;
5. If you have any questions for the instructions above or wish to confirm with the provincial Communications Administration Bureau before submitting the materials, please call 020-87628386;
6. If you mail the materials to us, please inform us of the courier name and tracking number, as the reviewer needs to make a note of such information when submitting the materials. Mailing address: Room 401, Guangdong Tongjian Building, No. 3, South Zhixin Road, Guangzhou, Guangdong, 510080; tel: 020-87628386; recipient: Application Review

What are the requirements for application for ICP filing for gaming websites in Guangdong?

There are two methods for your reference. Please choose one according to your actual situation:

Method 1

1. Apply for ICP filing for your website as an ordinary website.

The website name, service contents and real webpages in the ICP filing application shall not involve internet cultural activities.

2. Apply for an Internet Culture Business Permit (ICBP) on your own.

3. After obtaining the ICBP, apply for ICP filing information change:

1. Upload a copy of the ICBP.

2. Change the website name and service contents in ICP filing information to gaming-related information.

   iv. Apply for a Value-added Telecommunication Business Permit (VTBP) as gaming websites generally generate revenue.

   v. If the industrial and commercial administration requests you to file additional permits and business scope, please log in to its system and complete the process.

Method 2

1. Apply for ICP filing for your website as an ordinary website.

The website name, service contents and real webpages in the ICP filing application shall not involve internet cultural activities.

2. Apply for a VTBP that does not require prerequisite approvals.

3. Apply for an Internet Culture Business Permit (ICBP) on your own.

4. After obtaining the ICBP, apply for ICP filing information change:

1. Upload a copy of the ICBP.

2. Change the website name and service contents in ICP filing information to gaming-related information.

   v. Apply for change to the VTBP and add culture business-related items.

   vi. If the industrial and commercial administration requests you to file additional permits and business scope, please log in to its system and complete the process.

ICP Filing Authorization Code

Last updated : 2020-02-20 17:02:48

What is a ICP filing authorization code?

ICP filing authorization code is a authorization credential generated by the server used for ICP filing application which actually points to the IP address of the server.

How many ICP filing authorization codes can one server generate?

If your account is enterprise Identity verification, a server instance can generate up to 5 ICP filing authorization codes.

Can I purchase an ICP filing authorization code?

No. Enterprise Identity verification account after purchasing mainland China (Mainland China) servers, can generate ICP filing authorization code, each server can generate a maximum of 5, can not be used for sale.

After purchasing a CVM, why can't I apply for an ICP filing authorization code?

To successfully generate an authorization code, all the following conditions must be met:
Pay-as-you-go CVMs cannot generate authorization code.

2. When buying Cloud Virtual Machine, you must check "Free Assign Independent Public Network IP".
3. The Identity verification type of Tencent Cloud account needs to be an enterprise.
4. One CVM can generate up to 5 authorization codes.
5. The IP that generates authorization code cannot be a CLB IP, as CLB is pay-as-you-go and cannot be used to generate authorization code.

Please check whether your CVM meets all the conditions above. If your Cloud Virtual Machine is satisfied **Condition 1** 、 **Condition 2** and **Condition 3** And no more than 5 authorization codes have been generated, please contact Agent for communication.

Can I reuse an ICP filing authorization code?

It depends on the situation:

1. If you start an application for ICP filing using an authorization code but abort it, the authorization code is not used successfully and can be reused as long as it is within the validity period (it will expires upon the expiry of the server IP).
2. If the code has been successfully used for ICP filing, it cannot be reused.

Why is an ICP filing authorization code invalid?

An expired server may be the reason, so check if your server has expired.

How can I apply for an ICP filing authorization code?

Click ICP Filing Authorization Code To learn more.

There is a CVM in my account but when I try to generate an ICP filing authorization code, the system prompts that there is no bound CVM. What can I do?

If this occurs, please first check your server type.

If your server is located in Hong Kong, China, there is no need to apply for ICP filing and the server cannot generate an authorization code.

ICP Filing Number

Last updated : 2020-04-12 19:37:00

What is an ICP filing number?

See the ICP filing number section in ICP Filing Overview.

Whether a website has obtained an ICP filing number is determined by the Ministry of Industry and Information Technology (MIIT) website: website for query.

What are requirements for using ICP filing number?

According to MIIT, you have to:

- Add the name of your organization before the ICP filing number.
- Display ICP filing number at your homepage bottom center and link it to MIIT website http://www.miibeian.gov.cn.

Example:

I just bought a new domain name, but system prompted that "an ICP filing number already exists". What should I do?

If your newly purchased domain has existing ICP filing information in MIIT and the information is not yours, the reason could be a person applied for ICP filing before and failed to deregister filing information after domain expiration. You can download a deregistration application form from the applicable Communications Administration Bureaus and apply for ICP filing information deregistration. After deregistration, you can re-apply for ICP filing. Directions:

1. Visit MIIT's public query website and enter the domain name in **ICP filing query** > **ICP filing information query** to check the province of the existing ICP filing information.
2. Visit MIIT's ICP/IP address/domain name ICP filing management system, find the province corresponding to the existing ICP filing information of the domain name in the **Communications**

Administration Bureau System module and enter.

3. On the corresponding province's homepage at MIIT website, find the Application Form for ICP Filing Deregistration (the name may vary by province) in **Downloads** and download it.

法律法规

▼   **法律法规**   `>> MORE`

系统帮助

▼   **系统帮助**

> 网站主办者使用手册-部级系统、各省局系统

> 接入服务商手册—备案管理系统

> 前置审批部门和专项内容管理部门登录指南

相关下载

▼   **相关下载**   `>> MORE`

> 北京市ICP用户注销(删除)备案申请表

> 北京市ICP备案找回备案密码申请表

管局系统

▼   **管局系统**

工信部	北京	天津	河北	山西	内蒙古	辽宁
吉林	黑龙江	上海	江苏	浙江	安徽	福建
江西	山东	河南	湖北	湖南	广东	广西
海南	重庆	四川	贵州	云南	西藏	陕西
甘肃	青海	宁夏	新疆			

4. Fill out the form as instructed, print and mail it together with applicable materials to the designated address. After local Communications Administration Bureau completes the deregistration, you can re-apply for ICP filing for the domain name.

Why is an ICP filing number deregistered?

Reasons why an ICP filing number obtained from MIIT is deregistered may include:

- The ICP filing entity proactively applied for ICP filing deregistration directly to Communications Administration Bureaus or through the access provider.
  Possible reasons: The domain name is no longer owned by the entity; the entity no longer engages in website business; or the entity is changed or dissolved.
- The domain name has expired and the new domain name owner submitted an application for deregistration to Communications Administration Bureaus due to domain name conflict.
  Possible reasons: The domain name with ICP filing number has expired, but the new domain name owner couldn't submit an application for ICP filing (due to domain name conflict), so they submitted the domain name certificate and explanatory note to the local Communications Administration Bureau to apply for deregistration of the ICP filing number, which then deregistered the conflicting domain name's ICP filing after verifying the actual conditions. In this case, if there is only one website under the name of the entity, the entity will be deregistered; if there are multiple

websites, only the website with the conflicting domain name will be deregistered, while the ICP filing information of other websites will be retained.

- The website information is false or inaccurate, or some information is missing in the ICP filing, and if the access provider cancels the access, Communications Administration Bureaus will perform deregistration.
  - In most cases, the reason why the access provider cancels the access is that the user no longer engages in website content services on the registered platform and stops using the servers of the access provider. After the access is canceled, the website becomes an empty shell and will be deregistered by Communications Administration Bureaus.
  - The website information is false or incorrect, for example, the owner's phone number has been changed or canceled, and if this is found during the spot checks by Communications Administration Bureaus or MIIT, deregistration will be performed.
- If the website contains illegal information, Communications Administration Bureaus will deregister the website and entity. In serious cases, the entity will be blacklisted and prohibited from re-applying for ICP filing with its identity document number or website name.

For the specific reason for ICP filing number deregistration, please contact your local Communications Administration Bureaus.

Can a deregistered ICP filing number be recovered?

Once the number is deregistered, it cannot be recovered and the website cannot be accessed normally. To make the website accessible again, it is recommended to resubmit an application for ICP filing for the website as soon as possible.

How long is the validity of an ICP filing number?

At present, there is no specific limitation to the validity period of ICP filing number. As long as your ICP filing information is true and correct, you apply for ICP filing information change as soon as any changes are made to your ICP filing information or apply for ICP filing transfer after changing your access provider, and your website does not contain any illegal contents, your ICP filing number will stay valid.

> **Note:**
>
> If Communications Administration Bureaus find your ICP filing application is for an empty website or if the website contains false information or illegal contents, your filing will be deleted, domain name will be deregistered and website will be inaccessible.

ICP Filing Password

Last updated : 2020-02-27 10:21:16

My ICP filing was approved. where can I see the ICP filing password?

After your entity obtained an ICP filing for the first time, Ministry of Industry and Information Technology (MIIT) will send an ICP filing password via SMS and email to your entity's person-in-charge. Each entity has one password.

> The correct ICP filing password must be provided when applying for ICP filing transfer or entity deregistration.

How can I verify the ICP filing password?

1. Visit MIIT's ICP/IP address/domain name ICP filing management system and click **Change ICP filing password**.

2. In the "Select entity province" popup box, select the province where your entity is located and click **OK**.

3. Enter the ICP filing/license number, old password and new password as prompted and click **Submit** to verify whether the password can be changed.
   - If the password is incorrect, you can directly reset it by clicking **Reset ICP filing password**.
   - If the mobile number or email address of the person-in-charge is out of service, you can request offline password change. To do so, select the entity province at MIIT's website, download the corresponding application form for password reset and then contact the Communications Administration Bureau for offline reset.

How can I reset a forgotten ICP filing password?

> Users in Guangdong can only reset the password at MIIT's website.
>
> **Method 1: Reset at MIIT's website**

1. Visit MIIT's ICP/IP address/domain name ICP filing management system and click **Reset ICP filing password** at the bottom right corner, as shown below:

2. Select the province where your entity is located, as shown below:

3. Enter your entity's ICP filing number and identity document number and click **Submit**. The ICP filing password will be sent to the person-in-charge of the entity via SMS and email, as shown

below:

Method 2: Mail the Password Reset Application Form to the Communications Administration Bureau for reset

1. Visit MIIT's ICP/IP address/domain name ICP filing management system and select your entity province to enter the corresponding communications administration system,as shown below:

2. Find the Password Reset Application Form at the bottom left corner. Download, fill out and print it as instructed. Mail it with required materials to the Communications Administration Bureau. After receiving your application, the Communications Administration Bureau will generally contact you

by phone. So make sure your phone is available.

法律法规	» MORE	系统帮助
		▷ 网站主办者使用手册-部级系统、各省局系统
		▷ 接入服务商手册—备案管理系统
		▷ 前置审批部门和专项内容管理部门登录指南

相关下载	» MORE	管局系统						
▷ 北京市ICP用户注销(删除)备案申请表		工信部	北京	天津	河北	山西	内蒙古	辽宁
▷ 北京市ICP备案找回备案密码申请表		吉林	黑龙江	上海	江苏	浙江	安徽	福建
		江西	山东	河南	湖北	湖南	广东	广西
		海南	重庆	四川	贵州	云南	西藏	陕西
		甘肃	青海	宁夏	新疆			

Public Security Bureau Filing

Last updated : 2019-08-21 10:18:46

Is public security bureau (PSB) filing mandatory?

Pursuant to the Regulations of the People's Republic of China for Safety Protection of Computer Information Systems and the Measures for Security Protection Administration of the International Networking of Computer Information Networks, you have to go to the cybersecurity department of your local public security bureau within 30 days the website launch. Failure to comply will result in a warning or less than 6 months business suspension imposed by public security authority.

Can I apply for PSB filing through Tencent Cloud?

No. You need to apply for PSB filing by yourself. We are happy to provide assistance if you need relevant information from us during the application process.

How can I apply for PSB filing?

Pursuant to the Measures for Security Protection Administration of the International Networking of Computer Information Networks, after an ICP filing is successfully obtained from the MIIT, the owner of a website shall submit a PSB filing application to the National Internet Security Administration Platform of China within 30 days after launch of the website.

Within 30 days of application approval, you need to visit the same platform to copy your **PSB filing number** in the details of your **filed website**, download the **filing number icon**, copy the **filing number HTML code** and edit the source code of your webpages.

Operational ICP Filing

Last updated : 2019-10-17 19:06:05

How can I request access provider's qualification certificate when applying for ICP operational license?

Please call 4009-100-100 and press 2 for assistance.

You need to provide information about your domain name and the UIN of the corresponding server, and we will provide the certificate after verifying the information.

Is there a requirement for registered capital when applying for operational ICP license?

Generally, at least 1 million RMB registered capital is required, subject to the Communications Administration Bureaus' requirements.

How and where can I apply for the operational ICP license?

You need to submit the application for operational ICP license to your local the Communications Administration Bureau.

Currently, Tencent Cloud provide operational ICP license application assistance for entities only in Beijing, Tianjin, Shanghai, Guangzhou, Shenzhen, Chengdu and Chongqing but not other provinces.

Do I need an ICP license for an operational website that uses servers outside mainland China?

No.

ICP License

Last updated : 2019-08-21 10:18:55

What is Internet Culture Business Permit?

Internet Culture Business Permit (**ICBP**) is for IT service providers proven by cultural administrative department and telecommunications department to engage in internet cultural services and activities. Internet cultural activities can be divided into two categories: operational and non-operational. Only operational or for-profit websites requires ICBP.

What kinds of website need ICBP?

Websites engaging in the following services and activities need ICBP.

1. Music and entertainment products;
2. Game products: game product operations, issuance of virtual currency in online game, trading of virtual currency in online game;
3. Artworks;
4. Shows and performances;
5. Animation products;
6. Sale of internet culture products in internet cafes;
7. Exhibitions and competitions.

What are ICBP application requirements?

The application requirements vary from place to place, subject to the latest stipulations of the provincial Communications Administration Bureaus. Below lists the basic requirements for reference.

1. Chinese-funded organization (i.e., all shareholders are from mainland China)
2. At least 1 million RMB of registered capital (10 million RMB registered capital for gaming operations)
3. Qualification certificates of relevant personnel
4. Detailed business development plan

How can I apply for ICBP?

Application process for ICBP:

1. The application for ICBP is first submitted to the provincial culture and tourism administration;
2. After approved by the provincial culture and tourism administration, the application is submitted to the Ministry of Culture and Tourism (MCT);
3. MCT issues review comments or approves the application;

4. The approval is returned to the provincial culture and tourism administration which then issues the ICBP.

What is the impact of not applying for ICBP?

China implements a licensing system for operational internet cultural activities. ICBP is required for any entities engaging in operational internet cultural activities in the territory of the People's Republic of China. Otherwise, it would be illegal.

The most direct impact is that if an organization engages in relevant operational internet cultural activities such as online game without ICBP, it may be punished or even shut down at any time by the competent authorities due to illegal operations. In addition, application for or change to ICP filing may be rejected due to noncompliance with relevant requirements.

How long does it take to get ICBP?

MCT shall make a decision on approval or disapproval within 20 business days from the date of receipt of the preliminary opinion. If it is an approval, ICBP shall be issued; if it is a disapproval, reasons shall be given. It is recommended to prepare as much as possible in advance and allow sufficient time.

How long is the validity of ICBP?

It is valid for three years. After the validity period expires, if you need to continue the operations, you shall complete the renewal formalities within 60 business days before the expiration of the permit. It is recommended that you renew it before it expires.

Is it always necessary to apply for ICBP as long as the website contents involve "games"?

No. This permit is only required for "operational" cultural activities (i.e., charging users through online games), including making a profit through advertising, sponsorship or ecommerce in free games. For example, if an online game company's official website or game BBS displays product descriptions or promotional information (non-operational internet cultural activities) but do not provide paid services, they don't need to apply for ICBP.

What do I need to do after obtaining ICBP to meet national requirements?

(1) When applying for or changing ICP filing, add the "culture" category for prerequisite approvals and upload the colored scan of ICBP as instructed;

(2) Display the ICBP number in a prominent place on the homepage of the website.

Is replacement required after ICBP expires?

Yes. It will no longer be valid after it expires, so renewal shall be performed.

Can I apply for ICBP using my identity card?

Application by individuals is not allowed. Pursuant to national regulations, an individual needs to register an organization and obtain applicable approvals by the industrial and commercial administration before engaging in such business activities.

Website Accessibility

Last updated : 2020-02-20 17:32:13

Why is my website inaccessible?

There are three possible reasons and you need to troubleshoot accordingly.

> The common website cannot Access for the following reasons. If you fail to solve your problem in time, please pass the Submit a ticket Contact Us.

Reason 1: The website has not obtained ICP filing yet

To use servers in Mainland China to set up a website, you must first apply for ICP filing, and the website can be launched for access only after the ICP filing number is obtained from the communications administration.
For the specific reasons for the need for ICP filing and the influence of ICP filing, please refer to Overview . You can submit an ICP filing application in the ICP filing system of the server provider. Guide for ICP filing application through Tencent Cloud:
Apply for ICP filing now

Reason 2: The website's ICP filing has not been transferred to Tencent Cloud

If your website has obtained an ICP filing through another access service provider and now you want to switch from your original provider to Tencent Cloud, you need to transfer the ICP filing to Tencent Cloud and only after that can you engage in website content services through Tencent Cloud.
To understand why ICP filing transfer is required and the detailed application process, see Quick Start for ICP Filing Transfer Application.

Reason 3: Your website's ICP filing number has been deregistered.

Possible reasons why an ICP filing number is deregistered include the following. For the specific reason, please contact your local communications administration.

1. ICP filing entity applied for deregistration directly to communications administration or via access provider:
   The domain name is no longer owned by the entity; the entity no longer engages in website business; or the entity is changed or dissolved.
2. The domain name has expired and the new domain name owner submitted an application for deregistration to Communications Administration Bureaus due to domain name conflict:
   The domain name with ICP filing number has expired, but the new domain name owner couldn't

submit an application for ICP filing (due to domain name conflict), so they submitted the domain name certificate and explanatory note to the provincial communications administration to apply for deregistration of the ICP filing, which then deregistered the conflicting domain name's ICP filing after verifying the actual conditions.

> In this case, if there is only one website under the name of the entity, the entity will be deregistered; if there are multiple websites, only the website with the conflicting domain name will be deregistered, while the ICP filing information of other websites will be retained.

3. The website information is false or inaccurate, or some information is missing in the ICP filing:

   i. In most cases, the reason why the access provider cancels the access is that the user no longer engages in website content services on the registered platform and stops using the servers of the access provider; after the access is canceled, the website becomes an empty shell and will be deregistered by Communications Administration Bureaus.

   ii. The website information is false or incorrect, for example, the phone number in the ICP filing information has been changed or canceled, and if this is found during the spot checks by Communications Administration Bureaus or MIIT, deregistration will be performed. Communications Administration Bureaus will deregister a website containing illegal information and its entity. In serious cases, the entity will be blacklisted and prohibited from re-applying for ICP filing with its identity document number or website name.

What if my domain name is blocked?

Please verify whether your domain name has an ICP filing number:

- If yes, according to Communications Administration Bureaus' requirements, if you need to resolve your domain name to a Tencent Cloud CVM in Mainland China, your website can be accessed only after the ICP filing is transferred to Tencent Cloud.
- No record number: please apply for the website ICP filing first. Your website can be accessed only after the ICP filing is obtained.
  Apply for ICP filing now > >

What if my filed domain name is blocked?

If you are using a Tencent Cloud server, please confirm whether your domain name has obtained an ICP filing through Tencent Cloud.
According to Communications Administration Bureaus' requirements, if you use a server in Mainland China, you need to apply for ICP filing through the server provider before your website can be accessed.

If you have already obtained ICP filing through another access provider, you need to transfer the ICP filing of the top-level domain name to Tencent Cloud. This doesn't affect your ICP filing information. Quickly access ICP filing.

Can my website be accessed normally during the application for ICP filing?

- First-time ICP filing application or ICP filing application for new website: The website is not accessible before an ICP filing number is obtained.
- ICP filing information change application: The website that has obtained an ICP filing number can be accessed normally during the application for ICP filing change.
- ICP filing transfer application: The website can be accessed normally after Tencent Cloud preliminarily approves the application for ICP filing transfer.

The application for ICP filing has already been submitted to Communications Administration Bureaus for review. Can the access blockage be removed?

- First-time ICP filing application or ICP filing application for new website: The website is not accessible before an ICP filing number is obtained, so the access blockage cannot be removed.
- ICP filing information change application: The website that has obtained an ICP filing number can be accessed normally during the application for ICP filing change, so there is no access blockage.
- ICP filing transfer application: The domain name can be resolved for access after Tencent Cloud preliminarily approves the application for ICP filing transfer, so the access blockage can be removed.

What if my website is still inaccessible on the day I receive a notification that my application for ICP filing has been approved?

It takes some time for the approval information to be synced from Communications Administration Bureaus to the access provider's system, and after the synchronization, your website can be accessed normally. It is recommended that you wait for half an hour before retrying.

Communications Administration Bureaus has approved my ICP filing application, but my website's resolution fails, why?

If Access's domain name Times is wrong, carry out the order. **Ping + IP** Check that the server cannot be connected, then your domain name is in a paused resolution state set by the registry. Tencent Cloud Domain Service with the suffix .com / .net can only take effect after Identity verification within 5 days after his success. If the domain name has not been completed by Identity verification, the resolution will not take effect. You need to complete the domain name Identity verification first.

My domain name has already obtained an ICP filing through another access provider, but why can't it be accessed using a Tencent Cloud server?

For more information, see ICP Filing Transfer Application. Your website can be accessed after your application is preliminarily approved.

Does the rejection of my application for ICP filing transfer affect my website accessibility?

Your website can be accessed only after your application for ICP filing transfer is preliminarily approved. In order to ensure normal access to your website, please complete the application process as soon as possible.

How long can my website be accessed after my application for ICP filing transfer is preliminarily approved if I do nothing?

After the preliminary approval, the ICP filing information will be retained for 45 days and then cleaned up. Please finish the subsequent steps in the application process within the 45-day period.

Can my website be accessed during the application for ICP filing transfer?

The website can be accessed normally after Tencent Cloud preliminarily approves the application for ICP filing transfer.

My application for ICP filing transfer has been preliminarily approved, but my website still cannot be accessed, why?

Your domain name can be resolved and accessed around 10 Mur30 minutes after the preliminary approval.

- If the CVM IP is pingable, it may be that permissions are configured on the server or the program is abnormal. Please contact your network administrator for network permission or configuration adjustment.
- If you execute an order **Ping + IP** Check that Cloud Virtual Machine can not be connected, please contact Tencent Cloud Agent for handling (Agent contact information: 95716 transfer 3).

Can my website be accessed during the ICP filing application for new website?

The website is not accessible before an ICP filing number is obtained.

Does an application for ICP filing information change affect the website accessibility?

Port: 789。

Can my website be used normally after ICP filing transfer is canceled?

- Cancellation of website ICP filing transfer is to unbind your ICP filing from Tencent Cloud, and after that, domain names pointing to Tencent Cloud cannot be accessed any longer.

- The ICP filing number of the website issued by MIIT still exists, and you should contact your new server provider and submit an application for ICP filing transfer as soon as possible so as to avoid any impact on the normal use of your website.

> After the transfer is canceled, if you don't switch to another access provider promptly, the ICP filing of the website may be deregistered by the competent communications administration.

My domain name no longer points to a Tencent Cloud server. Will it be blocked if I don't apply for an ICP filing?

If your domain name points to a server outside Mainland China, it will not be blocked.
If it points to a server in Mainland China, it will be blocked, but the server won't be.

Will a new top-level domain name that does not support ICP filing application be blocked?

Domain names with no ICP filing in Mainland China will be blocked, but domain names outside mainland China don't require ICP filing and thus won't be blocked.

What are the DNS server addresses of Tencent Cloud?

- F1g1ns1.dnspod.net
- F1g1ns2.dnspod.net

DNS change will take effect after 48 hours.

SMS Verification

Last updated : 2020-02-20 17:23:31

What if SMS verification by Communications Administration Bureaus fails?

If you fail to complete the verification within 24 hours or if verification fails, your ICP filing application will be automatically returned to the access provider.

- See the guide for SMS resending, visit your local communications administration website and request SMS verification again.
- If your ICP filing application information stays unchanged and meets the current requirements, we will contact you by phone and resubmit the application to Communications Administration Bureau for review after 24 hours.
- If your ICP filing information or ICP filing information does not meet the current requirements and needs to be modified, then your order will be rejected. Then, you need to resubmit the application and go through the SMS verification process again after Tencent Cloud reviews your application.

What if I don't receive the verification code from Communications Administration Bureaus?

If you don't receive the SMS message, please follow the steps below for troubleshooting:

1. Check whether the message is blocked by your phone as a spam/phishing message.
2. Insert your SIM card in another phone and then request a new verification code; for more information, see SMS resending.
3. The SMS message cannot be sent to mobile numbers with certain virtual or newly-launched prefixes. If your mobile number prefix is not supported, you need to retry with a supported number.

ICP filing's special information verification category

Last updated : 2020-04-16 16:55:59

Why should special inspection of ICP filing information be carried out?

To implement the requirements of applicable laws, regulations, and rules, including the Counterterrorism Law of the People's Republic of China, the Cybersecurity Law of the People's Republic of China, the Administrative Measures for Internet Information Services, and the Measures for the Archival Administration of Non-operational Internet Information Services, and be cooperative with the Work Plan of the Ministry of Industry and Information Technology for Further Implementation of the Verification of the Authenticity of the Record-filed Information of Websites (for Trial Implementation), Tencent Cloud will further regulate and implement the requirements for authenticity verification of ICP filing information and carry out special inspection to make sure that the information is real and valid.

What items will be inspected during the special inspection on ICP filing information?

Tencent Cloud will verify the authenticity and accuracy of information of obtained ICP filings, including but not limited to:

- **Authenticity and accuracy of the entity information**: the name and identity document number of the entity shall be the same as those in the valid documents of the actual entity.
- **Accuracy of the contact information**: the landline and mobile number of the person-in-charge of the entity and the website shall be the same as those of the ICP filing applicant, valid, and reachable.
- **Authenticity and completeness of the materials for authenticity verification of website ICP filing information**: these include the identity document of person-in-charge of the entity, organization code certificate, business license, in-person verification photo, and verification form.
- **Authenticity and accuracy of the access information**: the currently resolved IP address of the filed domain name shall belong to the access service provider of ICP filing.
- **Website content and domain name owner**: these shall be the same as detailed in the ICP filing information.

How do I complete self-inspection on the contact number for ICP filing application?

1. Log in to the Tencent Cloud Console, enter the person-in-charge contact number inspection page, and click **Verify** in the "Operation" column.

2. Click **Send Verification Code** and enter the code received on your phone.

What will happen if I do not rectify the ICP filing information after receiving a notification of ICP filing information inspection from Tencent Cloud?

If you receive a notification from Tencent Cloud stating that your ICP filing information was found unsatisfactory during the special inspection, you should rectify it within the rectification period as instructed.

- **Within the rectification period**:
  Your website business will run normally without being affected. You are recommended to rectify any incorrect ICP filing information in time in this period. Rectification operations will not affect your website business.
- **After the rectification period**:
  If you fail to rectify your ICP filing information within the rectification period, your ICP filing may be canceled for transfer by Tencent Cloud or may be deregistered by the communications administration bureau, and your website business will be affected.

You are recommended to rectify any incorrect ICP filing information as soon as possible based on the inspection opinions; otherwise, your website may not be accessed normally due to violation of applicable laws and regulations caused by false ICP filing information.

What will happen if I no longer use the ICP filing information after receiving a notification of ICP filing information inspection from Tencent Cloud?

When you receive an email notification of rectification, if the entity of your ICP filing number no longer exists or the website is discarded, please deregister your ICP filing. If you do not rectify the ICP filing information in the rectification period, the ICP filing of your website will be canceled for transfer by Tencent Cloud.

> Currently, you may not be able to apply for another ICP filing for certain domain names and launch them for access from nodes in Mainland China after their ICP filings are deregistered.

What should I do if I fail to rectify my ICP filing information in the rectification period and my ICP filing transfer is canceled (ICP filing still exists in MIIT)?

You can apply for new ICP filing or ICP filing transfer again with Tencent Cloud.

- If the phone number of the website's person-in-charge has been changed or cannot be reached, but the ICP filing information has been registered at another access service provider too, you can change the ICP filing information and modify the phone number at that provider.

- If the phone number of the website's person-in-charge can be reached, please follow the requirements of provincial communications administration bureau for your ICP filing.

What should I do if my ICP filing no longer exists in MIIT after I fail to rectify my ICP filing information in the rectification period and my ICP filing transfer is canceled due to long time of inactivity?

If you fail to rectify your ICP filing information in the rectification period and fail to apply for ICP filing transfer long after it is canceled, please log in at MIIT's website and use your entity name to query whether there is entity information without website information.

- If there is entity information without website information, you need to deregister the shell entity and submit a first-time ICP filing application again.
- If there is no ICP filing information, you can submit a first-time ICP filing application through Tencent Cloud. After the application is approved, your website can be normally accessed again.
- If there is entity information with information of other websites, you can submit an [ICP filing application for new website (original ICP filing obtained outside Tencent Cloud).