Tencent Cloud Organization

FAQs

Product Documentation

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Contents

FAQs
- Concept
- Basic
- Operation

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FAQs

Concept

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What is an organization?

An organization refers to a series of Tencent Cloud accounts that you can organize into a hierarchy for central management.

What is a Tencent Cloud account?

A Tencent Cloud account is a container for your Tencent Cloud resources. You can create and manage resources under your account, with many management features available, such as access control and billing.

What is a root account?

A root account refers to a Tencent Cloud account that is used to create an organization. With the root account, you can create accounts in your organization, invite other accounts, manage invitations, and remove accounts. You can also associate policies with entities such as the admin root, organizational units, and accounts in the organization.

What is a member account?

A member account is a non-root Tencent Cloud account in an organization. If you are the organization admin, you can create member accounts in your organization and invite existing accounts. You can also apply policies to member accounts. A member account can be in only one organization.

What is the admin root?

The admin root is the starting point for organizing Tencent Cloud accounts. It is the highest-level container in an organizational structure. Under the root, you can create organizational units to logically group accounts and arrange these units in the hierarchy as needed by your business.

What is an organizational unit?

An organizational unit (also referred to as a department) is a group of Tencent Cloud accounts in an organization. Additional organizational units can also be nested under an organizational unit as long as they are within the allowed hierarchical limits. For example, you can place all accounts belonging to the same department into a department unit. Similarly, you can also group all accounts running production services into a production unit. When you need to apply the same controls to a group of accounts in the organization, the organizational unit feature is very useful. You can create even smaller management units by nesting units. For example, you can categorize team accounts within a department into different team-level units. You can directly specify controls for these team-level units, and they will also inherit policies from their parent units.

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Basic

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What is TCO?

Tencent Cloud Organization (TCO) is a unified service for managing all of your Tencent Cloud accounts. It allows you to create an organization and then add the Tencent Cloud accounts of your headquarters and subsidiaries by inviting them to join your organization or creating them directly. You can configure different permission policies such as finance, resource, and log management for different accounts as needed. All of these features help you improve your budget control, security, and compliance.

What can I manage in TCO?

You can manage the following in TCO:
Organizations
Tencent Cloud accounts
Financial information
Member resource sharing
For more information on product features, see Overview.

Do I need to configure additional information to view the bills of member accounts?

No. The organization root account (creator) can directly switch to member accounts in the Billing Center to view their billing details.

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Operation

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Can I define and manage my organization by region?

No. All organization entities are accessible across all regions. There is no need to specify the region when creating and managing an organization. Users under Tencent Cloud accounts can use this service in all regions where Tencent Cloud is available.

Can I change the Tencent Cloud account used as the root account?

No. You should carefully select the root account.

How do I add a Tencent Cloud account to my organization?

You can do this by inviting or creating a member as instructed in Adding Organization Member.

Can a Tencent Cloud account join multiple organizations?

No.

Can I set multi-factor authentication (MFA) for a Tencent Cloud account created in an organization through programming?

No.

How many Tencent Cloud accounts can be managed in an organization?

Currently, up to 100 accounts can be managed in an organization. To manage more accounts, submit a ticket for assistance.

How do I delete a Tencent Cloud member account from an organization?

You can delete a member account in two ways:

Option 1: Delete an invited member account by logging in with the root account.

(1) Log in to the TCO console as the root account admin.

(2) Select **Member list** on the left sidebar.

(3) Select the target account and click **Delete member**.

Option 2: Delete an invited member account by logging in with the member account.

(1) Log in to the target member account as the admin.

(2) Go to the TCO console.

(3) Select **Quit organization**.

How do I create a department?

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You can create a department as follows:

1. Log in to the TCO console as the root account admin.
2. Select **Department management** on the left sidebar.
3. Select the target location in the organizational structure. You can create a department under the root directly or under another unit.
4. Select **Create department** and enter a department name, which must be unique in your organization.

Note:

You can rename the department later.

Then, you can add Tencent Cloud accounts to this unit.

How do I add a Tencent Cloud account to a department?

You can add a member account to a department as follows:

1. Select **Department management** in the TCO console.
2. Select the target Tencent Cloud account and click **Move member**.
3. In the pop-up window, select the target department.

Can a Tencent Cloud account join multiple departments?

No.

How many levels of departments can an organization have?

An organizational structure can have up to five levels of nested department nodes from the admin root to the Tencent Cloud accounts in the lowest department.

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