

Third Party Exam Guidance Product Documentation



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Exam Guidance

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Registration and Scheduling


Tencent Cloud delivers all of its certification exams online through Kryterion's Webassessor platform and does not offer in-person testing. To register for a Tencent Cloud certification exam, please visit [Tencent Cloud's certification exam portal](#) on Kryterion and follow the steps below:

1. Click **Create New Account** to create a Tencent Cloud Webassessor account.

Note :

When creating your account, please make sure to enter your legal first and last name. The entered name must match the name listed on your government-issued photo ID. If there is a mismatch, you will not be allowed to take your exam, and your exam fee will be forfeited.

Home | Login | Forgot Password | Help | [Create New Account](#)



Tencent Cloud Certification Program

Welcome to Tencent Cloud's online exam registration.

Follow these steps to schedule an exam:

1. Create a New Account by clicking [here](#).
2. Log into your newly created account.
3. Click on "Register for an Exam" and follow the remaining steps to complete scheduling...etc.

2. Log in with your newly created Webassessor account.

[Home](#) | [Login](#) | [Forgot Password](#) | [Help](#) | [Create New Account](#)

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Welcome to Tencent Cloud's online exam registration.

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Login

Password

Log In

3. Click **Register for an Exam** and click **Buy Now** next to the exam you want to take.

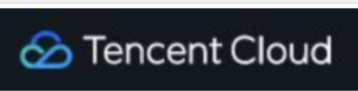
Home
My Assessments
Register for an Exam
Receipts

To register for an exam, please select an exam from the list below.

[-] Tencent Cloud Certifications

Tencent Cloud Practitioner	The Tencent Cloud Practitioner examination is intended for anyone with a foundational knowledge of core Tencent Cloud products and services. Earning this credential validates cloud fluency and basic knowledge of Tencent Cloud.	PR000001	Online Proctored	USD 100.00	
	Secure wrapper online Retake Policy :				
Tencent Cloud Solutions Architect Associate	The Tencent Cloud Solutions Architect Associate examination is intended for cloud professionals with 1 or more years of experience in designing high availability, high security and cost-effective cloud architecture on Tencent Cloud.	PR000002	Online Proctored	USD 150.00	Buy Now
	Secure wrapper online Retake Policy :				

4. Select your preferred testing date and time, enter your voucher code if you have one, and complete your payment.



Home My Assessments **Register for an Exam** Receipts

Please choose a TimeZone to view the available Start times.

Time Zone:

Select Date

April, 2022							
Today							
wk	Sun	Mon	Tue	Wed	Thu	Fri	Sat
12						1	2
13	3	4	5	6	7	8	9
14	10	11	12	13	14	15	16
15	17	18	19	20	21	22	23
16	24	25	26	27	28	29	30

Select date

Select Start Time



Home My Assessments **Register for an Exam** Receipts

Exam	Details	Price	Actions
Exam: Tencent Cloud Solutions Architect Associate Length : 90 minutes	Schedule : Saturday, 30 April 2022 Start Time : 08:00 (UTC-07:00)	150.00	Remove

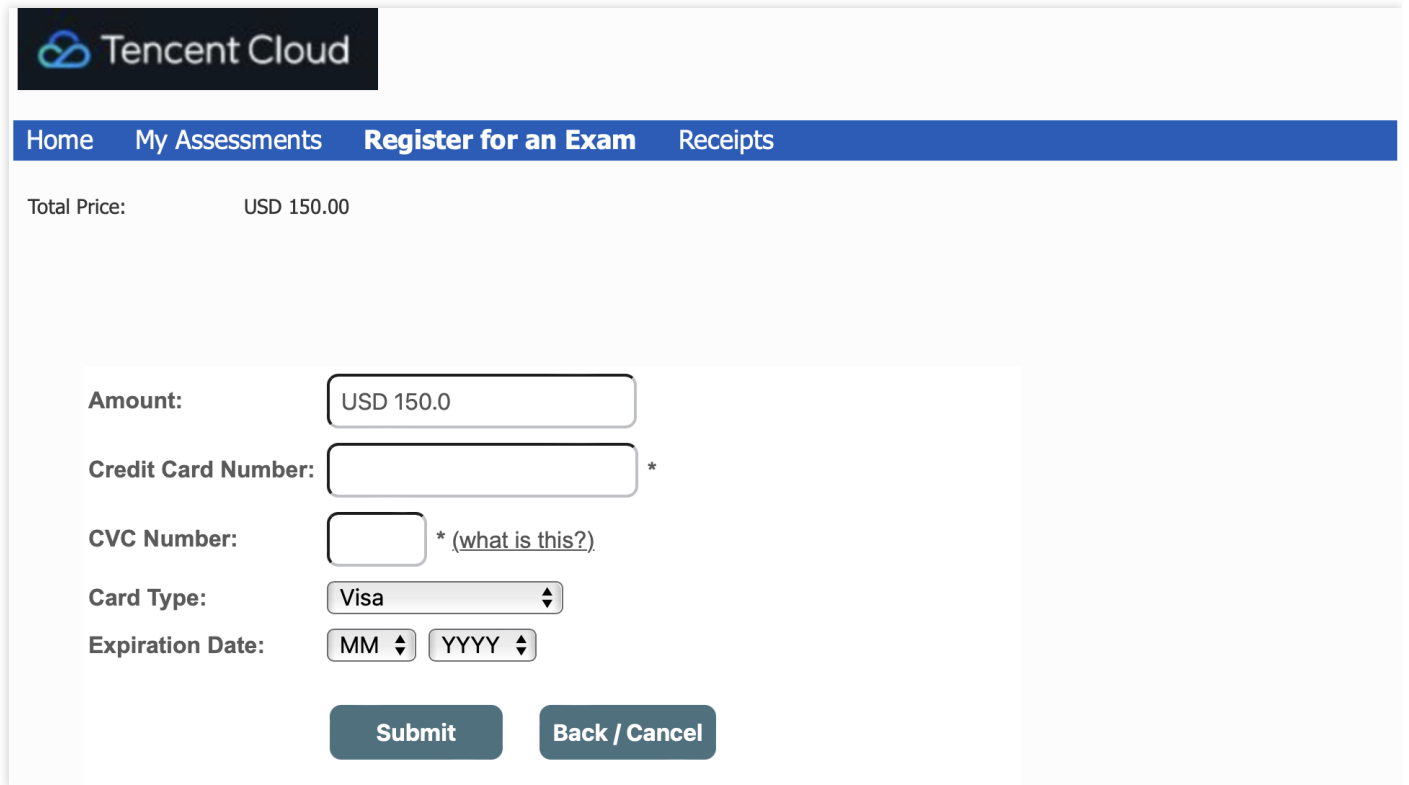
Coupon/Voucher Code: [Apply](#)

Subtotal: 150.00
Estimated Tax: 0.00

Total Price: USD 150.00

*Charges are made in USD, currency conversion fees may apply

[Clear Cart](#) [Add an Exam](#) [Return Home](#) [Check Out](#)



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Home My Assessments **Register for an Exam** Receipts

Total Price: USD 150.00

Amount: USD 150.0

Credit Card Number: *

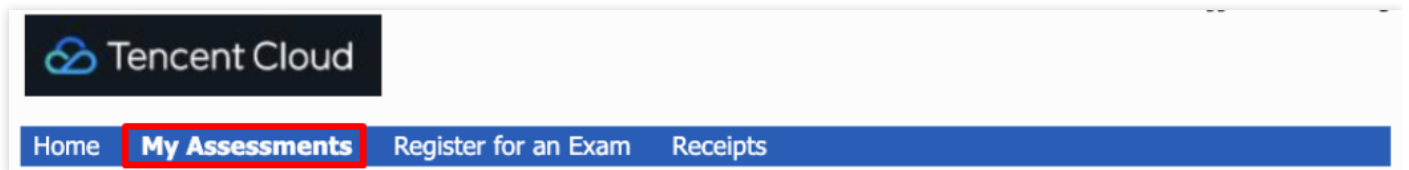
CVC Number: * (what is this?)

Card Type: Visa

Expiration Date: MM YYYY

Submit Back / Cancel

5. Once registration is complete, Kryterion will send you a confirmation email containing your unique Test Taker Authorization Code, which will be required to launch your online proctored exam.
6. To ensure that you are ready-to-go on the day of your exam, please [log in with your account](#), click **My Assessments**, and follow the instructions on the screen to install Sentinel, an exam security software, and create your Biometric Profile. For more information on installing Sentinel, click [here](#). For more information on creating your Biometric Profile, click [here](#).



Tencent Cloud

Home **My Assessments** Register for an Exam Receipts

Rescheduling or Cancelling a Scheduled Exam

To reschedule or cancel a scheduled Tencent Cloud certification exam, please [log in to your Tencent Cloud Webassessor account](#) and click **Reschedule** or **Cancellation** next to your scheduled exam.

Please note that a late rescheduling or cancellation fee will be applied if you update your registration within 24 hours of your scheduled exam's start time.

Testing Space, Testing Behavior and Technical Requirements

Please carefully review and satisfy the following testing requirements, as any intentional or unintentional violation of testing security protocols may cause your exam session to be terminated and your exam result to be invalidated.

Testing space requirements:

- Take the exam in a quiet, well lit room
- Prepare a reflective surface (e.g. phone or mirror) to perform a room scan
- Make sure that no other persons are present in the testing space
- Make sure that no items (e.g. papers, writing instruments, smart electronic devices) other than your computer are present in the testing space
- If you are taking the exam with your laptop, disconnect external computer monitors from your laptop and close all applications on your laptop
- Make sure that there are no foods/drinks (including water) and headphones/earbuds in the testing space. You cannot eat or drink or wear headphones/earbuds during the exam
- Be prepared to take the exam in one sitting. You cannot take a break or step away from the camera's view

Prohibited testing behavior:

- Reading the exam content out loud
- Talking out loud or speaking to another person in the room
- Leaving the view of the camera, loss of video, or poor video resolution that interferes with proctoring
- Using any test aid (e.g., books, papers, writing instruments, smart electronic devices)
- Invalid keystrokes (e.g., pressing the "Print screen" key)

- Excessive background noise or other audio issues that interfere with proctoring
- Other persons entering or being present in the testing space
- Taking a picture of the provisional exam result while the webcam is on before exiting out of Sentinel. Your provisional exam result will be displayed in your Tencent Cloud Webassessor account after the exam is completed

For technical requirements such as minimum system requirements and internet connection requirements, please click [here](#).

Government-issued Photo ID Requirements

On the day of your online proctored exam, please be prepared to show both a government-issued primary identification and a secondary identification.

A government-issued primary identification **must include your name, photograph, and signature**. Examples include:

- Government-issued driver's license
- U.S. Department of State driver's license
- National/state/country identification card
- Passport
- Passport card
- Military ID
- Alien registration card (green card, permanent resident visa)

A secondary identification **must include your name and signature**. Examples include:

- U.S. Social Security card
- Debit/(ATM) card

- Credit card
- School ID
- Forms of primary identification

Note :

When creating your Tencent Cloud Webassessor account, please make sure to enter your legal first and last name. The entered name must match the name listed on your government-issued photo ID. If there is a mismatch, you will not be allowed to take your exam, and your exam fee will be forfeited.

Preparing for an Exam

Tencent Cloud currently offers the Practitioner, Solutions Architect Associate, SysOps Associate, Developer Associate, and Solutions Architect Professional certification exams. To prepare for the Practitioner exam, you can take the [Tencent Cloud Practitioner course on Coursera](#) for free. To prepare for the Solutions Architect Associate exam, you can take the [Tencent Cloud Solutions Architect Associate course on Coursera](#) for free. To prepare for the SysOps Associate exam, you can take the [Tencent Cloud SysOps Associate course on Coursera](#) for free. To prepare for the Developer Associate exam, you can take the [Tencent Cloud Developer Associate course on Coursera](#) for free. To prepare for the Solutions Architect Professional exam, you can take the [Tencent Cloud Solutions Architect Professional course](#) on Coursera for free.

Vouchers

Tencent Cloud offers certification exam vouchers for its signed partners and customers. Vouchers are single-use, individually-coded, and date-sensitive discounts defined as a percentage of the certification exam price. If you are not a signed partner or customer and would like to purchase vouchers, please reach out to your Tencent Cloud account manager.

FAQs

How much do certification exams cost?

The cost of each certification exam depends on its level of difficulty. The Practitioner exam is priced at \$100 USD, the Associate-level exams are priced at \$150 USD, and the Professional-level exams are priced at \$200 USD.

How long do I have to complete a certification exam?

The length of each Tencent Cloud certification exam depends on its level of difficulty. The Practitioner exam and the Associate-level exams are allotted 90 minutes, while the Professional-level exams are allotted 120 minutes.

Are online proctored certification exams open-book?

No, Tencent Cloud certification exams are not open-book, which means that you cannot use any prepared or outside materials during your exam. Your testing space must be free of all items (including but not limited to external monitors, papers, writing instruments, note-taking materials, wearable and non-wearable smart electronic devices, food, and water) except for your computer or laptop. Using any unauthorized materials during the exam will cause your exam session to be terminated, your exam result to be invalidated, and your exam fee to be forfeited.

What is the retake policy for online proctored exams?

After failing a certification exam the first time, the candidate must wait 14 days to retake the exam. After failing a certification exam the second time, the candidate must wait 60 days to retake the exam. After failing a certification exam the third time, the candidate must wait 1 year to retake the exam. This retake policy applies to all certification exam types. Circumventing this retake policy by registering for an exam using a different name or any other methods is a violation of Tencent Cloud's Exam Security Agreement and will result in a denied or revoked certification.

How long will it take to complete an online proctored exam?

After you start a Tencent Cloud certification exam, an online proctor will verify your identity, ensure the testing environment is secured, and then launch the exam, which will take about 5-8 minutes. Once the exam is launched, you will have 90-120 minutes to complete the exam, depending on its level of difficulty. For the specific length of time allotted to each exam, please refer to the [“How long do I have to complete a certification exam?”](#) question above.

Can I take breaks during my exam?

No breaks are allowed during your exam. Please be prepared to take the exam in one sitting. Taking any break during the exam will cause your exam session to be terminated, your exam result to be invalidated, and your exam fee to be forfeited.

What happens if I am early/late for my scheduled exam?

On the day of the exam, you may launch the test session up to 10 minutes before and 20 minutes after the scheduled exam start time. If you do not launch your exam during that period of time, your exam session will be terminated automatically and your exam fee will be forfeited. You will need to re-register and pay for the exam again.

I will be unable to take the exam on the scheduled date and time. How can I reschedule?

You can reschedule your exam up to 24 hours before your scheduled exam start time by logging in to your [Tencent Cloud Webassessor](#) account. If you reschedule your exam less than 24 hours before your scheduled exam start time,

you will be charged a late rescheduling fee. If you cancel your exam less than 24 hours before your exam time, you will be charged a late cancellation fee.

I encountered technical difficulties while taking the online proctored exam. Can I re-register and reschedule my exam?

Tencent Cloud or Kryterion is not responsible for any unsuccessful exam session due to poor internet connectivity, low bandwidth at the test taker's site or inability to meet the system and technical requirements prior to the exam launch. A Kryterion technician will attempt to restart your exam session, but if the session cannot be immediately restarted and you have been exposed to exam content, the test attempt will count and the retake policy will apply. If you wish to re-register, please do so in Webassessor after the cool off period has ended. Payment is required each time you take an exam.

I am unable to complete my session due to technical difficulties. Who do I contact?

Please [chat](#) with or [email](#) Kryterion's technical support team.

Will the online proctor see my surroundings during the exam?

As part of the online proctoring of each exam, Tencent Cloud or its authorized agent may record and/or watch a live webcast of you during your exam session (including your immediate surroundings), communicate with you, and record your exam to ensure proper security. For more details, please review the Tencent Cloud's Exam Security Agreement that will be displayed on your screen before you launch an exam on Kryterion.