

# TencentDB for DBbrain Contact Us Product Documentation





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# Contact Us

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## **Customer Service**

If you have any questions when using Tencent Cloud products, please contact our customer service for assistance.

Hong Kong (China): +852 800-964-163 (toll-free)

US: +1 888-652-2736 (toll-free) Other regions: +86 4009100100

# Submitting a Ticket

If you encounter any OPS or technical problems when using our products, you can log in to the Tencent Cloud console and follow the on-screen prompts to submit a ticket. We will get back to you as soon as possible.

Ticket links:

Submitting a ticket: Submit a ticket

Viewing the status of a ticket: Ticket list