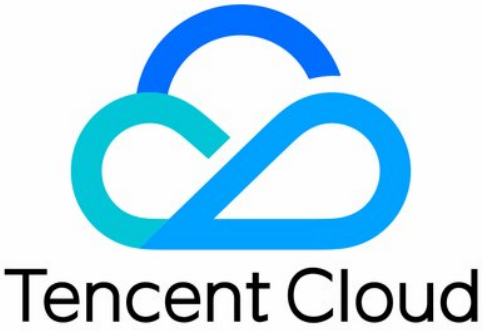
Chat

Security Compliance Certification

Product Documentation



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Security Compliance Certification Service Level Agreement

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For details, see IM Service Level Agreement.

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Compliance is the foundation for the development of Tencent Cloud IM, which meets the compliance requirements of different countries and industries. In addition to ensuring the **security, compliance, availability, confidentiality, and privacy** of the services it provides, IM also provides relevant support for its customers to **meet their and their customers' compliance requirements, reduce repeated investment in audit work, and improve auditing and management efficiency**.

IM has passed SOC 1, SOC 2, and SOC 3 audits, meets the requirements of China's Cybersecurity Classified Protection 2.0 (Level 3), and is certified to ISO 9001, ISO 20000, ISO 27001, ISO 27017, ISO 27018, ISO 27701, ISO 29151, CSA STAR, NIST CSF, BS 10012, and K-ISMS.

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