

# **TencentDB for Tendis**

## **FAQs**

### **Product Documentation**



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# FAQs

## General

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### **How do I use the hash algorithm of TencentDB for Tendis Cluster Edition?**

The hash algorithm of the Tendis Cluster Edition is the same as that in the Redis Cluster Community Edition, i.e., `HASH_SLOT = CRC16(key) mod 16384` . For more information, please see [Redis Cluster Specification](#).

### **Can TencentDB for Tendis be managed with visual tools?**

TencentDB for Tendis supports the [data management console \(DMC\)](#) for visual management.

### **Will my business be interrupted during instance scaling?**

TencentDB for Tendis Storage Edition and Hybrid Storage Edition support expansion without storage capacity loss. Disk capacity expansion takes less than 1 minute if the resources are sufficient, while capacity reduction needs data migration and causes a short disconnection.

### **Does TencentDB for Tendis support Lua?**

- Storage Edition: Lua is currently not supported but will be supported in the future.
- Hybrid Storage Edition: Lua is supported. However, like Redis Cluster, Tendis Hybrid Storage Edition does not support multi-key operations across slots when Lua is enabled.

### **Does TencentDB for Tendis support subscribing to the cache invalidation event?**

Yes.

# Purchase

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## **How do I choose a TencentDB for Tendis Storage Edition specification?**

The TencentDB for Tendis specification can be selected based on two factors: capacity and performance. The higher the performance requirement, the higher the computing specification. The disk capacity depends on the data storage needs of your business.

## **How is TencentDB for Tendis billed?**

It is pay-as-you-go. For more information, please see [Billing Overview](#).

## **How do I return a TencentDB instance?**

You can manually return a TencentDB instance in the instance list in the [TencentDB for Tendis console](#). For more information, please see [Terminating Instances](#).

# Connection and Login

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## How do I access my TencentDB for Tendis instance?

TencentDB for Tendis can be accessed with private network addresses, the data management console (DMC), and programming languages. For more information, please see [Accessing Tendis Instances](#).

## What should I do if my TencentDB for Tendis instance is unpingable?

Tendis prohibits `ping` by default. You can use `telnet` to check connectivity.

## How do I enable access to TencentDB for Tendis over a public network?

TencentDB for Tendis does not support public network access for the time being. If you want to access it over a public network, you can do so through the port forwarding with [iptables](#) on a CVM instance that enables public network access.

### **Note :**

Port forwarding with iptables is not stable, so we do not recommend this public network access solution in a production environment.