

IoT Hub

IoT Hub Policy

Product Documentation



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Last updated : 2022-03-08 11:46:42

1.INTRODUCTION

This Module applies if you use IoT Hub ("**Feature**"). This Module is incorporated into the privacy policy located at ("[Privacy Policy](#)"). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2.CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3.AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4.HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal basis:

Personal Information	Use	Legal Basis
Log Data: operation log and interaction log	We use this information for troubleshooting and for ensuring the normal functioning of the Feature. Please note that this data is stored and backed up with our Elasticsearch Service feature. Additionally, you may also use our Cloud Log Dump feature to store and analyze the data.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

5.HOW WE SHARE AND STORE PERSONAL INFORMATION

As specified in the Privacy Policy.

6.DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Log Data	Stored for 7 days with our Elasticsearch Service feature. Additionally, you may also store the data with our Cloud Log Dump feature for a period determined by you.

Data Privacy And Security Agreement

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1.BACKGROUND

This Module applies if you use IoT Hub ("**Feature**"). This Module is incorporated into the Data Privacy and Security Agreement located at ("**DPSA**"). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2.PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Log Data: device log (if you enable collection of this data)	We only process this data according to your configuration to facilitate debugging or troubleshooting by you. Please note that this data is stored and backed up with our Elasticsearch Service feature. Additionally, you may also use our Cloud Log Dump feature to store and analyze the data.
Configuration Data: settings of products (product name, product ID), devices (device name, device key/certificate) and rules (SQL statement)	We only process this data to facilitate product and/or device identification and management by you. Please note that this data is stored and backed up with our TencentDB for MySQL feature.
Monitoring Data: statistics of online devices, device messages, device shadows, rule engine and firmware	We only process this data to provide you with statistics of your use of the Feature. Please note that this data is stored with and managed by our Cloud Monitor feature. This data is backed up with our TencentDB for MySQL feature.
Resource Data: resources related to platforms and devices uploaded by you (if you include personal data in such resources)	We only process this data to enable you to provide such data to your end users. Please note that this data is stored and backed up with our Cloud Object Storage feature.

Personal Information	Use
Published Device Data: type of device, state of device, rules and commands for controlling the device by SQL statement	We only process this data for device verification and message forwarding as instructed by you. Please note that we have no access to this data. This data is transferred to other service(s) as instructed by you.
Subscriber Device Data : device command message	We only process this data to facilitate control of device(s) by your end users. Please note that we have no access to this data. This data is transferred to other service(s) as instructed by you.

3.SERVICE REGION

As specified in the DPSA.

4.SUB-PROCESSORS

As specified in the DPSA.

5.DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Log Data	Stored for 7 days with our Elasticsearch Service feature. Additionally, you may also store the data with our Cloud Log Dump feature for a period determined by you.
Configuration Data	Stored until you request for account deletion, upon which such data will be deleted within 30 days. Where you do not request for deletion, such data will be deleted within 30 days of the earlier of the date that overdue amounts become payable on your account, termination of your use of this Feature, or shutdown of this Feature.
Resource Data	Stored until you request for account deletion, upon which such data will be deleted within 30 days. Where you do not request for deletion, such data will be deleted within 30 days of the earlier of the date that overdue amounts become payable on your account, termination of your use of this Feature, expiration of your Feature subscription, or shutdown of this Feature.

Personal Information	Retention Policy
Monitoring Data	Stored for 7 days.
Published Device Data	Not stored.
Subscriber Device Data	Not stored.

You can request deletion of such personal data in accordance with the DPSA.

6.SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.