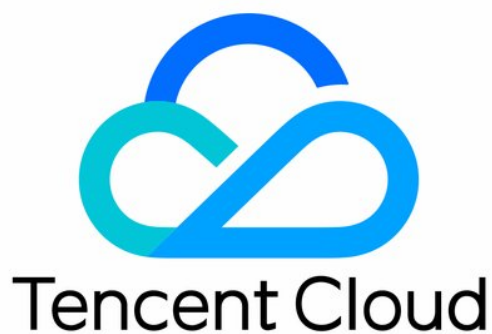


# **Tencent Managed Service for Prometheus TMP Policy Product Documentation**



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# TMP Policy

## Privacy Policy

Last updated : 2022-05-20 15:36:06

### 1.INTRODUCTION

This Module applies if you use the Prometheus Monitoring Service (TMP) (“Feature”). This Module is incorporated into the privacy policy located at [Privacy Policy](#). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

### 2.CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

### 3.AVAILABILITY

This Feature is available to users globally but primarily intended for users located in Singapore and Frankfurt.

### 4.HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
<b>Service Operational Data (as provided by you):</b> <ul style="list-style-type: none"><li>• IP or domain: the IP or domain of the object to be captured by the Feature</li></ul>	We process this data for the purposes of providing the Feature to you.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

<ul style="list-style-type: none"> <li>• URL: address URL</li> <li>• Instance (i.e. the instance where you use the Feature) information: region, specifications</li> </ul>		
<p><b>Log Data:</b></p> <ul style="list-style-type: none"> <li>• request exception log (i.e. a log created in the event of an issue in service delivery)</li> <li>• user operation log of console, including APPID, action, timestamp, UIN</li> </ul>	<p>We use this information to ensure the Feature functions as required, including for troubleshooting and maintenance.</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>

## 5.HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy. Additionally, your APPID and UIN is stored and backed up in TencentDB for MySQL and will be retained for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data automatically within seven days after termination.

## 6.DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
<b>Service Operational Data</b>	We retain such data until you no longer use or delete the Feature, or request for deletion, upon which such data will be deleted automatically within seven days.
<b>Log Data</b>	We retain such data until the earlier of 180 days after collection, after which it is automatically deleted within seven days, or until you request for deletion, upon which such data will be deleted immediately.

# Data Processing And Security Agreement

Last updated : 2022-05-20 15:36:06

## 1. BACKGROUND

This Module applies if you use the Prometheus Monitoring Service (TMP) (“Feature”). This Module is incorporated into the Data Privacy and Security Agreement located at [DPSA](#). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

## 2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
<b>Configuration Data:</b> <ul style="list-style-type: none"><li>• Configuration settings (where you use the agent function, you will need to enter the configuration data including the IP of the captured object and the address required for data reporting)</li><li>• Alarm configuration data (you can set alarm rules (e.g. traffic reminders and abnormality reminders) and define what circumstances will trigger the alarm)</li></ul>	The purpose of collecting the configuration settings is to provide you with the Feature by capturing user-reported data. The purpose of collecting the alarm configuration data is to provide you with the alert service.
<b>Monitoring Data:</b> <ul style="list-style-type: none"><li>• Data being captured by you and analysed through the Feature, including the aggregated data processed and stored by you</li></ul>	We only process the data for the purposes of providing the Feature to you and ensuring it fulfills your customized requirements for processing and analyzing your business-related data.

## 3. SERVICE REGION

As specified in the DPSA.

## 4. SUB-PROCESSORS

As specified in the DPSA.

## 5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Configuration Data Monitoring Data	Stored in accordance with the storage time selected by you, i.e. either 15, 30 or 45 days. Once the time period reaches the selected storage time, such data will be deleted automatically within seven days. If you request to delete the data prior to the expiry of the selected storage time, such data will be deleted immediately.

You can request deletion of such personal data in accordance with the DPSA.

## 6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.