

Grafana

TCMG Policy

Product Documentation



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Privacy Policy

Last updated : 2022-07-08 11:23:15

1.INTRODUCTION

This Module applies if you use Tencent Cloud Managed Service for Grafana (“Feature”). This Module is incorporated into the privacy policy located at [Privacy Policy](#). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2.CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3.AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4.HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways:

Personal Information	Use	Legal Basis
Log Data: file name, content, log ID	We use this information for the purpose of providing this Feature to you, and for troubleshooting. Please note that this data is stored in our Cloud Log Service (CLS) feature.	We process this information as it's necessary for us to perform our contract with you to provide the Feature.
Usage Data: monitoring indicators which capture the level of usage of the Feature	We use this information for the purposes of providing the Feature to you, and for billing.	We process this information as it's necessary for us to perform our

Please note that this data is stored and backed up in our TencentDB for MySQL feature.

contract with you to provide the Feature.

5.HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy. Additionally, your APPID and UIN is stored and backed up in TencentDB for MySQL.

6.HOW WE SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

7.DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Usage Data	We retain such data until you request for deletion of the instance or you otherwise terminate your use of the Feature, in which case such data will be deleted within seven (7) days.
Log Data	We retain such data until the earlier of 180 days after collection, after which it is automatically deleted within seven days, or until you request for deletion, upon which such data will be deleted immediately.

Data Processing and Security Agreement

Last updated : 2022-09-28 17:40:01

1. BACKGROUND

This Module applies if you use Tencent Cloud Managed Service for Grafana (“Feature”). This Module is incorporated into the Data Processing and Security Agreement located at [DPSA](#). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
<p>Configuration file information:DNS, environment variables, LDAP (a set of authentication credentials for controlling access rights in the Feature), plug-ins, data sources, service roles, whitelists</p>	<p>We use this information for the purpose of providing this Feature to you, including to enable you to customize the Feature and modifying a Grafana instance and other environment variables.</p> <p>Please note that this data is stored and backed up in our TencentDB for MySQL feature.</p>
<p>Configuration Data:Grafana dashboard configuration settings, alert, data source</p>	<p>We only process this data for the purposes of providing the Feature to you, in accordance with your settings on the dashboard, and the other functions relating to the configuration of alert and data source settings.</p> <p>Please note that this data is stored in your own resource in our Cloud Block Storage (CBS) feature, and backed up in our Cloud Object Storage (COS) feature.</p>
<p>Rendered images (screenshots) of your Grafana dashboard</p>	<p>We only process this data for the purposes of providing the Feature to you, by providing you a rendered image of your Grafana dashboard when you initiate a rendering request.</p> <p>Please note that this data is stored in your own chosen resource (such as CBS or other Tencent Cloud storage resource of your choice).</p>

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Configuration File Information and Configuration Data	We retain such data until you request for deletion of the instance or you otherwise terminate your use of the Feature, in which case such data will be deleted within seven (7) days.”
Rendered images (screenshots) of your Grafana dashboard	We retain such data until you request for deletion of the instance, upgrade your instance or set service roles, in which case such data will be deleted within seven (7) days.

You can request deletion of such personal data in accordance with the DPSA.

6.SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.