

Cloud Data Warehouse

CDWCH Policy

Product Documentation



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Privacy Policy

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1. INTRODUCTION

This Module applies if you use Cloud Data Warehouse (“**Feature**”). This Module is incorporated into the privacy policy located at <https://intl.cloud.tencent.com/document/product/301/17345> (“**Privacy Policy**”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Running Log Data: details of hardware, software and system problems	We use this information for locating issues. Please note that this data is stored and backed up in our Cloud Log Service (CLS) and TencentDB for MySQL features.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Database Account Data: Database username and password	We use this information to authenticate and provide you access to the database, and to provide this Feature to you.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Running Log Data	We retain such data for 30 days.
Database Account Data	We retain such data for as long as you use the Feature. You may manually delete such data. When your use of the Feature is terminated, we will delete this data after 7 days.

Data Privacy and Security Agreement

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1. BACKGROUND

This Module applies if you use Cloud Data Warehouse (“**Feature**”). This Module is incorporated into the Data Privacy and Security Agreement located at <https://intl.cloud.tencent.com/document/product/301/17347> (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
<p>Configuration Data: cluster configuration information (including billing mode, region, availability zone, cluster name, cluster description, number of CVM’s CPU, virtual private cloud (VPC), storage data (including data for allocation of storage determined by you), automatic renewal, purchase time (when order will be generated))</p>	<p>We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our TencentDB for MySQL feature.</p>
<p>Monitoring Data: CPU and memory utilization, number of open files per second, data disk usage, key indicators (including the number of queries processed per second, processing time, number of connections per second, number of records output by the cluster per second, total calculation time of the operator)</p>	<p>We use this information to support you to monitor operation status and set threshold alarms for various events in the Feature, such as performance or consumption indicators. Please note that this data is performed by and stored in our Cloud Monitor (CM) feature, and stored in our TencentDB for MySQL feature.</p>
<p>Business Data: binary data files of your business and configuration data that you import/store in CBS and/or this Feature</p>	<p>We only process this data for the purposes of providing the Feature to you, to execute your query. Please note that this data is integrated with our CBS feature for this purpose. If you choose to use the tiered storage function, this data is also stored in the COS feature.</p>

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Configuration Data	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data after 7 days.
Monitoring Data	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data after 7 days.
Business Data	We retain such data for as long as you use the Feature. You may manually delete such data on the Feature. Once you choose to delete such data or terminate your use of the Feature, such data will be after 7 days.

You can request deletion of such personal data in accordance with the DPSA.

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.