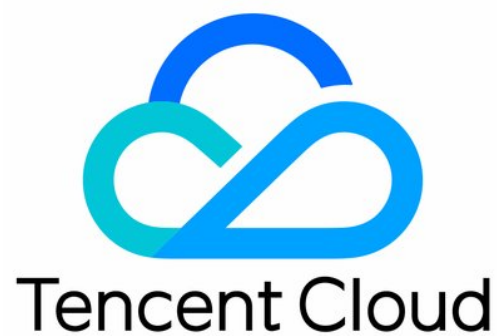


Real User Monitoring

Purchase Guide

Product Documentation



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Billing Overview

Last updated : 2022-06-17 10:43:16

RUM is billed by reports and provides a free tier of 500,000 reports per day per root account. After the free tier is exceeded, the system will start billing according to the following rules by default.

Billing Rules

Currently, only the hourly pay-as-you-go (postpaid) billing mode is supported.

The billable item of RUM is data report, and each data entry stored in RUM is counted as a report, including the number of PVs, API counts, static resource counts, error log counts, and custom reports.

- A free tier of 500,000 reports per day is provided for each root account.
- Reports exceeding the free tier (500,000) will be billed.

Product Pricing and Calculation Formula

Daily report fees per business system:

Billable Item	Price (USD)
Data reports (in 0000's)	0.08

Calculation formula = number of data reports (in 0000's) * unit price per 10000 reports

Estimated RUM Fees

Estimated daily reports

Calculation formula = (PVs + API counts + static resource counts + error log counts + custom reports) - 500000

Example

Suppose your only application has 1 million PVs, 5 million API counts, 900,000 static resource counts, 100,000 error log counts, and 200,000 custom reports per day on average, then the monthly fees are calculated as follows:

Total reports = [(1000000 + 5000000 + 900000 + 100000 + 200000) - 500000 (free tier per application)] * 30 days =

201000000 reports

Amount (in USD) = 20100 * 0.08 USD = 1608 USD

Purchase Methods

Last updated : 2022-08-05 17:11:42

After you create a business system to connect your application and your application reports a certain amount of data, RUM will start billing your usage based on the [billing rules](#).

Purchase Method

Creating business system

1. Log in to the RUM console.
2. On the left sidebar, click **Application Management > Business System**.
3. On the business system management page, click **Create Business System**. In the pop-up window, enter the business name and indicate your consent to the agreement.

Connecting application

Connect your application as instructed in [Application Connection](#). After the connection succeeds and a certain amount of data is reported, billing will start.

Payment Overdue

Last updated : 2022-02-09 16:16:20

This document describes the RUM service status when your account has overdue payments.

Overdue Payment Policy for Pay-as-You-Go Billing

Suspension mechanism

- The RUM service is still available within 24 hours after the moment your account has overdue payments, with a service suspension notification displayed in the console. Top up your account to a positive balance to avoid affecting your business.
- Within 7 days after your account has overdue payments for 24 hours, your RUM service will be suspended, but you can still view the reported application data in the console, and the service will be automatically resumed after your account balance becomes positive.

Termination mechanism

If your account has overdue payments for more than 7 days, your business system in RUM will be automatically terminated, and the data cannot be recovered.