

TencentCloud EdgeOne

Purchase Guide

Product Documentation



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Billing Overview

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Tencent Cloud EdgeOne provides pay-as-you-go subscriptions. **The service is activated once you connect your site with EdgeOne and specify the subscription plan.** The subscription fee is charged at the end of the billing cycle.

Billable Items

The bill of EdgeOne includes costs of the subscription plan, out-of-plan usage and value-added services.

- Subscription plan (required): Specify a plan for each site. The subscription plan includes the basic features, with the configured quota.
- Out-of-plan usage: When the quota of the subscription plan is used up, you need to pay for the exceeding parts additionally based on the corresponding prices.
- Value-added services (optional): EdgeOne provides many VASs, such as HTTP/3 (QUIC). These services are billed separately. You can activate them as needed.

Billing Cycle

EdgeOne is billed on a calendar month basis. The bill of the current month is generated on the 1st day of the next calendar month. For example, a bill for January (2021-01-01 00:00:00 to 2021-01-31 23:59:59) is generated on February 1st.

EdgeOne Plans

EdgeOne provides the Standard and Enterprise plans. You can only specify one plan for one site. The details of the two plans are listed as below:

Item	Standard	Enterprise
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Item	Standard	Enterprise
Price	The price of Standard plans differs depending on the acceleration region. Chinese mainland: 590 USD/month Globe (Chinese mainland not included): 699 USD/month	Contact us
Traffic	3 TB	Customizable
HTTP/HTTPS requests	50,000K	Customizable
Content delivery network	✓	✓
Smart acceleration	✓	✓
L4 proxy via CNAME	×	✓
L4 proxy via static IP	×	✓
DDoS mitigation	✓	✓
Enterprise DDoS mitigation (customizable)	×	✓
Web protection - Managed rules	✓	✓
Web protection - Rate limiting rules	5	Customizable
Web protection - Custom rules	20	Customizable
Bot management	Optional	Optional
Bot intelligence	Free for a limited time	Free for a limited time
Verification (JavaScript challenge and CAPTCHA)	✓	✓
Upload size limit	500 MB (cannot be disabled)	Unlimited
External certificate on edge node	✓	✓
Load balancing tasks	5	10
Node cache TTL	Down to the millisecond level	Down to the millisecond level

Item	Standard	Enterprise
Browser cache TTL	Down to the millisecond level	Down to the millisecond level
Purge cache (free for a limited time)	Matching type: Host and Prefix Quota per request: 1,000 Daily quota: 10,000	Matching type: Host and Prefix Quota per request: 1,000 Daily quota: 20,000
Prefetch URL (free for a limited time)	Quota per request: 1,000 Daily quota: 50,000	Quota per request: 5,000 Daily quota: 100,000
WebSockets	Default timeout: 1-120s	Default timeout: 1-300s
Max data query period	90 days	180 days
Real-time logging	2 tasks	5 tasks
Rule engine rules	100	200
DNS records	500	1,000

Note :

- All features offered in Standard plan are included in the Enterprise plan.
- If the capability of the Enterprise plan still cannot meet your needs, please [contact us](#).

Notes

If the usage %your plan serves for less than one month, you are billed based on **the actual plan duration and usage**. Providing you subscribed to a Standard plan on the 15th of this month, which has 30 days, then your subscription fee is \$349.5 (699 x 15/30), and your monthly traffic usage is 1.5 TB (3 TB x 15/30) and on the number of requests is 25,000K (50,000K x 15/30).

Out-of-plan Usage

Standard plan - Security acceleration traffic

If the security acceleration traffic usage exceeds your Standard plan's limit, you are billed at the following tiered prices.

Monthly Traffic	Price (USD/GB)
[0,10) TB	0.165
[10,50) TB	0.1568
[50,100) TB	0.1485
[100,250) TB	0.1403
[250,750) TB	0.1320
[750,1500) TB	0.1238
[1500,2000) TB	0.1155
≥ 2,000 TB	0.1073

Standard plan- Security acceleration requests

If the security acceleration requests exceed your Standard plan's limit, you are billed at the following tiered prices.

Monthly requests	Price (USD/10K requests)
0 - 1 billion (exclusive)	0.05
1 billion - 5 billion (exclusive)	0.03
≥ 5 billion	0.024

Enterprise plan - Unit pricing

For the out-of-plan fee of Enterprise plans, please [contact us](<https://intl.cloud.tencent.com/contact-us>).

Value-added Services

EdgeOne provides additional value-added services for enhanced capabilities.

HTTP/3 (QUIC) requests

QUIC requests adopt monthly linear pricing model. The details are as below:

Value-added Service	Billing Mode	Price (USD)
QUIC requests	Billed by the number of QUIC requests	0.008 USD/10K requests/month

Real-time logging

Real-time logging is in free beta, which is plan to end on September 2022. We will notify user about the pricing in when the free beta ends.

Bot management

Bot management involves the monthly plan fee and the out-of-plan usage fee.

The service quota varies by the subscription plan type. The details are as below:

Value-added Service	Billing Mode	Price (USD)
Bot management for Standard plan 30,000K requests/month	Monthly linear pricing	1,250 USD/month
Bot management for Enterprise plan ≥ 80,000K requests/month	Monthly linear pricing	Contact us

The out-of-plan usage is charged on a tiered basis. View the table below:

Requests (in 10K)	Price (USD)
[0, 4000) * 10K	0.16 USD/10K requests/month
[4000, 8000) * 10K	0.13 USD/10K requests/month
[800, 12000) * 10K	0.11 USD/10K requests/month
[12000, 32000) * 10K	0.07 USD/10K requests/month
[32000, 92000) * 10K	0.06 USD/10K requests/month
[92000, 192000)	0.04 USD/10K requests/month
≥ 192,000 * 10K	0.02 USD/10K requests/month

Web protection rule pack

Web protection rule packs adopt fixed monthly pricing. View the table below:

Value-added Service	Billing Mode	Price (USD)
Web protection rule pack (20 custom rules and 5 rate limiting rules)	Monthly linear pricing	Contact us

L4 proxy quota

L4 proxy is also billed using fixed monthly pricing.

Value-added Service	Billing Mode	Price (USD)
Static IP-based L4 proxy	Monthly linear pricing	Contact us
CNAME-based L4 proxy	Monthly linear pricing	Contact us

Purchase Method

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Prerequisite

[Sign up for a Tencent Cloud account.](#)

Standard Plan Activation

1. Log in to the [EdgeOne console](#) and click **Site Overview** on the left sidebar.
2. On the page that appears, click **Add site** in the top-right corner.
3. Enter the target site. For more details, see [Adding Sites](#).
4. Choose your plan. To subscribe to an Enterprise plan, click **Get a quote** or [contact us](#). For the Standard plan, **Bot management** is provided as an additional feature, which increases the subscription fee. You can select it as needed.

Note :

EdgeOne offers pay-as-you-go subscription plans. The monthly fee is calculated and deducted on the first day of the next month.

Enterprise Plan Activation (or Trial)

To activate your Enterprise plan or start your Enterprise plan trial, submit your application in the following way:

- Fill in an [application form](#) and send it to the email address eo_op@tencent.com.

We will process your application as soon as possible when it's submitted.

Overdue Policy

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Account Overdue Alerts

When your Tencent Cloud account becomes overdue, you will be notified through the Message Center, emails and SMS. A grace period is given, during which you can still use the service. If you fail to make the payment within the grace period, the EdgeOne service will be suspended. Once the payment is made, the domain name will be automatically restored to the status before service suspension. It may take some time for the restoring.

Note :

- The grace period is 24 hours.
- If the overdue payment is not made within the grace period, your domain names connected to EdgeOne will be deactivated and cannot be accessed. You can only query domain names in the EdgeOne console. Seven days after the grace period, your EdgeOne data will be cleared.

FAQs

How is the security acceleration traffic billed?

1. If **Smart acceleration** is not enabled, only the EdgeOne-to-client traffic incur charges.
2. If **Smart acceleration** is enabled, all traffic transferred between the clients and EdgeOne nodes are billed.

Note :

- If Security protection is enabled, attack traffic blocked will not be billed.
- SSL handshake traffic generated by HTTPS requests will incur charges.

How are HTTP/HTTPS security requests billed?

If security protection is enabled, only HTTP/HTTPS requests protected are charged.

How do I cancel a subscription?

To cancel a subscription, you need to disable the EdgeOne service of a site, and then [delete the site](#). Note that if you only disable EdgeOne for a site, but not delete it, the subscription will not end. When the site is deleted, you will be billed based on the actual plan duration and usage. For more billing details, see [EdgeOne Billing Overview](#).

Refund Policy

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EdgeOne is a pay-as-you-go service and is non-refundable. If you have any questions, [contact us](#).