Tencent Cloud

Tencent Cloud Enterprise Drive

Tencent Cloud Enterprise Drive Policy

Product Documentation

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Tencent Cloud Enterprise Drive Policy
Privacy Policy

Last updated：2024-01-10 16:40:30

1. Introduction

This Module applies if you use Tencent Cloud Enterprise Disk ("**Feature**"). This Module is incorporated into the privacy policy located at ("Privacy Policy"). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. Controllership

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. Availability

This Feature is available to users globally but primarily intended for users located in the same country/region as our server location, Indonesia, for optimal performance.

4. How We Use Personal Information

We will use the information in the following ways and in accordance with the following legal basis:

Personal Information	Use	Legal Basis
Service logs: organization ID,whethera new user, user ID, usergroup (super administrator,administrator, generaluser), feature version, platform(Windows/macOS/Linux), blocked IP address, running environment (published, testing, pre-launch, development)	We use this information for the purpose of providing this Feature to you, including for maintenance, troubleshooting and performance improvement. Please note that this data will be processed by and stored on our Tencent Cloud Lighthouse feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

5. How We Store and Share Personal Information

As specified in the Privacy Policy.

6. Data Retention

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Service logs	Stored for the duration of your use of the Feature, and deleted within 30 days if you terminate your use of this Feature or delete your Tencent Cloud account.

Data Processing And Security Agreement

Last updated：2024-01-10 16:40:49

1. Background

This Module applies if you use Tencent Cloud Enterprise Disk ("**Feature**"). This Module is incorporated into the Data Processing and Security Agreementlocated at ("DPSA"). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
File content (if the files contain personal data)	We only process this data for the purpose of providing the Feature to you. Please note that the files uploaded to or created on the Feature will be stored on our Cloud Object Storage (COS) feature.
Configuration data: File-associated data: file name, size, local storage path on end user's computer, and file operation type (including upload, creation, download, file permissions change, file content edit, file name change and/or tag) (optional) if external links are enabled: file name, expiration date, creator, consumed downstream traffic, number of downloads/views (optional) if previous version function is enabled: maximum number of versions, auto-deletion date User administration and function configuration data: end user's nickname, avatar, cellphone number, email address, personal storage limit, user group, customized configurations (optional) if enabled, file watermarks, including client's name or logo and end user's nickname (optional) if access restriction is enabled: IP addresses	We only process this data for the purposes of providing the Feature to you, in accordance with your specific configuration. Please note that your or your end users' IP addresses will be processed by our Cloud Load Balancer (CLB) feature to support access to the Feature. The user administration and function configuration data will be stored on and processed by our Cloud File Storage (CFS) and Cloud Native Database TDSQL-C features. If you enable third-party authentication functions, the Feature may receive your end user's avatar and cellphone number or email address from the third-party services.

(optional) if enabled, customized domain name, domain credentials and key	
Operation logs: file operation logs: end user's nickname, operation time, type (create, upload, edit, delete, download, external sharing), file name, IP address, operation devices general Feature usage logs: client's name and logo, storage usage, number of active end users, external downlink traffic usage other types of operation (user administration and function configuration) logs: nickname of operator, time and date, operation details device logs (devices used to log in and use the Feature): computer model, web browser type, OS (Windows/macOS/Linux version), device ID (name of computers)	We only process this data for the purposes of providing the Feature to you, to support your log records and queries. Please note the operation logs will be stored on and processed by our Cloud File Storage (CFS), Cloud Native Database TDSQL-C and Elasticsearch Service (ES) features.

3. service region

As specified in the DPSA. The main and backup servers for this Feature are in Indonesia and Singapore, respectively.

4. SUB-Processors

As specified in the DPSA.

5. data retention

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
File content Configuration data	We retain such data for the duration of your use of the Feature. If you terminate your use of the Feature or delete your Tencent Cloud account, we will delete this data within 30 days. If end users delete files or if end user accounts are deactivated, file content and associated data will be deleted within 30 days.
Operation logs	We retain such data for two years. If you terminate your use of the Feature or delete your Tencent Cloud account, we will delete this data within 30 days.

You can request deletion of such personal data in accordance with the DPSA.

6. special conditions

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data or that parental consent is obtained for individuals under the minimum age. This may be different depending on the jurisdiction in which an end user is located.

You represent, warrant and undertake that you shall provide all notices and disclosures to data subjects (including in relation to your use of this Feature), have a lawful basis for processing data subjects' personal data, and shall obtain and maintain all necessary consents from end users in respect of the processing of their or the data subjects' personal data (as applicable) in respect of the Feature (including for the purposes of providing the Feature), in accordance with applicable laws and so as to enable us to comply with applicable laws. You agree you will indemnify and hold Tencent harmless from and against all claims, liabilities, costs, expenses, loss or damage (including consequential losses, loss of profit and loss of reputation and all interest, penalties and legal and other professional costs and expenses) incurred by Tencent arising directly or indirectly from a breach of this requirement.

You acknowledge, understand and agree that (i) we do not make any representation or warranty or give any undertaking that this Feature will be in compliance with any applicable laws or regulations, and (ii) any reliance on or use of this Feature is at your sole risk.