

# TencentDB for Redis

## Contact Us

### Product Documentation



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## Customer Service

If you have any questions when using TencentDB, please contact our customer service for assistance.

- Customer service:

Region	Contact
Hong Kong (China)	+852 800-964-163 (Toll free)
United States	+1 888-652-2736 (Toll free)
Others	+86 4009-100-100

## Ticket System

If you encounter any OPS or technical problems when using the product, you can log in to the Tencent Cloud Console and follow on-screen prompts to submit a ticket. We will get back to you as soon as possible.

Ticket Links:

- Submitting a ticket: [Submit Ticket](#)
- Querying ticket status: [Ticket List](#)

## Technical Exchange

Follow our WeChat Official Account "TencentDB" for more technical and promotional information.

