

# **Video on Demand**

## **VOD Policy**

### **Product Documentation**



## Copyright Notice

©2013-2019 Tencent Cloud. All rights reserved.

Copyright in this document is exclusively owned by Tencent Cloud. You must not reproduce, modify, copy or distribute in any way, in whole or in part, the contents of this document without Tencent Cloud's the prior written consent.

## Trademark Notice



All trademarks associated with Tencent Cloud and its services are owned by Tencent Cloud Computing (Beijing) Company Limited and its affiliated companies. Trademarks of third parties referred to in this document are owned by their respective proprietors.

## Service Statement

This document is intended to provide users with general information about Tencent Cloud's products and services only and does not form part of Tencent Cloud's terms and conditions. Tencent Cloud's products or services are subject to change. Specific products and services and the standards applicable to them are exclusively provided for in Tencent Cloud's applicable terms and conditions.

# Contents

VOD Policy

Privacy Policy

Data Processing And Security Agreement

# VOD Policy

## Privacy Policy

Last updated : 2022-05-20 15:48:04

### 1. INTRODUCTION

This Module applies if you use the Video On Demand feature (“**Feature**”). This Module is incorporated into the privacy policy located at [Privacy Policy](#). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

### 2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

### 3. AVAILABILITY

This Feature is available to users globally.

### 4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
----------------------	-----	-------------

Personal Information	Use	Legal Basis
<p><b>Log Data:</b> APPID, time stamp, error message</p>	<p>We use this information for the purposes of locating issues and troubleshooting such problems. Please note that this data is stored in our Cloud Log Service (CLS) feature.</p>	<p>We process this information as it's necessary for us to perform our contract with you to provide the Feature.</p>
<p><b>Usage Data:</b> APPID, time, CDN flux, host, requests, stand storage, IAStorage, achieve storage, deep achieve storage, transcode minutes, resolution</p>	<p>We use this information for billing purposes, and to display your usage on the console. Please note that this data is stored and backed up in our TencentDB for MySQL feature.</p>	<p>We process this information as it's necessary for us to perform our contract with you to provide the Feature.</p>
<p><b>Monitoring Data:</b> APPID, request type, error code, error message, request time, platform, device, OS type, net type, file size, file type, UUID, package name, app name</p>	<p>We use this information for the purpose of providing the Feature to you, and for performance analysis. Please note that this data is stored in our CLS feature.</p>	<p>We process this information as it's necessary for us to perform our contract with you to provide the Feature.</p>

## 5. HOW WE SHARE AND STORE PERSONAL INFORMATION

As specified in the Privacy Policy.

## 6. HOW WE SHARE PERSONAL INFORMATION

As specified in the Privacy Policy, including Aceville Pte Ltd.

## 7. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Log Data	Stored for 7 days.
Usage Data	Stored for 1 year.
Monitoring Data	Stored for 7 days.

# Data Processing And Security Agreement

Last updated : 2022-05-20 15:48:42

## 1. BACKGROUND

This Module applies if you use the Video On Demand feature (“**Feature**”). This Module is incorporated into the Data Processing and Security Agreement located at [DPSA](#). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

## 2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
<p><b>Configuration Data:</b> file ID, definition, name, FPS, width, height, colorspace, bitrate, create time, update time, media name, media size, media type, storage region, storage path, domain</p>	<p>We only process this data for the purposes of providing the Feature to you and your end users, in accordance to your specific configuration. Please note that this data is stored and backed up in our TencentDB for MySQL feature.</p>
<p><b>Media Files:</b> Videos, images, audio files uploaded by you</p>	<p>We only process this data for the purposes of providing the Feature to you, including for storage purposes. Please note that this data is uploaded by you and stored in our Cloud Object Storage (COS) feature, and is cached using our Content Delivery Network (CDN) feature.</p>

## 3. SERVICE REGION

As specified in the DPSA.

## 4. SUB-PROCESSORS

As specified in the DPSA, including Aceville Pte Ltd.

## 5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

<b>Personal Information</b>	<b>Retention Policy</b>
Configuration DataMedia Files	We retain the data for as long as your chosen data retention time limit. Otherwise, when you delete your account or terminate your use of the Feature, we will delete such data after 60 days.

You can request deletion of such personal data in accordance with the DPSA.

## 6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data or that parental consent is obtained for individuals under the minimum age. This may be different depending on the jurisdiction in which an end user is located.

You represent, warrant and undertake that you shall obtain and maintain all necessary consents from End Users in respect of the processing of their personal data in respect of the Feature, in accordance with applicable laws and so as to enable us to comply with applicable laws.