

Cloud Streaming Services Release Notes and Announcements Product Documentation



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Notice: CSS to Adjust Prices of Basic Services

Last updated : 2021-11-29 18:08:20

Due to operational cost changes, starting from **00:00 on January 4, 2022**, CSS will adjust the daily billing prices and pricing tiers of its basic services and bill usage outside the Chinese mainland by region instead of at a unified price.

Billable items with price changes: LVB playback traffic/bandwidth, LEB playback traffic/bandwidth, live push traffic/bandwidth

Notes

- The changes will take effect at 00:00 on January 4, 2022, but will not apply to bills generated on January 4, 2022 for January 3.
- If you have contract prices agreed with Tencent Cloud, you can contact sales or [submit a ticket](#) to confirm your future pricing strategies.
- Billing regions outside the Chinese mainland:
 - Asia Pacific 1: Hong Kong (China), Singapore, Macao (China), Vietnam, Thailand, Nepal, Cambodia
 - Asia Pacific 2: Taiwan (China), Japan, Malaysia, Indonesia, South Korea
 - Asia Pacific 3: Philippines, India, Australia
 - North America: United States, Canada
 - Europe: Netherlands, Germany, Russia, United Kingdom, Ireland, Italy, Spain, France
 - Middle East: United Arab Emirates, Turkey, Qatar, Saudi Arabia, Bahrain
 - Africa: South Africa
 - South America: Brazil, Colombia
- For **details about the pricing of LVB and LEB**, please see [LVB Billing Overview](#) and [LEB Billing Overview](#).
- **The same billing method, tiered pricing rules, and billing regions (in/outside the Chinese mainland)** are used for live push and LVB playback.
- The new prices are subject to change due to exchange rate fluctuations. In case of conflict, the prices specified in the purchase guide of our website, the purchase page, and the price calculator will apply.

Bill-by-traffic in Chinese mainland

The table below lists the bill-by-traffic prices and pricing tiers for LVB playback, LEB playback, and live push before and after the price adjustment in the Chinese mainland:

Traffic Tier	Price of LVB Playback and Live Push (USD/GB/Day)		Price of LEB Playback (USD/GB/Day)	
	Before	After	Before	After
0-500 GB	0.0417	0.0423	0.0835	0.0846
500 GB (inclusive) - 2 TB	0.0403		0.0797	
2 TB (inclusive) - 10 TB	0.0371	0.0407	0.0733	0.0813
10 TB (inclusive) - 50 TB		0.0390		0.0780
50 TB (inclusive) - 100 TB	0.0310	0.0358	0.0620	0.0715
100 TB (inclusive) - 1 PB	0.0258	0.0309	0.0516	0.0618
≥ 1 PB		0.0260		0.0520

Bill-by-bandwidth in Chinese mainland

The table below lists the bill-by-bandwidth prices and pricing tiers for LVB playback, LEB playback, and live push before and after the price adjustment in the Chinese mainland:

Bandwidth Tier	Price of LVB Playback and Live Push (USD/Mbps/Day)		Price of LEB Playback (USD/Mbps/Day)	
	Before	After	Before	After
0-500 Mbps	0.1041	0.1057	0.2065	0.2114
500 Mbps (inclusive) - 5 Gbps	0.1008	0.1024	0.2000	0.2049
5 Gbps (inclusive) - 20 Gbps	0.0959	0.0992	0.1903	0.1984
≥ 20 Gbps	0.0943	0.0943	0.1871	0.1886

Bill-by-traffic outside Chinese mainland

The table below lists the bill-by-traffic prices, pricing tiers, and billing regions for LVB playback, LEB playback, and live push before and after the price adjustment outside the Chinese mainland:

Before

Traffic Tier	Price of LVB Playback and Live Push (USD/GB/Day)
0-500 GB	0.0722
500 GB (inclusive) - 2 TB	0.0693
2 TB (inclusive) - 50 TB	0.0661
50 TB (inclusive) - 100 TB	0.0620
≥ 100 TB	0.0548

Traffic Tier	Price of LEB Playback (USD/GB/Day)
0-500 GB	0.1445
500 GB (inclusive) - 2 TB	0.1371
2 TB (inclusive) - 50 TB	0.1307
50 TB (inclusive) - 100 TB	0.1240
≥ 100 TB	0.1097

After

Traffic Tier	Price of LVB Playback and Live Push (USD/GB/Day)							
	Asia Pacific 1	Asia Pacific 2	Asia Pacific 3	North America	Europe	Middle East	Africa	South America
0-2 TB	0.0748	0.1236	0.1138	0.0715	0.0715	0.1951	0.1951	0.1675
2 TB (inclusive) - 50 TB	0.0699	0.1138	0.1041	0.0634	0.0634	0.1789	0.1789	0.1593

Traffic Tier	Price of LVB Playback and Live Push (USD/GB/Day)							
	Asia Pacific 1	Asia Pacific 2	Asia Pacific 3	North America	Europe	Middle East	Africa	South America
50 TB (inclusive) - 100 TB	0.0585	0.1057	0.0911	0.0504	0.0504	0.1675	0.1675	0.1463
100 TB (inclusive) - 1 PB	0.0504	0.0911	0.0813	0.0325	0.0325	0.1545	0.1545	0.1382
≥ 1 PB	0.0455	0.0846	0.0715	0.0260	0.0260	0.1382	0.1382	0.1301

Traffic Tier	Price of LEB Playback (USD/GB/Day)							
	Asia Pacific 1	Asia Pacific 2	Asia Pacific 3	North America	Europe	Middle East	Africa	South America
0-2 TB	0.1496	0.2472	0.2276	0.1431	0.1431	0.3902	0.3902	0.3350
2 TB (inclusive) - 50 TB	0.1398	0.2276	0.2081	0.1268	0.1268	0.3577	0.3577	0.3187
50 TB (inclusive) - 100 TB	0.1171	0.2114	0.1821	0.1008	0.1008	0.3350	0.3350	0.2927
100 TB (inclusive) - 1 PB	0.1008	0.1821	0.1626	0.0650	0.0650	0.3089	0.3089	0.2764
≥ 1 PB	0.0911	0.1691	0.1431	0.0520	0.0520	0.2764	0.2764	0.2602

Bill-by-bandwidth outside Chinese mainland

The table below lists the bill-by-bandwidth prices, pricing tiers, and billing regions for LVB playback, LEB playback, and live push before and after the price adjustment outside the Chinese mainland:

Before

Bandwidth Tier	Price of LVB Playback and Live Push (USD/Mbps/Day)
0-500 Mbps	0.2114
500 Mbps (inclusive) - 5 Gbps	0.1951
≥ 5 Gbps	0.1789

Bandwidth Tier	Price of LEB Playback (USD/Mbps/Day)
0-500 Mbps	0.4194
500 Mbps (inclusive) - 5 Gbps	0.3871
≥ 5 Gbps	0.3540

After

Bandwidth Tier	Price of LVB Playback and Live Push (USD/Mbps/Day)							
	Asia Pacific 1	Asia Pacific 2	Asia Pacific 3	North America	Europe	Middle East	Africa	South America
0-500 Mbps	0.2049	0.6016	0.6228	0.1984	0.1984	0.9333	0.9333	0.8455
500 Mbps (inclusive) - 5 Gbps	0.1854	0.5415	0.6049	0.1805	0.1805	0.9203	0.9203	0.8276
5 Gbps (inclusive) - 20 Gbps	0.1707	0.4829	0.5561	0.1681	0.1681	0.9008	0.9008	0.8065
≥ 20 Gbps	0.1626	0.4228	0.5041	0.1593	0.1593	0.8911	0.8911	0.7967

Bandwidth Tier	Price of LEB Playback (USD/Mbps/Day)							
	Asia Pacific 1	Asia Pacific 2	Asia Pacific 3	North America	Europe	Middle East	Africa	South America

Bandwidth Tier	Price of LEB Playback (USD/Mbps/Day)							
	Asia Pacific 1	Asia Pacific 2	Asia Pacific 3	North America	Europe	Middle East	Africa	South America
0-500 Mbps	0.4098	1.2033	1.2455	0.3967	0.3967	1.8667	1.8667	1.6911
500 Mbps (inclusive) - 5 Gbps	0.3707	1.0829	1.2098	0.3610	0.3610	1.8407	1.8407	1.6553
5 Gbps (inclusive) - 20 Gbps	0.3415	0.9659	1.1122	0.3363	0.3363	1.8016	1.8016	1.6130
≥ 20 Gbps	0.3252	0.8455	1.0081	0.3187	0.3187	1.7821	1.7821	1.5935

The price changes will take effect on **January 4, 2022**. Please keep track of your balance and adjust your business if necessary.

If you have any questions, feel free to [contact us](#).

2021-11-18

Tencent Cloud Team

Notice: Time Shifting to Become Paid Feature

Last updated : 2022-05-12 12:13:05

We will start charging for use of the time shifting feature starting from **00:00 on June 1, 2022**.

Notes

- The time shifting feature is billed according to the **total time-shift period**. You will also be charged [playback fees](#) based on the traffic/bandwidth consumed, [live recording fees](#), and [VOD storage fees](#).
- **Total time-shift period = Total time-shift video length** (minutes) x **Time-shift days**

Note :

- Total time-shift video length: The total length (minutes) of the video files for which time shifting is enabled.
 - Time-shift days: The number of days during which time shifting is allowed. Value range: 1-30.
- Before using the time shifting feature, you need to enable **live recording** and **VOD storage** first. The videos recorded must be in HLS format, and the time-shift days cannot be more than the storage days.
 - You need to submit a ticket to enable the time shifting feature.

Pricing

Billable Item	Price (USD/(Min x Day)/Day)
Total time-shift period	0.00003

Billing Details

- Billable item: Total time-shift period
- Billing mode: Pay-as-you-go
- Billing cycle: Daily. The time shifting fee generated each day will be deducted from your account the following day. For the actual fee deduction and bill generation time, see your billing statement.

Calculation Formula

- Total time-shift period = Total time-shift video length (minutes) x Time-shift days
- Time-shift fee = Total time-shift period x Unit price

The above change will take effect at **00:00 on January 1, 2022**, and your usage of the time shifting feature on January 1 will be billed on January 2. Please pay attention to your account balance and make any changes you deem necessary in a timely manner. If you have any questions, feel free to [contact us](#).

2022-05-09

Tencent Cloud Team