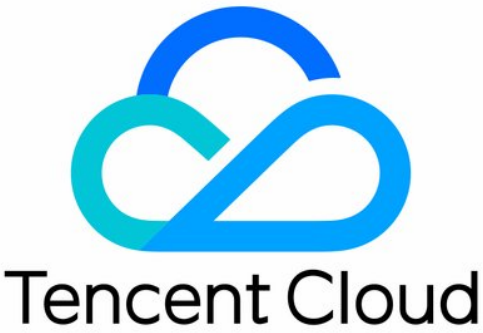
Custom Cloud Monitor

FAQ

Product Documentation



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FAQ

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1. There is no data when I check the monitoring object view in CCM.

If there is no data on a specific CCM object, please follow the steps below for troubleshooting:

- Check whether you have reported the data. If not, you can report the data by referring to the API User Data Reporting
- If so, please check whether the data is successfully reported.
- If there is no problem in the above steps, please submit a ticket.

2. How many types of alarm rules in CCM and how do they work?

CCM has 2 types of alarm rules: wildcard metric dimension alarm rule and object alarm rule.

Type	Definition	Entry	Priority
Wildcard metric alarm rule	The wildcard rule for all the objects under the statistical type of a specific metric	"CCM" -> "Monitor Configuration" -> "Alarm Management"	It has a lower priority than object alarm rule
Object alarm rule	The alarm rule for a specific object	"CCM" -> "Monitor Configuration" -> "Alarm Management"	It has a higher priority than wildcard metric alarm rule

Example:
Metric to be reported: CPU utilization. Statistical type: max, and 5-minute period. Objects to be reported: 1.1.1.1 and 2.2.2.2.

Wildcard metric rule is set as follows: CPU utilization (Max, 5 min) > 80%; number of statistical periods for alarm: 2.
Object alarm rule is set as follows: Configure the rule to 1.1.1.1. CPU utilization (Max, 5 min) > 90%; number of statistical periods for alarm: 1.

- The object 1.1.1.1 has 2 alarm rules, and the object alarm rule is valid.
  CPU utilization (Max, 5 min) > 90%; number of statistical periods for alarm: 1.

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- The object 2.2.2.2 has an alarm rule, and the wildcard rule is valid.
  CPU utilization (Max, 5 min) > 80%; number of statistical periods for alarm: 2.

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