

# Data Transfer Service

## Ops Management

### Product Documentation



## Copyright Notice

©2013-2024 Tencent Cloud. All rights reserved.

Copyright in this document is exclusively owned by Tencent Cloud. You must not reproduce, modify, copy or distribute in any way, in whole or in part, the contents of this document without Tencent Cloud's the prior written consent.

## Trademark Notice



All trademarks associated with Tencent Cloud and its services are owned by Tencent Cloud Computing (Beijing) Company Limited and its affiliated companies. Trademarks of third parties referred to in this document are owned by their respective proprietors.

## Service Statement

This document is intended to provide users with general information about Tencent Cloud's products and services only and does not form part of Tencent Cloud's terms and conditions. Tencent Cloud's products or services are subject to change. Specific products and services and the standards applicable to them are exclusively provided for in Tencent Cloud's applicable terms and conditions.

# Contents

## Ops Management

Configuring Maintenance Time

Task Status Change Description

# Ops Management

## Configuring Maintenance Time

Last updated : 2024-07-08 15:54:46

### Overviews

The DTS system will regularly perform task upgrades to accommodate legacy tasks' use of newly launched features. Set a maintenance time window so that the system can perform the upgrade within the time window you have set. After a task is created, a default maintenance time is generated, which is 3:00 AM to 4:00 AM daily. Users can view and modify this on the **Task Details** page.

### Application Scope

All tasks related to data migration, data synchronization, and data subscription.

### Notes

The maintenance time window cannot be closed. Please choose off-peak business hours for maintenance, typically from 3:00 AM to 4:00 AM.

Ask users to [ [Configure Event Alarm](#) ] in advance

(<https://cloud.tencent.com/document/product/571/90079!1a380543dc68d16a5554181c18f6b7bf>), so that they can receive notifications of task upgrades 24 hours before the system upgrade.

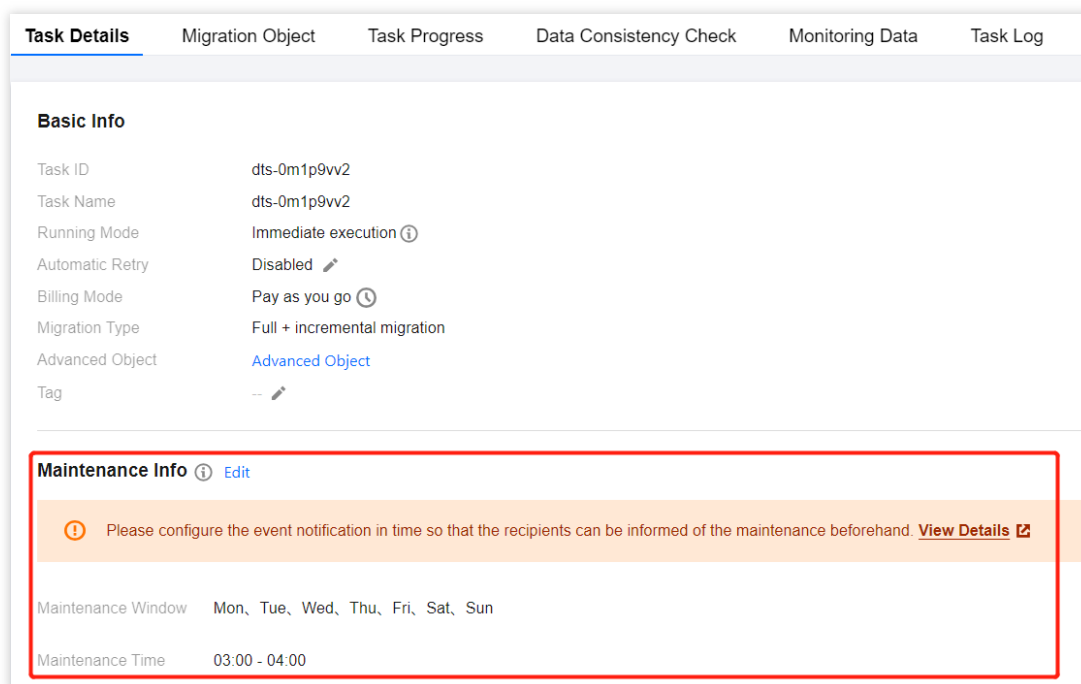
### Service Impact

During the system upgrade, there will be a momentary disconnection lasting 1 second to 5 seconds. After the upgrade, the task will automatically restart, ensuring continuous data transmission.

### Directions

1. Log in to the [DTS console](#) , choose the **Data Migration/Data Sync/Data Subscription** page in the left sidebar, then select the specified task, choose **Operation** column, and select **More > View** .

2. In **Task Details** > **Maintenance Info**, click **Edit** to modify the maintenance information.



The screenshot shows the 'Task Details' page with several tabs: 'Task Details', 'Migration Object', 'Task Progress', 'Data Consistency Check', 'Monitoring Data', and 'Task Log'. The 'Task Details' tab is active. Under the 'Basic Info' section, various task parameters are listed. The 'Maintenance Info' section is highlighted with a red box and contains a warning message: 'Please configure the event notification in time so that the recipients can be informed of the maintenance beforehand. View Details'. Below the warning, the 'Maintenance Window' is set to 'Mon, Tue, Wed, Thu, Fri, Sat, Sun' and the 'Maintenance Time' is '03:00 - 04:00'.

Basic Info	
Task ID	dts-0m1p9vv2
Task Name	dts-0m1p9vv2
Running Mode	Immediate execution ⓘ
Automatic Retry	Disabled ✎
Billing Mode	Pay as you go ⌵
Migration Type	Full + incremental migration
Advanced Object	<a href="#">Advanced Object</a>
Tag	-- ✎

**Maintenance Info** ⓘ [Edit](#)

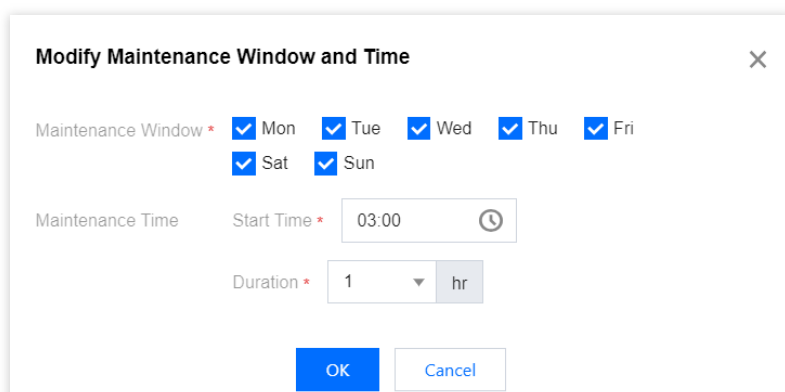
ⓘ Please configure the event notification in time so that the recipients can be informed of the maintenance beforehand. [View Details](#) 📄

Maintenance Window Mon, Tue, Wed, Thu, Fri, Sat, Sun

Maintenance Time 03:00 - 04:00

3. After modifying the maintenance time, click **OK**.

Configure the off-peak period of your business as the DTS maintenance time, selecting at least one day each week.



The 'Modify Maintenance Window and Time' dialog box is shown. It has a title bar with a close button (X). The 'Maintenance Window' section has checkboxes for all days of the week (Mon, Tue, Wed, Thu, Fri, Sat, Sun), all of which are checked. The 'Maintenance Time' section has a 'Start Time' field set to '03:00' with a clock icon, and a 'Duration' field set to '1' with a dropdown arrow and 'hr' unit. At the bottom, there are 'OK' and 'Cancel' buttons.

**Modify Maintenance Window and Time** ✕

Maintenance Window \*  Mon  Tue  Wed  Thu  Fri  
 Sat  Sun

Maintenance Time Start Time \* 03:00 ⌵  
Duration \* 1 hr

**OK** Cancel

# Task Status Change Description

Last updated : 2024-07-08 15:54:46

## Overview

For tasks that have been in the status of "Task error" or "Task failed" for 14 days, the system will automatically change their status to "Stopped" because they cannot be reconnected.

Data migration: If the task status has been in the "Task error" ( `error` ) or "Task failed" ( `failed` ) status for 14 days, it will be automatically changed to "Stopped".

Data sync: If the task status has been in the "Task error" ( `ResumableErr` ) or "Task failed" ( `Failed` ) status for 14 days, it will be automatically changed to "Stopped".

## Application Scope

All data migration/sync links.

## Note

After the task status is changed to "Stopped", you still need to terminate the task to avoid unnecessary costs.

For pay-as-you-go tasks, billing stops after the task is stopped, but the task needs to be terminated to unfreeze the one-hour fees withheld when the task was created.

Monthly subscribed tasks will not be automatically refunded after the task is stopped. You need to terminate the task before you can refund the fees.

The task change feature has taken effect from September 18, 2023. You need to configure event alarms as instructed in [Configuring Event Alarm](#) in advance so that you can be timely informed of the task exception and the task status change when the task becomes disconnected.