

Cloud Log Service

User Guide

Product Documentation



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User Guide

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This document describes how to get started with CLS.

1. CLS Basics

[Features](#)

[Advantages](#)

[Available Regions](#)

2. CLS Billing Modes

CLS provides a daily pay-as-you-go billing option in all the supported regions. You pay for what you use and no upfront payment is required. For more information, please see [Product Pricing](#).

3. Getting Started

Step 1. Activate CLS

First, you need to activate [CLS](#) at the Tencent Cloud official website.

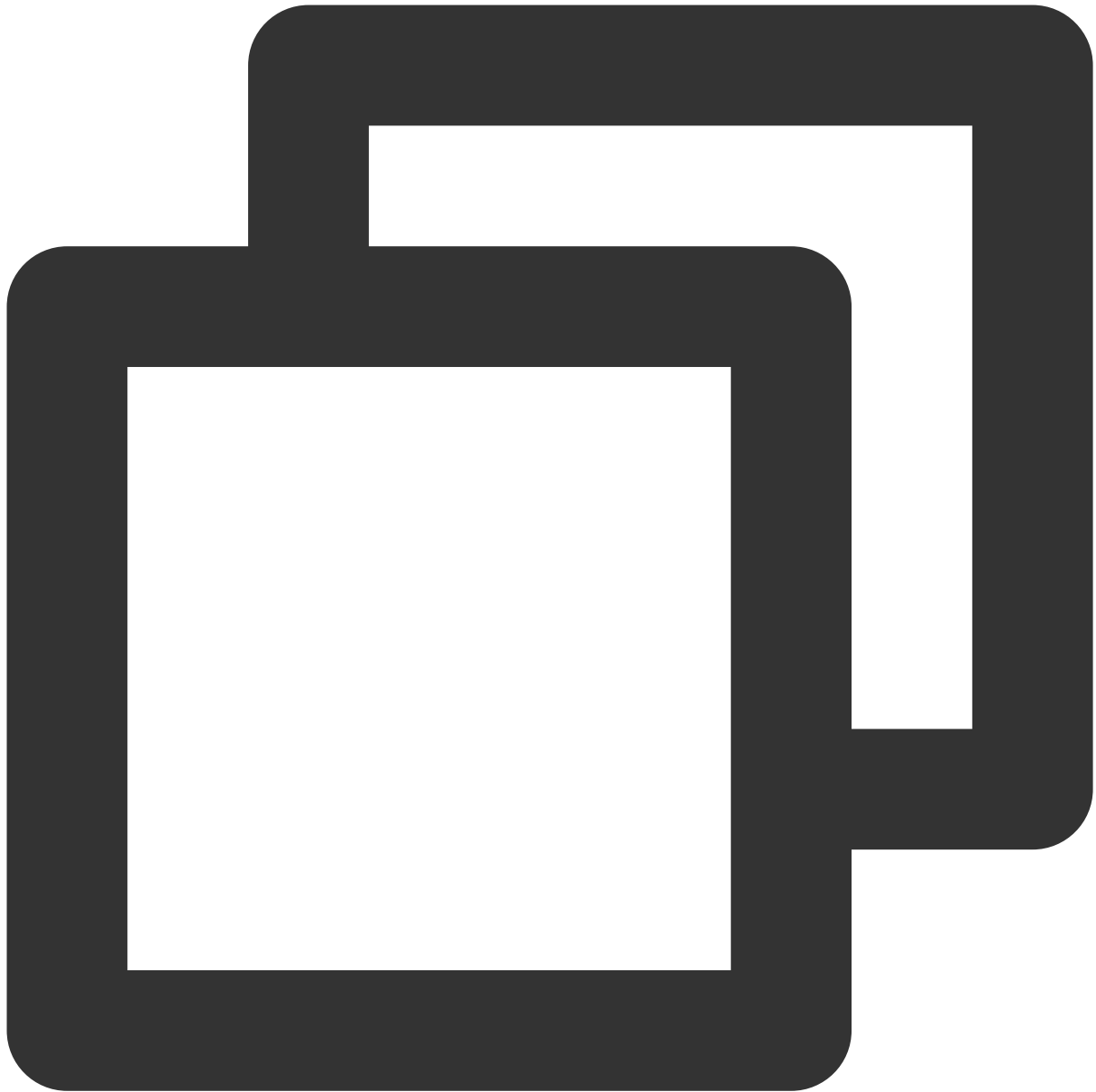
Step 2. Download and install LogListener

[LogListener](#) is a client that collects log data and sends it to CLS in a fast and non-intrusive way. You can install it as follows:

Checking the network connection

To install LogListener, the source server and the CLS region must be able to connect to each other. Tencent's Cloud Virtual Machine (CVM) accesses CLS via a private network by default.

You can run the following command to check the network connectivity, where `<region>` is the abbreviation for the CLS region. For more information about regions, please see [Available Regions](#).



```
ping <region abbreviation>.cls.tencentyun.com
```

Viewing/Creating a key pair

Log in to the [CAM console](#), view (or create) a key pair, and make sure that the key is enabled.

Installing LogListener

In this example, the CLS service runs in the CVM CentOS 7.2 (64-bit) environment. To download and install LogListener, see [LogListener Installation Guide](#).

Step 3. Create a log topic

CLS service is differentiated by region. To lower network latency, try to create log resources in a CLS region closest to your business region. For supported regions, see [Available Regions](#). Log resource management involves the management of logsets and log topics. A logset represents a project, while a log topic represents a type of service. A single logset may contain multiple log topics.

1. Log in to the [CLS console](#).
2. On the left sidebar, click **Log Topic** to go to the log topic management page.
3. Select a region and click **Create Log Topic**.
4. Configure as needed on the page that is displayed.

Log topic name: name of the log topic, such as topic_test.

Logset Operation: **Select an existing logset** is selected by default. Alternatively, you can select **Create Logset** and set the logset name (e.g., cls_test) as needed.

5. Click **OK**.

A created log topic will be displayed in the log topic list.

You can click **Manage Logset** to view the created logset on the logset list page.

Step 4. Create a machine group

CLS uses a [machine group](#) to manage a list of log source machines.

Log in to the [CLS console](#) and click **Machine Group Management** on the left sidebar. Select the appropriate region at the top of the page and click **Create Machine Group**. A machine group can contain multiple machine IPs (one IP per line). For CVM, enter the private IP directly. For more information, see [Machine Group Management](#).

After a machine group is created, click **View** in the machine group list to check the connection between the LogListener client and servers. If the status is normal, the LogListener client is successfully connected to CLS; otherwise, see [Machine Group Exception](#) for troubleshooting.

Step 5. Configure LogListener

1. Log in to the [CLS console](#).
2. On the left sidebar, click **Log Topic** to enter the log topic management page.
3. On the log topic management page, click **Collection Configuration**, specify a collection path and parsing mode for the log topic, and bind the log topic to a machine group.

Note:

This step takes the LogListener-based log collection method as an example. For more information, please see [Collection Methods](#).

Binding a machine group

Select an existing machine group, and associate it with the current log topic. Then, LogListener will monitor the log files in this machine group according to the rules you set. You may bind a log topic to multiple machine groups, but a log file will only be collected into one log topic.

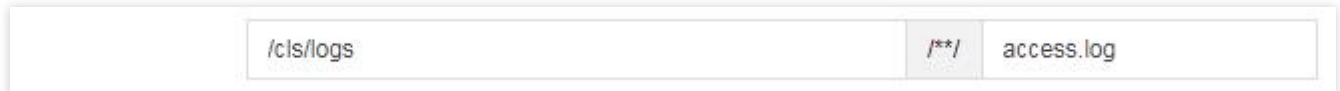
Configuring a collection path

The collection path needs to match the absolute path of the log file on the server. You are required to enter two parameters: the directory prefix and the file name in the format of **[directory prefix expression]/**/[file name expression]**. LogListener matches all paths with common prefixes that satisfy the **[directory prefix expression]**, and monitors all log files under these directories (including subdirectories) that satisfy the **[file name expression]**.

The parameters are described as follows:

Parameter	Description
Directory Prefix	Directory prefix for log files, which supports only the wildcard characters <code>*</code> and <code>? *`</code> indicates to match any multiple characters. <code>?`</code> indicates to match any single character.
<code>/**/</code>	Current directory and all its subdirectories.
File Name	Log file name, which supports only the wildcard characters <code>*</code> and <code>? . *</code> indicates to match any multiple characters. <code>?`</code> indicates to match any single character.

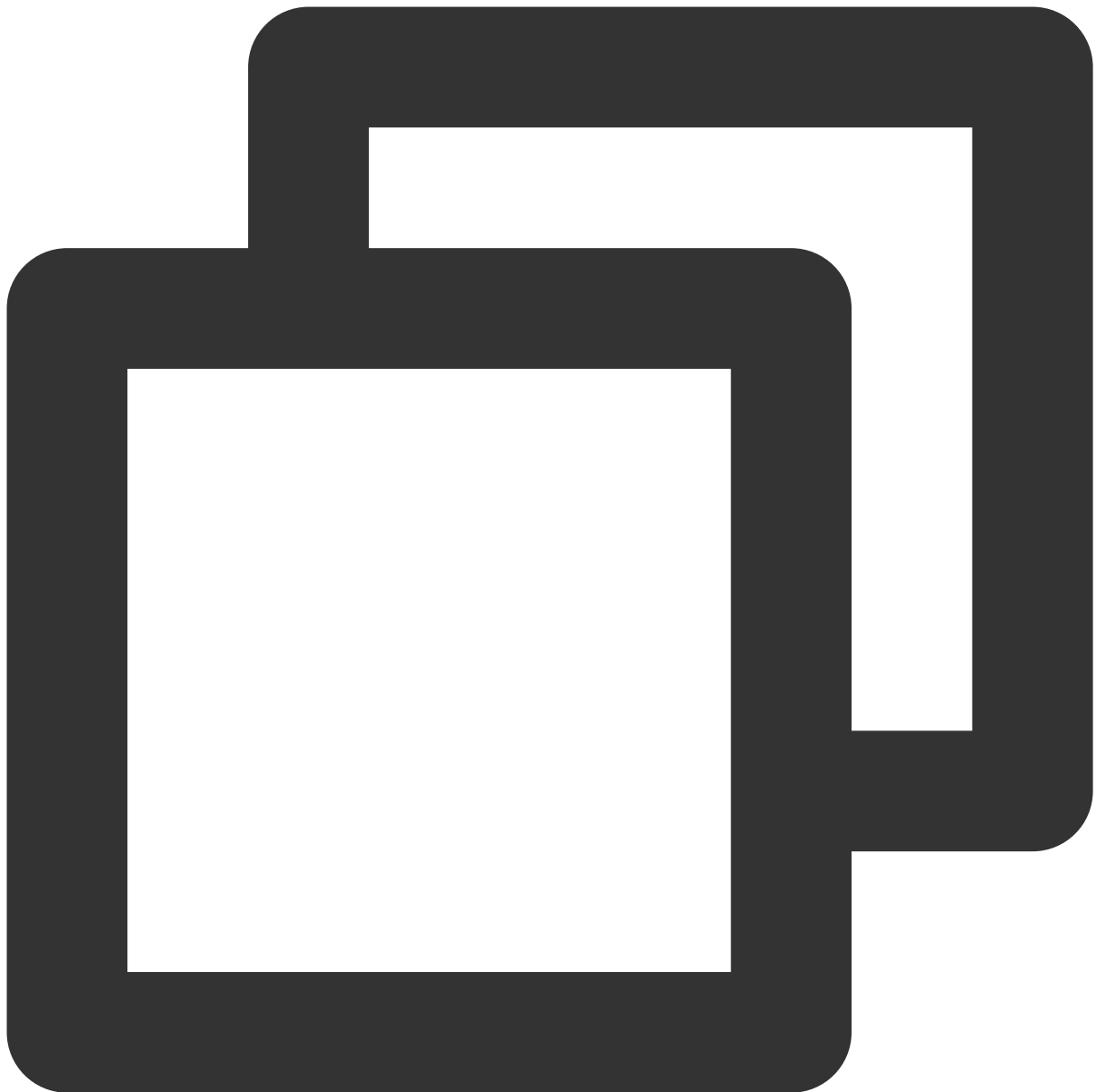
For example, if the absolute path of the file to be collected is `/cls/logs/access.log`, then the directory prefix entered for the collection path should be `/cls/logs`, and the file name `access.log`, as shown below:



The image shows a text input field with a light gray border. Inside the field, the text is split into three segments: the first segment contains the directory path `/cls/logs`, the second segment contains the wildcard `**/`, and the third segment contains the file name `access.log`. The segments are separated by small gaps, and the entire input is highlighted with a light gray background.

Configuring a parsing mode

CLS supports various log parsing modes such as full text in a single line, separator, JSON, and full regex. The following log sample uses the separator mode (for more information, please see [Separator Format](#)).



```
Tue Jan 22 14:49:45 2019;download;success;194;a31f28ad59434528660c9076517dc23b
```

Selecting an extraction mode

Select `Separator` for the **Extraction Mode**, and `Semicolon` for the log separator.

Inputting a sample log and extracting key-value pairs

Enter a complete log in the log sample field, and key-value pairs will be automatically extracted. Then, you can define a unique key for each key-value pair.

In this example, the log is parsed into `Tue Jan 22 14:49:45 2019` , `download` , `success` , `194` , and

a31f28ad59434528660c9076517dc23b . The keys defined for these 5 fields are `time` , `action` , `status` , `size` , and `hashcode` respectively. LogListener will then use this defined structure to collect data.

Step 6. Search for logs

Configuring an index

CLS offers a log search and analysis feature based on segment indexing. We currently offer two index types: full-text index and key-value index. They can be managed on the index configuration tab on the log topic management page. Both index types can be enabled at the same time.

Index Type	Description
Full-Text	Breaks a full log into segments by delimiter, and executes keyword query based on the segments.
Key-Value	Breaks a full log into key-value pairs according to the specifications, and executes field query based on the key-value pairs.

This section uses the key-value index as an example to describe how to configure indexes. On the log topic management page, click **Index Configuration** to enter the index management page. Click **Edit** and toggle the key to enable index status. Toggle on **Key-Value Index**. Click **Add** to add keys. Select a field type for each key. Currently, `long` , `double` , and `text` are supported. `text` allows you to specify delimiters, which divide a character string into segments. In the above example, enter `time` , `action` , `status` , `size` , and `hashcode` as key-value indexes, and set the field type of `size` to `long` .

Once the index rule is enabled, indexes will be created for new input data accordingly, and stored over a specified period of time depending on your configured storage cycle. Only logs for which indexes have been created can be queried for analysis. **Therefore, modifying an index rule or disabling an index only affects new input data.**

Unexpired legacy data will still be searchable.

Log search

1. Log in to the [CLS console](#).
2. On the left sidebar, click **Search and Analysis** to enter the search and analysis page.
3. Select the target region, log topic, and time range, and enter the search statement (the syntax can be search by keyword, fuzzy match, and range). For more information, see [Configuring Index](#). Click **Search and Analysis** to begin log search.

Sample 1: Querying failure logs

Search statement: `status:fail`

Sample 2: Querying logs of downloaded files over 300 KB

Search statement: `action:download and size>300`

Step 7. Ship logs to COS

CLS can ship logs to Cloud Object Storage (COS) for long-term storage at a low cost. This also enables you to perform big data analysis offline.

To ship logs to COS, perform the following steps:

1. Create a [COS bucket](#).
2. Log in to the [CLS console](#).
3. On the log topic management page, click **Shipping Configuration** to enter the shipping configuration page.
4. Click **Add Shipping Configuration** to create a shipping task.

Currently, CLS supports shipping in [CSV format](#) and [JSON format](#). Once you create a shipping task, CLS asynchronously ships data to the destination bucket. You can view the shipping status by clicking **Shipping Task** on the left sidebar of the console.

4. Overview of Console Features

Desired Operation	Reference Document
Manage logsets in the console	Managing Logset
Manage log topics in the console	Managing Log Topic
Learn about machine groups	Machine Group Management
Configure and enable indexes	Configuring Index
Select an appropriate chart type to display the analysis results as needed	Log Analysis
Set alarm policies for one or more log topics to send alarm notifications when the query and analysis results meet the trigger condition, so as to find exceptions in time.	Monitoring Alarm Overview
View multiple statistical charts of query and analysis results in the dashboard.	Creating a Dashboard
Cleanse, distribute, and structure logs, similar to using the open-source Logstash.	Creating Processing Task

Perform scheduled SQL analysis, that is, periodic log query and analysis tasks, and save the results to new log topics, usually in log (to reduce storage costs) and report aggregation scenarios.	Overview
Ship log data to COS to further meet the needs of log scenarios and unlock the value of log data	Shipping to COS
Use CKafka instances to consume log topic data	Creating Shipping Task
Understand authorization configuration in different operation scenarios	Shipping Authorization

5. FAQs

LogListener

[Machine Group Exception](#)

[LogListener FAQs](#)

[LogListener Installation Exception](#)

Log search

[Log Search Failure](#)

6. Feedback and Suggestions

If you have any doubts or suggestions when using CLS products and services, you can submit your feedback through the following channels. Dedicated personnel will contact you to solve your problems.

For questions about the product documentation, such as links, content, or APIs, click **Send Feedback** on the right of the document page.

If you have any questions regarding the CLS service, contact [smart customer service](#) or [submit a ticket](#).