

# Anti-DDoS Pro Legacy Anti-DDoS Pro Product Documentation



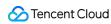


### Copyright Notice

©2013-2024 Tencent Cloud. All rights reserved.

Copyright in this document is exclusively owned by Tencent Cloud. You must not reproduce, modify, copy or distribute in any way, in whole or in part, the contents of this document without Tencent Cloud's the prior written consent.

Trademark Notice



All trademarks associated with Tencent Cloud and its services are owned by Tencent Cloud Computing (Beijing) Company Limited and its affiliated companies. Trademarks of third parties referred to in this document are owned by their respective proprietors.

### Service Statement

This document is intended to provide users with general information about Tencent Cloud's products and services only and does not form part of Tencent Cloud's terms and conditions. Tencent Cloud's products or services are subject to change. Specific products and services and the standards applicable to them are exclusively provided for in Tencent Cloud's applicable terms and conditions.



### **Contents**

Legacy Anti-DDoS Pro

**Product Introduction** 

Overview

Strengths

**Use Cases** 

Concepts

Relevant Products

Purchase Guide

**Billing Overview** 

Purchase Guide

**About Overdue Payment** 

Getting Started

Operation Instructions

**Operations Overview** 

**Use Limits** 

Instance Management

Viewing Instance Details

Setting Resource Name

Configuring Elastic Protection

Changing Protected Object IP

Unblocking a Protected IP

**Protection Configuration** 

Configuring Cleansing

Configuring Scenarios

Managing DDoS Protection Policies

Configuring CC Protection Policies

Configuring Attack Alarming Threshold

Configuring Intelligent Scheduling

Viewing Statistics Reports

Viewing Operation Logs

**Setting Security Event Notifications** 

**Best Practice** 

Combination of Anti-DDoS Pro and Web Application Firewall

Remote Anti-DDoS Pro Protection

Tips on Stress Testing



**FAQs** 

**About Blocking** 

**About Features** 

Billing-related FAQs



# Legacy Anti-DDoS Pro Product Introduction Overview

Last updated: 2020-04-02 10:00:55

### **Product Introduction**

Anti-DDoS Pro is a paid anti-DDoS service for business deployed in Tencent Cloud. It works directly on Tencent Cloud services and users don't need to change their IPs. It is easy to use and requires no additional changes on your end. Anti-DDoS Pro supports both IPv6 and IPv4 addresses, and provides Single-IP instances and Multi-IP instances for your choice.

Anti-DDoS Pro offers two types of instances, single IP instances and multi-IP instances. You can choose either one as required:

- Single IP instance: provides dedicated protection for a single IP.
- Multi-IP instance: provides protection for multiple IPs.

# **Key Features**

### **Multidimensional Protection**

Protection Type	Description
Malformed packet filtering	Filters out Frag Flood, Smurf, Stream Flood, and Land Flood attacks, as well as IP, TCP and UDP malformed packets
DDoS protection at the network layer	Filters out UDP Flood, SYN Flood, TCP Flood, ICMP Flood, ACK Flood, FIN Flood, RST Flood and DNS/NTP/SSDP reflection attacks and null sessions.
DDoS protection at the application layer	Filters out CC attacks and HTTP slow attacks, and supports HTTP custom filtering such as host filtering, user-agent filtering and referer filtering.

### **Flexible Defense Options**

Anti-DDoS Pro offers protection for a single IP or multiple IPs to meet your diverse business needs. You can flexibly change what you want to protect among CVM, CLB, WAF, and NAT Gateway, etc.

### **Advanced Security Policies**



Anti-DDoS Pro comes with basic security policies, which can cope with common DDoS attacks by leveraging IP portrait, behavioral analysis, AI-based identification, and other protection algorithms. It also offers advanced protection policies, which can be tailored to your special needs to deal with ever-changing attack tricks.

### **Protection Statistics and Analysis**

Anti-DDoS Pro provides real-time and detailed traffic reports and attack defense details so that you can evaluate its performance timely and accurately. Meanwhile, it can capture and download attack packets for fast troubleshooting.



# Strengths

Last updated: 2020-04-02 10:00:56

Anti-DDoS Pro is a paid service which can enhance DDoS protection capabilities of Tencent Cloud services such as CVM, CLB, and NAT gateway. It has the following strengths:

### **One-Click Access**

Anti-DDoS Pro is easy to access and requires no business changes on your end. After you purchase an instance, it only takes you a couple of minutes to get started. You only need to bind it to the Tencent Cloud services you want to protect.

### Massive Protection Resources

Utilizing BGP protection bandwidth, Anti-DDoS Pro can provide BGP protection capability of up to 300 Gbps, meeting the high requirements for security and stability of critical business such as promotion and launch events.

# Leading Cleansing Capability

Leveraging the powerful protective clusters developed by Tencent and multi-dimensional algorithms, such as IP profiling, behavior pattern analysis, and cookie challenges, Anti-DDoS Pro can accurately and promptly detect attack traffic. With the aid of a smart AI engine that continuously optimizes the algorithms, Anti-DDoS Pro is also flexible in coping with attack tricks.

# Fast Speed and Reliability

With a 30-line BGP network encompassing ISPs across Mainland China, Anti-DDoS Pro features an average protection delay of less than 30 ms.

# **Dual-protocol Protection**

Anti-DDoS Pro now supports both IPv6 and IPv4 address. By simply binding the IPs of your cloud products with an Anti-DDoS Pro instance, you can obtain DDoS protection, with no need to purchase an extra Anti-DDoS Pro instance



or upgrade it.

# **Cost Optimization**

Anti-DDoS Pro offers a "base protection + elastic protection" combo package where you are only charged by the amount of actual attack traffic. When the attack traffic exceeds the basic protection bandwidth, it provides elastic protection to ensure the continuance of your business. Such seamless transition requires no additional devices and configuration on your side, reducing your daily protection costs.

# Detailed Defense Report

Anti-DDoS Pro can generate accurate and detailed defense reports. It can also capture attack packets automatically for troubleshooting.



# **Use Cases**

Last updated: 2020-04-02 10:00:56

### Games

DDoS attacks are particularly common in the gaming industry. Anti-DDoS Pro ensures the availability and continuity of the games to provide a smooth experience for players. Meanwhile, it helps ensure that normal gaming continues throughout events, new game releases and peak periods such as holidays.

### Website

Anti-DDoS Pro ensures smooth and uninterrupted access to websites, especially during major e-commerce promotions.

### **Finance**

Anti-DDoS Pro helps the finance industry meet the compliance requirements and provide fast, secure, and reliable online transaction services to customers.

# Government Affairs

Anti-DDoS Pro satisfies the high security requirements of government clouds and provides high-level security for major government conferences and events especially during sensitive periods. It ensures the availability of public services and thus helps enhance government credibility.

# Enterprises

Anti-DDoS Pro ensures the availability of company websites to avoid the financial losses and damage to brand reputation caused by DDoS attacks. In addition, you can save on investments in infrastructure, hardware, and maintenance.



# Concepts

Last updated: 2021-01-26 18:28:13

### DDoS Attack

A Distributed Denial of Service (DDoS) attack is a malicious attempt to make a targeted server unavailable by blocking its network bandwidth or overwhelming its system with a flood of Internet traffic.

### **Network layer DDoS attack**

A network layer DDoS attack attempts to make a targeted server unavailable to its intended users by blocking its network bandwidth and exhaust its system layer resources with a flood of Internet traffic.

Common attacks include SYN Flood, ACK Flood, UDP Flood, ICMP Flood, and DNS/NTP/SSDP/Memcached reflection attacks.

### **CC** attack

A CC attack is a malicious attempt to make a targeted server unavailable by occupying its application layer resources and exhausting its processing capacity.

Common attacks include HTTP/HTTPS-based GET/POST Flood, Layer-4 CC, and Connection Flood attacks, etc.

# Protection Bandwidth

There are two types of protection bandwidth: base protection bandwidth and elastic protection bandwidth.

- Base protection bandwidth: base protection bandwidth of the Anti-DDoS Pro instance, which is on the frozen fees
  payment.
- Elastic protection bandwidth: the largest possible protection bandwidth of the Anti-DDoS Pro instance. The part that exceeds the base protection bandwidth is billed on a daily pay-as-you-go basis.

If elastic protection is not enabled, the maximum bandwidth of an Anti-DDoS Pro instance will be the base protection bandwidth. If elastic protection is enabled, the maximum bandwidth will be the elastic protection bandwidth. Once the attack traffic exceeds the maximum protection bandwidth, IP blocking will be triggered.

# i Note:

Elastic protection is disabled by default. If you need the feature, please check the pricing and billing information and enable it yourself. You can adjust the elastic protection bandwidth as required.



### Benefits of elastic protection bandwidth

With elastic protection enabled, when the attack traffic is higher than the base protection bandwidth but lower than the elastic protection bandwidth, Tencent Cloud Anti-DDoS Pro will continue to protect your IPs to ensure the continuity of your business.

### Elastic protection billing

With elastic protection enabled, elastic protection will be triggered and incur fees once the attack traffic goes over the base protection bandwidth. You will be billed on the following day based on the peak attack bandwidth of the current day.

For example, assume that you have purchased 20 Gbps of base protection bandwidth and set the elastic protection bandwidth as 50 Gbps. If the actual peak attack bandwidth of the day is 35 Gbps, you will need to pay for the elastic protection according to the price of the 30-40 Gbps tier.

For more information, please see Billing Overview.

# Cleansing

If the public network traffic of the target IP exceeds the pre-set protection threshold, Tencent Cloud Anti-DDoS service will automatically cleanse the inbound public network traffic of the target IP. With the Anti-DDoS routing protocol, the traffic will be redirected to the DDoS cleansing devices which will analyze the traffic, discard the attack traffic, and forward the clean traffic back to the target IP.

In general, cleansing does not affect access except on special occasions or when the cleansing policy is configured improperly.

# Blocking

Once the attack traffic exceeds the blocking threshold of the target IP, Tencent Cloud will block the IP from all public network access through ISP service to protect other Tencent Cloud users. In short, once the traffic attacking your IP goes over the maximum protection bandwidth you have purchased, Tencent Cloud will block the IP from all public network access. If your IP address is blocked, you can log in to the console to unblock it.

### **Blocking threshold**

The blocking threshold of a protected IP equals the maximum protection bandwidth you have purchased. Anti-DDoS Pro offers various options. For more information, see Billing Overview.

### **Blocking duration**



An attacked IP is blocked for 2 hours by default. The actual duration can be up to 24 hours depending on how many times the IP is blocked and how high the peak attack bandwidth is.

The blocking duration is subject to the following factors:

- Continuity of the attack. The blocking period will extend if an attack continues. Once the period extends, a new blocking cycle will start.
- Frequency of the attack. Users that are frequently attacked are more likely to be attacked continuously. In such a case, the blocking period extends automatically.
- Traffic volume of the attack. The blocking period extends automatically in case of ultra-large volume of attack traffic.

### ∧ Note :

For IPs that are blocked extra frequently, Tencent Cloud reserves the right to extend the duration and lower the threshold.

### Why is blocking necessary

Tencent Cloud reduces costs of using clouds by sharing the infrastructure, with one public IP shared among all users. When a large traffic attack occurs, the entire Tencent Cloud network may be affected, not only the target servers. To protect other users and ensure network stability, we have to block the target server IP.

### Why isn't anti-DDoS service always free

DDoS attacks not only threaten the targets but also the entire cloud network, affecting non-attacked Tencent Cloud users as well. Also, DDoS protection incurs high costs, including cleansing costs and bandwidth costs, in which bandwidth costs the most. Bandwidth costs are calculated based on the total amount of traffic; there is no difference between costs incurred by normal traffic and attack traffic.

Therefore, Tencent Cloud provides Anti-DDoS Basic service free of charge for all users. But once the attack traffic exceeds the free quota, we will have to block the attacked IP from all public network access.

For more information on IP blocking, see About Blocking.



# **Relevant Products**

Last updated: 2020-05-06 16:25:00

Anti-DDoS Pro can be activated for the following products:

- Cloud Virtual Machine
- Cloud Load Balancer
- Web Application Firewall
- NAT Gateway
- VPN Connection
- Global Application Acceleration Platform
- Elastic Network Interface



# Purchase Guide Billing Overview

Last updated: 2021-01-26 18:27:21

Currently, Anti-DDoS Pro is available in the following regions:

• The Chinese mainland: North China (Beijing), East China (Shanghai), and South China (Guangzhou).

# Billing Mode

Anti-DDoS Pro billing involves both frozen fees payment and pay-as-you-go. The base protection bandwidth is on frozen fees payment, whereas the elastic protection bandwidth is pay-as-you-go and billed daily.

Billable Items	Billing Mode	Payment Method	Payment Description
Base protection bandwidth	Monthly subscription	Frozen fees	The fees for basic protection bandwidth are calculated based on the base protection bandwidth and the validity period.  The fees will be frozen after you successfully purchase an instance; the fees for the current month will be billed on the first day of the following month.
Elastic protection bandwidth	Pay-as-you- go by day	Pay-as- you-go	If elastic protection is triggered, you will be billed on the following day based on the tiered price of the peak attack bandwidth of the current day.  You will not be billed if elastic protection is not triggered.  You can upgrade or downgrade the configuration.

# Pricing

### **Base protection**

The prices of base protection are as follows:

Туре	Base Protection Bandwidth	Number of Protected IPs	CC Protection Bandwidth	Unit Price (USD/month)
Single IP instance	5 Gbps	1	10,000 QPS	77



20 Gbps		40,000 QPS	2,558
30 Gbps		70,000 QPS	3,946
50 Gbps		150,000 QPS	8,723
100 Gbps		300,000 QPS	28,790
	5		3,583
	10		6,808
20 Gbps	20	40,000 QPS	12,900
	50		25,084
	100		43,000
	5		12,213
50 Gbps	10	150,000 QPS	23,204
	20		43,966
	50		85,489
	100		146,553
100 Gbps	5		34,548
	10		65,642
	20	300,000 QPS	124,374
	50		241,838
	100		414,580
	30 Gbps 50 Gbps 20 Gbps 50 Gbps	30 Gbps 50 Gbps 100 Gbps  5 10 20 Gbps 50 100 50 100 50 100 50 100 50 100 100	30 Gbps     70,000 QPS       50 Gbps     150,000 QPS       100 Gbps     300,000 QPS       20 Gbps     40,000 QPS       50

### (i) Note:

- Query Per Second (QPS) here is used to measure the number of CC attack requests per second that an Anti-DDoS
  Pro instance can defend against.
- After you purchase an Anti-DDoS Pro instance and bind it to your IPs, the bound IPs will only enjoy the protection capability of the purchased Anti-DDoS Pro instance, not that of Anti-DDoS Basic.



• For a single IP instance with the 20 Gbps, 30 Gbps, or 50 Gbps base protection bandwidth, the specification cap is 50 Gbps, that is, the specification cannot be upgraded to 100 Gbps or above.

### **Elastic protection**

You can enable elastic protection as required.

- If elastic protection is not enabled for an instance, its base protection bandwidth will be the maximum protection bandwidth and no extra fees will be incurred.
- If elastic protection is enabled for an instance, its maximum protection bandwidth will be the elastic protection bandwidth.
- If elastic protection is not triggered, no fees will be incurred.
- If elastic protection is triggered and the attack traffic is higher than the base protection bandwidth but not higher than the elastic protection bandwidth, you will be billed on the following day based on the tiered price of the peak attack bandwidth of the current day.

The prices of elastic protection are as follows:

Anti-DDoS Protection Bandwidth	Unit Price (USD/day)
20 Gbps ≤ Peak attack bandwidth < 30 Gbps	260
30 Gbps ≤ Peak attack bandwidth < 40 Gbps	450
40 Gbps ≤ Peak attack bandwidth < 50 Gbps	600
50 Gbps ≤ Peak attack bandwidth < 60 Gbps	800
60 Gbps ≤ Peak attack bandwidth < 70 Gbps	1,200
70 Gbps ≤ Peak attack bandwidth < 80 Gbps	1,500



80 Gbps ≤ Peak attack bandwidth < 90 Gbps	1,700
90 Gbps ≤ Peak attack bandwidth < 100 Gbps	1,900
100 Gbps ≤ Peak attack bandwidth < 120 Gbps	2,100
120 Gbps ≤ Peak attack bandwidth < 150 Gbps	2,300
150 Gbps ≤ Peak attack bandwidth < 200 Gbps	2,700
200 Gbps ≤ Peak attack bandwidth < 250 Gbps	4,800
250 Gbps ≤ Peak attack bandwidth < 300 Gbps	5,600

# Fee Calculation Examples

Anti-DDoS Pro uses a combined billing method. Below are two fee calculation examples:

### Single IP Instances

For example, a user purchases a single IP Anti-DDoS Pro instance in the Shanghai region, with **20 Gbps base** protection bandwidth and **50 Gbps elastic protection bandwidth**.

One day, DDoS attacks occur with a peak attack bandwidth of 45 Gbps, which exceeds the base protection bandwidth and triggers elastic protection. The peak attack bandwidth falls in the billing tier between 40 Gbps and 50 Gbps, and the elastic protection fee generated that day is 600 USD.

Therefore, the user needs to pay a total of 3,158 USD, including 2,558 USD of the monthly base protection fee and 600 USD of the elastic protection fee generated that day.

### Multi-IP Instances

For example, a user purchases a multi-IP Anti-DDoS Pro instance in the Shanghai region for **5 IPs** with **20 Gbps** base protection bandwidth and **80 Gbps elastic protection bandwidth**.



Suppose 3 IPs are attacked simultaneously one day, and the attack traffic is 10 Gbps, 15 Gbps, and 30 Gbps, respectively. The total attack bandwidth is 10 Gbps + 15 Gbps + 30 Gbps = 55 Gbps, which exceeds the 20 Gbps base protection bandwidth and triggers elastic protection. The peak attack bandwidth falls in the billing tier between 50 Gbps and 60 Gbps, and the elastic protection fee generated that day is 800 USD.

Therefore, the user needs to pay a total of 4,383 USD, including 3,583 USD of the monthly base protection fee and 800 USD of the elastic protection fee generated that day.



# Purchase Guide

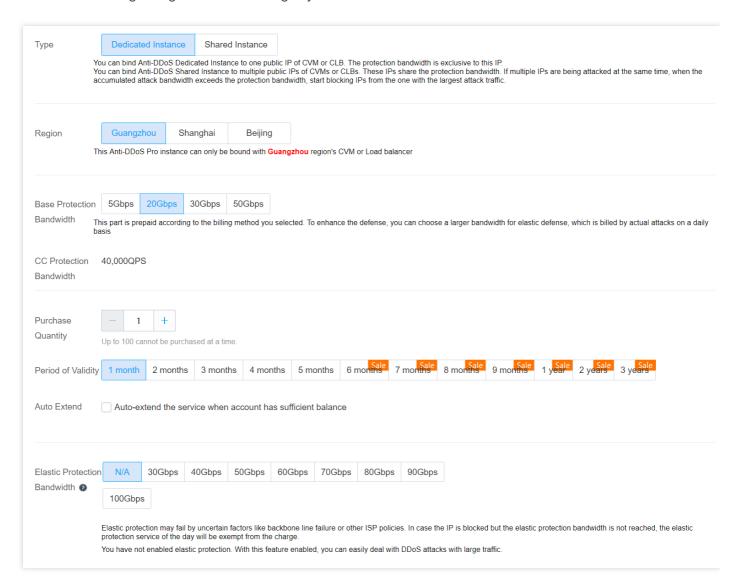
Last updated: 2020-07-30 11:40:15

# Prerequisites

Before you purchase an Anti-DDoS Pro instance, you need to register for a Tencent Cloud account and complete the identity verification.

### **Directions**

- 1. Log in to the Anti-DDoS Pro Console, go to Anti-DDoS Pro > Resource List, and click Purchase on the top right.
- 2. Make the following configurations according to your needs:





- Type: choose Single IP Instance or Multi-IP Instance.
  - A single IP instance can be bound to only one Tencent Cloud public IP which will enjoy dedicated protection.
  - A multi-IP instance can can be bound to multiple Tencent Cloud public IPs which will share the protection capability.
- (Optional) Number of IPs: this is available only when you choose Multi-IP Instance. It represents the maximum number of Tencent Cloud public IPs that can be bound to the Anti-DDoS Pro instance.
- Region: please select the region of Tencent Cloud real server. Currently, an Anti-DDoS Pro instance can only
  provide DDoS protection for Tencent Cloud public IPs in the same region.

Currently Anti-DDoS Pro instances in regions outside Mainland China are only available to allowed users. If you need such instances, please contact us for more information.

- Base Protection Bandwidth: the basic protection capability of the instance. It's recommended to set the base protection bandwidth slightly higher than the average of historical attack traffic so that the instance can handle most attacks.
- Quantity: number of instances you want to purchase. You can purchase up to 100 Anti-DDoS Pro instances at a time.
- Validity Period: how long the instance is going to be valid. The price will be calculated based on the number of IPs, the base protection bandwidth, and the validity period.
- Elastic Protection Bandwidth: the maximum protection bandwidth of the instance. It is recommended to set the
  elastic protection bandwidth slightly higher than the highest historical attack traffic to defend against large traffic
  attacks. Elastic protection can help you keep your IPs from being blocked when the attack traffic goes over the
  base protection bandwidth to ensure the continuity of your business. The fees for elastic protection are
  calculated based on the actual bandwidth of the attack traffic and are billed daily.
- 3. Click **Purchase Now** to complete the purchase.

You can also find the Purchase button on the Protection Configuration page and the Statistics page.

### References

- Billing Overview
- About Billing



# **About Overdue Payment**

Last updated: 2020-02-11 16:16:18

# **Expiration Reminder**

The system will send an expiration reminder to the Tencent Cloud account creator and all collaborators 7 days before the expiry of an Anti-DDoS Pro instance via Message Center, SMS and email.

# **Expiration**

- The system will send an expiration reminder to users 7 days before an Anti-DDoS Pro instance expires.
- Expired Anti-DDoS Pro instances will be released at 00:00 on the first day after expiration. The configuration data
  will be cleared and cannot be restored. DDoS protection capability will be downgraded to 2 Gbps (free) or 10 Gbps
  (VIP users).

### **Arrears Reminder**

- Fees for pay-as-you-go resources are deducted on a daily basis. Once your account balance falls below zero, we
  will notify Tencent Cloud account creator and all the collaborators via email and SMS.
- Once you receive the arrears reminder, please go to Billing Center > Payment to top up your account as soon as
  possible to prevent your business from being affected.



# **Getting Started**

Last updated: 2020-07-30 11:41:12

Anti-DDoS Pro provides Tencent Cloud public IPs with higher anti-DDoS capability. It supports Tencent Cloud services such as CVM, CLB, NAT, and WAF and is easy to access with no IP changes required.

Currently, Anti-DDoS Pro offers two types of instances, single IP instances and multi-IP instances.

# Prerequisites

You need to purchase an Anti-DDoS Pro instance before you can bind it to the IP addresses you want to protect.

# **Directions**

- 1. Log in to the Anti-DDoS Console and go to Anti-DDoS Pro > Resource List.
  - For single IP instances, go to the Single IP Instance tab.
  - For multi-IP instances, go to the Multi-IP Instance tab.
- 2. Select the region of the target Anti-DDoS Pro instance and click **Bind Resource** in the "Operation" column to the right of the instance.
- 3. On the **Bind Resource** page, select **Resource Type** and **Resources to Associate** according to your needs.
  - A single IP instance can only be bound to one resource.
  - If your Anti-DDoS Pro instance is a multi-IP instance, you can select multiple options for Resource Type and Resources to Associate. The number of resources cannot exceed the number of IPs set when the instance is purchased.

Anti-DDoS Pro supports hosted IPs. This feature is currently made available through an allowlist. If you are using an IP hosted by Tencent Cloud and want to connect it to Anti-DDoS Pro, please call 95716 ext. 1 (9:00 AM–6:00 PM on business day) for consultation or submit a ticket for application.

4. Click OK.



# Operation Instructions Operations Overview

Last updated: 2020-05-06 16:25:36

This document lists the references for common operations while using Anti-DDoS Pro.

# Managing Instances

- Viewing Instance Details
- Setting Resource Name
- · Configuring Elastic Protection
- · Changing Protected IP
- · Unblocking Protected IP

# **Protection Configuration**

- Configuring Cleansing Threshold and Protection Level
- · Configuring Scenarios
- Managing DDoS Protection Policies
- · Managing CC Protection Policies

# Statistic Report

Viewing Statistic Report

# **Operation Logs**

Viewing Operation Logs

# Security Event Notification

**Setting Security Event Notifications** 



# **Use Limits**

Last updated: 2020-07-30 11:55:44

# **Applicable Services**

Anti-DDoS Pro is only applicable to Tencent Cloud products, including CVM, CLB, CPM, and NAT gateway, etc.

### **Access Limit**

Anti-DDoS Pro instances can only be bound to Tencent Cloud public IPs in the same region.

# Blocklist/Allowlist

- For DDoS protection, up to 100 IP addresses can be added to the blocklist and the allowlist in total.
- For CC protection, up to 50 IPs can be added to the blocklist and 50 IPs to the allowlist.
- · For CC protection, up to 50 URLs can be added to the URL allowlist.

# **Available Regions**

Anti-DDoS Pro instances can only be bound to Tencent Cloud resources in the same region. Currently, Anti-DDoS Pro instances are available in North China (Beijing), East China (Shanghai), and South China (Guangzhou).

The following table shows the protection bandwidths that Anti-DDoS Pro provides in various regions.

Туре	Region	Base Protection	Elastic Protection	Maximum Protection Capability
	Guangzhou	5 Gbps - 50 Gbps	30 Gbps - 100 Gbps	100 Gbps
Single IP Instance	Beijing	5 Gbps - 50 Gbps	30 Gbps - 100 Gbps	100 Gbps
	Shanghai	5 Gbps - 100 Gbps	30 Gbps - 300 Gbps	300 Gbps
Multi-IP Instance	Guangzhou	<ul><li>20 Gbps</li><li>50 Gbps</li></ul>	30 Gbps - 100 Gbps	100 Gbps



Beijing	• 100 Gbps	30 Gbps - 100 Gbps	100 Gbps
Shanghai		30 Gbps - 300 Gbps	300 Gbps



# Instance Management Viewing Instance Details

Last updated: 2020-04-22 13:28:20

# **Operation Scenarios**

You can view the basic information (such as the base protection bandwidth and running status) and configure elastic protection of all purchased Anti-DDoS Pro instances in the Anti-DDoS Console.

### **Directions**

This example shows you how to view the details of the single IP instance bgp-000006ee in the Guangzhou region.

- Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Resource List on the left sidebar, click Single IP Instance, select South China (Guangzhou) in the region selection box, find the single IP instance named "bgp-000006ee", and click ID/Single IP Instance Name to view the instance information.
- 2. On the pop-up page, you can view the following information

### Parameter description:

· Basic Information:

```
- **Instance name**
```

This is the name of the Anti-DDoS Pro instance for easier instance identification and management. You can set a custom instance name containing 1–20 character of any type as desired. For detailed directions, please see Setting Resource Name.

```
- **Region**
```

This is the **region** selected when the Anti-DDoS Pro instance is purchased.

```
- **Bound IP**
```

This is the actual IP of the business protected by the Anti-DDoS Pro instance.

- \*\*Base protection bandwidth\*\*



This is the base protection bandwidth of the Anti-DDoS Pro instance, i.e., the **base protection bandwidth** selected when the instance is purchased. If elastic protection is not enabled, this will be the maximum protection bandwidth of the instance.

```
- **Current status**
```

This is the current status of the Anti-DDoS Pro instance, such as **Running**, **Cleansing**, and **Blocked**.

```
- **Expiration time**
```

This is calculated based on the **purchase duration** selected when the instance is purchased and the order is paid, which is accurate to second. Tencent Cloud will send expiration and renewal reminders to the account creator and all collaborators through internal message, SMS, and email within 7 days before the instance expires.

```
- **Tag**
```

This is the tag name of the Anti-DDoS Pro instance, which can be edited and deleted.

### Elastic protection information

### Current status

This indicates whether elastic protection is enabled. If it is not enabled when you purchase the Anti-DDoS Pro instance, you can **enable** it in a self-service manner when using the instance. For detailed directions, please see Configuring Elastic Protection.

### Elastic bandwidth

This parameter is visible only if elastic protection is enabled, which is the maximum elastic protection bandwidth of the Anti-DDoS Pro instance. You can adjust it as instructed in Configuring Elastic Protection as needed at any time.



# Setting Resource Name

Last updated: 2020-04-22 13:28:20

When multiple Anti-DDoS Pro instances are used, you can set **instance names** to identify and manage instances rapidly.

### Method 1

- 1. Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Resource List on the left sidebar, and select a region in the top-left corner.
- 2. Click the name in the "ID/Name" column of the target instance and enter a name.

The name can contain 1-20 characters of any type.

### Method 2

- 1. Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Resource List on the left sidebar, and select a region in the top-left corner.
- 2. In the instance list below, click the name of the target instance in the "ID/Name" column to enter its basic information page.
- 3. On the basic information page of the instance, click **Modify** on the right of the basic information, enter or modify the name, and click **OK**.

The name can contain 1-20 characters of any type.



# Configuring Elastic Protection

Last updated: 2020-04-22 13:28:20

After you enable elastic protection on the Anti-DDoS Pro instance, when the attack traffic bandwidth exceeds the base protection bandwidth, Anti-DDoS Pro will continue protection based on your elastic protection bandwidth. If elastic protection is not enabled when you purchase the Anti-DDoS Pro instance, you can enable it when using the instance. If elastic protection is not triggered on a day, no relevant fees will be incurred. When elastic protection is triggered (i.e., the attack bandwidth exceeds the base protection bandwidth), fees will be charged based on the billing tier corresponding to the actual attack bandwidth peak on the day and a bill will be generated the next day. You can modify the elastic protection bandwidth of the Anti-DDoS Pro instance as needed with immediate effect.

# **Enabling Elastic Protection**

If elastic protection is not enabled when you purchase the Anti-DDoS Pro instance, you can enable it when using the instance and set the elastic protection bandwidth to higher than the highest historical attack traffic bandwidth. This helps avoid potential IP blockage in case of excessive attacks.

- Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Asset List, and click Enable Elastic Protection next to the target instance.
- 2. In the Enable Elastic Protection box, select an appropriate Elastic Protection Bandwidth.
- 3. Click OK.

# Modifying Elastic Protection Bandwidth

- 1. Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Asset List, and click the target instance to enter the basic information page of the instance.
- 2. In the "Elastic Protection" section, click Modify on the right of "Protection Bandwidth".
- 3. In the Modify Elastic Protection box, select an appropriate Elastic Protection Bandwidth.
  - You can increase or reduce the elastic protection bandwidth. The protection capability varies by region.
     For more information, please see Product Overview.
  - Modification of the elastic protection bandwidth takes effect immediately.



4. Click OK.

# Disabling Elastic Protection

If you disable elastic protection, the maximum protection bandwidth will degrade to the base protection bandwidth. Please ensure that the base protection bandwidth meets your actual needs before disabling elastic protection.

- 1. Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Asset List, and click Disable Elastic Protection next to the target instance.
- 2. In the Disable Elastic Protection box, click OK.



# Changing Protected Object IP

Last updated: 2020-04-22 13:28:21

# **Operation Scenarios**

Anti-DDoS Pro provides Tencent Cloud public IPs with stronger anti-DDoS capability. It supports Tencent Cloud services such as CVM, CLB, NAT, and WAF.

You can change or unbind the protected IPs bound to Anti-DDoS Pro instances based on your actual business needs.

# Prerequisites

You need to purchase an Anti-DDoS Pro instance and bind a protected IP to it before you can change or unbind protected IPs

### **Directions**

### Changing the IPs to be protected

- 1. Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Resource List on the left sidebar, and select a region at the top.
  - For single IP instances, select the **Single IP Instance** tab.
  - For multi-IP instances, select the **Multi-IP Instance** tab.
- 2. Click Change Resource in the "Operation" column to the right of the target instance.
- 3. On the **Bind Resource** page, select **Resource Type** and **Resources to Associate** according to your needs.
  - A single IP instance can only be bound to one resource.
    - -If your Anti-DDoS Pro instance is a multi-IP instance, you can select multiple options for **Resource Type** and **Resources to Associate**. The number of resources cannot exceed the **number of IPs** set when the instance is purchased.
- 4. Click OK.

### **Unbinding protected IPs**

- Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Resource List on the left sidebar, and select a region at the top.
  - For single IP instances, select the **Single IP Instance** tab.
  - For multi-IP instances, select the Multi-IP Instance tab.

2. Click **More** > **Unbind** in the "Operation" column to the right of the target instance and click **OK** in the pop-up dialog box.



# Unblocking a Protected IP

Last updated: 2020-04-22 13:28:21

Anti-DDoS Pro allows you to unblock blocked IPs in a self-service manner in the Anti-DDoS Console.

# Chances for Self-Service Unblocking

Only **three** chances of self-service unblocking are provided for Anti-DDoS Pro every day. The system resets the chance counter daily at midnight. Unused chances cannot be accumulated for the next day.

- The unblocking may fail for risk management reasons. A failed attempt does not count as a chance. Please
  wait for a while and then try again.
- Before unblocking the IP, please check the predicted unblocking time which may be affected by some factors and will be postponed. If you accept the predicted time, you do not need to operate manually.
- If the chances are used up for the day, you can upgrade the base protection capability or the elastic protection capability to defend against high-traffic attack and avoid continuous blocking.

# Directions to Self-Service Unblocking

Log in to the Anti-DDoS Console, select **Self-Service Unblocking** > **Unblock Blocked IP**, find the protected IP you want to unblock, and click **Unblock** in the **Operation** column. Click **OK** in the **Unblock Blocked IP** dialog box.

- If the unblocking fails, you will receive a failure message. Please wait for a while and then try again.
- If you receive a notification indicating successful unblocking, the IP has been successfully unblocked. You can refresh the page to check whether the protected IP is in running status.

# **Unblocking Operation Records**

Log in to the Anti-DDoS Console, select **Self-Service Unblocking** > **Unblocking History**. You can check all unblocking records in the specified period, including records of automatic unblocking and manual self-service unblocking.



# Protection Configuration Configuring Cleansing

Last updated: 2020-07-30 11:56:40

# **Use Cases**

Anti-DDoS Pro allows you to adjust protection policies and provides three protection levels against DDoS attacks. The protection operations at each level are as described below:

Protection Level	Protection Operation	Description
Loose	<ul> <li>Filters SYN and ACK data packets with explicit attack characteristics.</li> <li>Filters TCP, UDP, and ICMP data packets that are not compliant with the protocol specification.</li> <li>Filters UDP data packets with explicit attack characteristics.</li> </ul>	<ul> <li>This cleansing policy is loose and only protects against explicit attack packets.</li> <li>You are recommended only to use this mode when requests are blocked mistakenly. Attack packets may pass through the security system in case of complex attacks.</li> </ul>
Normal	<ul> <li>Filters SYN and ACK data packets with explicit attack characteristics.</li> <li>Filters TCP, UDP, and ICMP data packets that are not compliant with the protocol specification.</li> <li>Filters UDP data packets with explicit attack characteristics.</li> <li>Filters common attack UDP data packets.</li> <li>Actively verifies the source IPs of certain access requests.</li> </ul>	<ul> <li>This cleansing policy applies to most businesses and effectively protects against common attacks.</li> <li>The normal mode is configured by default.</li> </ul>
Strict	Filters SYN and ACK data	This cleansing policy is strict. You are recommended



- packets with explicit attack characteristics.
- Filters TCP, UDP, and ICMP data packets that are not compliant with the protocol specification.
- Filters UDP data packets with explicit attack characteristics.
- Filters common attack UDP data packets.
- Actively verifies the source IPs of certain access requests.
- Filters ICMP attack packages.
- Filters common UDP attack data packets.
- Strictly checks UDP data packets.

to use this mode when attack packets pass through the security system in Normal mode.

If you need to use the UDP protocol, please contact Tencent Cloud Technical Support to customize a policy and avoid impact on business operations when in strict mode.

By default, your purchased Anti-DDoS Pro instance uses the Normal protection level, which can be changed based on your actual business needs. In addition, you can customize the cleansing threshold. If the attack traffic exceeds the threshold, the cleansing policy will be automatically triggered.

# Configuration Sample

This section takes instance "bgp-000006ee" in South China (Guangzhou) as an example to describe the configurations.

- Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Resource List on the left sidebar, click Single IP
   Instance, select South China (Guangzhou) in the region selection box, find the single IP instance named "bgp 000006ee", and click Protection Configuration on the right.
- 2. In the pop-up Anti-DDoS configuration page, enable **Protection Status** to set the cleansing threshold and protection level.



### **Configuration parameter descriptions:**

### · Protection status

Protection is enabled by default. You can enable or disable it as needed and set the duration for disablement. Currently, the duration can only be 1–6 hours. The Anti-DDoS Pro instance will automatically enable protection after the set duration elapses or when the attack traffic bandwidth exceeds 1 million pps or 2 Gbps.

### Cleansing threshold

- It indicates the threshold to trigger cleansing. If the traffic is below the threshold, no cleansing operation will be executed even if attacks are detected.
- After protection is enabled, the Anti-DDoS Pro instance, if just connected to your business, will use the default cleansing threshold value by default. As the business traffic changes, the system will automatically learn to calculate a baseline value. You can set the cleansing threshold based on your business protection needs at any time.

If you have a clear concept about the threshold, set it as needed; otherwise, please use the default value. Anti-DDoS will automatically learn through AI algorithms and calculate the default threshold for you.

### Protection level

After protection is enabled, the Anti-DDoS Pro instance, if just connected to your business, will use the Normal protection level by default. You can adjust the level based on your business protection needs at any time.

### · Other configuration items

### Scenario

You can select and modify a matched scenario from the created ones as needed. When a scenario is selected, the corresponding "advanced policy" will be automatically generated accordingly. For more information on how to create a scenario, please see Configuring Scenarios.

### Advanced policy

You can select and modify a matched advanced policy from the created ones based on your business protection characteristics. For more information on how to create an advanced policy, please see Managing Advanced Anti-DDoS Protection Policies.

### Alarm threshold for DDoS attacks

You can configure an alarm threshold for new DDoS attacks. If the detected metric exceeds the set threshold, an



alarm will be triggered and alarm notifications will be pushed to you. For more information on how to set an alarm threshold, please see Configuring Attack Alarm Thresholds.

#### Al-based enhanced protection for TCP business

For layer-4 TCP business, Anti-DDoS Pro provides AI-based enhanced protection. After this feature is enabled, through self-learning of business routine characteristics with the aid of AI models, Anti-DDoS Pro can automatically distinguish between business traffic and attack traffic, effectively defending your business against layer-4 CC attacks.

Currently, Al-based enhanced protection for TCP business is only available to allowed users.



# Configuring Scenarios

Last updated: 2020-04-22 13:28:21

#### **Use Cases**

Anti-DDoS Pro supports custom advanced DDoS protection policies. You can customize protection policies according to your business characteristics or the nature of attacks. In general, you can associate at most one advanced DDoS protection policy with an Anti-DDoS Pro instance. If you have multiple instances, you can configure up to 5 advanced DDoS protection policies.

You may need to continuously optimize the policies to keep up with actual business needs and ever-changing attacks. To streamline the management of refined DDoS protection, Anti-DDoS Pro allows you to create scenarios. You can create scenarios, and the backend can collect, identify, and automatically generate advanced protection policies for flexible configuration or maintenance of policies.

# Creating a Scenario

#### Method 1:

If you have not configured any scenario for your Anti-DDoS Pro instance yet, when you log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration on the left sidebar, you will see a message as shown below. Click Create Now to create a scenario.

You can create up to 5 scenarios.

#### Method 2:

- Log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration on the left sidebar.
   Select the Advanced DDoS Protection Policy tab and click Create Scenario.
- 2. In the **Create Scenario** box, configure the following parameters according to your business characteristics and click **OK** to complete the configuration.
  - Scenario Name: required; enter a scenario name containing 1–32 characters of any type.
    - Platform: select the development platform of your business. The options include PC client, mobile, TV, and CVM.
    - Category: select a service category. The options include game, application, website, and others.
    - Basic Information:



• Current Protocol: select the protocol currently in use. The options include ICMP, TCP, UDP, and others.

If you select TCP or UDP, you will need to enter the TCP/UDP service port range (1–65535). You will also see an item in the **Other Information** section where you can configure the length of TCP/UDP service packet (optional; the length range is 0–1500).

#### Users outside China

Select Yes or No, indicating disabling or enabling Reject traffic from outside China.

Actively initiate outbound TCP requests

Select **Yes** or **No**. If you select **Yes**, you need to enter the ports that initiate outbound TCP requests. Use commas (,) to separate multiple ports.

- Actively initiate outbound UDP requests, such as DNS, NTP requests
  - Select **Yes** or **No**. If you select **Yes**, you need to enter the ports that initiate outbound UDP requests. Use commas (,) to separate multiple ports.
- Other Info: click Expand to configure more parameters.
  - UDP payload with fixed characteristic

Select **Yes** or **No**. **No** is selected by default. If you select **Yes**, you need to enter the UDP payload characteristic.

TCP payload with fixed characteristic

Select **Yes** or **No**. **No** is selected by default. If you select **Yes**, you need to enter the TCP payload characteristic.

Web API application

Select **Yes** or **No**. **No** is selected by default. If you selected **Yes**, you need to enter the API service URL(s). Use commas (,) to separate multiple URLs.

VPN application

Select Yes or No. No is selected by default. If you select Yes, "Other protocols" will not be disabled.

If "Other protocols" in "Current Protocol" or **Yes** in "VPN application" is selected, then "Other protocols" will not be disabled.

3. The backend will analyze the scenario you created and then automatically generate an advanced protection policy named in the format of scenario name\_policy\_Number, such as test\_policy\_1. You can then configure or modify the protection policy as needed.



- If you have only one Anti-DDoS Pro instance and have created only one scenario, the generated advanced protection policy will be automatically associated with the instance.
- If you modify the scenario information, the related configuration items in the corresponding advanced protection
  policy will be automatically modified to keep up with the changes to the scenario. However, changes to the
  advanced policy will not be synchronized to the corresponding scenario.

# Modifying and Deleting a Scenario

- 1. Log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration on the left sidebar.
- In the Advanced DDoS Protection Policy tab, click Configure or Delete to the right of the target scenario to modify or delete the scenario.

If a scenario is deleted, the advanced protection policy corresponding to the scenario will also be deleted. For more information, please see Managing Advanced DDoS Protection Policies.



# Managing DDoS Protection Policies

Last updated: 2020-07-30 11:57:47

Anti-DDoS Pro provides advanced protection policies against DDoS attacks. You can adjust and optimize the DDoS protection policy as required through blocklists/allowlists, disabling protocols and ports, packet characteristic filtering, connection flood protection, and watermark protection.

# Configuration Item Overview

Configuration Item	Description	Effective Time
Blocklist/Allowlist	It is IP-based protection.  It always allows requests from IPs in the allowlist.  It always blocks requests from IPs in the blocklist.	It takes effect immediately when the protected IPs are under attack.
Disabled protocol	It disables a protocol not used by the business.  If attacks are detected, the Anti-DDoS Pro cluster will cleanse the traffic under the protocol.	It takes effect immediately when the protected IPs are under attack.
Disabled port	It disables a port not used by the business.  If attacks are detected, the Anti-DDoS Pro cluster will cleanse traffic from the disabled ports.	It takes effect immediately when the protected IPs are under attack.



Configuration Item	Description	Effective Time
Packet filter characteristic	It combines multiple criteria to set policy operations, such as the protocol, port range, packet range, whether to detect load, offset, detection depth, and whether to include characteristic strings based on the business or attack packets.  If the packets match the policy criteria, operations such as direct forwarding, discarding, source IP blocking, or disconnecting can be executed.	It takes effect immediately when the protected IPs are under attack.
Speed limit	It is IP-based protection and limits the speed of the access protocol.	It takes effect immediately when the protected IPs are under attack.
Reject traffic from outside China	It rejects TCP traffic requests from outside China (including Mainland China, Hong Kong, Macao, and Taiwan).	It takes effect when the protected IPs are under attack.
Null session protection	It protects against null session attacks	
Connection flood protection	It is IP-based protection, which limits the speed, packet length, and other parameters of connections accessing the IPs protected by Anti-DDoS Pro to protect against light traffic connection attacks.	It takes effect immediately when the protected IPs are under attack.



Configuration Item	Description	Effective Time
Exceptional connection detection	When a source IP receives a TCP connection meeting the configured parameter characteristics, the connection will be regarded as exceptional. If the amount of exceptional connections received by the source IP exceeds the maximum allowable number, the IP will be added to the blocklist for a certain period and will not be accessible.	It takes effect immediately when the protected IPs are under attack.
Watermark protection	It supports UDP and TCP packets. Watermark detection and stripping will be executed for the payloads within the configured port range.  Watermark protection can protect against layer-4 CC attacks, such as forged business packet attacks and replay attacks.  • Customer client and Tencent Cloud Anti-DDoS Pro system share the same watermark algorithm and key.  • Each packet sent by the client is embedded with watermark characteristic which attack packets do not have.  • The Anti-DDoS Pro system will identify and discard attack packets.	

# **Adding Policies**

Configuration of advanced protection policy requires technical expertise. You are recommended to read the operation guide before configuring policies as needed.

Log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration. On the Advanced DDoS Protection Policy tab, click Add Policy. Configure the following parameters as needed and click OK.

#### **Policy Name**

Enter a policy name containing 1–32 characters of any type.

#### Blocklist/Allowlist

- If you need to set a blocklist, click Add, select Blocklist, enter IPs to block, and then click OK. Separate
  multiple IPs with carriage returns.
- If you need to set a allowlist, click Add, select Allowlist, enter the IP to allow directly, and then click OK.
   Separate multiple IPs with carriage returns.



You can add up to 100 IPs for the blocklist and allowlist. The number of IPs to be added in batches cannot exceed the current available quota.

#### Disabled Protocol

Select the protocol you want to disable.

#### Disabled Port

Select a protocol and port type, and then enter the ports to be disabled. If you only need to disable one port in an entry, enter the same number for the starting and ending ports. Click **Add** under the list to add more entries. Protocols include TCP and UDP. Port types include destination port, source port, and destination/source port.

#### · Packet Filter Characteristic

Set conditions such as the protocol, port range, packet length, payload detection, offset, detection depth, and characteristic strings and configure the action to be taken for immediate effect.

- Offset: specifies the start position of the matched characteristics in the packet.
- Detection depth: specifies the packet length from the position set by the offset to the end of the matching content. It is used with the offset.
- Policy:
  - "Discard packet": discards the data packet matching the packet filter characteristic.
  - "Discard packet and block source IP": discards the data packet matching the packet filter characteristics and temporarily blocks the source IP.
  - "Discard packet and disconnect": discards the data packet matching the packet filter characteristics and closes the TCP connection.
  - Discard packet, disconnect, and block source IP: discards the data packet matching the packet filter characteristics, closes the TCP connection, and temporarily blocks the source IP.
  - **Directly forward**: directly forwards the data packets matching the packet filter characteristics.

#### Speed Limit

Click **Add**, select the protocol for speed limit, and then set the limit threshold. The speed of ICMP, TCP, UDP, and other protocols can be limited.

#### Reject Traffic from Outside China

Select "Enable" or "Disable". The protection engine of Anti-DDoS Pro is embedded with an IP library containing IPs



from outside China. If you enable this feature, source IPs in the library will be rejected. The **Enable** operation takes effect when attacks occur. The **Disable** operation takes effect immediately.

#### Connection Flood Protection

- Null Session Protection: select "Enable" or "Disable". The Enable operation takes effect when attacks occur.
   This feature is implemented based on TCP proxy and may affect the initial business access.
- Source New Connection Limit: select "Enable" or "Disable". After selecting Enable, you need to set the rate threshold (unit: connection/sec) in the range of 0-∞. It specifies the number of new connections established by a source IP per second. New connections exceeding the upper limit will be discarded.
- Source Concurrent Connection Limit: select "Enable" or "Disable". After selecting Enable, you need to set the quantity threshold in the range of 0-∞. It specifies the maximum allowed number of concurrent connections of a source IP. Concurrent connections exceeding the upper limit will be discarded.
- **Destination New Connection Limit**: select "Enable" or "Disable". After selecting **Enable**, you need to set the rate threshold (unit: connection/sec) in the range of 0-∞. It specifies the maximum number of new connections established by a destination IP per second. New connections exceeding the upper limit will be discarded. Due to cluster-based deployment of the protection devices, deviation exists for the speed limit of new connections.
- **Destination Concurrent Connection Limit**: select "Enable" or "Disable". After selecting **Enable**, you need to set the quantity threshold in the range of 0-∞. It specifies the maximum number of concurrent connections of a destination IP. Concurrent connections exceeding the upper limit will be discarded. Due to cluster-based deployment of the protection devices, deviation exists for the speed limit of concurrent connections.

#### Exceptional Connection Detection

• Maximum Exceptional Source IP Connections: click Enable and enter the maximum allowed number of exceptional source IP connections in the range of 0-∞. It specifies the maximum number of exceptional connections allowed for a source IP. If the number exceeds the threshold, the source IP will be identified as exceptional and will be blocked for a while.

The following parameters can be configured only if **Maximum Number of Exceptional Source IP Connections** is enabled.

- Syn Packet Ratio Detection: select "Enable" or "Disable". After selecting Enable, you need to set the Syn packet ratio in the range of 0–100. It specifies the threshold ratio of Syn packets and Ack packets for a TCP connection to be identified as exceptional.
- Syn Packet Number Detection: select "Enable" or "Disable". After selecting Enable, you need to set the
  maximum allowed number of packets in the range of 0–65535. It specifies the threshold number of Syn packets
  for a TCP connection to be identified as exceptional.



- Connection Timeout Detection: select "Enable" or "Disable". After selecting Enable, you need to set the
  detection cycle (unit: second) in the range of 0–65535. It specifies the threshold period during which no packets
  are transmitted for an established TCP connection to be identified as exceptional.
- Exceptional Null Session Detection: select "Enable" or "Disable". It specifies that an established TCP connection will be identified as exceptional if it has no packets with payload.

#### Watermark Protection

Click **Enable** to configure watermark protection. Enter a specified TCP protection port and UDP protection port, and then click **OK** to make the watermark protection take effect. Adding an advanced DDoS protection policy will automatically generate a key. You need to add the watermark configuration to the client offline.

#### TCP Protection Port and UDP Protection Port

A TCP/UDP protection port can be configured with up to 5 port ranges. Different port ranges cannot overlap one another. If the starting and ending port numbers are the same, a range will be considered as one port. You need to configure at least one of the TCP or UDP port ranges.

## Binding and Unbinding Resources

Log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration. On the Advanced DDoS Protection Policy tab, click Bind Resource next to the target policy.

- Bind Resource: in the pop-up Bind Resource dialog box, select one or more resources as needed and click OK.
- Unbind Resource: in the pop-up Bind Resource dialog box, click X to the right of a resource in the Selected section and click OK.

# **Adding Watermark to Client**

Log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration. On the Advanced DDoS Protection Policy tab, click Download Client Watermark File next to the target policy to add the watermark to the client offline.

# Adding, Deleting, or Disabling/Enabling a Watermark Key

Log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration. On the Advanced DDoS Protection Policy tab, click Watermark Key Configuration next to the target policy.

Add Key: in the pop-up Key Information dialog box, click Add Key to generate a key.



- Disable/Enable Key: you can disable or enable a key. In the pop-up Key Information dialog box, click Disable
  next to the target key. If you need to enable it again, click Enable.
- Delete Key: you can delete a disabled key. In the pop-up Key Information dialog box, click Delete next to the target key.

At most 2 keys can exist at one time. If you need to add more keys, please delete an existing one first. If only one key is activated, you cannot disable or delete it.

# Configuring a Policy

Log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration. On the Advanced DDoS Protection Policy tab, click Configuration next to the target policy. Update the following parameters as required, and then click OK.

You cannot modify a policy name in the "scenario name\_policy\_No." format.

- Policy Name
- Blocklist/Allowlist
- Disabled Protocol
- Disabled Port
- · Packet Filter Characteristic
- · Reject Traffic from Outside china
- Connection Flood Protection
- Exceptional Connection Detection
- Watermark Protection

# Deleting a Policy

- You can directly delete a policy without bound resources. To delete a policy with bound resources, unbind the
  resources first. A deleted policy cannot be recovered.
- · You cannot delete an advanced protection policy automatically generated for your created scenario.



Log in to the Anti-DDoS Console and select Anti-DDoS Pro > Protection Configuration. On the Advanced DDoS Protection Policy tab, click Delete next to the target policy. In the pop-up dialog box, click OK.



# Configuring CC Protection Policies

Last updated: 2020-07-30 11:58:25

#### **Operation Scenarios**

Anti-DDoS Pro supports the CC protection function. When the HTTP request amount calculated by Anti-DDoS Pro exceeds the set **HTTP Request Threshold**, CC protection is automatically triggered. Meanwhile, Anti-DDoS Pro supports URL allowlist, IP allowlist, and IP blocklist policies:

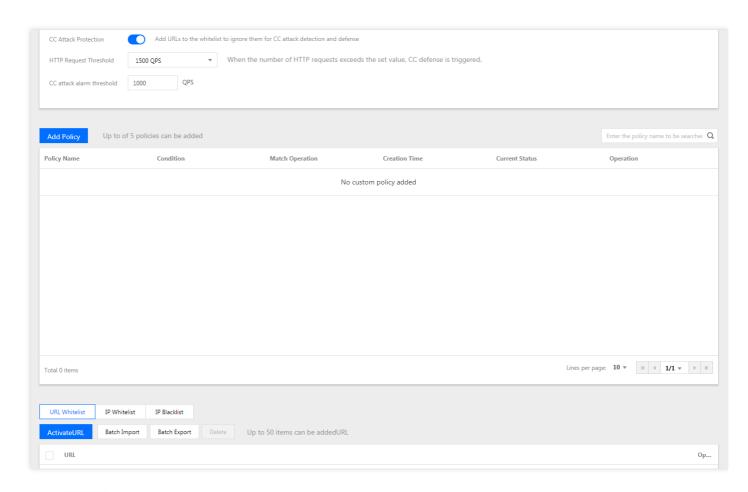
- For URLs in the allowlist, their access requests do not require CC attack detection and can pass directly.
- For IPs in the allowlist, their HTTP access requests do not require CC attack detection and can pass directly.
- For IPs in the blocklist, their HTTP access request will be directly denied.

You can custom the protection policy according to the features and protection needs of your business to block CC attacks more accurately.

#### **Directions**

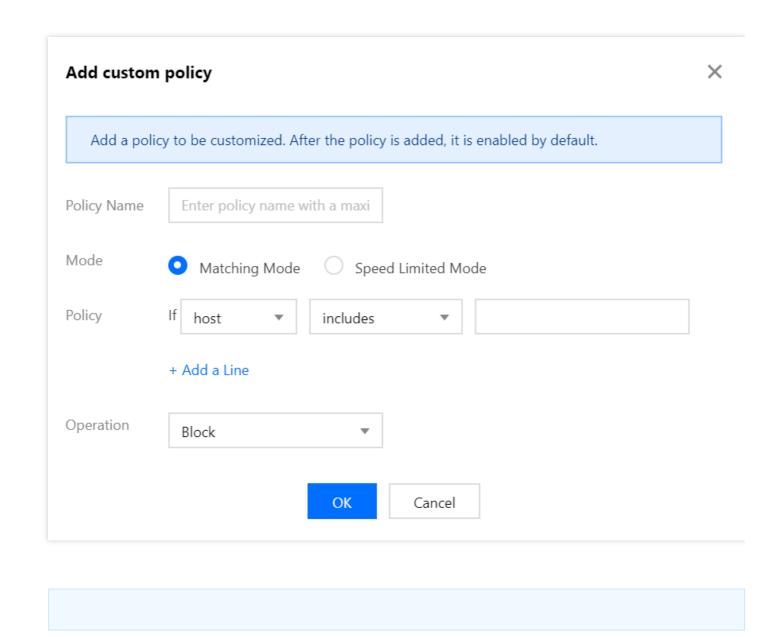
Log in to Anti-DDoS Console and choose Anti-DDoS Pro -> Protection Configuration. On the CC Protection
tab, select the target region and Anti-DDoS Pro instance to configure CC protection.





- 2. Click next to **CC Protection** to enable it.
- By default, CC Protection is disabled.
- You can set the HTTP request amount threshold, custom CC protection policy and blocklist/allowlist when you
  enable CC protection.
- 1. Click the drop-down list right to the HTTP Request Threshold to select a proper threshold.
- 2. Click **Add Access Control Policy**, and then set the following parameters according to the actual business demand in the **Add Access Control Policy** pop-up box. Click **OK** to complete the configuration.





- The custom policy takes effect only when Anti-DDoS Pro is under attack.
- Match mode: Each custom policy may have up to 4 conditions for feature control, and these conditions have "and" relation, which means all conditions must be matched before the policy takes effect.
- Speed limit mode: Each custom policy only allows for setting 1 policy condition.
- Policy Name
   Enter policy name, which consists of 1-20 characters. Character type is not restricted.
- Mode



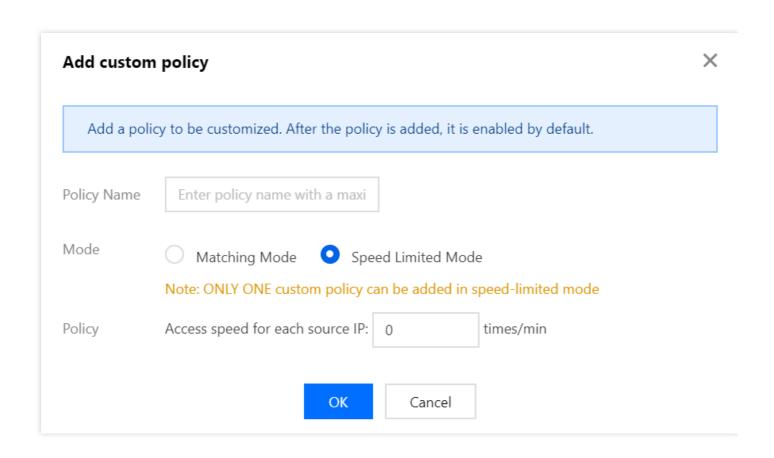
- Match Mode: When it detects requests matched the corresponding HTTP field, it will block the request or require human-machine recognition.
- Speed Limit Mode: Limits the speed of source IP access.
- Policy
- When you select **Match Mode**, it supports a combination of multiple features such as host, CGI,

  Referer, and User-Agent from HTTP messages. The combination logic includes contain, not contain, and equal to. You can set up to 4 policy conditions for feature control as described below:

Field	Description	Logic
host	Domain name of the access request	contain, not contain, equal to
CGI	URL of the access request	contain, not contain, equal to
Referer	Source website of the access request, which means at which webpage the access request is generated	contain, not contain, equal to
User-Agent	Information like browser identifier of the requester client	contain, not contain, equal to

When you select Speed Limit Mode, you limit the speed of each source IP access. You are allowed to set only
one policy condition.





5. Click **URL Allowlist**, **IP Allowlist**, or **IP Blocklist** tab for blocklist/allowlist configuration. Addition and deletion are allowed.

When you add a URL to the Anti-DDoS Pro allowlist, the HTTP protocol header is optional. But Anti-DDoS Pro supports only HTTP protocol. Example: <a href="http://test.com/index.php">http://test.com/index.php</a> or <a href="http://test.com/index.php">www.test.com/index.php</a>.



# Configuring Attack Alarming Threshold

Last updated: 2020-04-02 10:00:57

#### Introduction

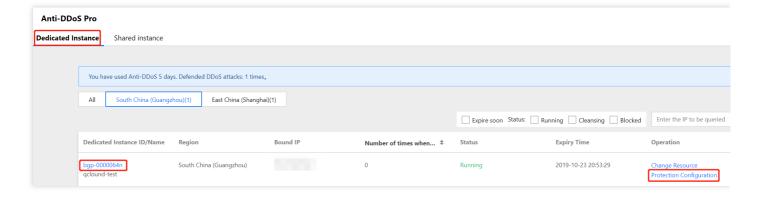
When attacks against your Anti-DDoS Pro resources start/end, and your Anti-DDoS Pro IPs are blocked/unblocked, you will get notifications in Message Center or via SMSs or emails. Configuring proper alarm thresholds can help you know about the attack instantly. And this feature can also help prevent mis-alarming caused by normal business operations that bring traffic rush (for example, data synchronization). For more information about how you can receive the alarm messages, please refer to Security Event Notification Settings.

# Configuring DDoS Attack Alarm Threshold

Scenario: When Anti-DDoS Pro detects that the inbound traffic bandwidth of the Single IP instance "bgp-000005w1" is over 1,000 Mbps, the system will send DDoS attack alarm message to the specific user group.

To set the attack alarm threshold, make sure you have enabled DDoS protection.

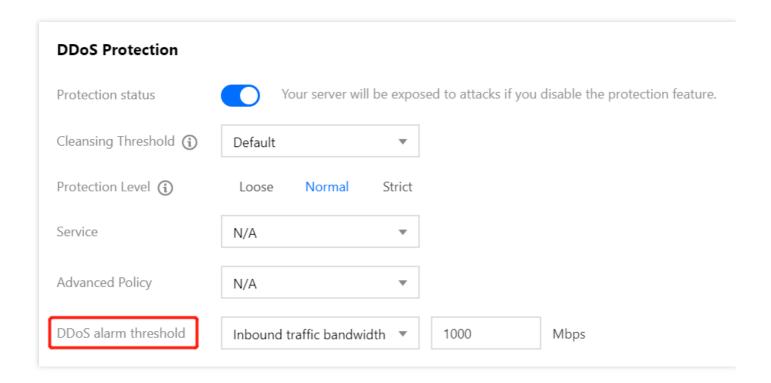
Log in to the Anti-DDoS Console and choose Anti-DDoS Pro -> Resource List in the left sidebar to enter the Anti-DDoS Pro page. Click Single IP Instance to find the instance "bgp-000005w1", and then click Protection Configuration in the line of the instance.



2. Enter the **DDoS Protection** page, select the alarm metric **Inbound Traffic Bandwidth** in the drop-down list to the right of the DDoS attack alarm threshold, and set the threshold to 1000 Mbps.



The DDoS attack alarm threshold is **Not Set** by default. Available alarm metrics include **Inbound Traffic Bandwidth** and **Cleansing Traffic**.



# Configuring CC Attack Alarm Threshold

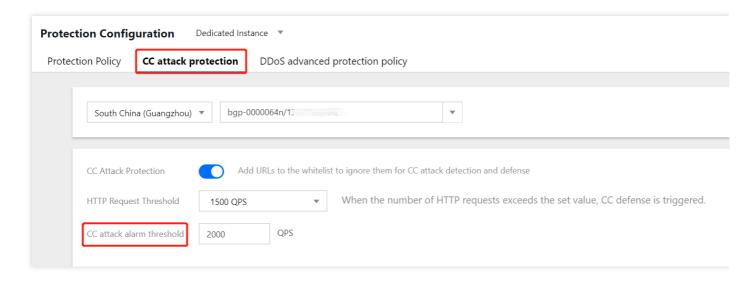
Scenario: CC Protection is enabled for the Single IP instance "bgp-000006i9". When the CC protection bandwidth exceeds 2000 QPS, alarm messages will be sent to the specific user group.

To set the attack alarm threshold, make sure you have enabled CC protection.

1. Log in to Anti-DDoS Console and choose Anti-DDoS Pro -> Protection Configuration. On the CC Protection tab, select Single IP Instance -> CC Protection.



. Click **CC Protection** and set the threshold to 2,000 QPS for the CC attack alarm threshold.





# Configuring Intelligent Scheduling

Last updated: 2020-04-02 10:00:58

#### Introduction

Each account can have multiple Anti-DDoS instances, and each instance has at least one protective line; therefore, there can be multiple protective lines under one account. Once your business is added to an Anti-DDoS instance, a protective line will be configured for it. If multiple protective lines have been configured, you need to choose the optimal business traffic scheduling method, i.e., how to schedule business traffic to the optimal line for protection while ensuring high business access speed and availability.

Anti-DDoS features priority-based CNAME intelligent scheduling, where you can select an Anti-DDoS instance and set the priority of its protective line as needed.

Anti-DDoS Pro (includes single-IP and multi-IP instances), Anti-DDoS Advanced and Anti-DDoS Ultimate instances support setting resolution.

# Priority-based Scheduling

This refers to using the protective line of the highest priority to respond to all DNS requests, i.e., all access traffic will be scheduled to the protective line of the currently highest priority. You can adjust the priority value of protective line, which is 100 by default. The smaller the value, the higher the priority. The specific scheduling rules are as follows:

- If the protective instance configured for your business contains multiple protective lines from different ISPs and of
  the same priority, response will be made based on the ISP of the specific DNS request. If one of the lines is
  blocked, access traffic will be scheduled in the order of BGP > China Telecom > China Unicom > China Mobile >
  ISP outside Mainland China.
- If all the lines of the same priority are blocked, access traffic will be automatically scheduled to the currently available protective line of the second-highest priority.

If no protective lines of the second-highest priority are available, automatic scheduling cannot be completed, and business access will be interrupted.



• If the protective instance configured for your business contains multiple protective lines from the same ISP and of the same priority, access traffic will be scheduled by way of load balancing, i.e., evenly distributed to such lines.

#### **Samples**

Assume that you have the following Anti-DDoS instances: BGP protective IPs 1.1.1.1 and 1.1.1.2, China Telecom protective IP 2.2.2.2, and China Unicom protective IP 3.3.3.3, of which the priority of 1.1.1.2 is 2 and that of the rest is 1. Normally, all traffic will be scheduled to the protective lines with the current priority of 1. Specifically, traffic from China Unicom will be scheduled to 3.3.3.3, that from China Telecom to 2.2.2.2, and that from other ISPs to 1.1.1.1. If 1.1.1.1 is blocked, access traffic under this IP will be automatically scheduled to 2.2.2.2. If both 1.1.1.1 and 3.3.3.3 are blocked, traffic supposed to be scheduled to them will be distributed to 2.2.2.2, and if 2.2.2.2 is blocked too, traffic will be scheduled to 1.1.1.2.

## Prerequisites

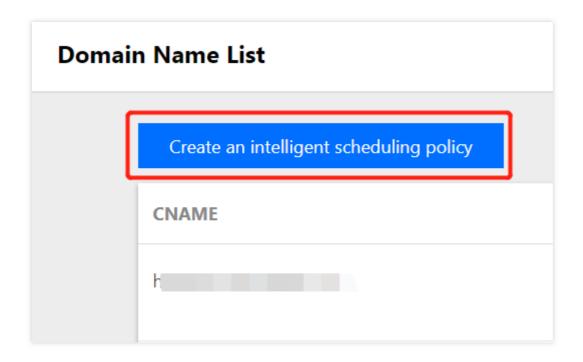
- Before enabling intelligent scheduling, please connect your business to be protected to your Anti-DDoS instance.
  - If you need to add the IP of your protected Tencent Cloud product to a purchased Anti-DDoS Pro instance,
     please see Getting Started with Anti-DDoS Pro.
  - If you need to connect your layer-4 or layer-7 application to a purchased Anti-DDoS Advanced instance, please see Anti-DDoS Advanced documents Connecting Non-website Application or Connecting Website Application.
- To modify the DNS resolution, you need to purchase the domain name resolution product.

# **Setting Line Priority**

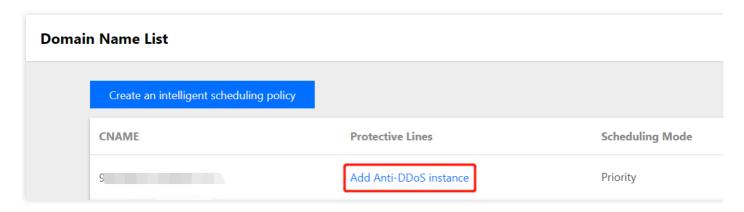
Please follow the steps below to set priorities for your protective lines based on your scheduling scheme.

 Log in to the Anti-DDoS Console, select Intelligent Scheduling > Domain Name List on the left sidebar, and click Create Intelligent Scheduling. Then, a CNAME record will be generated automatically by the system.



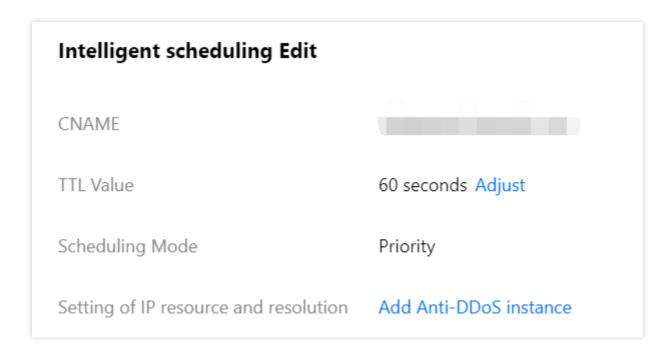


2. Locate the row of the CNAME record and click **Add Anti-DDoS Instance** to enter the intelligent scheduling editing page.

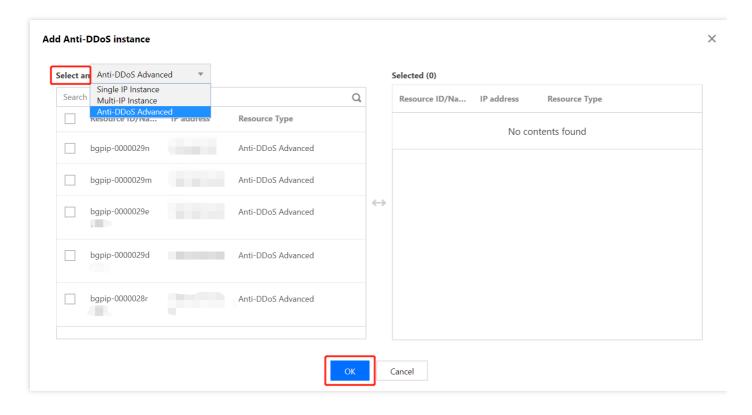


3. On the intelligent scheduling editing page, the TTL value is 60s by default, which can range from 1s to 3,600s, and the default scheduling method is priority-based.



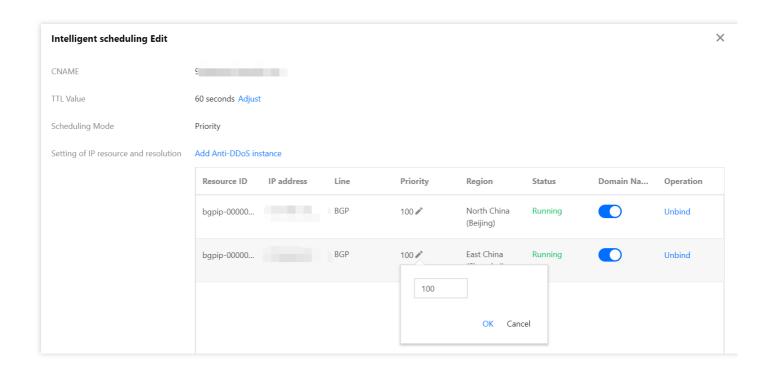


4. Go to the "Add Anti-DDoS Instance" page, select an instance (Single IP, Multi-IP, Anti-DDoS Advanced or Anti-DDoS Ultimate instance) for which you want to set line priority, and then click **OK**.



5. After the instance is selected, DNS will be enabled for its protective line by default. At this point, you can set the line priority.





#### **Samples**

Assume that you want to implement the following scheme: The business traffic will be scheduled to a BGP protective line first; if it is blocked due to attacks, the traffic will be automatically scheduled to a China Telecom protective line; if it is blocked too, the traffic will be scheduled to a China Unicom protective line; and after the BGP protective line is unblocked, the traffic will be scheduled to it automatically.

To implement this scheduling scheme, set the priority of the BGP line in the protective instance to 1 and that of the China Telecom line to 2, and keep the priority of the China Unicom line unchanged.

If you do not want the China Unicom protective line to be in the traffic scheduling scheme, click to disable DNS for it, and you can enable DNS again and set its priority when necessary. If you want to delete it from the current scheduling scheme, you can locate the row of its corresponding instance and click **Unbind**.



# Viewing Statistics Reports

Last updated: 2020-04-22 13:28:21

After an IP address is bound to an Anti-DDoS Pro instance, when you receive a DDoS attack alarm message or notice any issue with your business, you need to view details of the attacks in the console, including the attack traffic and current protection effect. Enough information is critical for you to take measures in time to keep your business running smoothly.

# Viewing DDoS Protection Details

- 1. Log in to the Anti-DDoS Console.
- Select Anti-DDoS Pro > Statistical Report and click Single IP Instance.
   Note: if you select Multi-IP Instance, you will be able to view DDoS protection details of each IP protected by your Anti-DDoS Pro instance.
- 3. In the **DDoS Protection** tab, select a query period, target region, and instance to check whether the instance has been attacked.

You can query the attack traffic and DDoS attack events in the last 180 days.

- View the information of attacks suffered by the selected Anti-DDoS Pro instance within the queried period, such as the trends of attack traffic bandwidth/attack packet rate.
- View how the attacks distribute across different attack traffic protocols, attack packet protocols, and attack types.
  - \*\*Attack Traffic Protocol Distribution\*\* displays how the attacks suffered by the selected Anti-DDoS Pro instance distribute across different attack traffic protocols within the queried period.
  - \*\*Attack Packet Protocol Distribution\*\* displays how the attacks suffered by the selected Anti-DDoS Pro instance distribute across different attack packet p rotocols within the queried period.
  - \*\*Attack Type Distribution\*\* displays how the attacks suffered by the selecte d Anti-DDoS Pro instance distribute across different attack types within the qu eried period.
  - In the Attack Source Distribution section, you can view the distribution of DDoS attack sources in and outside Mainland China within the queried period, so that you can take further protective measures based on the displayed information.



- In "DDoS Attack Records", you can view details of the DDoS attack events within the queried period, including the start time, duration, type, and status of each attack event.
  - You can download DDoS attack packets to analyze and trace the attacks.
  - Click \*\*Attack Details\*\* to view the maximum packet rate, maximum attack traf fic bandwidth, and total amount of traffic cleansed during the DDoS attack even t.
  - Click \*\*Attack Source Info\*\* to view the attack source IP addresses, source r egions, generated attack traffic, and attack packet size.

Attack source information is sampled data, which is randomly collected for statistics. The data will be displayed around 2 hours after an attack ends.

# Viewing CC Protection Conditions

- 1. Log in to the Anti-DDoS Console.
- Select Anti-DDoS Pro > Statistical Report and click Single IP Instance.
   Note: if you select Multi-IP Instance, you will be able to view CC protection details of each IP protected by your Anti-DDoS Pro instance.
- 3. In the **CC Protection** tab, select a query period, target region, and instance to check whether the instance has been attacked.

You can guery the number of attack requests and CC attack events in the last 180 days.

- You can select **Today** to view the trend in the number of attack requests to the selected Anti-DDoS Pro
  instance. You can check whether the total number of requests is far higher than the normal QPS, whether the
  attack QPS has a value, and whether the value is extremely high.
- If the protected IP is under CC attack, the system will record the attack start time, end time, attacked domain names, attacked URLs, total request peak, attack request peak, and attack sources.
  - Total request peak: the peak of the total request traffic the Anti-DDoS Pro instance receives when the attack occurs.
  - Attack request peak: the peak number of requests blocked by the instance when the attack occurs.



# **Viewing Operation Logs**

Last updated: 2020-04-02 10:00:58

#### **Operation Scenarios**

Anti-DDoS Pro allows you to view important operation logs of the last 90 days. You can log in to Anti-DDoS Console to view operation logs. Viewable logs include the following categories:

- · Logs of protected objects' IP replacement
- · Logs of Anti-DDoS advanced protection policy change operations
- · Logs of cleansing threshold adjustment
- · Logs of protection level change
- · Logs of Anti-CC protection policy change operations
- · Logs of elastic protection bandwidth adjustment
- · Modification logs of resource name

#### **Direcitons**

- 1. Log in to Anti-DDoS Pro Console.
- 2. Choose **Operation Logs** to enter the log query page.
- Set the time range. View the corresponding operation history by filtering Single IP Instance or Multi-IP Instance in Product Type.
  - Single IP instance: Refers to Anti-DDoS Pro instance providing one IP with dedicated anti-DDoS protection.
  - Multi-IP instance: Refers to Anti-DDoS Pro instance providing multiple IP with shared anti-DDoS protection.



# **Setting Security Event Notifications**

Last updated: 2020-04-22 13:28:22

# **Operation Scenarios**

Alarm messages for Anti-DDoS Pro will be sent to you through internal message, SMS, or email in the following conditions:

- · An attack starts.
- · An attack ended 15 minutes ago.
- · An IP is blocked.
- · An IP is unblocked.

You can modify the recipients and how they receive the alarm messages as needed.

#### **Directions**

1. Log in to your Tencent Cloud account and go to the Message Center.

Alternatively, you can log in to the console, click in the top-right corner, and then click **Enter Message**Center at the bottom of the page.

- 2. Click Message Subscription on the left sidebar to enter the message list.
- 3. In the message list, click **Settings** on the row of **Security Event Notifications** to enter the settings page.
- 4. Select recipients and receiving methods and then click **OK**.



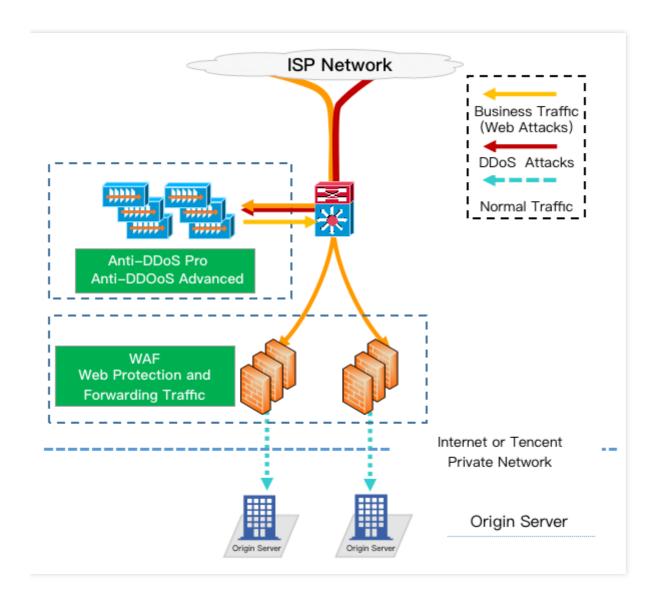
# Best Practice Combination of Anti-DDoS Pro and Web Application Firewall

Last updated: 2020-04-23 15:55:29

Anti-DDoS Pro can be used together with Web Application Firewall (WAF) to provide you with comprehensive protection.

- Providing DDoS protection capability of hundreds of Gbps at one click, Anti-DDoS Pro can easily defend against DDoS attacks and ensure the smooth operation of your business.
- WAF can block web attacks in real time to ensure the security of your business data and information.

# **Deployment Scheme**



### **Directions**

#### **Configuring WAF**

For more information on quick integration with WAF, please see Getting Started with WAF.

#### **Configuring Anti-DDoS Pro**

- 1. Log in to the Anti-DDoS Console, select Anti-DDoS Pro > Resource List on the left sidebar.
  - For single IP instances, select the **Single IP Instance** tab.
  - For multi-IP instances, select the **Multi-IP Instance** tab.

- 2. Select the region of the target Anti-DDoS Pro instance and click **Bind Resource** in the "Operation" column to the right of the instance.
- 3. On the **Bind Resource** page, set **Resource Type** as **WAF**, and select IPs protected by WAF in the **Resources** to **Associate** section.

You can bind multiple IPs protected by WAF to a multi-IP instance.

4. After completing the configuration, click **OK**.

If the WAF instance is in CLB type, then on the resource binding page, set **Resource Type** as **CLB**, and select the public IP of the corresponding CLB instance in the **Resources to Associate** section.



# Remote Anti-DDoS Pro Protection

Last updated: 2020-04-02 10:00:58

# Background

Anti-DDoS Pro provides up to 300 Gpbs of protection bandwidth in Shanghai but a lower bandwidth in Guangzhou and Beijing. In addition, Anti-DDoS Pro is not available in Chengdu, Chongqing, and other regions in Mainland China. If your business origin server is deployed in Tencent Cloud and you need to use the DDoS protection capability of regions other than the region where your origin server is located, you may consider the following solution.

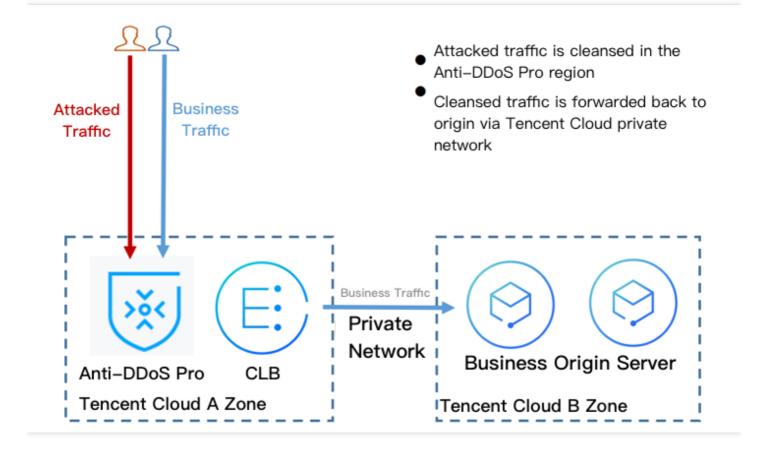
#### Solution

This solution involves Anti-DDoS Pro, Cloud Load Balancer (CLB), and your origin server. Firstly, you will need to deploy a CLB instance in a region where you have Anti-DDoS Pro resources and bind the CLB to the Anti-DDoS Pro instance. Next, configure the private network forwarding rules for the CLB to ensure that your business can be accessed through the public IP of the CLB.

- Normally, business traffic will be resolved to the public IP of the origin server or directly to the public IP of the CLB in another region. The business traffic will access the nearest origin server.
- If attacks occur, business traffic will be resolved to the CLB IP for the Anti-DDoS Pro instance to cleanse the traffic.
   After the traffic is cleansed, the CLB will forward the traffic back to the origin server via private network Direct Connect.



The following figure describes the details of the solution:



## **Benefits**

- The DDoS protection capability will no longer be limited by regions and can be as high as 300 Gpbs.
- The business traffic will be forwarded via private network Direct Connect with high reliability and a low latency.
- You will enjoy all the advantages brought by Tencent Cloud BGP network. All your public IPs will be BGP IPs and the latency will be very low.

# Tips

- Deploy Anti-DDoS Pro and CLB in advance.
- Establish a business availability monitoring system so that you can promptly notice and respond to any problem with access to the origin server when the automatic switching mechanism is not deployed.
- Test regularly, familiarize yourself with the solution details, and solve potential problems.



# Tips on Stress Testing

Last updated: 2020-04-02 10:00:59

A stress test is designed to simulate DDoS attacks. To ensure the quality of the test, you are advised to read this document carefully before conducting a stress test.

The following suggestions are mainly about the influence of DDoS protection on stress testing. You may also need to consider other test-related factors, such as network bandwidth, linkage loads, or other basic resources.

#### Adjusting protection policies

- Disable CC protection policies, or set the HTTP request threshold for CC protection to a value higher than the maximum value of your stress test.
- Disable DDoS protection policies, or set the cleansing threshold for DDoS protection to a value higher than the maximum value of your stress test.

#### Limiting the traffic and the number of requests in the stress test

- The bandwidth of your stress test should be lower than 1 Gbps, otherwise the attack defense may be triggered.
- The number of HTTP requests in your stress test should be no more than 20,000 requests per second (QPS),
   otherwise the attack defense may be triggered.
- The number of new connections established per second, the maximum number of connections, and the number of inbound packets per second in your stress test should be less than 50,000, 2,000,000, and 200,000 respectively.

If the traffic and number of requests in your stress test will exceed the above ranges, please contact Tencent Cloud Technical Support. We will offer support during your stress test.

#### Evaluating the influence of the stress test in advance

It is recommended to contact Tencent cloud solution architects or Tencent Cloud Technical Support before your stress test to evaluate possible consequences and develop risk aversion measures.



# **FAQs**

# **About Blocking**

Last updated: 2020-04-02 10:00:59

#### What should I do if the IP protected by Anti-DDoS Pro is blocked?

If the elastic protection bandwidth of the Anti-DDoS Pro instance in use is not adjusted to the highest, you can increase the bandwidth in Anti-DDoS Pro Console to improve the elastic protection capability against attacks of larger traffic.

In addition, you have three times each day to unblock the IP by yourself.

#### Why is my IP blocked?

Tencent Cloud reduces costs of using clouds by sharing the infrastructure, with one public IP shared among all users. When a large traffic attack occurs, the entire Tencent Cloud network may be affected, not only the target servers. To protect other users and ensure network stability, we have to block the target server IP.

#### Why isn't anti-DDoS service always free?

DDoS attacks not only threaten the targets but also the entire cloud network, affecting non-attacked Tencent Cloud users as well. Also, DDoS protection incurs high costs, including cleansing costs and bandwidth costs, in which bandwidth costs the most. Bandwidth costs are calculated based on the total amount of traffic; there is no difference between costs incurred by normal traffic and attack traffic.

Therefore, Tencent Cloud provides Anti-DDoS Basic service free of charge for all users. But once the attack traffic exceeds the free quota, we will have to block the attacked IP from all public network access.

#### Why can't I unblock my IP immediately?

A DDoS attack usually does not stop immediately after the target IP is blocked and the attack duration varies. Tencent Cloud security team sets the default blocking duration based on big data analysis.

Since IP blocking takes effect in ISPs' network, Tencent Cloud will be unable to monitor whether the attack traffic has stopped after the attacked public IP is blocked. If the IP is recovered but the attack is still going on, the IP will be blocked again. During the gap between the IP being recovered and blocked again, Tencent Cloud's basic network will be exposed to the attack traffic, which may affect other users in Tencent Cloud. In addition, IP blocking is a service offered by ISPs with limitations on the total number of times and the frequency of unblocking.

#### How can I unblock the IP earlier in case of an emergency?

- 1. You can upgrade the base protection bandwidth, in this case, the blocked IP is recovered automatically.
- 2. You have three times each day to unblock the IP by yourself.



#### Why is there a limit on the number of self-unblocking? What are the limitations?

Tencent Cloud pays carriers for blocking attacked IPs, and carriers impose limits on the time and frequency of unblocking.

Only **three** chances of self-unblocking are provided for users with Anti-DDoS Pro every day. The system resets the self-unblocking chances daily at midnight. Unused chances cannot be accumulated to the following day.

#### How do I connect to a blocked server?

If you need to perform operations such as data migration, you may use either of the following methods to connect to the blocked server:

- Connect to the blocked server using the private IP through another CVM in the same region.
- In CVM Console, click **Log In** in the row of the blocked server, and connect using the VNC method.

#### How can I prevent my IP from being blocked?

When you purchase Anti-DDoS Pro, you can set an appropriate protection bandwidth based on the historical attack traffic data to ensure that the bandwidth of most attacks is lower than the maximum protection bandwidth.

#### How can I prevent my IP from being blocked again?

We recommend you upgrade the base protection bandwidth or elastic protection bandwidth. Elastic protection can help defense against high-traffic attacks, and you only pay for what you use per day, which reduces your cost.



# **About Features**

Last updated: 2020-04-02 10:01:00

#### Does Anti-DDoS Pro support non-Tencent Cloud IPs?

No. Anti-DDoS Pro only provides DDoS protection for public IPs of Tencent Cloud. For protection of non-Tencent Cloud IPs, please purchase Anti-DDoS Advanced.

#### What if the bound resource has expired but the Anti-DDoS Pro instance has not?

An Anti-DDoS Pro instance is purchased by month, and provides protection based on IPs. If the resource protected by your Anti-DDoS Pro instance expires and you do not change the IP bound to the instance, the instance will continue to provide protection for the bound IP, but the resource corresponding to the IP may not be yours. It is recommended to renew your Tencent Cloud resources or change the IP you want to protect in time.

#### Does Anti-DDoS Pro provide protection sevice for domain names?

No. For domain name protection and application-layer protection, please purchase Anti-DDoS Advanced.

# The protection bandwidth of Anti-DDoS Basic is 2 Gbps. If I purchase an Anti-DDoS Pro instance, will the final protection bandwidth be the sum of the two?

No. In such a case, the final protection bandwidth you enjoy will be the protection bandwidth of the Anti-DDoS Pro instance. The default protection bandwidth of Anti-DDoS Basic will not be added to it.

For example, a CVM IP has a free protection bandwidth of 2 Gbps. If you purchase a 20 Gbps Anti-DDoS Pro instance for it, the maximum protection capability the CVM IP enjoys is 20 Gbps.

#### What're the differeces between Anti-DDoS Pro and Anti-DDoS Advanced?

- Protection coverage:
  - Anti-DDoS Pro provides DDoS protection only for services within Tencent Cloud.
  - Anti-DDoS Advanced can protect non-Tencent Cloud resources, including non-Tencent Cloud service IPs and domain names.
- Access:
  - Anti-DDoS Pro is easy to access and you do not need to change your public IPs.
  - To access Anti-DDoS Advanced, you need to modify DNS or your business IPs.

# What are the differences between Anti-DDoS Pro and non-BGP protection?



Differences	Anti-DDoS Pro	Non-BGP Protection
Access Costs	Low access costs without the need of changing your server IPs	Complicated configuration where you need to replace your server IPs with non-BGP IPs and enter the domain name and port information
Access Quality	Uses BGP bandwidth and offers a lower access latency across networks and 30% higher access speed	No BGP bandwidth with a high network latency and poor quality
Pricing	Flexible pricing that supports sharing and a combination of base and elastic protection	Complicated pricing where you need to pay for traffic



# Billing-related FAQs

Last updated: 2020-02-11 16:13:53

Are the billing modes the same for elastic protection of different Anti-DDoS services? How are the fees for elastic protection calculated?

Yes, they are. Elastic protection is billed based on the tiered price of the peak attack bandwidth of the day. For more information, please see Billing Overview.

For example, you have purchased an Anti-DDoS Pro instance with 20 Gbps base protection bandwidth and 50 Gbps elastic protection bandwidth. An DDoS attack occurs one day with the peak attack bandwidth of 45 Gbps. Since 45 Gbps goes over the base protection bandwidth and triggers elastic protection, and it falls between 40 Gbps and 50 Gbps, the fees for elastic protection of that day will be billed according to the tiered price of the billing tier between 40 Gbps and 50 Gbps.

If the IP protected by my Anti-DDoS Pro instance is blocked due to large traffic attacks, will I be billed for the attack traffic over the maximum protection bandwidth?

You will be billed for elastic protection when the attack traffic is over the base protection bandwidth but lower than or equal to the elastic protection bandwidth. If your IP is blocked, it means that the attack traffic already exceeds the elastic protection bandwidth. Therefore, you will not be billed for the attack traffic that exceeds the elastic protection bandwidth.

I enabled elastic protection a month ago but no attack has occurred so far. Do I still have to pay for the feature?

You will not be billed for elastic protection in this case.

I purchased 100 Gbps of base protection bandwidth. Can I downgrade it to 50 Gbps?

No. You can upgrade but not downgrade your base protection bandwidth.



# Can I raise the elastic protection bandwidth when my business is under attack?

Yes. On the basic information page of your Anti-DDoS Pro instance, you can upgrade or degrade the elastic protection bandwidth. The elastic protection bandwidth varies depending on the region. For the billing tiers of the elastic protection bandwidth, see Billing Overview.

If protection fees have already been incurred on the day you modify the bandwidth, on the following day you will be billed according to the latest elastic protection bandwidth.

# If a protected IP is attacked several times in a day, will I be charged repeatedly?

The Anti-DDoS Pro service is billed based on the peak attack bandwidth during a day. Therefore, you will not be charged repeatedly for multiple attacks during a day.

I purchased two Anti-DDoS Pro instances, and both of them are under attack traffic that exceeds the basic protection bandwidth. How will I be charged for elastic protection?

Elastic protection is billed by instance. If both of your Anti-DDoS instances are under attack traffic that is over the basic protection bandwidth but within the elastic protection bandwidth, you will need to pay for the elastic protection of the two instances separately.