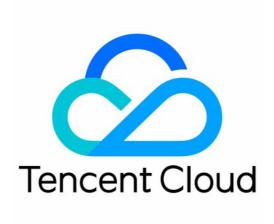


Chat Security Compliance Certification Product Documentation

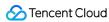


Copyright Notice

©2013-2024 Tencent Cloud. All rights reserved.

Copyright in this document is exclusively owned by Tencent Cloud. You must not reproduce, modify, copy or distribute in any way, in whole or in part, the contents of this document without Tencent Cloud's the prior written consent.

Trademark Notice



All trademarks associated with Tencent Cloud and its services are owned by Tencent Cloud Computing (Beijing)
Company Limited and its affiliated companies. Trademarks of third parties referred to in this document are owned by their respective proprietors.

Service Statement

This document is intended to provide users with general information about Tencent Cloud's products and services only and does not form part of Tencent Cloud's terms and conditions. Tencent Cloud's products or services are subject to change. Specific products and services and the standards applicable to them are exclusively provided for in Tencent Cloud's applicable terms and conditions.



Contents

Security Compliance Certification
Service Level Agreement
Security Compliance Certification

Security Compliance Certification Service Level Agreement

Last updated: 2024-07-30 17:49:50

For details, see IM Service Level Agreement.

Security Compliance Certification

Last updated: 2022-03-17 11:01:55

Compliance is the foundation for the development of Tencent Cloud IM, which meets the compliance requirements of different countries and industries. In addition to ensuring the **security**, **compliance**, **availability**, **confidentiality**, **and privacy** of the services it provides, IM also provides relevant support for its customers to **meet their and their customers' compliance requirements**, **reduce repeated investment in audit work**, **and improve auditing and management efficiency**.

IM has passed SOC 1, SOC 2, and SOC 3 audits, meets the requirements of China's Cybersecurity Classified Protection 2.0 (Level 3), and is certified to ISO 9001, ISO 20000, ISO 27001, ISO 27017, ISO 27018, ISO 27701, ISO 29151, CSA STAR, NIST CSF, BS 10012, and K-ISMS.