Tencent VooV Meeting

Release Notes and Announcements

Product Documentation

Contents

Release Notes and Announcements
Release Notes

Last updated：2024-04-30 14:38:20

Windows

Version	Update	Update Time
v3.11.0	1. Users can now use the Break app to take a break during meetings. 2. ABusiness and Enterprise edition users can now display all attendees or specified certain members in your custom layouts. 3. You can now use stickers during video meetings in Windows clients. 4. Co-hosts can now manage breakout rooms during meetings..	2022-09-06
v.3.9.0	1. Users can now assign the host control to another user when leaving a meeting. 2. Users can now use keyboard shortcuts to navigate the meeting settings. 3. Hosts/co-hosts can now request members to turn on/off camera.	2022-07-05
v3.7.0	1. Users can now enter a custom time period when scheduling recurring meetings. 2. Users can now add more than one whiteboard page. 3. The hand raising feature is enhanced so that users can see the hand icon more clearly.	2022-04-29
v3.3.0	1. Users can now sign up and log in with email address. 2. Webinar practice sessions are now supported to allow hosts and panelists to prepare before starting the live session. 3. Attendees can now share the webinar link with others during webinars.	2022-03-30
v2.19.0	1. Stereo Audio for Sharing Computer Audio: stereo audio is now supported when sharing computer audio. 2. Music Mode and Professional Audio: music mode and professional audio is now supported to provide premium stereo sound. 3. Cloud Recording in Breakout Rooms: users now can record breakout room discussions to the cloud. 4. New Background added for WeTogether Mode: a new background has been added for WeTogether Mode.	2021-09-27

v2.18.0	1. Past Meetings Synchronization: past meetings now can be synchronized to different clients. 2. Registration for Meetings: you can now enable registration when scheduling meetings for attendees to register.	2021-09-13
v2.17.0	1. Dynamic Annotations: annotations are now dynamically saved and displayed on the specific PowerPoint slides they were made on. 2. Attendees Can Record Meetings: attendees can now request to record meetings. Hosts can allow all attendees to record meetings to the cloud. 3. Take Notes on the Main Screen: you can now take notes on the main display screen during the meeting. 4. Start or Schedule Meetings in WeChat Easily: you can now use hashtags to easily recognize Meeting IDs/links to start and schedule meetings in WeChat.	2021-09-02
v2.16.0	External Video Source Sharing: sharing video content from external capture cards, video cameras or other video devices is now supported.	2021-08-17
v2.15.0	1. Stereo Audio for Music Mode: stereo quality audio is now supported in music mode for an immersive meeting experience. 2. On-screen Comments Display: on-screen comments now can display up to 3 lines per comment.	2021-07-14
v2.14.0	1. Syncing Meeting Layout to Live Streaming: hosts can now live streaming their meetings in real time to viewers and adjust the layout at any time. 2. VooV Meeting Outlook Plugin Download: you can now download the plugin at the VooV Meeting official website, and schedule and start meetings quickly in Outlook. 3. Disabling Screencapturing for Notes: hosts can now disable screencapturing for notes to efficiently protect the privacy and improve data security.	2021-06-29
v2.13.0	1. Lock Screen for Recording: hosts can now select and lock a screen for cloud recording. Only the locked screen will be recorded. 2. Cloud Recording Sharing Settings: cloud recordings can now be shared with invited WeChat users or made visible to all users. 3. Customize Layout in Business and Enterprise Editions: users of Business or Enterprise editions can now customize the video layout when sharing the screen. 4.Display More Attendees in Speaker View: up to 25 attendees' videos can be freely dragged and dropped in the speaker view for display, which makes it easier to know the status of attendees.	2021-06-07

v2.12.0	1. Breakout rooms are supported in meetings. 2. Breakout rooms allow hosts to assign attendees into separate sessions. Attendees will return to the main session when breakout sessions end.	2021-05-27
v2.11.0	1. The presenter can be reminded of the time. 2. The presenter can record the time using a countdown timer. The host can remind the presenter privately of the time.	2021-05-07
v2.10.0	1. Trim Meeting Recordings: edit your meeting recordings to keep only useful content. 2. Schedule Meetings in Outlook: schedule and start meetings in Microsoft Outlook. 3. Message Hosts from the Waiting Room: send private messages to the host from the waiting room for quicker admission.	2021-04-22
v2.8.0	1. Speech-to-text Conversion: meeting speeches in cloud recording files can be swiftly converted to text, and video content can be quickly located by text. 2. Taking Notes at Anytime, Anywhere: you can now note down your inspirations and ideas during meetings at any time, take screenshots as supplements, and view all the recorded information after meetings. 3. Beauty filters for you to choose: Multiple beauty effects combined with fashionable filters make your appearance in meetings more outstanding and give you a better meeting experience. 4. Various Tools Supported in Meetings: multiple practical apps such as polling, annotation, and timer are supported to help users improve the meeting efficiency. 5. VooV Meeting live streaming to WeChat Channels: you can push your VooV meeting to WeChat Channels and use various features to interact with viewers.	2021-03-04
v2.7.0	1. Interactive Annotation: the interactive annotation feature is available to Personal Edition users. 2. Increased Cloud Recording Space: you can now get 1 GB capacity on Personal Edition or 20 GB capacity on Business Edition for you to record meeting and view recording files. 3. Automatic Meeting Recording: you can now enable the automatic meeting recording feature when scheduling a meeting, and recording will automatically start when the host joins the meeting. 4. Background Images: you can now quickly access the official background image library on the client to freely choose an image as your background. 5. Live Streaming Parameters: you can now configure live streaming parameters during meeting scheduling.	2021-02-02

	6. Mute Attendees for Meetings with 6+ attendees: you can now set automatically muting attendees for meetings with 6+ attendees. 7. World Time Zone: you can now select a time zone during meeting scheduling.	
v2.6.0	1. Access Recording Files Easily: you can now access recording files on the web with a few clicks. 2. On-screen Portrait Mode: you can now overlay your live video over your shared screen to enhance live presentations. 3. Calendar Sync: meeting schedules can be synced to your calendar.	2021-01-05
v2.5.0	English Version: VooV Meeting supports the English version.	2020-12-20
v2.4.0	1. AI smart gaze correction is supported to make meeting communication more natural. 2. Polls can be quickly launched for efficient decision making. 3. The organizational structure can quickly displayed on Enterprise Edition.	2020-12-04
v2.3.0	1. The cloud recording feature is launched for free to allow you to play back and share meeting recording files anytime, anywhere. 2. Audio files are supported for local recording. 3. The Business Edition supports multi-row watermark settings.	2020-11-19
v2.2.0	1. Double screen display is supported for a better view of the meeting conditions. 2. Whiteboard and annotations support touchscreen operations. 3. Screen sharing supports zooming to help you focus on the content. 4. The attendee list can be quickly exported.	2020-11-06
v2.1.0	1. Images can be sent during meeting chat. 2. A rich variety of chat emojis are released. 3. Invited attendees can directly join a meeting in the waiting room. 4. HTTP proxy can be set.	2020-10-15
v1.9.0	1. The meeting scheduler can share a private meeting to WeChat contacts/groups, so that only invited people can join the meeting. 2. The Green Screen feature is supported for the background to provide a more refined keying effect. 3. The Past Meetings support search to quickly locate attended meetings.	2020-08-28
v1.8.0	The on-screen comment area supports quick reply, which makes real-time interaction more efficient.	2020-08-10
v1.7.5	Added On-Screen Emoji Comment Types:	2020-07-29

| | 1. Four types of on-screen emoji comments are added to make meetings more active.
2. The host can now send announcements to attendees in the waiting room.
3. Users can now retain their own meeting records.
4. Video-off attendees can be hidden in the meeting, so that video-on attendees can be better focused on. | |

macOS

Version	Update	Update Time
v2.19.0	1. Stereo Audio for Sharing Computer Audio: stereo audio is now supported when sharing computer audio. 2. Music Mode and Professional Audio: music mode and professional audio is now supported to provide premium stereo sound. 3. Cloud Recording in Breakout Rooms: users now can record breakout room discussions to the cloud. 4. New Background added for WeTogether Mode: a new background has been added for WeTogether Mode.	2021-09-27
v2.18.0	1. Past Meetings Synchronization: past meetings now can be synchronized to different clients. 2. Registration for Meetings: you can now enable registration when scheduling meetings for attendees to register.	2021-09-13
v2.17.0	1. Dynamic Annotations: annotations are now dynamically saved and displayed on the specific PowerPoint slides they were made on. 2. Attendees Can Record Meetings: attendees can now request to record meetings. Hosts can allow all attendees to record meetings to the cloud. 3. Take Notes on the Main Screen: you can now take notes on the main display screen during the meeting. 4. Start or Schedule Meetings in WeChat Easily: you can now use hashtags to easily recognize Meeting IDs/links to start and schedule meetings in WeChat.	2021-09-02
v2.16.0	1. External Video Source Sharing: sharing video content from external capture cards, video cameras or other video devices is now supported. 2. Share PC audio: you can now share PC audio while sharing screen.	2021-08-17
v2.15.0	1. Stereo Audio for Music Mode: stereo quality audio is now	2021-07-14

	supported in music mode for an immersive meeting experience. 2. On-screen Comments Display: on-screen comments now can display up to 3 lines per comment.	
v2.14.0	1. Syncing Meeting Layout to Live Streaming: hosts can now live streaming their meetings in real time to viewers and adjust the layout at any time. 2. Disabling Screencapturing for Notes: hosts can now disable screencapturing for notes to efficiently protect the privacy and improve data security.	2021-06-29
v2.13.0	1. Lock Screen for Recording: hosts can now select and lock a screen for cloud recording. Only the locked screen will be recorded. 2. Cloud Recording Sharing Settings: cloud recordings can now be shared with invited WeChat users or made visible to all users. 3. Customize Layout in Business and Enterprise Editions: users of Business or Enterprise editions can now customize the video layout when sharing the screen. 4. Display More Attendees in Speaker View: up to 25 attendees' videos can be freely dragged and dropped in the speaker view for display, which makes it easier to know the status of attendees.	2021-06-07
v2.12.0	1. Breakout rooms are supported in meetings. 2. Breakout rooms allow hosts to assign attendees into separate sessions. Attendees will return to the main session when breakout sessions end.	2021-05-27
v2.11.0	1. The presenter can be reminded of the time. 2. The presenter can record the time using a countdown timer. The host can remind the presenter privately of the time.	2021-05-07
v2.10.0	1. Trim Meeting Recordings: edit your meeting recordings to keep only useful content. 2. Message Hosts from the Waiting Room: send private messages to the host from the waiting room for quicker admission.	2021-04-22
v2.8.0	1. Message Hosts from the Waiting Room: send private messaHes to the host from the waiting room for quicker admission. 2. Taking Notes at Anytime, Anywhere: you can now note down your inspirations and ideas during meetings at any time, take screenshots as supplements, and view all the recorded information after meetings. 3. Beauty Filters: multiple beautify filters together with other trending filters make your presence in meetings more fantastic and improve the meeting experience. 4. Various Tools Supported in Meetings: multiple practical apps such as polling, annotation, and timer are supported to help users improve	2021-03-04

	the meeting efficiency. 5. VooV Meeting live streaming to WeChat Channels: you can push your VooV meeting to WeChat Channels and use various features to interact with viewers.	
v2.7.0	1. VooV Meeting live streaming to WeChat Channels: you can push your VooV meeting to WeChat Channels and use various features to interact with viewers. 2. Increased Cloud Recording Space: you can now get 1 GB capacity on Personal Edition or 20 GB capacity on Business Edition for you to record meeting and view recording files. 3. Automatic Meeting Recording: you can now enable the automatic meeting recording feature when scheduling a meeting, and recording will automatically start when the host joins the meeting. 4. Background Images: you can now quickly access the official background image library on the client to freely choose an image as your background. 5. Live Streaming Parameters: you can now configure live streaming parameters during meeting scheduling. 6. Mute Attendees for Meetings with 6+ attendees: you can now set automatically muting attendees for meetings with 6+ attendees. 7. World Time Zone: you can now select a time zone during meeting scheduling. 8. VooV Meeting is now adapted to the Apple M1 chip.	2021-02-02
v2.6.0	1. Access Recording Files Easily: you can now access recording files on the web with a few clicks. 2. Access Recording Files Easily: you can now access recording files on the web with a few clicks.	2021-01-05
v2.5.0	English Version: VooV Meeting supports the English version.	2020-12-20
v2.4.0	1. AI smart gaze correction is supported to make meeting communication more natural. 2. Polls can be quickly started for efficient decision making. 3. The organizational structure can quickly displayed on Enterprise Edition. 4. Up to 25 attendees can be displayed on the same screen on iPad Pro.	2020-12-04
v2.3.0	1. The cloud recording feature is launched for free to allow you to play back and share meeting recording files anytime, anywhere. 2. Audio files are supported for local recording. 3. Local recording is supported on macOS. 4. The Business Edition supports multi-row watermark settings.	2020-11-19

v2.2.0	1. Double screen display is supported for a better view of the meeting conditions. 2. The attendee list can be quickly exported.	2020-11-06
v2.1.0	1. Images can be sent during meeting chat. 2. A rich variety of chat emojis are released. 3. Invited attendees can directly join a meeting in the waiting room. 4. HTTP proxy can be set.	2020-10-15
v1.9.0	1. The meeting scheduler can share a private meeting to WeChat contacts/groups, so that only invited people can join the meeting. 2. The Green Screen feature is supported for the background to provide a more refined keying effect. 3. The Past Meetings support search to quickly locate attended meetings.	2020-08-28
v1.8.0	The on-screen comment area supports quick reply, which makes real-time interaction more efficient.	2020-08-10
v1.7.5	Added On-screen Emoji Comment Types: 1. Four types of on-screen emoji comments are added to make meetings more active. 2. The host can now send announcements to attendees in the waiting room. 3. Users can now retain their own meeting records. 4. Video-off attendees can be hidden in the meeting, so that video-on attendees can be better focused on.	2020-07-29

Android

Version	Update	Update Time
v2.19.0	Cloud Recording in Breakout Rooms: users now can record breakout room discussions to the cloud.	2021-09-27
v2.18.0	1. Past Meetings Synchronization: past meetings now can be synchronized to different clients. 2. Registration for Meetings: you can now enable registration when scheduling meetings for attendees to register.	2021-09-13
v2.17.0	1. Attendees Can Record Meetings: attendees can now request to record meetings. Hosts can allow all attendees to record meetings to the cloud.	2021-09-02

	2. Preset Mic and Camera Before Joining Meetings: you can now preset your mic and camera settings before joining meetings. 3. Start or Schedule Meetings in WeChat Easily: you can now use hashtags to easily recognize Meeting IDs/links to start and schedule meetings in WeChat	
v2.16.0	Share Feedback: you can now share feedback on their meeting experience.	2021-08-17
v2.15.0	Auto-detect Meeting Invitations on Clipboard: VooV Meeting can now automatically detect meeting details from your clipboard. The meeting infocard will pop up with passwords auto-populated when you open the app after copying the meeting link, enabling you to join meetings easily.	2021-07-14
v2.14.0	VooV Meeting can now automatically detect meeting details from your clipboard. The meeting infocard will pop up with passwords auto-populated when you open the app after copying the meeting link, enabling you to join meetings easily.	2021-06-29
v2.13.0	1. Lock Screen for Recording: hosts can now select and lock a screen for cloud recording. Only the locked screen will be recorded. 2. Cloud Recording Sharing Settings: cloud recordings can now be shared with invited WeChat users or made visible to all users. 3. Recognize Meeting ID on Clipboard Quickly: VooV Meeting can now quickly identify a meeting ID on your clipboard. Copy the ID and open the app to join a meeting or add it to your schedule.	2021-06-07
v2.11.0	1. VooV Meeting supports video screen rotation. 2. When watching the big video screen of an attendee, you can now switch the screen direction.	2021-05-07
v2.10.0	1. Meeting QR Code: you can now invite people to your meeting with a QR code. 2. Message Hosts from the Waiting Room: send private messages to the host from the waiting room for quicker admission.	2021-04-22
v2.8.0	Speech-to-text Conversion: meeting speeches in cloud recording files can be swiftly converted to text, and video content can be quickly located by text.	2021-03-04
v2.7.0	1. Interactive Annotation: the interactive annotation feature is available to Personal Edition users. 2. Increased Cloud Recording Space: you can now get 1 GB capacity on Personal Edition or 20 GB capacity on Business Edition for you to record meeting and view recording files.	2021-02-02

	3. Automatic Meeting Recording: you can now enable the automatic meeting recording feature when scheduling a meeting, and recording will automatically start when the host joins the meeting. 4. Mute Attendees for Meetings with 6+ attendees: you can now set automatically muting attendees for meetings with 6+ attendees. 5. World Time Zone: you can now select a time zone during meeting scheduling.	
v2.6.0	1. Calendar Sync: meeting schedules can be synced to your calendar. 2. Access Recording Files Easily: you can now access recording files on the web with a few clicks.	2021-01-05
v2.5.0	English Version: VooV Meeting supports the English version.	2020-12-20
v2.4.0	1. Meetings can be quickly shared through QR code. 2. Polls can be quickly started for efficient decision making. 3. The organizational structure can quickly displayed on Enterprise Edition.	2020-12-04
v2.3.0	1. The cloud recording feature is launched for free to allow you to play back and share meeting recording files anytime, anywhere. 2. The Business Edition supports multi-row watermark settings.	2020-11-19
v2.2.0	1. The attendee list can be quickly exported. 2. Multiple filters are released.	2020-11-06
v2.1.0	1. Images can be sent during meeting chat. 2. A rich variety of chat emojis are released. 3. Invited attendees can directly join a meeting in the waiting room. 4. HTTP proxy can be set. 5. Multiple beauty filters are supported.	2020-10-15
v1.9.0	The meeting scheduler can share a private meeting to WeChat contacts/groups, so that only invited people can join the meeting.	2020-08-28
v1.8.0	1. The on-screen comment area supports quick reply, which makes real-time interaction more efficient. 2. VooV Meeting is adapted to the system font size to optimize the visual effect.	2020-08-10
v1.7.5	Added On-screen Emoji Comment Types: 1. Four types of on-screen emoji comments are added to make meetings more active. 2. The host can now send announcements to attendees in the waiting room. 3. Users can now retain their own meeting records.	2020-07-29

4. Meeting reminders can now be pushed to attendees promptly before the meeting starts.

iOS

Version	Update	Update Time
v2.19.0	Cloud Recording in Breakout Rooms: users now can record breakout room discussions to the cloud.	2021-09-27
v2.18.0	1. Past Meetings Synchronization: past meetings now can be synchronized to different clients. 2. Registration for Meetings: you can now enable registration when scheduling meetings for attendees to register.	2021-09-13
v2.17.0	1. Attendees Can Record Meetings: attendees can now request to record meetings. Hosts can allow all attendees to record meetings to the cloud. 2. Preset Mic and Camera Before Joining Meetings: you can now preset your mic and camera settings before joining meetings . 3. Start or Schedule Meetings in WeChat Easily: you can now use hashtags to easily recognize Meeting IDs/links to start and schedule meetings in WeChat	2021-09-02
v2.16.0	Share Feedback: you can now share feedback on their meeting experience.	2021-08-17
v2.15.0	Auto-detect Meeting Invitations on Clipboard: VooV Meeting can now automatically detect meeting details from your clipboard. The meeting infocard will pop up with passwords auto-populated when you open the app after copying the meeting link, enabling you to join meetings easily.	2021-07-15
v2.14.0	VooV Meeting can now automatically detect meeting details from your clipboard. The meeting infocard will pop up with passwords auto-populated when you open the app after copying the meeting link, enabling you to join meetings easily.	2021-06-29
v2.13.0	1. Lock Screen for Recording: hosts can now select and lock a screen for cloud recording. Only the locked screen will be recorded. 2. Cloud Recording Sharing Settings: cloud recordings can now be shared with invited WeChat users or made visible to all users. 3. Recognize Meeting ID on Clipboard Quickly: VooV Meeting can now quickly identify a meeting ID on your clipboard. Copy the ID and	2021-06-07

	open the app to join a meeting or add it to your schedule.	
v2.11.0	1. VooV Meeting supports video screen rotation. 2. When watching the big video screen of an attendee, you can now switch the screen direction. 3. Side-by-side Mode on iPad: when watching the speaker or sharing your screen, you can now watch the video screens of other attendees and drag, drop, and zoom them in side-by-side mode.	2021-05-07
v2.10.0	1. Meeting QR Code: you can now invite people to your meeting with a QR code. 2. Message Hosts from the Waiting Room: send private messages to the host from the waiting room for quicker admission.	2021-04-22
v2.8.0	Message Hosts from the Waiting Room: send private messages to the host from the waiting room for quicker admission.	2021-03-04
v2.7.0	1. Interactive Annotation: the interactive annotation feature is available to Personal Edition users. 2. Increased Cloud Recording Space: you can now get 1 GB capacity on Personal Edition or 20 GB capacity on Business Edition for you to record meeting and view recording files. 3. Automatic Meeting Recording: you can now enable the automatic meeting recording feature when scheduling a meeting, and recording will automatically start when the host joins the meeting. 4. Automatic Meeting Recording: you can now enable the automatic meeting recording feature when scheduling a meeting, and recording will automatically start when the host joins the meeting. 5. World Time Zone: you can now select a time zone during meeting scheduling.	2021-02-02
v2.6.0	1. Calendar Sync: meeting schedules can be synced to your calendar. 2. Access Recording Files Easily: you can now access recording files on the web with a few clicks.	2021-01-05
v2.5.0	1. English Version: VooV Meeting supports the English version. 2. 4x4 Layout on iPad: the 4x4 split-screen mode is supported on iPad.	2020-12-20
v2.4.0	1. Meetings can be quickly shared through QR code. 2. Polls can be quickly started for efficient decision making. 3. The organizational structure can quickly displayed on Enterprise Edition.	2020-12-04
v2.3.0	1. The cloud recording feature is launched for free to allow you to play back and share meeting recording files anytime, anywhere.	2020-11-19

	2. Up to 9 attendees' video can now be displayed on the same screen on iPad. 3. The Business Edition supports multi-row watermark settings.	
v2.2.0	The attendee list can be quickly exported.	2020-11-06
v2.1.0	1. Images can be sent during meeting chat. 2. A rich variety of chat emojis are released. 3. Invited attendees can directly join a meeting in the waiting room. 4. HTTP proxy can be set.	2020-10-15
v1.9.0	The meeting scheduler can share a private meeting to WeChat contacts/groups, so that only invited people can join the meeting.	2020-08-28
v1.8.0	The on-screen comment area supports quick reply, which makes real-time interaction more efficient.	2020-08-10
v1.7.5	Added On-screen Emoji Comment Types: 1. Four types of on-screen emoji comments are added to make meetings more active. 2. The host can now send announcements to attendees in the waiting room. 3. The host can now send announcements to attendees in the waiting room. 4. Meeting reminders can now be pushed to attendees promptly before the meeting starts.	2020-07-29

Announcements

VooV Meeting Notice: Pro Plan Introduction and Free Plan Adjustment Description

Last updated：2024-07-31 15:33:18

Dear VooV Meeting users,

Thanks for your continuing support. Since being launched, VooV Meeting has been committed to providing an efficient and stable online meeting experience. The VooV Meeting Pro plan will be launched starting from July 31, 2024, and the Free plan will be adjusted.

The Pro plan supports meetings with a maximum of 100 participants and maximum duration of 24 hours. In addition, the Pro plan provides more value-added features, such as larger cloud recording space and more number of participants who can enable video simultaneously. This plan can meet requirements in business, education, training, and other scenarios. You can subscribe to the VooV Meeting Pro monthly or annual plan.

The Free plan supports meetings with a maximum of 100 participants. The maximum duration is 60 minutes for a meeting with 3 to 100 participants and 24 hours for a meeting with 2 participants.

Note:

The maximum number of participants in a meeting and the meeting duration are determined by the VooV Meeting version used by the meeting initiator. Users do not need to pay for fees for attending meetings of the Pro or Free plan. The following table describes the differences between the Free and Pro plans.

	Pro Plan	Free Plan
Price	**Monthly: USD 14.99** **Annual: USD 149.00**	Free
Maximum Number of Participants (Including the Host) in a Meeting	**100 participants**	100 participants
Maximum Meeting Duration	**24 hours**	Meetings with 2 participants:24 hours Meetings with 3 to 100 participants:60 minutes
Number of Co-Hosts	**2 co-hosts**	0
Number of Participants Who Enable Video Simultaneously	**Maximum 60 participants**	Maximum 30 participants
Cloud Recording Space	**10GB**	1GB

FAQs

Will the duration and number of participants of a meeting I book after July 31, 2024 be adjusted?

Starting from July 31, 2024, the maximum meeting duration and the number of participants of the Free plan will be gradually adjusted in phases. Meetings held before the adjustment are not affected. If you have booked a recurring meeting, plan it in advance. For meetings held after the latest Free plan is released:

Free plan: The meeting duration is capped at 24 hours for a meeting with 2 participants and capped at 60 minutes for a meeting with 3 to 100 participants.

Pro plan: You can subscribe to the Pro plan. In the Pro plan, a meeting contains up to 100 participants, the meeting duration is capped at 24 hours, and more value-added features are available.

Will the maximum duration of a meeting initiated by a user of the Pro plan be affected if I use VooV Meeting of the Free plan to attend the meeting?

No. The maximum meeting duration is determined by the VooV Meeting version of the meeting initiator. Users do not need to pay for fees for attending meetings of the Pro or Free plan.

If the meeting initiator uses the VooV Meeting Pro plan, the maximum meeting duration is 24 hours.

If the meeting initiator uses the VooV Meeting Free plan, the meeting duration is capped at 24 hours for a meeting with 2 participants and capped at 60 minutes for a meeting with 3 to 100 participants.

What can I do if I want to initiate a meeting with more than 100 participants?

After the adjustment, a meeting can contain up to 100 participants. VooV Meeting is committed to providing more new features. Stay tuned for more details.

How to contact technical support

VooV Meeting customer service

Name	Phone
Hong Kong (China)	+852 800 906 020 (toll-free)
United States	+1 844 606 0804 (toll-free)
United Kingdom	+44 808 196 4551 (toll-free)
Canada	+1 888 605 7930 (toll-free)
Australia	+61 1300 986 386 (toll-free)
Korea	+82 18773248 (Monday to Friday, local time 9:00-18:00)

Japan	+81 368979302 (Monday to Friday, local time 9:00-18:00)
EdgeOne	+852 300 80699

More local service hotlines are being added.

After purchasing VooV Meeting Pro, you can also consult the corresponding official hotline according to the payment method:

Apple Pay

Contact Apple for support and services - Official Apple Support.

Google Pay

If you need to contact the global hotline for Google Pay, you can call the Google headquarters at +1 650 253 0000.

Also, you can visit the Google Pay Official Website to get help via email.