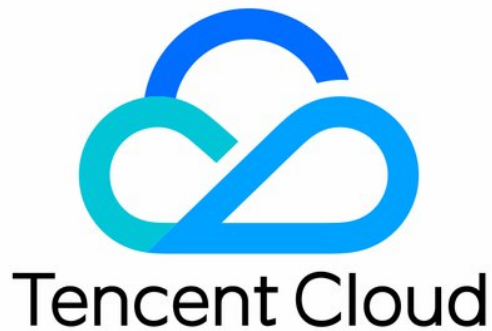


Face ID

Purchase Guide

Product Documentation



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Billing Overview

Last updated : 2022-05-25 14:44:05

Pricing

To purchase the service, [contact us](#).

Note :

FaceID is a pay-as-you-go service with no prepaid option. Its billing and payment mode are described below.

Billing and payment

Billing mode

Tencent Cloud FaceID is billed by the number of calls made.

The bill of the current month will be issued on the 1st to 3rd day of the next month, and the amount due will be automatically deducted from your account.

If you have any question, contact us by email: cloud_faceid@qq.com.

Purchase Method

Last updated : 2022-06-09 11:26:15

After you purchase the FaceID service and use it, the system will generate the bill for the previous month and automatically deduct fees from your account on the first three days of each month. You can activate the service in the following steps:

1. Log in to the [FaceID console](#).
2. On the service activation page, click **Activate Now**.

Payment Overdue

Last updated : 2022-06-13 15:40:12

The bill for the current month will be pushed on the first three days of next month, and the system will automatically deduct fees from your account.

If your account still has overdue payment after deduction, Tencent Cloud will suspend the service and reactivate it after you make the due payment.

Refund

Last updated : 2022-06-13 15:34:13

Currently, Tencent Cloud FaceID **does not support refund**.

If you have any questions about the bill, you can query the number of monthly calls in the [console](#) and check the service price.