

# TencentDB for Tendis

## FAQs

### Product Documentation



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## General

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### How do I use the hash algorithm of TencentDB for Tendis Cluster Edition?

The hash algorithm of the Tendis Cluster Edition is the same as that in the Redis Cluster Community Edition, i.e.,

```
HASH_SLOT = CRC16(key) mod 16384
```

. For more information, please see [Redis Cluster Specification](#).

### Can TencentDB for Tendis be managed with visual tools?

TencentDB for Tendis supports the [data management console \(DMC\)](#) for visual management.

### Will my business be interrupted during instance scaling?

TencentDB for Tendis Storage Edition and Hybrid Storage Edition support expansion without storage capacity loss. Disk capacity expansion takes less than 1 minute if the resources are sufficient, while capacity reduction needs data migration and causes a short disconnection.

### Does TencentDB for Tendis support Lua?

- Storage Edition: Lua is currently not supported but will be supported in the future.
- Hybrid Storage Edition: Lua is supported. However, like Redis Cluster, Tendis Hybrid Storage Edition does not support multi-key operations across slots when Lua is enabled.

### Does TencentDB for Tendis support subscribing to the cache invalidation event?

Yes.

# Purchase

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## How do I choose a TencentDB for Tendis Storage Edition specification?

The TencentDB for Tendis specification can be selected based on two factors: capacity and performance. The higher the performance requirement, the higher the computing specification. The disk capacity depends on the data storage needs of your business.

## How is TencentDB for Tendis billed?

It is pay-as-you-go. For more information, please see [Billing Overview](#).

## How do I return a TencentDB instance?

You can manually return a TencentDB instance in the instance list in the [TencentDB for Tendis console](#). For more information, please see [Terminating Instances](#).

# Connection and Login

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## How do I access my TencentDB for Tendis instance?

TencentDB for Tendis can be accessed with private network addresses, the data management console (DMC), and programming languages. For more information, please see [Accessing Tendis Instances](#).

## What should I do if my TencentDB for Tendis instance is unpingable?

Tendis prohibits `ping` by default. You can use `telnet` to check connectivity.

## How do I enable access to TencentDB for Tendis over a public network?

TencentDB for Tendis does not support public network access for the time being. If you want to access it over a public network, you can do so through the port forwarding with [iptables](#) on a CVM instance that enables public network access.

### Note :

Port forwarding with iptables is not stable, so we do not recommend this public network access solution in a production environment.