

TencentDB for Tendis

Tendis Policy

Product Documentation



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Privacy Policy

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1.INTRODUCTION

This Module applies if you use TencentDB for Tendis (“**Feature**”). This Module is incorporated into the privacy policy located at <https://www.tencentcloud.com/document/product/301/17345> (“**Privacy Policy**”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2.CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3.AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4.HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Slow SQL Log Data: Details of slow SQL statements executed in accordance with slow SQL rules (including IP, command, node, details, take, time stamp, instance ID, proxy address).	We use this information for troubleshooting and performance analysis. Please note that this data is stored and backed up in our TencentDB for CTSDB feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Database Management Account Password	We use this information to facilitate your use of your database management account. Please note	We process this information as it is necessary for us to

that this data is stored and backed up in our TencentDB for MySQL feature.

perform our contract with you to provide the Feature.

5.HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

6.HOW WE SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

7.DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Slow SQL Log Data	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data after 7 days.
Database Management Account Password	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data after 7 days.

Data Privacy and Security Agreement

Last updated : 2021-11-29 14:51:53

1.BACKGROUND

This Module applies if you use TencentDB for Tendis (“**Feature**”). This Module is incorporated into the Data Privacy and Security Agreement located at <https://www.tencentcloud.com/document/product/301/17347> (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2.PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Configuration Data (instance warning message, queue tasks and Tendis procedures)	We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored and backed up in our TencentDB for MySQL feature.
Business Data (if you store personal data in the database)	We only process this data for the purposes of providing the Feature to you. Please note that we have no access to the personal data, if any, stored in the database, except if you share your account details with us for troubleshooting, or control over the data. Please note that this data is stored in our Cloud Block Storage feature and backed up to our Cloud Object Storage feature through the Feature’s own backup management capabilities.

3.SERVICE REGION

As specified in the DPSA.

4.SUB-PROCESSORS

As specified in the DPSA.

5.DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Configuration Data	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data after 7 days.
Business Data	We retain such data for as long as you use the Feature. You may manually delete such data on the Feature. Once you choose to delete such data, it will be deleted immediately from the Feature. When your use of the Feature is terminated, we will delete your data after 7 days.

You can request deletion of such personal data in accordance with the DPSA.

6.SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.