

TDSQL-C for MySQL

TDSQL-C Policy

Product Documentation



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Privacy Policy

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1.INTRODUCTION

This Module applies if you use Cloud Native Database TDSQL-C (“**Feature**”). This Module is incorporated into the privacy policy located at <https://www.tencentcloud.com/document/product/301/17345> (“**Privacy Policy**”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2.CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3.AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4.HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal basis:

Personal Information	Use	Legal Basis
Error Log: acquisition time and log details (information of workflow and errors)	We use this information for locating issues and debugging.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Database Running Log: acquisition time and log details (information of errors)		
Database Slow Query Log: execution time, SQL, client address, user name, database name, execution time, lock time, number of parsed rows and number of returned rows	We use this information to locate	

performance
issues.

5.HOW WE SHARE AND STORE PERSONAL INFORMATION

As specified in the Privacy Policy.

6.DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Error Log	Stored for 15 days.
Database Running Log	
Database Slow Query Log	Stored until you request for deletion, upon which such data will be deleted within 3 days. Where you do not request for deletion, such data will be deleted within 3 days of termination of your use of this Feature. If this Feature is shut down, such data will be retained for 3 months before it is deleted. Where you do not renew service upon service expiration, such data will be automatically deleted 3 days after expiration.

Data Privacy and Security Agreement

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1.BACKGROUND

This Module applies if you use Cloud Native Database TDSQL-C (“**Feature**”). This Module is incorporated into the Data Privacy and Security Agreement located at <https://www.tencentcloud.com/document/product/301/17347> (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2.PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Configuration Data: parameter name and parameter value	We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration.
Database Data: database files (if you store personal data in the database) and system files	We only process this data for the purposes of providing the Feature to you. Please note that we have no access to the personal data, if any, stored in the database or control over the data.
Monitoring Data: monitoring metrics	We only process this data to allow you to monitor operation status. Please note that this function is performed by our Cloud Monitor feature which you can enable for such service. This information will be stored and backed up by our Cloud Monitor feature.

3.SERVICE REGION

As specified in the DPSA.

4.SUB-Processors

As specified in the DPSA, including Aceville Pte. Ltd.

5.DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Configuration Data	Stored until you request for deletion, upon which such data will be deleted within 3 days. Where you do not request for deletion, such data will be deleted within 3 days of termination of your use of this Feature. If this Feature is shut down, such data will be retained for 3 months before it is deleted. Where you do not renew service upon service expiration, such data will be automatically deleted 3 days after expiration.
Database Data	
Monitoring Data	

You can request deletion of such personal data in accordance with the DPSA.

6.SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.