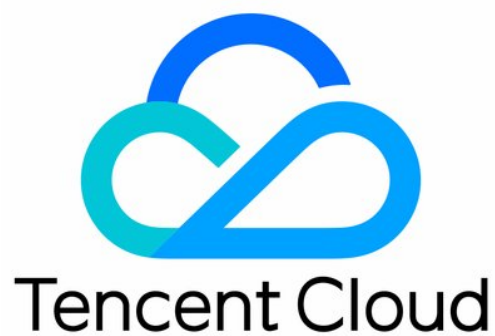


TDMQ for RabbitMQ

Purchase Guide

Product Documentation



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Purchase Guide

Billing Overview

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This document describes the billing mode and billable items of TDMQ for RabbitMQ exclusive cluster.

Billing Mode

TDMQ for RabbitMQ exclusive cluster adopts the **monthly subscription** billing mode.

Monthly subscription

Monthly subscription is a prepaid billing mode where you **pay first and then use the service**. When you purchase an exclusive cluster, the system will calculate the fees based on the cluster specification and purchase duration you select. You need to pay the fees before you can use the cluster. This billing mode is suitable for the long-term service with a relatively stable business traffic peak.

Billable Items

TDMQ for RabbitMQ exclusive cluster fees are calculated as follows:

Cluster price = computing configuration price + storage configuration price = node unit price *number of nodes* + storage unit price *storage size*.

Billable item	Description
Computing configuration	It refers to the computing service fees. Various node specifications are provided on demand. There are restrictions on the numbers of minimum and maximum nodes. The computing configuration price changes linearly based on the number of nodes.
Storage configuration	It refers to the storage service fees. You can customize the storage space in increments of 100 GB. The storage configuration price changes linearly based on the storage size.

Pricing

The specific price is as displayed on the [purchase page](#). This section describes the performance differences between exclusive cluster specifications.

Computing configuration

Computing configuration fees = node price * number of nodes

Note

If the number of nodes in current specifications cannot meet your business requirements, you can [submit a ticket](#) for assistance.

A single-node cluster doesn't offer high availability in the production environment and cannot guarantee the SLA.

Purchase it with caution.

Node Specification	Multi-AZ Minimum Nodes	Single-AZ Minimum Nodes	Maximum Nodes
2-core 4 GB MEM	3	1	7 (odd only)
4-core 12 GB MEM	3	1	7 (odd only)
8-core 24 GB MEM	3	1	7 (odd only)
16-core 32 GB MEM	3	1	7 (odd only)
4-core 8 GB MEM (sell out soon)	3	1	7 (odd only)
8-core 16 GB MEM (sell out soon)	3	1	7 (odd only)
12-core 24 GB MEM (sell out soon)	3	1	7 (odd only)

Storage configuration

Storage fees = storage space * storage unit price.

Each exclusive cluster version provides a minimum storage of 200 GB for a single node. You can choose a higher storage space in increments of 100 GB based on your business needs.

Purchase Methods

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TDMQ for RabbitMQ exclusive clusters are **monthly subscribed (prepaid)**. You can purchase a cluster in the following steps:

1. Log in to the [TDMQ console](#).
2. Select **RabbitMQ > Cluster** on the left sidebar and click **Create** to enter the purchase page.
3. On the purchase page, select the region, AZ, cluster type, and cluster specification.
4. Click **Buy Now** and make the payment as prompted.

Payment Overdue

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Note :

If you are a customer of a Tencent Cloud partner, the rules regarding resources when there are overdue payments are subject to the agreement between you and the partner.

This document describes the overdue payment policy for **monthly subscribed** exclusive clusters.

Notes

- When you no longer use clusters, terminate them as soon as possible to avoid further fee deductions.
- After clusters are terminated/repossessed, their data will be deleted and cannot be recovered.

Expiration alert

Seven days before your monthly subscribed cluster expires, the system automatically pushes an expiration alert message to you every other day. All alert messages are sent to the Tencent Cloud account creator and all collaborators by **email and SMS**.

Overdue payment reminder

From the day when your monthly subscribed cluster expires, the system pushes an alert message of resource isolation due to overdue payment to you every other day. All alert messages are sent to the Tencent Cloud account creator and all collaborators by **email and SMS**.

Overdue payment policy

If your account balance is sufficient and you previously enabled auto-renewal, the resource will be automatically renewed on the expiration date.

Your cluster can be used normally within 7 days after expiration. If you renew it during this period, **the billing cycle of the renewed cluster will start from the expiration date of the previous cycle**.

If your cluster is not renewed within 7 days after expiration, it will be suspended. Then, the system will process it as follows:

Time After Service Suspension	Description
≤ 7 days	After the service is suspended, the console and APIs cannot be used. The cluster metadata will be retained. During this period, if you renew the cluster, it will be resumed.
> 7 days	If you don't renew your cluster within 7 days after suspension, your cluster resources will be terminated. All data will be deleted and cannot be recovered. When your resources are terminated, your Tencent Cloud account creator and all collaborators will be notified by email and SMS.

Note :

- Once you receive an overdue payment reminder, top up your account in the [console](#) as soon as possible to prevent your business from being affected.
- If you have any questions about bills, check your bill details on the [Resource Bills](#) page in the console.
- If you have any questions about fees, see [Purchase Guide](#) for the description of each billable item and billing rules.
- You can also configure alarms for overdue payments through the balance alert feature in the Billing Center. For more information, see [Balance Alerts](#).

Refund

Last updated : 2023-03-31 11:38:34

Refund policy

- Unit prices and discounts are subject to the current system offers.
- If the policy of the campaign where the product was purchased conflicts with the refund policy, the former shall prevail. If the campaign policy denies refunds, no refund can be made.
- Currently, self-service refund is unavailable for orders placed from promotion rewarding channels. You can submit a ticket to apply for a refund.
- Tencent Cloud has the right to reject any suspected abnormal or malicious application for return.

Refund amount and method

Refund amount = paid order amount - consumed resource amount

Such amounts are calculated based on the **usage duration**:

Consumed resource amount = (usage duration / total amount) * original order price * current discount

A usage duration less than 1 day will be calculated as 1 day, and the current system discount matching the usage duration applies.