

Text Moderation System

TMS Policy

Product Documentation



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1. INTRODUCTION

This Module applies if you use Tian Yu's text moderation ("Feature"). This Module is incorporated into the privacy policy located at [Privacy Policy](#). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal basis:

Personal Information	Use	Legal Basis
<p>Policy management data: Service Template, Customer Name, BizType, Strategy, Biz Category, Type and Enable Biz Template.</p> <p>Custom library management data: Service Type, Library Name, Description, Source, Suggestion, Match Type, Channel, Status, Library ID, Evil Type, Label, Library ID, Custom Library ID, Test, Library Type, Contents, and Strategy Type.</p> <p>Service management data: Callback Url.</p> <p>Service experience data: Biz Type, Content Type, and Contents.</p>	<p>We use this data in order to configure and provide the Feature. Please note that this data is stored and backed up in TencentDB for MongoDB (MongoDB) for this purpose.</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>

5. HOW WE SHARE AND STORE PERSONAL INFORMATION

As specified in the Privacy Policy. Additionally, your APPID and UIN is stored and backed up in TencentDB for MySQL.

6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Policy management data.	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data after 12 months. The communication content will be automatically deleted after 30 days. You may also manually delete data, like words and word libraries, in which case, the data is deleted automatically after 30 days.
Custom library management data, Service management data, Service experience data.	We retain such data for 6 months, after which it will be automatically deleted. You may also manually delete data, in which case, the data is deleted automatically after 30 days.

Data Processing And Security Agreement

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1. BACKGROUND

This Module applies if you use Tian Yu's text moderation ("**Feature**"). This Module is incorporated into the Data Privacy and Security Agreement located at [DPSA](#). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Information related to the text moderation tasks: Action, Version, Region, Data ID, Content, and Biz Type.	We only process this data for the purposes of providing the Feature to you in accordance to your instructions and tasks. Please note that this data is integrated with our TencentDB for MongoDB (MongoDB) feature for this purpose.

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA, including SANDHILL SOLUTION PTE. LTD.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Information related to the	We store this data for a period of 6 months and delete it automatically thereafter,

text moderation tasks.

unless otherwise required by applicable Data Protection Laws.

You can request deletion of such personal data in accordance with the DPSA and unless applicable law prohibits us to make such deletion.

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used on end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.

This Feature is not intended for the processing of sensitive data. You must ensure that this Feature is not used to transfer or otherwise process any sensitive data by you or your end users, including (but not limited to) political opinions, religious or philosophical beliefs relating to your end users, where such processing could result in reputational risks to our business in and outside the jurisdiction in which your end users are located.

You represent, warrant and undertake that you shall obtain and maintain all necessary consents from end users in respect of the processing of their personal data (such as content data) in respect of the Feature, in accordance with applicable laws and so as to enable us to comply with applicable laws.

You represent, warrant and undertake that to the extent the Feature is used in connection with any determination or decision that may have an impact on a person's fundamental rights and freedoms (each a "**Decision**"), you will ensure that such Decision is independently auditable and verifiable, including by an appropriately trained and qualified person, and, without limiting the foregoing, that you have obtained all required consents, provided such disclosures, and complied with applicable laws, to ensure the lawful use of the Feature for the purposes of facilitating such Decision.