Cloud Data Warehouse for PostgreSQL

CDWPG Policy

Product Documentation

Contents

CDWPG Policy
Privacy Policy

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1. INTRODUCTION

This Module applies if you use Tencent Cloud Data Warehouse for PostgreSQL ("**Feature**"). This Module is incorporated into the privacy policy located at ("Privacy Policy"). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Cluster Configuration Data: billing mode (pay-as-you-go), region, availability zone, cluster name, cluster description, calculated CU number (number of CVM's CPU), VPC (Virtual Private Cloud), storage data (including data for allocation of storage determined by you, automatic renewal, purchase time (when the order will be generated)	We use this information for the purpose of providing the Feature to you, including to configure the cluster running status. Please note that this data is stored in our TencentDB for MySQL feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Monitoring data:	We use this information to set	We process this

CPU and memory utilization, number of open files per second, data disk usage. key indicators (including the number of queries processed per second, processing time, number of connections per second, number of records output by the cluster per second, total calculation time of the operator)	threshold alarms for performance or consumption indicators set by you for the Feature. Please note that this data is integrated with and stored in our Cloud Monitor feature.	information as it is necessary for us to perform our contract with you to provide the Feature.

5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy, including Aceville Pte. Ltd. Additionally, your APPID and UIN will be stored in our Cloud Access Management feature and backed up in our TencentDB for MySQL feature.

6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Cluster Configuration Data	We retain such data until you terminate your use of the Feature (by destroying your cluster), in which case we will delete this data within 30 days of destruction of the cluster (unless you destroy your cluster and also request deletion of such data, in which case we will delete this data within 7 days of destruction of the cluster). If you have an outstanding service fee for the Feature, we will delete this data within 30 days of the outstanding amount being due but unpaid.
Monitoring Data	We retain such data until you terminate your use of the Feature (by destroying your cluster), in which case we will delete this data within 30 days of destruction of the cluster (unless you destroy your cluster and also request deletion of such data, in which case we will delete this data within 7 days of destruction of the cluster). If you have an outstanding service fee for the Feature, we will delete this data within 30 days of the outstanding amount being due but unpaid.

Data Processing And Security Agreement

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1. BACKGROUND

This Module applies if you use Tencent Cloud Data Warehouse for PostgreSQL ("**Feature**"). This Module is incorporated into the Data Processing and Security Agreement located at ("DPSA"). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Storage Data: binary data files of your business and configuration data that you import/store in your CBS feature and/or this Feature (if your files contain personal data)	We only process this data for the purposes of providing the Feature to you.Please note that this data is stored in our Cloud Block Storage ("**CBS**") feature for this purpose. If you choose to use the tiered storage function, this data is also stored in the Cloud Object Storage ("**COS**") feature. Please note that we have no access to the personal data, if any, stored in the database or control over the data.
Running Log Data: records of hardware, software and system problems, and monitoring data of events occurring in the system (including timestamp and messages such as connection messages, SQL execution messages, and error messages)	We only process this data for the purposes of providing the Feature to you, to enable you to locate issues and attacks. Please note that this data is stored in our Cloud Virtual Machine ("**CVM**") feature.
Configuration Data: visitor access permissions created by you and management of resources determined by you (including names of the white list and the black list for permission and forbidden permission to specific databases created by you, names of the designated visitors, names of the databases and the IP address configured to access the databases)	We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our CVM feature.

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA, including Aceville Pte. Ltd.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Storage Data	We retain such data until you terminate your use of the Feature (by destroying your cluster), in which case we will delete this data immediately after destruction of the cluster. If you have an outstanding service fee for the Feature, we will delete this data 7 days after the outstanding amount being due but unpaid.
Running Log Data	We retain such data until you terminate your use of the Feature (by destroying your cluster), in which case we will delete this data immediately after destruction of the cluster. If you have an outstanding service fee for the Feature, we will delete this data 7 days after the outstanding amount being due but unpaid.
Configuration Data	We retain such data until you terminate your use of the Feature (by destroying your cluster), in which case we will delete this data immediately after destruction of the cluster. If you have an outstanding service fee for the Feature, we will delete this data 7 days after the outstanding amount being due but unpaid.

You can request deletion of such personal data in accordance with the DPSA.

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.

You represent, warrant and undertake that you shall obtain and maintain all necessary consents from data subjects in respect of the processing of their personal data (as applicable) in respect of the Feature (including for the purposes of

providing the Feature), in accordance with applicable laws and so as to enable us to comply with applicable laws. You agree you will indemnify and hold Tencent harmless from and against all claims, liabilities, costs, expenses, loss or damage (including consequential losses, loss of profit and loss of reputation and all interest, penalties and legal and other professional costs and expenses) incurred by Tencent arising directly or indirectly from a breach of this requirement.