

# **Customer Identity and Access Management CIAM Policy Product Documentation**



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# Contents

CIAM Policy

Privacy Policy

Data Processing And Security Agreement

# CIAM Policy

## Privacy Policy

Last updated : 2023-12-22 11:45:18

### 1. INTRODUCTION

This Module applies if you use Customer Identity and Access Management (CIAM) (“**Feature**”). This Module is incorporated into the privacy policy located at (“**Privacy Policy**”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

### 2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

### 3. AVAILABILITY

This Feature is available to users globally.

### 4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
<b>Administrator Action Log:</b> Region, API version, timestamp, App ID, UIN, SubAccount UIN, client IP, request source, CAM context (client IP address, q-token), Cloud Log Service (CLS) account area, request ID	We use this information to ensure the Feature functions as required, including for: security audits; and troubleshooting. Please note that this data is integrated with and stored in our Cloud Log Service (CLS) feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
<b>Tencent Cloud Account API Invoking Log:</b> timestamp, request IP	We use this information to ensure the Feature functions as required,	We process this information as it is necessary for us to

	<p>including for troubleshooting.</p> <p>Please note that this data is integrated with and stored in our Cloud Audit feature.</p>	<p>perform our contract with you to provide the Feature.</p>
<p><b>Statistical Data:</b> Console statistics (total number of users in the user directory, total number of applications, total number of logins in recent 7 days, total number of successful registrations in recent 7 days, total number of SMS usage, total number of mailbox usage, user growth trend (yesterday, 7 days, 30 days), user distribution map, recently logged in users, and recently registered successful users); statistics of resource usage (total monthly active user amount, usage status, maximum user limit and service opening time of this month)</p>	<p>We use this information to provide you with statistics on management and monthly consumption.</p> <p>Please note that this data is integrated with, stored and backed up in our TencentDB for MongoDB (MongoDB) feature.</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>
<p><b>User Operation Log:</b> Operation time, operation result, client IP</p>	<p>We use this information to facilitate you with managing the operation of the Feature.</p> <p>Please note that this data is integrated with, stored and backed up in our MongoDB feature.</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>

## 5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

## 6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Administrator Action Log	Stored for 180 days.
Tencent Cloud Account	We retain such data for as long as you use the Feature. When your use of the

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API Invoking Log	Feature is terminated, we will delete this data.
Statistical Data	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data.
User Operation Log	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data.

# Data Processing And Security Agreement

Last updated : 2023-12-22 11:45:18

## 1. BACKGROUND

This Module applies if you use Customer Identity and Access Management (CIAM) (“**Feature**”). This Module is incorporated into the Data Processing and Security Agreement located at (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

## 2. PRECESSING

We will process the following data in connection with the Feature:

Personal Information	Use
<p><b>User Management Configuration Data:</b> Preset user attributes determined by you (description, nationality, user position, birthday, gender and address); User group (user group list, name, remarks, creation time and included user list).</p>	<p>We only process this data for the purposes of providing the Feature to you.</p> <p>Please note that this data is integrated with, stored and backed up in our TencentBD for MongoDB (MongoDB) and feature, and is also integrated with our TencentDB for Redis (Redis) feature.</p>
<p><b>Application Management Data:</b>  M2M application: icon, application name, application type, industry, Client ID, password key, application description, access token validity, security domain, and specific configured URI of CORS;  Mini-Program application: style application download, configuration guide, icon, application name, application type, industry, ClientID, password key, application description, redirect URI, logout redirect URI, access token validity, refresh token, claims, registration and login process configuration, URI of security domain CORS specific configuration;  Mobile app: icon, application name, application type, industry, ClientID, password key, application description, redirect URI, logout redirect URI, access token validity, refresh token, claims, registration process, login process,</p>	<p>We only process this data for the purposes of providing the Feature to you.</p> <p>Please note that this data is integrated with, stored and backed up in our Cloud Object Storage (COS) and MongoDB features.</p>

<p>MFA process, password forgetting process, user name forgetting process, protocol management, URI of specific configuration of security domain CORS; Web application and web application: icon, application name, application type, industry, ClientID, password key, application description, redirect URI, logout redirect URI, access token validity, refresh token, claims, registration process, login process, MFA process, password forgetting process, user name forgetting process, protocol management, URI of specific configuration of security domain CORS.</p>	
<p><b>Data Synchronization Settings Data:</b> Data source name, data source ID, description, configuration guide, ClientID, client password key, token, user URL, group URL.</p>	<p>We only process this data for the purposes of providing the Feature to you.</p> <p>Please note that this data is integrated with, stored and backed up in our MongoDB feature.</p>
<p><b>Certification Management Data:</b> General authentication source: authentication source icon, authentication source name, authentication source attribute, authentication source description, password policy, SMS verification code length, SMS verification code validity period, email verification code length, email verification code validity period; Social authentication source: authentication source icon, authentication source name, authentication source description, AppID, app password key, attribute mapping.</p>	<p>We only process this data for the purposes of providing the Feature to you.</p> <p>Please note that this data is integrated with, stored and backed up in our COS and MongoDB features. If you have purchased our Short Message Service (SMS) and Simple Email Service (SES) services, general authentication source data is also integrated with our SMS and SES features.</p>
<p><b>Personalization Data:</b> Domain name setting: domain name set and provided by you (or if needed, standard domain name provided by us) ; Template setting (configuration settings regarding option to use SMS and/or SES features): SMS template (SMS server, SMS login signature, SMS template ID); Mailbox template (email server, verification code template ID, retrieve password template ID, retrieve user name template ID) ; Real name authentication template (real name authentication service provider, security credentials of API caller (secret ID, secret key)).</p>	<p>We only process this data for the purposes of providing the Feature to you.</p> <p>Please note that this data is integrated with, stored and backed up in our MongoDB feature. If you have purchased our SMS and SES services, template setting data is also integrated with our SMS and SES features.</p>
<p><b>Built In User Attributes Data:</b> wrong login times, locking time, Alipay user ID, email address, update time, user time zone, geographical location, latest login time, phone number, creation time, user group, user pool, user nickname, user ID, user name, WeChat open ID, whether you have logged in for</p>	<p>We only process this data for the purposes of providing the Feature to you.</p> <p>Please note that this data is integrated with, stored and backed up in our MongoDB and</p>



the first time, user source, Wechatunion ID, user status, QQ open ID, QQunion ID, whether you have real name authentication, real name authentication method Name, ID number, whether or not the main account

feature, and is also integrated with our Redis feature. If you have purchased our SMS and SES services, phone number is also integrated with our SMS feature, and email address is integrated with our SES feature.

### 3. SERVICE REGION

As specified in the DPSA.

### 4. SUB-PROCESSORS

As specified in the DPSA.

### 5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
User Management Configuration Data Application Management Data Data Synchronization Settings Data Certification Management Data Personalization Data Built In User Attributes Data	We retain such data until you manually delete such data. Otherwise, when you delete your account or terminate your use of the Feature, we will delete such data.

You can request deletion of such personal data in accordance with the DPSA.

### 6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.