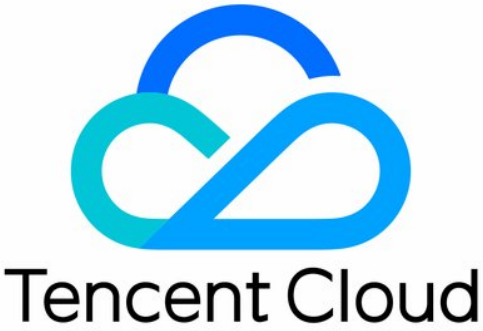
Bastion Host

Purchase Guide

Product Documentation



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Purchase Guide
Billing Overview

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Billing

You can select an appropriate BH specification based on the number of your CVM instances.

Billable Item	Purchasable Specifications		Number of Managed Assets	Bandwidth (Mbps)	Unit Price (USD/month)
Basic fees	Standard Edition	50 assets	50	8	750
		100 assets	100		1,250
		200 assets	200		1,650
		500 assets	500	16	2,900
		1,000 assets	1,000		4,225
		2,000 assets	2,000		6,725
		5,000 assets	5,000	32	9,725
		10,000 assets	10,000		12,600
	Pro Edition	50 assets	50	16	1,250
		100 assets	100		2,075
		200 assets	200		2,750

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		500 assets	500	32	4,825
		1,000 assets	1,000		7,000
		2,000 assets	2,000		11,250
		5,000 assets	5,000	64	16,250
		10,000 assets	10,000		21,500
Bandwidth extension pack	4 Mbps extension pack		N/A	4	125
Management extension pack	Extension pack with 50 assets		50	N/A	500

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Purchase Method

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This document describes how to purchase SaaS BH.

Prerequisites

Before purchasing BH, you need to sign up for a Tencent Cloud account and complete identity verification.

Directions

1. Go to the BH purchase page, select the package, specification, bandwidth, and validity period as needed, and click **Buy now**.
2. After confirming the order, you can pay with a credit card.
3. After making the payment, you can log in to the BH console for management.

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Upgrade Subscription Plan

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Overview

This document describes how to upgrade the BH service when the currently supported assets become insufficient.

Directions

1. Log in to the BH console.
2. On the left sidebar, select **Activate service**.
3. On the **Activate service** page, select **Upgrade** on the right of the target service.
4. In the **Upgrade service** pop-up window, select the target specification.
5. After confirming the amount, click **OK** to submit the order. After the payment is made, the upgrade is successful.

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Upgrade Bandwidth

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Overview

This document describes how to upgrade the BH bandwidth when it becomes insufficient.

Directions

1. Log in to the BH console.
2. On the left sidebar, select **Activate service**.
3. On the **Activate service** page, select **More** > **Adjust bandwidth** on the right of the target service.
4. In the **Adjust bandwidth** pop-up window, select the target bandwidth.

Note:

The effective period is the same as the BH service validity period.

Downgrades and refunds are not supported after the bandwidth upgrade.

5. After confirming the amount, click **OK** to submit the order. After the payment is made, the bandwidth upgrade is successful.

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Upgrade Extension Pack

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Overview

This document describes how to upgrade the extension pack when the number of BH authorizations becomes insufficient and is far less than that to support the next specification level.

Directions

1. Log in to the BH console.
2. On the left sidebar, select **Activate service**.
3. On the **Activate service** page, select **More** > **Adjust extension pack** on the right of the target service.
4. In the **Adjust extension pack** pop-up window, select the number of extension packs. One extension pack contains 50 node asset authorizations.

Note:

The effective period is the same as the BH service validity period.

Downgrades and refunds are not supported after the extension pack upgrade.

5. After confirming the amount, click **OK** to submit the order. After the payment is made, the extension pack upgrade is successful.

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Renewal

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Overview

This document describes how to renew the BH service that will expire soon.

Directions

1. Log in to the BH console.
2. On the left sidebar, select **Activate service**.
3. On the **Activate service** page, select **Renew** on the right of the target service.
4. In the **Renew service** pop-up window, select the renewal period.
5. After confirming the amount, click **OK** to submit the renewal order. After the payment is made, the renewal is successful.

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Payment Overdue

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Note:
If you are a customer of a Tencent Cloud partner, the rules regarding resources when there are overdue payments are subject to the agreement between you and the partner.

Expiration Alert

From seven days before your BH service expires, the system will send alerts for expiration to your Tencent Cloud account creator, global resource collaborators, and financial collaborators by email and SMS.

Alert for Overdue Payment

On the day of and after BH service expiration, the system will send alerts for isolation to your Tencent Cloud account creator and all collaborators by email and SMS.

Repossession Mechanism

From seven days before your BH service expires, the system will send you renewal notifications.
If your account balance is sufficient and you previously enabled auto-renewal, the device will be automatically renewed on the expiration date.
If your BH service is not renewed before or upon expiration, the system will suspend it in around 24 hours after expiration (your BH service will be suspended, and only the data will be retained).
You can still renew the device within seven days after suspension on the **Activate service** page.
If your BH service is not renewed within seven (included) days after suspension, the system will release the resources in around 24 hours. After release, all data in the BH service will be cleared and cannot be recovered.

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Refund

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A purchased BH is not unconditionally refundable. If you have any questions or need any help when using the service, contact us.

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