

Bastion Host

BH Policy

Product Documentation



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Last updated : 2023-06-05 16:56:35

1. INTRODUCTION

This Module applies if you use the Bastion Host feature (“**Feature**”). This Module is incorporated into the privacy policy located at (“[Privacy Policy](#)”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Customer Information: UIN, name, resource status, resource ID, auto-renew mark, start time, expire time, APPID, version, industry, order information	We use this information to ensure the Feature functions as required, to secure your account and to analyze the reasons for errors or failures and troubleshoot such problems.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

6. Data Retention

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Customer Information:	Stored until you request for deletion, upon which such data will be deleted within 30 days. Where you do not request for deletion, such data will be deleted within 30 days of termination of your use of this Feature.

Data Processing And Security Agreement

Last updated : 2023-06-05 16:57:03

1. BACKGROUND

This Module applies if you use the Bastion Host feature (“**Feature**”). This Module is incorporated into the Data Processing and Security Agreement located at (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Asset management information: host IP, host OS, host port, host account, database IP, database type, database Port, database account, asset group, asset password	We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.
Payment records data: instance ID, client IP, instance number, expire time, region, operation	We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.
Access control information: authority name, status, username, asset account, authorized actions, high-risk command	We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.
User management information: name, phone number, verify methods, email, user group, access time	We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.

Personal Information	Use
<p>Maintenance information: task id/name, execution method, execution period, execution time, execution command, asset information</p>	<p>We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.</p>
<p>Operation log: asset ip, source ip, asset account, time, asset name, username, session duration\session size, command amount\blocking command amount, status, operation replay</p>	<p>We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.</p>
<p>System access log: time, username、 source ip、 login method, login result, resolution, access mode.</p>	<p>We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.</p>
<p>Audit log: time, auditor account, source ip, audited asset id, audited asset ip, operation, session type, audit details</p>	<p>We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.</p>
<p>Risk event log: events type, events description, time</p>	<p>We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.</p>
<p>System configuration: white list, security setting (web inactivity duration, the times of password error, blocking duration), verify setting (password complexity, minimum password length, password expiry date, same historical password, two-factor authentication, ldap information)</p>	<p>We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored in our MySQL feature.</p>
<p>Backup log: system login log (time, username、 source ip、 login method, login result), asset login log (asset ip, source ip, asset account, time, asset name, username, session duration)</p>	<p>We only process this data for the purposes of providing the Feature to you in accordance to your specific configuration. Please note that this data is backed up in our Security Operations Center feature.</p>

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows (unless otherwise required by applicable Data Protection Laws):

Personal Information	Retention Policy
Asset management information	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
Payment records data	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
Access control information	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
User management information	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
Maintenance information	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
Operation log	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
System access log	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
Audit log	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
Risk event log	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.

Personal Information	Retention Policy
System configuration	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.
Backup log	We retain such data until you terminate your subscription for the Feature, upon which such data will be deleted within 7 days.

You can request deletion of such personal data in accordance with the DPSA.

6. SPECIAL CONDITIONS

You acknowledge, understand and agree that (i) we do not make any representation or warranty or give any undertaking that this Feature will be in compliance with any applicable laws or regulations, (ii) you have obtained any necessary licenses, registrations or approvals that may be required in connection with or related to the use of the Feature (such as in relation to payment processing activities, records of which may be reflected as part of the Feature's functionalities) and (iii) any reliance on or use of this Feature is at your sole risk.