

# Cloud Application Rendering

## CAR Policy

### Product Documentation



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# CAR Policy

## Privacy Policy

Last updated : 2022-12-15 16:38:12

### 1. INTRODUCTION

This Module applies if you use the Cloud Application Rendering feature (“**Feature**”). This Module is incorporated into the privacy policy located at (“[Privacy Policy](#)”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

### 2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

### 3. AVAILABILITY

This Feature is available to users globally.

### 4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
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Personal Information	Use	Legal Basis
<p><b>Operation and Maintenance Data:</b> AppID, request time, your IP, accessed domain name, URL, node IP, ConcurrentRegion, connect_fd</p>	<p>We use this information to ensure the Feature functions as required, and to analyze the reasons for errors or failures and troubleshoot such problems. Please note this data is stored and backed up in our TencentDB for MongoDB feature.</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>

Personal Information	Use	Legal Basis
<p><b>WebRTC Operation Log Data (when your end user accesses the Feature’s SDK):</b> request ID, device ID, SDK version, platform (H5, Android, iOS), browser, SDK build time, SDK commit hash, APPID, package name, concurrency instance's details (cpu chip name, cpu platform, cpu core, memory (GB)), end user’s device brand, end user’s device model, application ID, server IP, server version, region, instance type, audio packet lost/received/sent, fps (frame rate), delay, render frame rate, receive frame rate, decoded frame rate, target delay, decode ms, max decode ms, render delay ms, min playout delay ms, first frame to decoded ms, interframe delay max ms, stun ping request and response, nack, cpu, gpu, jitter buffer, input delay, round trip time (rtt), raw rtt, freeze count, freeze duration, frame decoded, frame dropped, frame received, picture lost count, full intra skip count, network type, network operator, remote sdp failed, local sdp failed, played time, disconnection, reconnection, application start, application stop, foreground change, first video packet received, first audio packet received, load cost time, first frame</p>	<p>We use this information to ensure the Feature functions as required, and to analyze the reasons for errors or failures and troubleshoot such problems. Please note this data is stored and backed up in our TencentDB for MongoDB feature. Additionally, this data is stored in the concurrency instance of our Cloud Virtual Machine (“<b>CVM</b>”) feature until the end user ceases access to the Feature’s SDK or the access period expires (whichever is earlier).</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>

Personal Information	Use	Legal Basis
<p><b>SDK Log Data:</b> end user ID, application ID, end user IP address</p>	<p>We use this information to ensure the Feature functions as required, and to analyze the reasons for errors or failures and troubleshoot such problems. Please note this data is stored and backed up in our TencentDB for MongoDB feature. Additionally, this data is stored in the concurrency instance of our CVM feature until the end user ceases access to the Feature's SDK or the access period expires (whichever is earlier).</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>

Personal Information	Use	Legal Basis
<p><b>Operating Data:</b> AppID, application ID, application name, application status, application type, application configuration information, project ID, create time, concurrent ID, concurrent type, concurrent region, concurrent status, UIN, billing status</p>	<p>We use this information for internal statistical purposes to improve and administer our Feature, and for troubleshooting. Please note this information is stored and backed up in our TencentDB for MongoDB feature.</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>
<p><b>Billing Data:</b> monthly bill amounts</p>	<p>We use this information to calculate usage and billing for the Feature. Please note this information is stored and backed up in our TencentDB for MongoDB feature.</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>

## 5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy, including Aceville Pte Ltd.. Additionally, your AppID and UIN will be stored and backed up in our TencentDB for MongoDB feature.

## 6. DATA RETENTION

We will retain personal information in accordance with the following:



<b>Personal Information</b>	<b>Retention Policy</b>
Operation and Maintenance Data	Stored until you remove this data from the Feature or you terminate your use of the Feature (whichever is earlier).
WebRTC Operation Log Data	Stored by us for 15 days after (a) your end user ceases access to the Feature's SDK or (b) the access period expires (whichever is earlier). Additionally, stored in the concurrency instance of CVM feature until your end user ceases access to the Feature's SDK or the access period expires (whichever is earlier).
SDK Log Data	
Operating Data	Stored until you manually delete this data from the Feature or you terminate your use of the Feature (whichever is earlier).
Billing Data	Stored for 12 months following the date that you terminate your use of the Feature.

# Data Processing And Security Agreement

Last updated : 2022-12-15 16:38:28

## 1. BACKGROUND

This Module applies if you use the Cloud Application Rendering feature (“**Feature**”). This Module is incorporated into the Data Processing and Security Agreement located at (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

## 2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
<b>Uploaded 3D Application</b>	We only process this data for the purposes of providing the Feature to you. Please note that this data is stored and backed up in our Cloud Object Storage feature.
<b>Configuration Data:</b> application name, start path, process list, application start parameters, window capture mode	We only process this data for the purposes of providing the Feature to you. Please note that this data is stored and backed up in our TencentDB for MongoDB feature.
<b>Concurrency Resource Data:</b> application ID, application name, application status, application type, application configuration information, project ID, create time, concurrent ID, concurrent type, concurrent region, concurrent status.	We only process this data for the purposes of providing the Feature to you. Please note that this data is stored and backed up in our TencentDB for MongoDB feature.
<b>Commands and instructions of end user from end user’s device</b> (such as end user’s click event data)	We only process this information for the purpose of providing the Feature to you, including to enable your end users to interact with the application that you have uploaded onto the Feature. Please note this information is stored temporarily in the concurrency instance of our Cloud Virtual Machine (“ <b>CVM</b> ”) feature.

### 3. SERVICE REGION

As specified in the DPSA.

### 4. SUB-PROCESSORS

As specified in the DPSA, including Aceville Pte Ltd..

### 5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows (unless otherwise required by applicable Data Protection Laws):

<b>Personal Information</b>	<b>Retention Policy</b>
Uploaded 3D Application Render Data	Deleted upon completion of the processing for the purposes stated in Section 2 above or as otherwise determined by you, unless you request for deletion of such data or otherwise terminate your use of the Feature, in which case such data will be deleted in accordance with your request.
Configuration Data	Deleted upon completion of the processing for the purposes stated in Section 2 above or as otherwise determined by you, unless you request for deletion of such data or otherwise terminate your use of the Feature, in which case such data will be deleted in accordance with your request.
Concurrency Resource Data	Deleted upon completion of the processing for the purposes stated in Section 2 above or as otherwise determined by you, unless you request for deletion of such data or otherwise terminate your use of the Feature, in which case such data will be deleted in accordance with your request.
Commands and instructions of end user	Stored in the concurrency instance of CVM until your end user ceases access to the Feature's SDK or the access period expires (whichever is earlier).

You can request deletion of such personal data in accordance with the DPSA.

### 6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data or that parental consent is obtained for individuals under the minimum age. This may be different depending on the jurisdiction in which an end user is located.

You represent, warrant and undertake that you shall obtain and maintain all necessary consents from data subjects in respect of the processing of their personal data (including but not limited to their click event data) in respect of the Feature (including for the purposes of providing the Feature), in accordance with applicable laws and so as to enable us to comply with applicable laws. You agree you will indemnify and hold Tencent harmless from and against all claims, liabilities, costs, expenses, loss or damage (including consequential losses, loss of profit and loss of reputation and all interest, penalties and legal and other professional costs and expenses) incurred by Tencent arising directly or indirectly from a breach of this requirement.

You acknowledge, understand and agree that (i) we do not make any representation or warranty or give any undertaking that this Feature will be in compliance with any applicable laws or regulations, and (ii) any reliance on or use of this Feature is at your sole risk.