

Captcha

Agreements

Product Documentation



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Service Level Agreement

Last updated : 2024-08-05 19:12:20

For details, see [Captcha Service Level Agreement](#).

Privacy Policy

Last updated : 2024-01-02 15:48:21

1. INTRODUCTION

This Module applies if you use the Captcha feature (“**Feature**”). This Module is incorporated into the privacy policy located at (“[Privacy Policy](#)”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Monitoring Data: APPID, interface name, requestID, request time, response time, region, request volume	We use this information for troubleshooting and to monitor the quality and performance of the Feature. Please note that this data is collected by our Tencent Cloud Observability Platform(TCOP) feature, and stored and backed up in our Cloud Log Service (CLS) feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Operation Log Data: APPID, requestID, timestamp, single step debugging information (rev	We use this information to ensure the Feature functions as required and to analyze the reasons for errors or	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

time, request host, code string, message, total cost, action, UIN)	failures and troubleshoot such problems. Please note that this data is collected by our Tencent Cloud Observability Platform(TCOP) feature, and stored and backed up in our CLS feature.	
Billing Data: date, UIN, sub_UIN, APPID, service action, amount	We use this information for billing purposes. Please note that this data is stored and backed up in our MySQL feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy, including Aceville Pte Ltd..

6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Monitoring Data	Stored for 15 days.
Operation Log Data	Stored for 3 days.
Billing Data	Stored for 12 months following the date that you terminate your subscription for the Feature or terminate/delete your account (whichever is earlier).

Data Processing And Security Agreement

Last updated : 2024-01-02 16:08:08

1. BACKGROUND

This Module applies if you use the Captcha feature (“**Feature**”). This Module is incorporated into the Data Processing and Security Agreement located at (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Captcha Configuration Data: Captcha APPID, Captcha name, UIN, APPID, domain limit, encrypt key, Captcha type, scene type, smart verify, smart engine, scheme color, language, evil intercept grade, traffic threshold, top full screen, create time, update time	We only process this data for the purposes of providing the Feature to you, in accordance to your specific configuration. Please note that this data is shared with our TencentDB for Redis (Redis) feature for this purpose, and stored and backed up in our TencentDB for MySQL (MySQL) feature.
Captcha StatisticalData (of end user): Captcha APPID, time, request information (ticket action, verify, throughput, and intercept), ticket information (ticket count, throughput, and intercept)	We only process this data to provide you with statistics of your use of the Feature. Please note that this data is stored and backed up in our MySQL feature.
Human Verification Data (of end user): browser language, page URL, status of web worker (if any), verification attempts, browser features, user-agent, screen resolution, page and screen dimensions, page referrer, OS, CPU, canvas value, font, property hash, browser resize, WebGL info, GPU, time zone, plugins, color depth, web driver, character set, device and cursor position, load time, time stamp, login cookie, javascript settings, battery status, IP address, storage and DB status, DoNotTrack status, AdBlock status, domain	We process this data for the purposes of providing the Feature to you. Please note that this data is stored and backed up in our MySQL feature.

Cookie Data (of end user): TDC_itoken

We use this cookie for the purposes of providing the Feature to you (to identify whether the end user's request originates from the same device).

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA, including Aceville Pte Ltd. and Shenzhen Tencent Computer System Co., Ltd..

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows (unless otherwise required by applicable Data Protection Laws):

Personal Information	Retention Policy
Captcha Configuration Data	We retain such data until you manually delete such data. Otherwise, when you delete your account, we will delete such data after 7 days.
Captcha Statistical Data	We retain such data for 1 year, unless you manually delete such data (in which case such data will be deleted within 7 days).
Human Verification Data	Stored for 30 days, unless you request for deletion of such data (in which case such data will be deleted within 7 days).
Cookie Data	This cookie expires when the end user clears their browsing history.

You can request deletion of such personal data in accordance with the DPSA.

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data or that parental consent is obtained for individuals under the minimum age. This may be different depending on the jurisdiction in which an end user is located.

You represent, warrant and undertake that you shall provide all necessary notices, and obtain and maintain all necessary consents from end users, in respect of the processing of their personal data and use of cookies in respect of the Feature, in accordance with applicable laws and so as to enable us to comply with applicable laws. You agree you will indemnify and hold Tencent harmless from and against all claims, liabilities, costs, expenses, loss or damage (including consequential losses, loss of profit and loss of reputation and all interest, penalties and legal and other professional costs and expenses) incurred by Tencent arising directly or indirectly from a breach of this requirement.