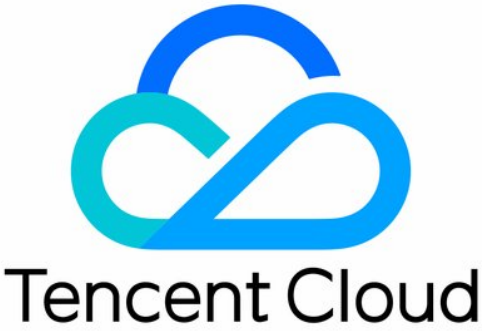
Tencent Ecard

Tencent Ecard Policy

Product Documentation



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Tencent Ecard Policy
- Data Privacy and Security Agreement
- Privacy Policy

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Tencent Ecard Policy
Data Privacy and Security Agreement

Last updated：2023-02-24 16:13:27

1.Background

This Module applies if you use the Tencent Ecard feature ("**Feature**"). This Module is incorporated into the Data Processing and Security Agreement located at ("**DPSA**"). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2.PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
User management data: name, photo, employee number, phone number and ID number, organisation name, landline phone number, email address, position, department and other related information to the extent uploaded by you or provided by your users	We only process this data for the purposes of providing the Feature to you and creating the relevant QR codes.
Payment records data: user account balance, merchant names and transaction records	
Registration data: registration code, registration record (registration time, employee number, department, location information) and registration rules	
Visitor reservation data: reason of visiting, name, phone number, department, plate number, visiting time and date, visiting location, and other information that visitors are required to submit to be able to access the relevant premises	
Notification data: notification content, reading record, sending record, equipment ID, equipment type number, operation system and employee number	We only process this data for the purposes of providing the Feature to you and to enable you to send notification to your users.

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3.service region

As specified in the DPSA.

4.SUB-Processors

As specified in the DPSA.

5.data retention

We will store personal data processed in connection with the Feature as follows (unless otherwise required by applicable Data Protection Laws):

Personal Information	Retention Policy
User management data	We retain this data for as long as you use the Feature and users have access as determined by you. In the event the Features ceases functioning, you request for deletion of such data or you otherwise terminate your use of the Feature, the data will be manually deleted within 30 days following the termination of the Feature or the relevant request.
Payment records data	
Registration data	
Visitor reservation data	
Notification data	

You can request deletion of such personal data in accordance with the DPSA.

6.special conditions

You acknowledge, understand and agree that (i) we do not make any representation or warranty or give any undertaking that this Feature will be in compliance with any applicable laws or regulations, (ii) you have obtained any necessary licenses, registrations or approvals that may be required in connection with or related to the use of the Feature (such as in relation to payment processing activities, records of which may be reflected as part of the Feature's functionalities) and (iii) any reliance on or use of this Feature is at your sole risk.

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Privacy Policy

Last updated：2023-02-24 16:13:27

1.Introduction

This Module applies if you use the Tencent Ecard feature ("**Feature**"). This Module is incorporated into the privacy policy located at ("**Privacy Policy**"). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2.Controllership

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3.Availability

This Feature is available to users globally.

4.How We Use Personal Information

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Equipment information data: device model, operating system and device ID (i.e. UDID and Android ID)	We use this information to ensure the Feature functions as required, to secure your account and to analyze the reasons for errors or failures and troubleshoot such problems.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Operational and service log data: operation time, operation user, operation type, operation details, request id, request time, header information, message body, request address, IP, status, request time-consuming, network		

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mode, type and status and network quality		

5.How We Store and Share Personal Information

As specified in the Privacy Policy.

6.Data Retention

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Equipment information data	The equipment information is retained for the duration of your use of the Feature, and deleted once the Feature's use has been terminated.
Operational and service log data	This information is stored between 7 and 180 days depending on the type of log.

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