

Platform Purchase Guide Product Documentation





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Purchase Guide Billing Overview

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The WeData billing system mainly consists of **Product EditionFees** and **Execution Resource Costs**, with the current billing model for both product editions and execution resources being **Monthly Subscription**.

As shown above, WeData includes product feature editions and execution resources as mandatory service charges, among which:

WeData must be activated:

Product Edition: The product edition is a mandatory paid item for WeData. Before using the WeData service, it is necessary to purchase and activate the corresponding edition to start using product features. The edition fees adopt a monthly subscription mode, and the features can be used immediately after payment.

Execution Resources: Execution resources are mainly used for carrying out development tasks, integration tasks, data quality tasks, metadata collection tasks, etc., and can be used immediately after purchasing the corresponding specifications of resources based on the task or data volume. Execution resources adopt a monthly subscription mode, generally taking a few minutes to build the resources. They can be used immediately after successful construction.

Other services activated within can be linked to WeData for use:

The big data engines and data source services required within the WeData feature, such as EMR, DLC, Cloud Data Warehouse TCHouse-P, TencentDB for MySQL, COS, etc., are not included in the WeData billing items. For such products, please refer to the corresponding product billing logic. After purchasing from the International Site, they can be linked to WeData for use.



Product Version Purchase Instructions

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Edition fees are based on a monthly billing mode. Currently, WeData mainly provides Professional, Enterprise, and Flagship editions. You can choose the appropriate edition according to your business team's needs. The Tencent Cloud International Site only supports purchasing Professional and Enterprise editions. The Flagship edition can be inquired about and customized for sale through tickets on the Tencent Cloud International Site.

Notes

Different regional editions are not interchangeable; within the same region and during the same period, only one product edition can be purchased. If an edition is already purchased in the region, you can upgrade, or after the purchased edition expires, continue to buy other editions in the region.

After the edition expires, the corresponding features will no longer be available. Please make sure to renew in advance.

After downgrading a version, exclusive features of the higher edition will immediately cease.

Edition Price

Service Deployment Region	Edition	Price
Singapore / Frankfurt / Virginia	Professional Edition	698 USD/month (before discount)
	Enterprise Edition	2,619 USD/month (before discount)

Note:

The prices displayed in the documentation have been rounded to the nearest decimal point for reference only.

Edition Purchase Instructions

Edition	Target Customer Base for Editions	Edition Characteristics
Professional Edition	Suitable for teams with up to 10 members who	Supports EMR, Cloud Data Warehouse, and DLC Computing Engine, providing comprehensive data integration, development scheduling capabilities, and data development release management.



	have strong development and governance demands	Supports data synchronization in offline, real-time, and full database migration scenarios. Supports multi-type task development such as SQL, shell, python, and visual production operations. Supports function development, resource management, and event management. Supports in-process and post-event data quality inspection, providing quality inspection templates. Supports data permission access control. Supports the data operation platform to provide an asset data catalog. Provides deeper data operation governance capabilities, supporting data field lineage. Supports custom data source metadata collection. Expands support for data security levels. More flexible data quality capabilities, supports custom data quality rules and quality analysis reports. Supports resource analysis and cost optimization.
Enterprise Edition	Suitable for teams of 10 - 50 members, designed for enterprise customers seeking comprehensive data capabilities and a solid foundation in security and quality	Includes all features of the Professional Edition. Supports smart Ops. Provides more flexible data development modes, supports custom type development tasks. Supports data insight and data sharing. Supports custom scheduling resource groups. Provides more comprehensive data security masking capabilities, and supports sensitive data identification, data demask, and data access audit. Supports in-depth data quality inspection, provides data quality ticket tracking and dynamic quality thresholds.

Edition Feature Comparison Details

Module	Feature Points	Professional Edition	Enterprise Edition
Console	Project Management (resources, member management, base permissions)	✓	✓
	Standard Integrated Resource Group	✓	✓
	Standard Scheduling Resource	✓	✓



	Group		
	Resource Group Monitoring	✓	✓
	Approval Management	✓	1
	Operation audit	✓	1
	Compute Engine - EMR	✓	1
	Compute Engine - Tencent Cloud Data Warehouse TCHouse-P	✓	✓
	Compute Engine - DLC	✓	✓
Project Management	Member Management and Role Permissions	✓	✓
	Data Source Management	✓	✓
	Custom Scheduling Resource Group	-	1
	Project Global Variables	✓	✓
	Offline Synchronization	✓	1
Data	Real-time Synchronization	✓	1
Integration	Batch Cloud Migration and Migration	✓	✓
Data	Data Management	✓	1
Development	Development Space	1	1
	Orchestration Space	✓	✓
	Function Development	✓	✓
	Resource Management	✓	✓
	Event Management	✓	✓
	Recycle Bin	✓	1
	Release Management	✓	1
	Operation and Maintenance	✓	1



	Dashboard		
	Task Operation and Maintenance	1	1
	Instance Operation and Maintenance	✓	✓
	Data Supplement	✓	1
	Alert Information	✓	1
	Smart Ops	-	1
	Custom Definition Tasks	-	✓
	Data Overview	✓	✓
	Data directory	1	1
	Table Details - Metadata Attributes, Data Temperature Information	✓	✓
	Table Details - Table, Field-level Data Lineage	✓	✓
Data	Asset Rating	✓	✓
Operations	Database Table Management	1	✓
	My Favorites	1	1
	Data Discovery - Custom Metadata Collection and Management	✓ (Support for Custom Definition Data Source Types)	✓ (Rich Data Types)
	Information Configuration - Data Categories, Hierarchical Structure, Tag Management	✓	✓
Data assurite	Access Control Management	✓	✓
Data security	Permission Audit	1	✓
Data Quality	Quality Overview	1	1
	Rule Template Offline Detection	✓	1
	Quality Task Operations Management	✓	✓



	In-process Quality Monitoring	/	1
	Quality Analysis Report	-	1
	Custom Rules	-	✓
	Ticket Tracking, Dynamic Threshold	-	✓
	API Production	✓	✓
Data Service	API Invocation and Management	/	1
	Dynamic SQL Tag Syntax	/	✓
Other	Feature Custom Development	-	-

Edition Upgrade and Downgrade Policy

Product support edition changes: After changing, the expiration date of the edition remains the same. If you upgrade the edition, you only need to pay the price difference for the remaining time in the current billing cycle. If you downgrade the edition, the price difference for the remaining time will be refunded, and specific features of the higher edition will be discontinued immediately.

Renewal Policy

Features of the edition can be renewed before expiration. If not renewed before expiration, the features of the edition will be disabled after expiration. When purchasing, you can configure "auto-renewal" to avoid untimely renewal of features.

Notes on Discontinuation

An expiration notice will be sent before the expiration of the product edition (including Professional and Enterprise Editions). If you do not renew before expiration, features will be immediately discontinued after the edition expires. After expiration, you can renew or log in to the purchase page to repurchase.



Execute resource purchase description Execution Resource Overview

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WeData provides dedicated execution resources for task scheduling, data integration, etc., including two construction methods, **Standard Execution Resources** and **Custom Execution Resources**.

Standard Execution Resources

By unit of resource package, provided by WeData with standard purchase and configuration methods, supporting fully managed resource services. Multiple standard resource groups can be set up under tenants or project spaces.

Resource Features: Fully managed, lower resource operation threshold, no initial configuration required, simpler usage of the environment, consistent pricing with better bundle sale prices.

Application Scope: Product editions include the Professional Edition and the Enterprise Edition, supporting this method for both scheduling resources and integrated resources.

Custom Definition Execution Resources

Only supports scheduling resources. Users purchase and maintain underlying servers according to their needs, manually configure the service environment, and form execution resource groups. Multiple custom resource groups can be set up under tenants or project spaces, with underlying machines supporting shareability. Only scheduling resources support the custom construction method.

Resource Features: More transparent underlying machines and environments, higher flexibility of environment that can be configured according to one's needs.

Application Scope: The product edition is the Enterprise Edition, supporting only custom scheduling resources, data integration resources do not support this method.



Scheduling Resources Billing Instructions

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Scheduling resources in the WeData platform are exclusive execution resources for offline scheduling tasks, supporting modules such as data development, data quality, and data operations involved tasks. Primarily, scheduling resources are used for data development tasks (including SQL tasks, Shell tasks, Python tasks), data quality tasks, and metadata collection tasks. Scheduling resources can be categorized into standard resources and custom scheduling resources based on the provisioning method.

Notes

Resource groups are the smallest task binding units, where a single resource package can only belong to one resource group.

Custom scheduling resources are only configurable in the enterprise edition of WeData.

Resource Performance Metrics

Specification Name	Specification Parameter
Test Specification	Supports multiple project binding, resource group monitoring and alerting, and operation and maintenance Concurrent instance count 8 100GB Hard Drive
Basic Specification	Supports multiple project binding, resource group monitoring and alerting, and operation and maintenance Concurrent Instance Count 16 400GB Hard Drive
Universal Specifications	Supports multiple project binding, resource group monitoring and alerting, and operation and maintenance Concurrent Instance Count 32 500GB Hard Drive
Professional Specifications	Supports multiple project binding, resource group monitoring and alerting, and operation and maintenance Concurrent Instance Count 48 500GB Hard Drive



Fee Charging Standards

Deployment Regions	Specification	Price
Singapore / Frankfurt / Virginia	Test Specification	130 USD/month (before discount)
	Basic Specification	259 USD/month (before discount)
	Universal Specifications	519 USD/month (before discount)
	Professional Specifications	789 USD/month (before discount)

Note:

- 1. For the current edition, the standard scheduling resources purchased must be associated with the purchase and creation of a NAT Gateway in the VPC.
- 2. The prices displayed in the document have been rounded to the nearest decimal point for reference only.



Integrated Resource Billing Explanation

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The data integrated resource is a dedicated execution resource for data integration tasks within the WeData platform, supporting both data integration and offline or real-time integration tasks in the data development module.

As shown in the figure above, the standard integration resource group within the project space consists of both **offline resource package** and **real-time resource package**, where both offline and real-time resource packages are bound to tasks on a resource group basis. These packages are billed in the monthly subscription mode.

Offline Resource Package: Required. It's mainly used to construct an integrated resource environment and run offline tasks. You can select the appropriate specification and quantity of resource packages based on the volume of offline integration tasks.

Real-time Resource Package: Optional, can be configured as needed if real-time integration is required.

The real-time package is used for running real-time synchronization tasks, and must be used with the offline resource package; it cannot be used separately.

Notes

Resource groups are the smallest task-binding units, where a single resource package can only belong to one resource group.

Offline resource packages within integrated resources are required, while real-time resource packages are optional for real-time integration.

Real-time resource packages cannot be used independently without offline resource packages.

It is possible to terminate real-time resource packages independently; if offline resource packages are terminated, real-time packages will be terminated as well, with refunds issued for basic and real-time resource packages unused during the billing cycle.

Offline and real-time resource packages must share a unified network environment.

Resource Performance Metrics

Resource Package Type	Specification	Maximum Concurrent Threads for Offline Integration	Maximum Number of Tasks for Real-time Synchronization of a Single Table
Offline	8C 16G	16	-
Resource	8C 32G	16	-



Package			
Real-time Resource Package	16C 64G	16	16

Fee Charging Standards

Deployment Regions	Resource Package Type	Specification	Recommended scenarios	Price
Singapore /	Offline Resource	8C 16G	Suitable for smaller volumes of offline DataInLong tasks, or primarily used in conjunction with real-time packages for real-time integration	259 USD/month (before discount)
Frankfurt / Virginia	Package	8C 32G	Suitable for offline DataInLong tasks with substantial memory consumption	519 USD/month (before discount)
Singapore / Frankfurt / Virginia	Real-time Resource Package	16C 64G	Suitable for more flexible real- time Data Warehouse construction and real-time report presentation scenarios	749 USD/month (before discount)
	Offline + Real- time Resource Package	8C 16G (Offline)	Suitable for more flexible offline + real-time data warehouse construction, real-time report presentation, and other business scenarios Suitable for data integration tasks with substantial memory consumption, both offline and real-time	1,008 USD/month (before discount)
Singapore /		16C 64G (Real-time)		
Frankfurt / Virginia		8C 32G (Offline)		1,268 USD/month
		16C 64G (Real-time)		(before discount)
Singapore / Frankfurt / Virginia	Offline + Real- time Resource	8C 16G (Offline)	Suitable for more flexible offline + real-time data warehouse	1,008 USD/month
	Package	16C 64G (Real-time)	construction, real-time report presentation, and other business scenarios	(before discount)



	8C 32G (Offline)	Suitable for data integration tasks with substantial memory	1,268 USD/month
	16C 64G (Real-time)	consumption, both offline and real-time	(before discount)
Massive Message Queue	1C 2G 2C 4G 4C 8G 8C 16G	After configuring the massive message queue for the integrated resource group, the real-time integration task can be enhanced to support active data reporting through Agent/SDK	Free During Promotion

Note:

The prices displayed in the documentation have been rounded to the nearest decimal point for reference only.



Billing Modes

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WeData offers two ways to purchase CVMs: **Quick Configuration** and **Custom Configuration**. This document will introduce both purchasing methods. All users can purchase through the WeData purchase page. Based on different requirements for region, product version, scheduling resources, integrating resources, renewal, and usage duration, users can use the recommended configuration combination for quick product purchases.

Quick Configuration

Region

Select the region for the product edition service, scheduling, and integrated resources. Cloud products in different regions do not have interconnected networks, and the region cannot be switched after creation. Please choose carefully.

Product Version

The edition cost adopts a **monthly subscription** billing mode. Currently, WeData mainly offers **Professional Edition**, **Enterprise Edition**, **Ultimate Edition**. You can choose the appropriate edition based on your business team's needs. Currently, the Tencent Cloud International Site only supports purchasing the Professional and Enterprise Edition. The Ultimate Edition can be inquired and tailored for sale through tickets on the Tencent Cloud International Site. For more detailed information about product editions, see Product Edition Purchase Instructions and make a selection based on actual needs.

Scheduling Resources

Scheduling resources are billed according to the configuration plan; currently, three configuration plans are offered: **Basic Specification**, **Universal Specification**, **Professional Specification**. You can choose the appropriate plan based on your business team's needs.

Configuration Plan	Specification	Description
Basic Specification	8C 16G	Includes 2 of the 4C 8G resource packages Suitable for scenarios with a small volume of tasks and concurrency Supports up to 16 concurrent running instances
Universal Specification	16C 32G	Includes 1 of the 16C 32G resource package Suitable for scenarios with moderate task volume and concurrency



		Maximum number of instances supported for concurrent execution is 32
Professional Specification	32C 64G	Includes 2 of the 16C 32G resource packages Suitable for scenarios with a large volume of tasks and high concurrency Maximum number of instances supported for concurrent execution is 64

For detailed specifications and performance information, see Scheduling Resource Billing Instructions. The selected VPC for scheduling resources must have public network access capabilities. If the current network is not suitable, you can create a new VPC or subnet through the console.

Integrated Resources

Integrated resources are billed under the configuration plan, currently offering **Basic Specification** and **Universal Specifications** as the two configuration options. You can choose the appropriate plan based on the needs of your business team.

Configuration Plan	Specification	Description
Basic Specification	16C 32G	Includes 2 of the 8C16G offline resource packages Suitable for scenarios that only run offline synchronization tasks Maximum number of offline concurrent threads is 32
Universal Specification	16C 32G offline package + 16C 64G real-time package	Includes 2 of the 8C 16G offline resource packages, 1 of the 16C 64G real-time resource package Suitable for scenarios running real-time (Binlog and CDC) and offline synchronization tasks Supports a maximum of 32 offline concurrent threads and 16 maximum real-time tasks

For detailed specifications and performance information, see Integrated Resource Description. Recommended configuration sources and target data source VPCs, or select a VPC that has public network access capabilities. If the current network is not suitable, you can create a new VPC or subnet through the console.

Renewal

After opting for renewal, the device will be automatically renewed monthly upon expiration if the account balance is sufficient.

Duration



Purchase duration options include: 1 month, 2 months, 3 months, 4 months, 5 months, 6 months, 7 months, 8 months, 9 months, 1 year, 2 years, 3 years, and 4 years.

Custom Configuration

Step 1: Purchase on WeData Platform

This step requires selecting **Product Edition** and configuring **Edition Billing Items**.

Edition

Edition fees adopt a **Monthly Subscription** billing mode. Currently, WeData mainly offers **Professional Edition**, **Enterprise Edition**, **Ultimate Edition**. You can choose the appropriate edition according to your business team's needs. Currently, the Tencent Cloud International Site only supports the purchase of professional and enterprise editions. The ultimate edition can be inquired and customized through the Tencent Cloud International Site by submitting a ticket. For more detailed information about product editions, see <u>Product Edition Purchase Instructions</u> and make a choice based on actual needs.

Edition	Application Scenario	Edition Characteristic
Professional Edition	Suitable for teams of 10 or fewer with strong development and governance demands	Supports EMR, TCHouse-P, and DLC Compute Engine, offering comprehensive data integration, development scheduling capabilities, and data development and release management Supports data synchronization in offline, real-time, and whole database migration scenarios Supports multi-type task development and visual production operations for SQL, shell, python, etc. Supports function development, resource management, and event management Supports in-process and post-event data quality inspection, providing quality inspection templates Supports data permission access control Supports the data operation platform in providing an asset data catalog Provides deeper data operation governance capability, supports data field lineage Supports custom metadata collection from data sources Expands support for data security levels More flexible data quality capability, supports custom data quality rules and quality analysis report Supports resource analysis and cost optimization
Enterprise	Suitable for teams of 10-50	Includes all features of the Professional Edition



Edition	people, aimed at enterprise customers looking for comprehensive data capabilities and solid security and quality requirements	Supports intelligent operations Provides more flexible data development patterns and supports custom type development tasks Supports data insight and data sharing Supports custom scheduling resource groups Provides comprehensive data security desensitization capabilities, supports sensitive data identification, data masking, and data access audit Supports in-depth data quality inspection, provides data quality ticket tracking, quality dynamic threshold
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Relevant information is as follows:

Information	Description
Region	Select the region for the product edition service, scheduling, and integrated resources. Cloud products in different regions do not have interconnected networks, and the region cannot be switched after creation. Please choose carefully.
Billing Mode	Currently, only the monthly subscription billing mode is supported.
Duration	Purchase duration options include: 1 month, 2 months, 3 months, 4 months, 5 months, 6 months, 7 months, 8 months, 9 months, 1 year, 2 years, 3 years, and 4 years.
Renewal	After opting for renewal, the device will be automatically renewed monthly upon expiration if the account balance is sufficient.

Step 2: Purchase Scheduling Resource Group (Optional)

This step requires the configuration of **Scheduling Resource Group** and **Scheduling Resource Billing**.

Information	Description
Resource Group Purchase	You can choose to configure immediately or not at all. Without scheduling resources configured, data development tasks cannot run properly. Scheduling resource groups can be configured later in the product console.
Region	Select the region for the product edition service, scheduling, and integrated resources. Cloud products in different regions do not have interconnected networks, and the region cannot be switched after creation. Please choose carefully.
Network and Quantity	The selected VPC for scheduling resources must have the capability to access the public network. If the current network is unsuitable, you can create a new VPC or subnet in the console.



Billing Mode	Currently, only the monthly subscription billing mode is supported.
Duration	Purchase duration options include: 1 month, 2 months, 3 months, 4 months, 5 months, 6 months, 7 months, 8 months, 9 months, 1 year, 2 years, 3 years, and 4 years.
Renewal	After opting for renewal, the device will be automatically renewed monthly upon expiration if the account balance is sufficient.

Step 3: Purchase Integrated Resource Group (Optional)

This step requires the configuration of Integrated Resource Group and Integrated Resource Billing.

Application Scenario

Resource	Scenario
Offline Data Synchronization	Supports only offline synchronization tasks Suitable for offline data warehouse construction, full/incremental batch data migration, and other business scenarios Integrated Resource Group may include only offline resources
Offline + Real-time Synchronization	Supports CDC/Binlog real-time synchronization, supports offline synchronization Suitable for more flexible offline + real-time data warehouse construction, real-time report presentation, and other business scenarios Integrated resource groups include offline resource packages and real-time resource packages
Offline + Real-time Synchronization (Massive Edition)	Supports active data reporting through Agent or SDK Supports CDC/Binlog real-time synchronization and offline synchronization Applicable to system log collection and delivery, transfer of massive data in the order of trillions, and other business scenarios Integrated resource groups include offline resource packages, real-time resource packages, and message queues

Relevant information is as follows:

Information	Description
Resource Group Purchase	You can choose to configure immediately or not at all. Without scheduling resources configured, data development tasks cannot run properly. Scheduling resource groups can be configured later in the product console.
Standard Configuration	Configure the specifications and quantities of offline resource packages, real- time resource packages, and massive message queues. For detailed



	specifications and performance information, see Specifications and Performance Description.
Region	Integrated resource group regions should be chosen carefully as cloud products in different regions cannot interconnect; selecting the same region as the product edition is recommended to reduce service access latency.
Network	Integrated resources must be located within the same VPC as the source and target data sources or the selected VPC must have public network access capabilities. If the current network is not suitable, you can create a new VPC or subnet through the console.
Billing Mode	Currently, only the monthly subscription billing mode is supported.
Duration	Purchase duration options include: 1 month, 2 months, 3 months, 4 months, 5 months, 6 months, 7 months, 8 months, 9 months, 1 year, 2 years, 3 years, and 4 years.
Renewal	After opting for renewal, the device will be automatically renewed monthly upon expiration if the account balance is sufficient.

Step Four: Confirm Configuration

This step is for confirming the WeData platform edition, scheduling resources, and integrated resources are appropriate; after verification, checking the terms of service will complete the purchase of the Data Development and Governance Platform WeData.



Overdue Policy

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WeData product editions and resources are billed on a monthly subscription basis. Please renew timely before the edition or resources expire to ensure features and related tasks operate normally.

Notes

After the product edition expires, features will be locked and unusable.

Once a resource package within a resource group expires, the expired resources will be terminated by default, and unexpired resources will be refunded by default.

The entire resource group will be frozen and unusable. To ensure normal task operation, please renew your resources promptly.

Message Alert

After specifying the message recipient and reception method through Message Subscription Management, you will receive the following alert information.

Alert Type	Description
Alert for Expiry	Resource packages within the resource group will, within 7 days before expiration, push an expiration alert message to the user. The alert will be sent to the creator of the Tencent Cloud account, global resource collaborator, and financial collaborator via email and SMS.
Arrears Reminder	For resource packages within the resource group, on the day of expiration and thereafter, arrears isolation alert messages will be pushed to the users. The alerts will be sent to the creator of the Tencent Cloud account and all collaborators via email and SMS.

Renewal Methods

Tencent Cloud offers two renewal options, auto-renewal and non-auto-renewal, which can be configured when purchasing resources:

Automatic Renewal

The system will check daily, 7 days before the expiry of the resource package, to see if there is enough balance in the user's account to renew resources set for <automatic renewal</1>.

If the account balance is sufficient, the system will perform automatic renewal on the day of resource expiration.



If the account balance is insufficient, the system will notify the creator of the Tencent Cloud account and all collaborators, advising of the insufficient account balance and suggesting manual recharge.

Non-auto Renewal

The system will send an expiration notification to the user within 7 days before the resource expiration. If the user has not renewed by the day of expiration, the user will be notified that the resource has expired.

Recycling and Mechanism

Product Feature Edition

If the product edition is not renewed before it expires (including the day of expiration), the system will lock the edition features after expiration, and you will not be able to use the related features.

Execute Resources

Isolation:

If the resource package is not renewed before it expires (including the day of expiration), the system will isolate the resource package after expiration.

Terminate and Release:

If the resource package is not renewed within 7 days after expiration (including the 7th day), WeData will automatically clean up and terminate the corresponding execute resources on the 7th day after expiration. After destruction, data will be cleared and cannot be recovered.



Refund

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Self-service return

Edition Return

The purchased edition will be discontinued on the day following its expiry, and after discontinuation, edition features will no longer be available.

After the product feature edition expires, you can repurchase a higher edition or renew the current edition.

If there is a suspected anomaly/malicious return, Tencent Cloud reserves the right to refuse your return request.

Execute Resource Return

For monthly-subscribed resource cluster packages, manual termination leads to service suspension. All resource packages within the group will be marked as Terminating or Terminated, and the resource package will immediately enter recycle isolation, ceasing the generation of related usage fees.

Once terminated, resource packages cannot be restored.

Terminating an integrated resource group's offline resource package will also terminate the real-time resource package; the residual value of unused offline and real-time resource packages will be returned to your account. For details, see **Self-service Refund Fee Rules**.

If there is a suspected anomaly/malicious return, Tencent Cloud reserves the right to refuse your return request.

Self-service Refund Fee Rules

Refund amount = Current order amount + Future order amount - Consumed resources values

Parameter	Description
Currently Effective Order Amount	The payment amount of effective orders, excluding discounts and vouchers.
Not Started Order Amount	The payment amount for orders that will become effective in the future, excluding vouchers.
Used Resource Value	Calculated according to the following policy: For used resources, deducting the days of resources used within this month as of the day the refund is initiated, counting less than a day as one day. The used portion is precise to the second.



Note:

Discounts and vouchers will not be returned.

The refund amount will be refunded to your account at the ratio of cash and free credit paid upon purchase.