

Intelligent Music Platform

Purchase Guide

Product Documentation



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For presales services, please be free to contact us with any of the following methods. For business consultation or technical cooperation, you can reach us at our official email, medialab@tencent.com.

Presales Service: If you have any questions before the purchase, you can directly submit them via [Presales Consultation](#). A customer service manager will reply you online, offering you professional solutions for migrating to the cloud.

Product Inquiry: You can also call our sales staff directly. We offer a round-the-clock customer service and therefore can immediately respond to all your product inquiries. For our global customer service hotlines, see the following table:

Region	Hotline
Hong Kong (China)	+852 800 906 020 (free of charge)
The United States	+1 844 606 0804 (free of charge)
Canada	+1 888 605 7930 (free of charge)
The United Kingdom	+44 808 196 4551 (free of charge)
Australia	+61 1300 986 386 (free of charge)
South Korea	+82 080-899-3166 (free of charge; available period: 9:00–12:00 and 13:00–18:00 of local time)