

VOD on EdgeOne

FAQs

Product Documentation



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FAQs

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1. Storage Authorization

Which third-party storage services are supported by VOD on EO?

Currently, VOD on EO supports the addition of AWS S3 storage. The integration of other third-party storage services is underway. Please stay tuned.

How to unbind a bucket?

Currently, VOD on EO does not support the unbinding of the buckets. Please [contact us](#) if you need assistance with the unbinding.

2. Media Upload Acceleration

How to utilize upload acceleration?

For more details, please refer to [Upload Acceleration](#).

Which media file formats are supported for upload?

The supported upload formats are as follows:

Video: WMV, RM, MOV, MPEG, MP4, 3GP, FLV, AVI, RMVB, TS, ASF, MPG, WEBM, MKV, M3U8, WM, ASX, RAM, MPE, VOB, DAT, MP4V, M4V, F4V, MXF, QT, OGG.

Audio: MP3, M4A, FLAC, OGG, WAV, RA, AAC, AMR.

Cover Image: JPG, JPEG, PNG, GIF, BMP, TIFF, AI, CDR, EPS, TIF, HEIF.

3. Data Statistics

What statistics can be viewed?

Currently, in VOD on EO console, you can view statistics for media upload acceleration traffic and media accelerated distribution traffic/bandwidth. (Data source: Tencent Cloud EdgeOne)

What is request count?

Request count refers to the total number of play requests sent to the CDN over a certain period of time. This data includes statistics from all sources, including Tencent Cloud Player, web pages, and custom players from clients. The

request count is related to the file format. If the MP4 format is used, the request count is equivalent to the number of times the file is played; if the HLS format is used, the request count includes the number of requests for M3U8 and TS fragments. This value is updated every 5 minutes.