

VOD on EdgeOne

VOD on EO Policy

Product Documentation



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Privacy Policy

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Feature Overview

This module is applicable only when you are utilizing Tencent Cloud Video on Demand on EdgeOne (hereinafter referred to as "**Function**"). This module has been incorporated into the Privacy Policy (hereinafter referred to as "[Privacy Policy](#)"). Any terms used but not defined in this module should carry the meanings as stipulated in the Privacy Policy. In the event of any conflict between the Privacy Policy and this module, the provisions of this module shall prevail.

2. Controlling Party

The controller of the personal information mentioned in this module is as stipulated in the Privacy Policy.

3. Availability

This feature is available for global users. However, to ensure optimal performance, it is primarily intended for users within the same country/region as the selected service area.

4. How We Utilize Personal Information

We will utilize the information in accordance with the following legal basis and methods:

Personal Information	Usage	Legal Basis
Log Data: Sign-in log data (AppID, interface name, result) and interface request data (interface name, result, request ID, timestamp)	We process this data solely for the purpose of providing you with this feature, including troubleshooting. Please be aware that this data is stored within our Elasticsearch feature.	We process this information in order to fulfill the contract we have signed with you, and to provide you with this feature.
Usage Data: Upload acceleration usage (timestamp,	We process this data solely for the purpose of providing you with this feature, including	We process this information in order to

accelerated upload traffic, number of acceleration tasks) and acceleration usage data (timestamp, accelerated traffic, number of acceleration tasks)	troubleshooting. Please be aware that this data will be stored within our Tencent Cloud Data Warehouse feature, and backed up in our Cloud Database MySQL (CDB).	fulfill the contract we have signed with you, and to provide you with this feature.
Tencent Cloud Account Data: Tencent Cloud AppID, Tencent Cloud AccessKey, Tencent Cloud SecretKey.	We process this data solely for the purpose of providing this feature to you and your end users. Please note that this data will be stored and backed up within our CDB feature.	We process this information in order to fulfill the contract we have signed with you, and to provide you with this feature.

5. How We Store and Share Personal Information

Refer to the stipulations in our Privacy Policy.

6. Data Retention

We will retain personal information in accordance with the following provisions:

Personal Information	Retention Policy
Log Data	Stored for a maximum of 7 days.
Usage Data	Stored for a maximum of 1 year.
Tencent Cloud Account Data	Stored until you terminate and/or cease using this feature.

Data Processing And Security Agreement

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1. Background

This module is applicable only when you are utilizing the Tencent Cloud Video on Demand on EdgeOne (hereinafter referred to as "**Function**"). This module has been incorporated into the Data Processing and Security Agreement located under [DPSA](#). Any terms used but not defined in this module should have the meaning ascribed to them in the DPSA. In the event of any conflict between the DPSA and this module, this module shall prevail in respect of such inconsistency.

2. Processing

We will process the following data in relation to this function:

Personal Information	Usage
Configuration Data: Application configuration (Application name, Application description), Third-party bucket configuration (Storage service name, Storage region, Bucket name, AccessKey, SecretKey), Domain configuration (Edge security acceleration platform site name, Domain, Acceleration scope)	We process this data solely for the purpose of providing you and your end users with this function. Please be aware that this data will be stored and backed up in our Cloud Database MySQL (CDB) function. Please note, if you use the distribution acceleration service provided by our function, your third-party bucket configuration data will be shared with our Edge Security Acceleration Platform function when you authorize us to provide this service.
Audio and Video Content Data (in third-party buckets): Object name, Object size, Upload time, Object content (Audio, Video, Image)	We process this data solely for the purpose of providing you and your end users with this function. Please be aware that this data will be stored and backed up in our CDB function.

3. Service Region

As stipulated in the DPSA.

4. Subcontracting Party

As stipulated in the DPSA.

5. Data Retention

We will store personal data processed due to this function, as detailed below:

Personal Information	Retention Policy
Configuration Data	Stored until you terminate and/or cease using this function. You may request the deletion of such personal data in accordance with DPSA requirements.
Audio and Video Content Data	We do not store this data.

6. Special Provisions

You must ensure that the end users of this function have attained the minimum age to consent to the processing of their personal data. This requirement may vary depending on the jurisdiction of the end user.

Please note that we will only collect, process, store, or otherwise access the content generated by the end users of this function (hereinafter referred to as "**UGC Content**") as per your instructions. You declare, warrant, and commit that you (i) bear full responsibility for the use of this function and UGC Content by the end users (including compliance with any relevant provisions related to UGC Content); (ii) ensure that the end users do not directly or indirectly transmit any UGC Content related to our provision of this function to Tencent, unless in compliance with any applicable laws; and (iii) always use this function and/or integrate this function into your products, services, or platform (if applicable) in compliance with any applicable laws.

This function is not intended for the processing of sensitive data. You must ensure that neither you nor your end users utilize this function for the transmission or any other form of processing of sensitive data.

You declare, warrant, and commit that when it is necessary to process the personal data of the data subjects related to this function (including for the provision of this function) (if applicable), such as media files, you will obtain and maintain all necessary consents provided by the data subjects in accordance with applicable laws, so that we can comply with the requirements of applicable laws. You agree to indemnify Tencent for all claims, liabilities, costs, expenses, losses, or damages (including incidental losses, loss of profits, and reputational damage, as well as all interest, penalties, legal and other professional costs and expenses) resulting directly or indirectly from a breach of this requirement, ensuring Tencent is held harmless.