

# **Tencent Cloud TCHouse-D**

## **Product Policy**

### **Product Documentation**



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# Product Policy

## Privacy Policy

Last updated : 2024-06-27 14:10:05

### 1.INTRODUCTION

This Module applies if you use Tencent Cloud Warehouse-D ("**Feature**"). This Module is incorporated into the privacy policy located at ("[Privacy Policy](#)"). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

### 2.CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

### 3.AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

### 4.HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
<p><b>Log Data:</b> Log time, Log level, Thread name, Thread ID, Class name, Method name, Code line number, Log content (SQL codes, execution records, error messages)</p>	<p>We only process this data for the purposes of providing the Feature to you, including monitoring cluster operations (i.e., troubleshooting and recording cluster usage)</p> <p>Please note that if you elect for our log analysis service, this data is also stored in our Cloud Log Service or Tencent Cloud ES feature (depending on your choice).</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>

<p><b>Monitoring Data:</b> Backend (BE) machine monitoring, BE compaction monitoring, BE query monitoring, BE load monitoring, Frontend (FE) machine monitoring, FE query monitoring, FE load monitoring, Scheduling and transaction monitoring, JVM monitoring, Slow query statistics, abnormal tablet statistics</p>	<p>We only process this data for the purposes of providing the Feature to you, including to ensure the Feature functions as required (eg. data storage, query execution, user request processing, query parsing and planning, metadata management, and node management) and troubleshooting.</p> <p>Please note that this data is interdependent with our Tencent Cloud Observability Platform (TCOP) feature.</p>	<p>We process this information as it is necessary for us to perform our contract with you to provide the Feature.</p>
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## 5.HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

## 6.DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Log Data	Such data will be stored until you terminate your use of the Feature and/or destroy your cluster, in which we will delete this data 7 days thereafter.
Monitoring Data	Stored in TCOP for 1 month.

# Data Processing And Security Agreement

Last updated : 2024-06-27 14:09:55

## 1.BACKGROUND

This Module applies if you use Tencent Cloud Warehouse-D ("**Feature**"). This Module is incorporated into the Data Processing and Security Agreement located at ("**DPSA**"). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

## 2.PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
<p><b>Configuration Data:</b> billing mode, region, availability zone, network, cluster name, kernel version, high availability mode, node specifications, uppercase or lowercase, broker operating parameters, BE node operating parameters, BE node operating parameters, core-site file, Hdfs-site file, Hive-site file, kernel account information, kernel account</p>	<p>We only process this data for the purposes of providing the Feature to you, in accordance to your specific configuration.</p>
<p><b>Content Data:</b> content uploaded or stored by you (including data generated by you and your end users, database files and system files) (if your files contain personal data)</p>	<p>We only process this data for the purposes of providing the Feature to you.</p> <p>Please note that if you choose to use the data backup service on our Feature, this data is backed up in our Cloud Object Storage ("<b>COS</b>") feature.</p> <p>Please note that we have no access to the personal data (save in respect for our developer), if any, stored in the database or control over the data.</p>

### 3.SERVICE REGION

As specified in the DPSA.

### 4.SUB-PROCESSORS

As specified in the DPSA.

### 5.DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

<b>Personal Information</b>	<b>Retention Policy</b>
<b>Configuration Data</b>	We store such data until you terminate your use of the Feature and/or destroy your cluster, in which we will delete this data immediately.
<b>Content Data</b>	We retain such data for your chosen data retention time limit, or until you delete data and/or destroy your cluster (whichever is earlier).

You can request deletion of such personal data in accordance with the DPSA.

### 6.SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.

This Feature is not intended for the processing of sensitive data. You must ensure that this Feature is not used to transfer or otherwise process any sensitive data by you or your end users.

You represent, warrant and undertake that you shall obtain and maintain all necessary consents from data subjects in respect of the processing of their personal data (as applicable) in respect of the Feature (including for the purposes of providing the Feature), in accordance with applicable laws and so as to enable us to comply with applicable laws. You agree you will indemnify and hold Tencent harmless from and against all claims, liabilities, costs, expenses, loss or damage (including consequential losses, loss of profit and loss of reputation and all interest, penalties and legal and

other professional costs and expenses) incurred by Tencent arising directly or indirectly from a breach of this requirement.

You acknowledge, understand and agree that (i) we do not make any representation or warranty or give any undertaking that this Feature will be in compliance with any applicable laws or regulations, and (ii) any reliance on or use of this Feature is at your sole risk.