

Cloud Contact Center

Data Deletion Guide

Product Documentation



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Service Statement

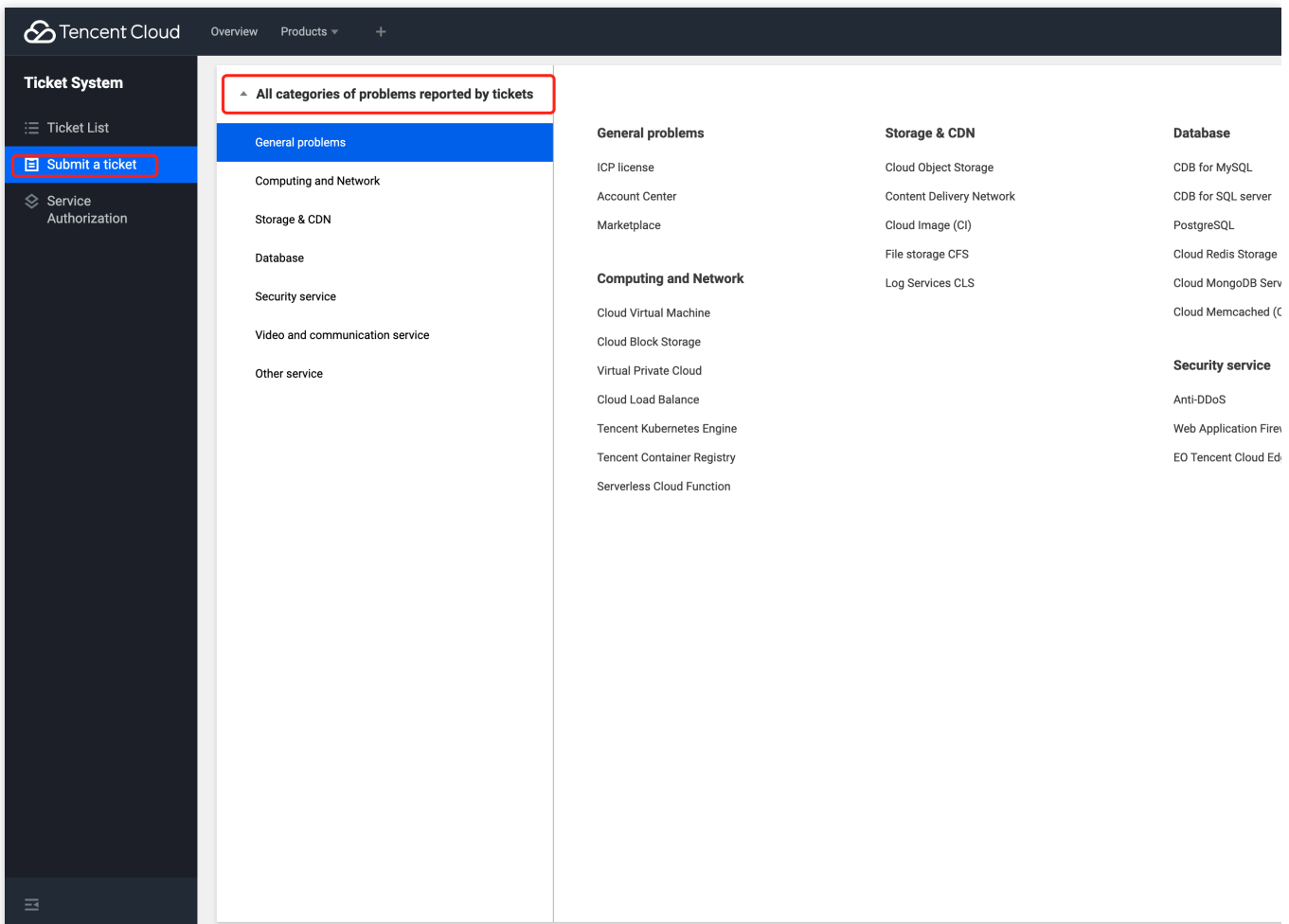
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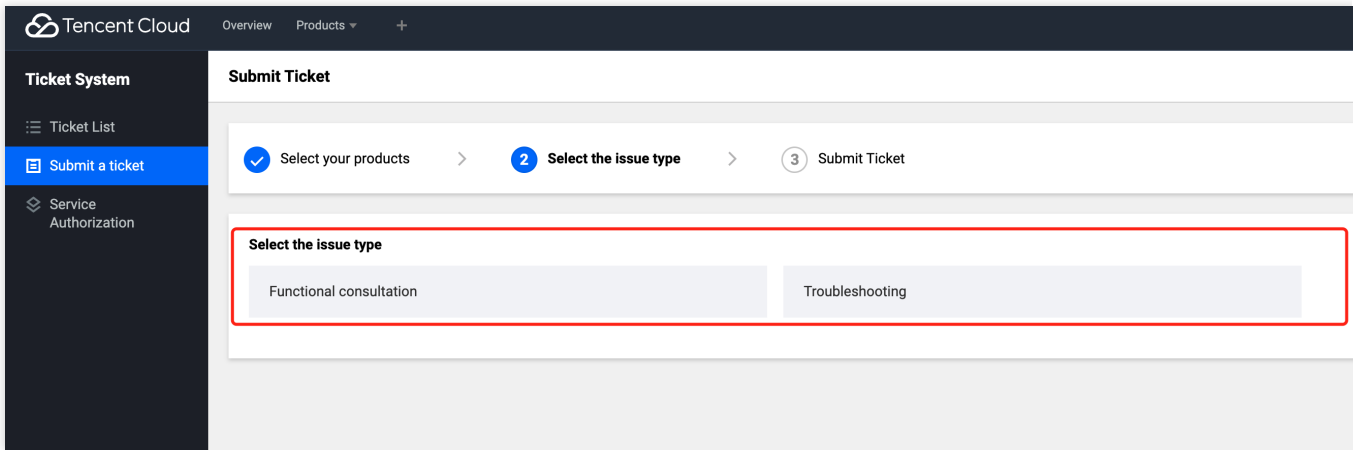
Last updated : 2024-04-01 18:25:49

If you wish to delete your data, you can log in to the [IT Ticketing System](#) and follow these steps.

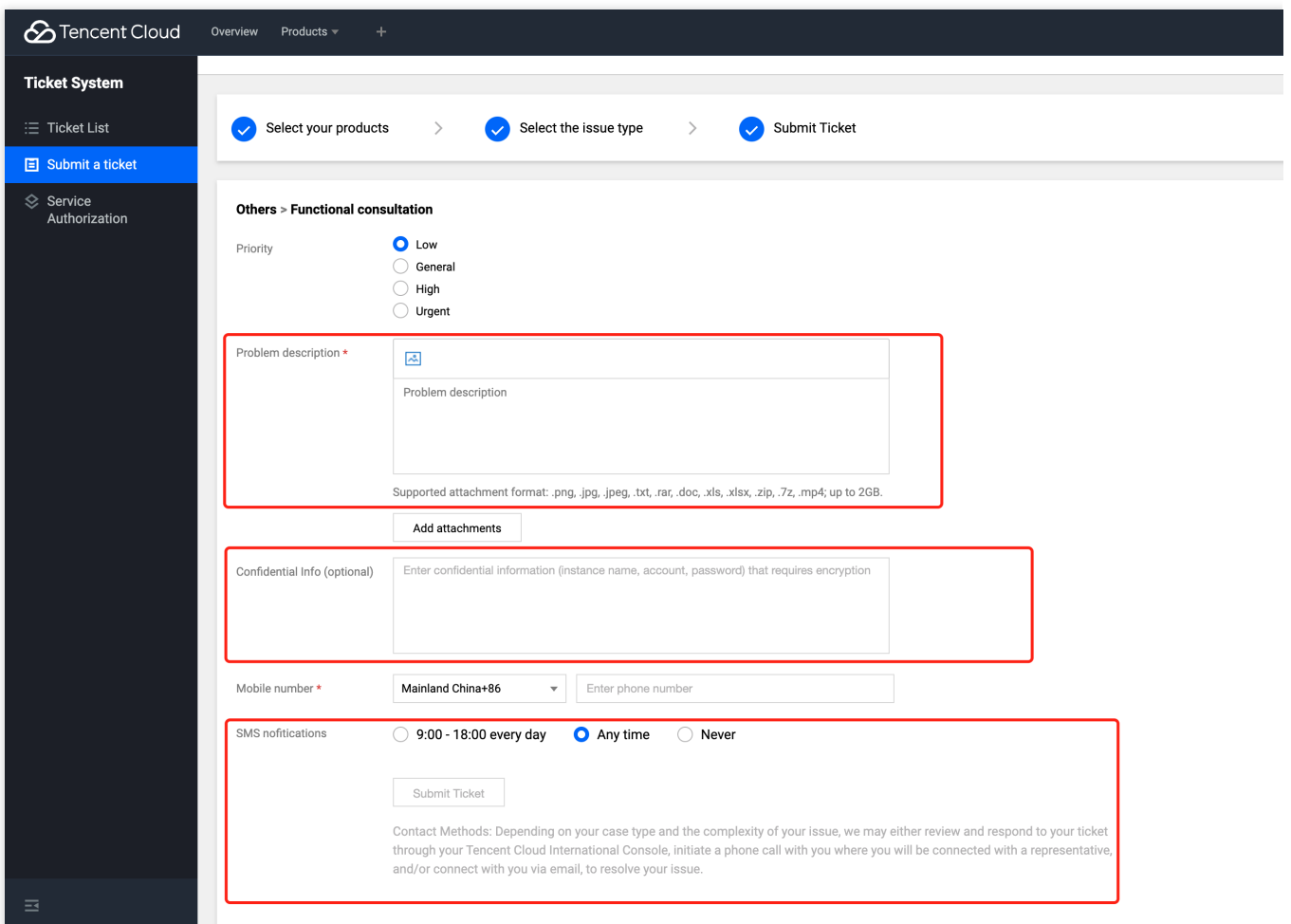
1. Log in to **Console - Ticket System - Submit a Ticket**, first select **All Categories of problems reported by tickets - Other Service - Others**.



2. Select your issue type. For data deletion ticket requests, please select **Functional Consultation**.



3. Please fill in the data detail you need to delete in the problem description. You may also include your instance name, account, and other information (note: confidential information will be encrypted upon submission)



4. You can choose your contact preference. Once we receive your ticket, a professional colleague will contact the mobile number you provided at your convenience.