

TencentDB for MySQL

Service Agreement

Product Documentation



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1. Service Level Agreement

For the detailed information on product SLA, see [Cloud Database for MySQL Service Level Agreement](#).

2. Information Security Disclaimer for Tencent Cloud Data Encryption Feature

Please ensure to keep your data keys safe. The Tencent Cloud database service will not store your data keys. This means that if you use the Tencent Cloud Database's encryption feature and are unable to decrypt your data, Tencent Cloud will not be responsible. Additionally, you can enable the key management service. For the related service level agreement, see [KMS Service Level Agreement](#).

Terms of Service

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For more information, see [Cloud Database Terms of Service](#).