

Cloud Streaming Services

CSS Policy

Product Documentation



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Privacy Policy

Last updated : 2022-07-21 11:55:55

1. INTRODUCTION

This Module applies if you use the Cloud Streaming Services feature (“**Feature**”). This Module is incorporated into the privacy policy located at [Privacy Policy](#). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
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Personal Information	Use	Legal Basis
<p>Usage Log Data: live frame rate, bit rate, traffic, bandwidth, time stamp, usage records of configuration functions (such as recording, transcoding, watermarking, and screenshots), APPID, UIN</p>	<p>We use this information:</p> <ul style="list-style-type: none"> to ensure the Feature functions as required, to ensure that bugs are detected and remediated, and for billing purposes. Please note that this data is stored in our TencentDB for MySQL feature. 	<p>We process this information as it's necessary for us to perform our contract with you to provide the Feature.</p>
<p>Billing Data: bandwidth billing, number of transcoding channels, number of recordings, number of screenshots, APPID, UIN</p>	<p>We use this information for billing purposes. Please note that this data is stored in our TencentDB for MySQL feature.</p>	<p>We process this information as it's necessary for us to perform our contract with you to provide the Feature.</p>

Personal Information	Use	Legal Basis
<p>Access Log Data (of end users): request time, client IP, accessed domain name, URL, bandwidth and data volume when accessing live stream, country ID, province, operator, HTTP status code, HTTP referer information, playback duration, User-Agent information, Range parameter, HTTP Method, stream ID, cache HIT/MISS, node IP, server region, server country, connect file description, APPID, UIN</p>	<p>We use this information:</p> <ul style="list-style-type: none"> to ensure the Feature functions as required, and to ensure that bugs and errors are detected and remediated. <p>Please note that this data is stored in our Cloud Log Service (CLS) feature.</p>	<p>We process this information as it's necessary for us to perform our contract with you to provide the Feature.</p>

5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

6. HOW WE SHARE PERSONAL INFORMATION

As specified in the Privacy Policy, including Aceville Pte Ltd.

7. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Usage Log Data	Stored for 60 days.
Billing Data	Stored for 2 years.
Access Log Data	Stored for 30 days.

Data Processing And Security Agreement

Last updated : 2022-07-21 11:56:11

1. BACKGROUND

This Module applies if you use the Cloud Streaming Services feature (“**Feature**”). This Module is incorporated into the Data Processing and Security Agreement located at [DPSA](#). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
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Personal Information	Use
<p>Configuration Data:</p> <ul style="list-style-type: none"> • Domain name configuration (configure authentication, bandwidth cap configuration, https configuration (including ssl certificate), region configuration, configure template, origin server configuration); • Recording template (template name, recording file format, recording single file duration, retention period, resuming timeout (only for hls), Record to VOD subapplication); • Watermark template (template name, watermark picture, watermark location); • Transcoding template (template name, bit rate, live screen height, GOP, encoding method); • Screenshot template (template name, screenshot frequency, cos location of screenshot storage, screenshot file name, Smart Porn Detection). 	<p>We only process this data for the purposes of providing the Feature to you and your end users, in accordance to your specific configuration. Please note that this data is stored in our TencentDB for MySQL feature.</p>
<p>Live Recording Videos (if you opt to record videos of live streams)</p>	<p>We only process this data for the purposes of providing the Feature to you. Please note that this data is stored in our Video on Demand (VOD) feature.</p>

Personal Information	Use
<p>Live Screenshots (if you opt to record live screenshots), including the resulting live screenshots following porn detection (if you opt to enable the Porn Detection Configuration function)</p>	<p>We only process this data for the purposes of providing the Feature to you. Please note that this data is stored in our Cloud Object Storage (COS) feature .</p> <p>Please note that if you enable the Porn Detection Configuration function of this Feature, such data stored in COS will be transmitted to our Image Moderation System (IMS) feature, in order to provide you with this Feature as required (including to review and identify pornographic information and return results regarding the same). IMS will retain the live screenshots only for so long as necessary to complete the porn detection process and return results regarding the same to you.</p>

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA, including Aceville Pte Ltd.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
<p>Configuration Data Live Recording Videos Live Screenshots</p>	<p>We retain the data for as long as your chosen data retention time limit. Otherwise, when you delete your account or terminate your use of the Feature, we will delete such data after 60 days.</p>

You can request deletion of such personal data in accordance with the DPSA.

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data or that parental consent is obtained for individuals

under the minimum age. This may be different depending on the jurisdiction in which an end user is located.

You represent, warrant and undertake that you shall obtain and maintain all necessary consents from End Users in respect of the processing of their personal data in respect of the Feature, in accordance with applicable laws and so as to enable us to comply with applicable laws.