

Cloud Log Service

Purchase Guide

Product Documentation



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Billing Overview

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Cloud Log Service (CLS) supports pay-as-you-go (postpaid), and you can choose it based on your business needs.

Note:

If you want to know how much it will cost for an expected resource usage, you can use the [Price Calculator](#) to estimate costs and export the estimation list.

Billing Mode

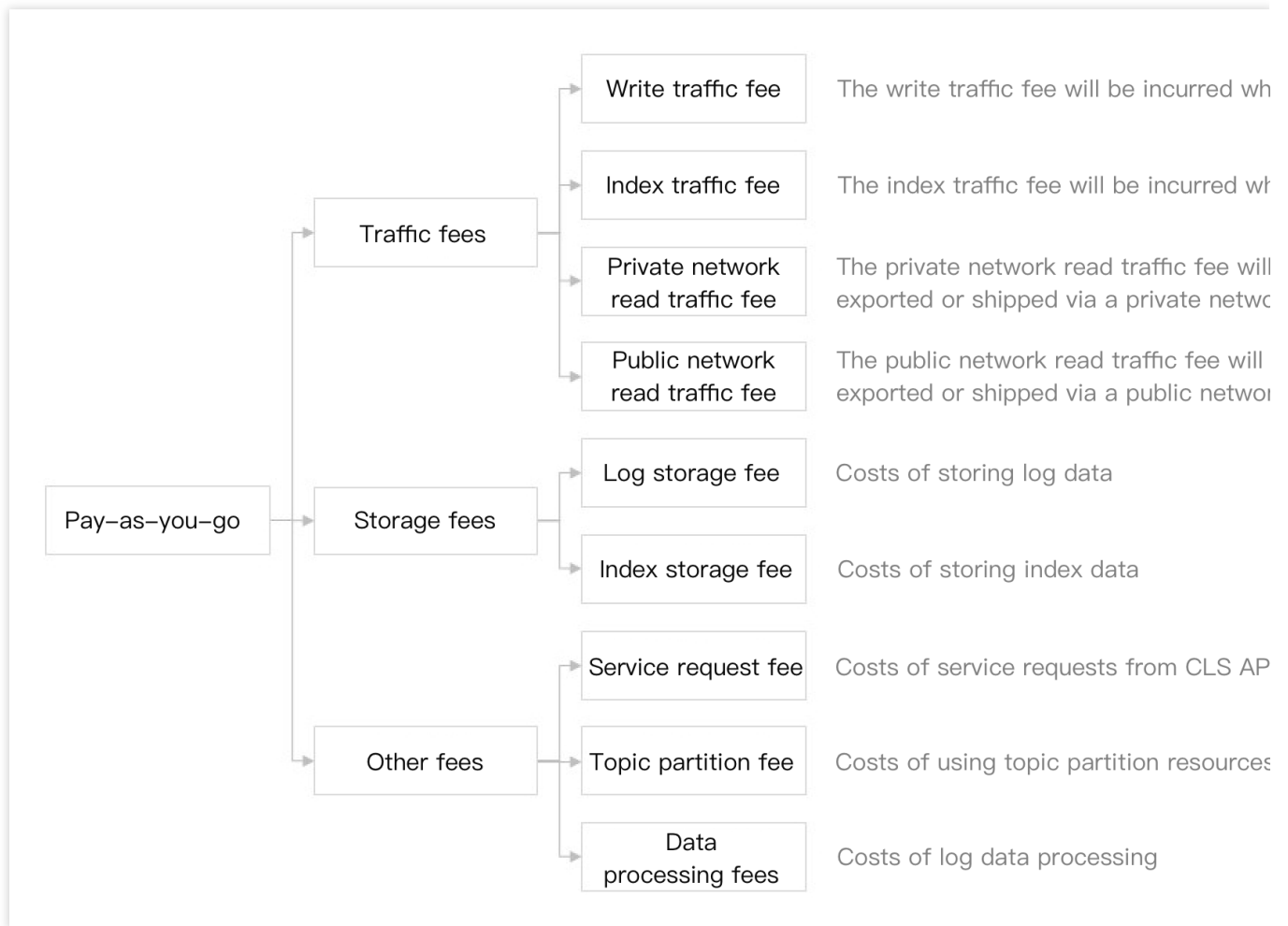
Billing Mode	Description
Pay-as-you-go (postpaid)	Default billing mode, which is supported in all available regions . Users are charged based on their actual storage usage, requests, traffic, and other billable items on a daily basis.

Billing Details

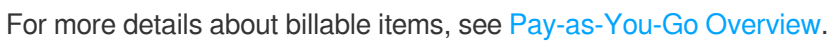
Category	Description
Billing cycle	Daily. The fees generated for the current day will be settled at 00:00 on the next day.
Price	See Product Pricing .

Billable Items

CLS has the following billable items. The index traffic, log storage, and index storage fees are subject to the log storage class. For more information, see [Storage Class Overview](#).



Billable items in each step of log data processing in CLS are as shown below:



Product Pricing

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Pay-as-You-Go Pricing

CLS is pay-as-you-go by default upon activation. For more information, see [Pay-as-You-Go](#). After you learn about [CLS billable items](#), you can evaluate required resource usage (such as monthly traffic, storage usage, and number of requests) based on your business needs. You can also use the [price calculator](#) to estimate the cost based on your daily log volume or request count, obtain pay-as-you-go purchase suggestions, and export the estimation list.

For more information about billing modes and cycles as well as billing examples, see [Billing Overview](#).

Region		Billable Item				
		Traffic Fee				
		Log write traffic (USD/GB/day)	Metric write traffic (USD/GB/day)	Public network read traffic (USD/GB/day)	Private network read traffic (USD/GB/day)	Standard index traf (USD/GE
Chinese mainland	Beijing Shanghai Guangzhou Nanjing Chengdu Chongqing	0.032	0.043	0.141	0.032	0.062
Hong Kong (China)	Hong Kong	0.032	0.046	0.141	0.032	0.066
Asia Pacific	Singapore Mumbai Tokyo Bangkok Seoul Jakarta	0.032	0.046	0.141	0.032	0.066

North America	Silicon Valley	0.037	0.06	0.124	0.037	0.086
	Toronto	0.041	0.063	0.141	0.041	0.092
	Virginia	0.032	0.046	0.106	0.032	0.072
South America	São Paulo	0.041	0.063	0.141	0.041	0.092
Europe	Frankfurt	0.032	0.046	0.141	0.032	0.066

Pay-as-You-Go

Bill and Usage Query

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CLS supports self-service bill and usage query in the following steps:

Viewing Bills

Viewing log topic costs

1. Log in to the **Billing Center** and enter the [Bill Details](#) page.
2. In the **All Products** drop-down list, select **CLS** to view CLS bills.

By default, the bill data is arranged by cost in descending order, and you can visually view log topics that cost the most.

With the bill time range selector on the top, you can switch the statistics time of the bills.

3. In the row where the log topic you need to view, click **View Bill Details**.
4. The bill details page about the log topic is displayed.

You can view the following information on the page:

Cost and proportion of each billable item in the bill of the log topic: When doing cost optimization, you can choose different policies based on the proportions of the traffic cost and storage cost. If the traffic cost occupies a large proportion, you can reduce the amount of logs printed on the log collection client or filter out useless logs through data processing. If the storage cost occupies a large proportion, in addition to the above two methods, you can shorten the log storage duration.

Monthly cost trend in the bill of the log topic: The information can be used for year-on-year analysis to determine whether there is an abnormal sudden increase in the cost.

Classifying services by cost allocation tags

When CLS is shared by different business departments, the CLS costs need to be allocated among the business departments. In this case, you can use the [cost allocation tag](#) feature to associate the log topic fees with the business departments.

1. Create a tag. For details, see [Creating Tags](#).

Tag Key: for example, "service"

Tag Value: for example, "service A" and "service B"

2. Bind a log topic.

Binding on the CLS Console

Binding on the Tag Console

1. Log in to the CLS console, and enter the [Log Topic](#) page.
2. Select a log topic, and then click **Edit Tag**.
3. In the pop-up window, select the "service" tag you created, and click **OK**.
1. Log in to the tag console, and enter the [Tag List](#) page.
2. Select a corresponding tag, and click **Bind Resources**.
3. In the pop-up window, select **Cloud Log Service** for **Service Type** and **Topic** for **Resource Type**, select a corresponding log topic, and click **OK**.
3. Log in to the Billing Center, and enter the [Cost Allocation Tags](#) page.
4. Select the "service" tag you created, and click **Set as Cost Allocation Tag**.
5. View bill statistics of different businesses by the "service" cost allocation tag.

Viewing the Log Topic Cost of Each Business

Viewing the Total Cost of Each Business

1. Log in to the Billing Center, and enter the [Bill Details](#) page.
2. Select **Cloud Log Service (CLS)** from the **All products** drop-down list, and select the value of the "service" tag from the **All Tags** drop-down list.
1. Log in to the Billing Center, and enter the [Bill Overview](#) page.
2. Select the **By Tag** tab, and view the total cost.

Querying Usage

Viewing the usage of a single log topic

1. Log in to the CLS console, and enter the [Log Topic](#) page.
2. In the log topic list, click



to view the usage of a log topic.

Viewing the usage of multiple log topics

1. Log in to the Cloud Monitor console, and enter the [Log service monitor](#) page.
2. Select a region on the top, and view the log topic usage in the region. (All the traffic data in the list is the traffic accumulated on the day.)
3. In the log topic list, click



to view the usage of the log topics.

Customizing Analysis of Log Topic Usage

1. Log in to the Tencent Cloud Observability Platform console, and enter the [Dashboard List](#) page.
2. Click **Create Dashboard** to create a dashboard for analyzing log topic usage.
3. After completing the configuration, click **Save** in the top-right corner to save the dashboard.

For more instructions about the dashboard feature, see [Dashboard](#) in the operation guide of Tencent Cloud Observability Platform.

Billing

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Note:

If you are a customer of a Tencent Cloud partner, the rules regarding resources when there are overdue payments are subject to the agreement between you and the partner.

If your account has overdue payments, a notification will be sent to you. Once receiving it, go to the [Billing Center](#) in the console and pay the past due charges in time to prevent your business from being affected. This document provides detailed information on overdue payment processing.

Overdue payment cause

Note:

If you have any questions about overdue payments, you can check your bill details on the [Bills](#) page in the console.

If you have any questions about fees, see [Billing Overview](#) for the description of each billable item and billing rules.

For more information on the billing and settlement cycles of each billable item, see [Pay-as-You-Go \(Postpaid\)](#).

Service status in case of overdue payment

1. The CLS service will be automatically suspended once your account has an overdue payment. You should top up your account to a positive balance to avoid affecting your business.
2. You cannot read or write any data in CLS, while charges will still be incurred for the **storage usage of your data** until it is destroyed. Before the destruction, CLS will retain your data for 15 days. During this period, all you can do in the console is to pay charges. After you top up your account to a positive balance, the service will be resumed automatically.
3. After 15 days, you will be deemed to have waived the CLS service. With no promise to further retention, you data will be destroyed and cannot be recovered.

How to avoid or process overdue payment

1. If you no longer use the data stored in CLS, delete it to avoid incurring further fees.
2. You can enable the **cost alert** feature in the **Console > Billing Center**. An alert notification will be sent to you when your available balance drops below the alert threshold. For more information, see [Balance Alerts](#).
3. When your account has an overdue payment, top up your account to a positive balance promptly. You can check your [bills](#) in the Billing Center.

Cleaning up CLS resources

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How can I disable the CLS service and stop being charged?

There is no one-click option for disabling CLS. If you decide to stop using CLS, you can avoid any further billing by permanently deleting all of your CLS resources such as log topics. There is no need to de-register your account, and if you use other Tencent Cloud products, avoid doing so as it will affect your other services.

CLS is pay-as-you-go. You can query the billing information about related resources the day after you delete them. As shown below, you can view the bill generated on September 15 on September 16:

The screenshot shows the Tencent Cloud Billing Center interface. The left sidebar contains the 'Billing Center' menu with options like Account Info, Order Management, Renewal Management, Payment Management, Bills, and Vouchers. The 'Bills' section is expanded, showing 'Bill Overview', 'Bill Details', 'Bill Download', 'Invoicing', and 'Cost Allocation Tags'. The 'Bill Details' tab is selected and highlighted in blue. The main content area shows the 'Bill Details' for the month of 2022-09. A red box highlights the 'Bill Details' tab in the sidebar. The main content area displays a table of transactions with columns: Instance ID, Instance Name, Transaction ID, Transaction Time, and a final column with the number 2. The 'Transaction Time' column is highlighted with a red box. The table shows three transactions with their respective Instance IDs, Names, Transaction IDs, and Times.

Instance ID	Instance Name	Transaction ID	Transaction Time	
200017632913-std_...		...	2022-09-20 08:20:38	2
c676837c-f972-499...	rs	...	2022-09-20 03:15:50	2
98a3add-257b-40...	source	...	2022-09-20 03:15:55	2

Deleting all log topics

Note:

Demo log topics will not incur fees, so you can experience them at ease.

1. Log in to the CLS console. On the [Overview](#) page, view resource statistics about each region, locate the region where a log topic exists, and click **Log Topics** to enter the **Log Topic** management page.

Overview

Overview

Traffic

Storage

Other statistics

Write Traffic

0 MB

Index Traffic

0 MB

Storage ⓘ

137.56

MB
Compared with
Yesterday ↓ 41.02%

Log Topic

13 pcs

Note: statistical time on the Overview page is subject to UTC+8:00.

Region	Log topics ↓	Abnormal machin... ⬆️⬆️	Unresolved alarm ⬆️⬆️
▶ Chongqing	7	0/0	0
▶ Guangzhou	6	0/0	0

2. On the [Log Topic](#) management page, click **Delete** next to **Log Topic** to delete all log topics in all regions. You can select a region in the upper left corner to switch to another region where there are resources.

The screenshot shows the Tencent Cloud Cloud Log Service interface. In the left sidebar, the 'Log Topic' menu item is highlighted. The main content area shows the 'Log Topic' management page for the 'Guangzhou 6' region. A red box highlights the region dropdown menu. The page includes a notice about the end of the Free Tier and a table of log topics. The table has columns for Log Topic Name/ID, Search, Monitoring, Logset Name/ID, Retention Time, Description, and Storage Class. There are three log topics listed, each with a search icon, a monitoring icon, and a retention time of 30 days.

3. Return to the [Overview](#) page, and view the number of log topics. If the number of log topics is 0, it indicates that log topic resources have been cleared and no related fees will be incurred.

Related documentation

For more information on policies about data retention/termination and billing, see [Payment Overdue](#).

If you still have any questions about CLS billing, see [FAQs](#).

FAQs

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Overdue Payment and Service Suspension

[How can I disable the CLS service and stop being charged?](#)