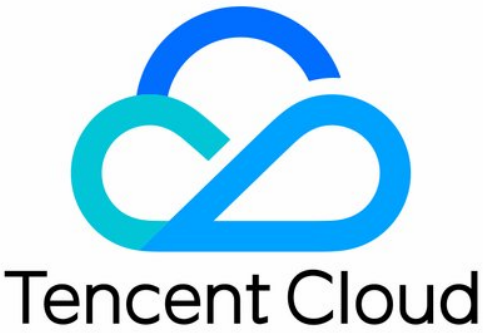
Cloud Log Service

CLS Policy

Product Documentation



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CLS Policy
Privacy Policy

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1. Introduction

This Module applies if you use Cloud Log Service ("**Feature**"). This Module is incorporated into the privacy policy located at "**Privacy Policy**". Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. Controllership

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. Availability

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4. How We Use Personal Information

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Log Data, including UIN, APPID, message, relevant Feature subject ID, worker ID, processing data (namely the request ID, processing time and method, as well as the http user agent, data path, relevant action and caller), bulk data (namely maximum time, minimum time and amount), cluster data (namely cluster ID and name) and index name	We use this information for the purpose of providing this Feature to you, and for maintenance and troubleshooting purposes.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Monitor Data, including performance data (namely consumer group delays, log collection performance, concurrency of log	We use this information for the	We process this information as it

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search and analysis, and the cloud virtual machine's speed), read/write traffic and storage of log and index data	purpose of providing this Feature to you, and for maintenance and troubleshooting purposes.	is necessary for us to perform our contract with you to provide the Feature.

5. How We Store and Share Personal Information

As specified in the Privacy Policy.

6. Data Retention

We will retain personal information in accordance with the following:

Personal Information	**Retention Policy**
Log Data	This data is retained for 7 days and will then be deleted automatically.
Monitor Data	This data is retained for one year and will then be deleted automatically when the retention period expires.

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Data Processing And Security Agreement

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1.Background

This Module applies if you use Cloud Log Service ("**Feature**"). This Module is incorporated into the Data Processing and Security Agreement located at （"**DPSA**"). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2.PROCESSING

We will process the following data in connection with the Feature:

Personal Information	**Use**
Business Data, namely your cloud logs that you upload to the Feature through the dedicated log collector tool "loglistener".	We only process this data for the purposes of providing the Feature to you. Please note that this data is stored, backed up and managed in Cloud Object Storage, Ckafka /ES and CK which are located in the service region of the Feature selected by you.
Configuration Data, including in relation to: log collection, namely the IP address of the cloud virtual machine, the log directory, log time, and the filter policy; dashboard and index: user-defined fields that are used to build Index and Dashboards; and alerts (namely the alert policy and period).	We only process this data for the purposes of providing the Feature to you. Please note that this data is stored and backed up in COS/Ckafka/ES, which are located in the service region of the Feature selected by you.

3.service region

As specified in the DPSA.

4.SUB-Processors

As specified in the DPSA.

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5.data retention

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Business Data	We retain such data until you manually delete such data. Otherwise, we will delete such data within 7 days of you ceasing to use this Feature or deleting your account.
Configuration Data	We retain such data following a user-defined data retention period (1 to 366 days). After the defined period expires, the data will be deleted automatically.

You can request deletion of such personal data in accordance with the DPSA.

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