

Tencent E-Sign Service Release Notes



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Overview

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What is Tencent E-Sign Service?

Tencent E-Sign Service (E-Sign Service) is a product that provides secure and convenient electronic contract signing and evidence preservation services for businesses and individuals. With Tencent E-Sign Service, you can complete contract signing and common contract management operations using just a mobile phone. The electronic signature process will be recorded on the blockchain, ensuring the security of your business and personal activities.

Product Services

Individual Edition

Tencent E-Sign Service Individual Edition provides commonly used contract templates such as receipts and IOUs for various everyday scenarios. Please refer to the Individual Edition [Product Introduction](#).

Enterprise Edition

It supports template management, contract initiation, and contract signing operations through mini programs or web pages. If your company has a development team, you can integrate and connect through the API/SDK. Please refer to the Enterprise Edition [Product Introduction](#).

Video Conference Signing

In Tencent Meeting, you can share and verify contract content with participants through screen sharing and complete the signing process instantly by scanning a QR code, helping you quickly secure clients. Please refer to Video Conference Signing [Product Introduction](#).

Strategic Meeting Signing

Strategic Meeting Signing is an out-of-the-box tool for strategic signing ceremonies. It displays leaders' handwritten signatures on a customized signing background page in real time, catering to the needs of both offline and online strategic signing ceremonies. Please refer to Strategic Meeting Signing [Product Introduction](#).

Enterprise Edition Introduction

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Overview

Tencent E-Sign Service Enterprise Edition is designed for enterprise customers, providing a secure, convenient, and one-stop electronic contract signing and evidence preservation service. It covers various capabilities like contract management, template management, and seal management. It supports enterprise users to complete the signing process online through the web version, mini programs, WeCom, and APIs. Based on Tencent's extensive experience and technical capabilities in internet products, Tencent E-Sign Service Enterprise Edition aims to offer stable, secure, and reliable e-signature services for enterprises, governments, and organizations, making your signing process simpler and more convenient.

Strengths

Convenient Operation, Leading Capability

Tencent E-Sign Service has complete capabilities for initiating, signing, and managing contracts on mobile devices. It provides a premium experience that allows you to initiate contracts anytime and anywhere, manage contracts efficiently, and complete contract signing in 15 seconds. During the contract signing and authentication phase, it uses WeChat Native's face verification capability, achieving an accuracy rate of up to 99.80%. Its face recognition accuracy leads the industry.

Rich Ecosystem Partners

Tencent E-Sign Service has partnered with platforms such as WeChat, WeCom, WeChat Pay, and Tencent Docs to provide electronic contract features. Contracts can be initiated anytime and anywhere, and all contract assets can be viewed in a unified Tencent E-Sign Service account, becoming your contract folder.

Comprehensive Enterprise Service Capability

Tencent E-Sign Service provides complete enterprise e-signature and management capabilities across multiple platforms (web version, mini programs, WeCom, API). The web version, mini programs, and WeCom offer standard SaaS services. You can also integrate Tencent E-Sign Service into your business systems via API to manage contracts, approve contracts, manage certificates, perform real-name verification, manage contract templates, and seal management. The average integration time is only 3 days. You can refer to the [Integration Guide](#).

Secure and Compliant Contract Signing

The signing features of Tencent E-Sign Service comply with the requirements of the <Electronic Signature Law> and use blockchain technology to record the entire contract signing process, effectively ensuring the integrity and authenticity of the contracts. The blockchain capability provider, "ZhiXin Chain," is built on the domestically sourced, independently controllable "Chang'an Chain" technology infrastructure. It is a trusted evidence preservation platform recognized by the judiciary and includes the MIIT First Institute, multiple courts, and Notary Offices as core consensus nodes, ensuring strong credibility. Currently, the evidential effectiveness of "ZhiXin Chain" judicial evidence preservation services has been widely recognized by courts across the country.

Application Scenario

Out-of-the-box Service for Daily Business Operations

Meeting various signing scenarios in daily business operations, such as corporate employment, procurement and sales, venue leasing, etc. You can quickly initiate, sign, and manage contracts in different scenarios on both computer and mobile devices. Detailed operational guidelines can be found in the following document: [API Connection Guide](#).



Connecting Enterprise-owned Applications, Scenario Connection

Tencent E-Sign Service Enterprise Edition provides comprehensive and flexible APIs suitable for connecting and integrating various customer scenarios. For example, in HR Management Systems, the offline contract signing process is complex and inefficient. The Enterprise Edition API can help enterprises quickly build an online, data-driven HR contract management system. Refer to the [API Scenario Connection Guide](#) for the integration process. The Enterprise Edition currently offers Advanced Version, Professional Version, and Enterprise Edition. Users can purchase the appropriate version based on the enterprise's scale and business situation. For details of each version, see [Introduction to Tencent Electronic Signatures](#).

Personal Edition Introduction

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Overview

Tencent E-Sign Service Personal Edition is a product that provides secure and convenient electronic contract signing and evidence preservation services for individuals. Under real-name authentication, you can complete online signing with the agreeing party and preserve the signing process to ensure the credibility of the contract. Common signing scenarios in life can be found in the e-signature applet, such as receipts, IOUs, and rental agreements.

Strengths

Powerful Cloud Business Technical Support

Tencent Cloud provides underlying technical support, equipped with technologies such as Blockchain and Mini Program Cloud Development.

Relying on the WeChat Mini Program Ecosystem

Relying on WeChat's face verification capability, it provides one-stop signing and integrated management services.

Full-Process Documentation

With the ability to document and extract the entire process of contract signing, it directly connects to online litigation platforms, meeting the signature verification requirements in various lawsuits.

Application Scenario

Mini Receipt

Providing convenient receipt signing services for personal users in common life scenarios such as rent, deposit, tuition fee, and renovation payment. Please refer to [Mini Receipt Usage Guide \(Personal Edition\)](#).

Mini IOU

Providing legal and compliant personal IOU online signing services from the perspective of protecting the borrowing rights and interests of both parties, in accordance with current laws and regulations of our country. Please refer to [Mini IOU Usage Guide \(Personal Edition\)](#).

Mini Contract

Providing standardized and trustworthy rental agreement templates and gift contract templates, creating a secure and convenient online signing experience with lightweight signing services, better ensuring the rights and interests of both parties to the contract. (More commonly used contract templates are under development, please stay tuned.) Please refer to [Mini Contract Usage Guide \(Personal Edition\)](#).

Introduction to Video Conference Signing

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Overview

Video Conference Signing is an application capability of Tencent E-Sign Service based on the Tencent Meeting Open Platform. It integrates contract screen sharing, electronic signatures, and contract management to help enterprises achieve "signing contracts while holding meetings".

With Video Conference Signing, enterprises can project contract content for verification with participants in Tencent Meeting, and complete signing in real-time by scanning a code, quickly securing clients. After signing, both enterprises and clients can view and manage the contracts through the Tencent E-Sign Service Mini Program.

Strengths

Real-time and Quick Signing Process

During the meeting, leverage screen sharing capability for instant communication and interactive annotations with clients, complete signing in real-time, and quickly secure client intent.

Compliant and Valid Contract Signing

The signing process relies on WeChat Facial Recognition Authentication Capability to verify the true identity and intent of the signatory, and the contract content cannot be tampered with.

Easy Post-meeting Contract Management

After the meeting, archived contracts can be viewed in the "Folder" of the Tencent E-Sign Service Mini Program, as well as in the history of Tencent Meeting.

Application Scenario

Insurance Sales

Insurance brokers use Tencent Meeting to communicate with prospective customers in real-time. During the meeting, they can use Tencent E-Sign Service to share and explain contract content. After confirming customer intent, they can generate contracts and invite customers to scan and sign them.

Document Notarization

Notary public use Tencent Meeting to organize online notarization meetings. During the meeting, they can use Tencent E-Sign Service to perform remote notarization and signing. The entire signing process will be recorded and stored on blockchain evidence storage to ensure validity.

Remote Recruitment

The HR department, when needing to recruit part-time staff or in other flexible employment scenarios, uses Tencent Meeting to organize remote recruitment. During the meeting, they can share onboarding contracts with candidates via Tencent E-Sign Service. Once both parties scan and sign, the contract is archived in real-time.

Introduction to Strategic Meeting Signing

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Overview

Tencent E-Sign Service · Strategic Meeting Signing is an out-of-the-box strategic signing tool that displays handwritten signatures of leaders in real-time on a customized signing background page, serving the strategic signing needs of enterprises both offline and online.

- For offline scenarios, by using Pad signing, signatures can be displayed in real-time on onsite large screens, meeting the promotional needs with a sense of advanced technology.
- For online scenarios, by leveraging Tencent Meeting integration, exclusive meeting layouts can create a ceremonial signing atmosphere, addressing the pain points of remote signings for significant meetings.

Strengths

Out-of-the-box service

By configuring signing themes, signing party names, and other information as needed, you can generate signing screen sharing links and signing links. Only an onsite network connection is required, without the need for additional software setup.

Interactive Signing

By scanning a QR code with a mobile phone or Pad to enter the exclusive signing link, leaders of both parties can conduct real-time interactive signing, with handwritten signatures displayed in real-time on the meeting screen.

Customizable Signing Background

Customers can customize the signing background and choose one that aligns with corporate culture or requirements to showcase signatures.

Customizable Meeting Layout (exclusive to online scenarios)

Through the various meeting layouts in Tencent Meeting, role-based seat allocation is supported to create a formal signing scene similar to offline meetings.

Real-time Audio and Video Recording (exclusive to online scenarios)

Leverage the recording capability of Tencent Meeting <1>to record audio and video in real-time, fulfilling the archiving needs for online remote signing.

Application Scenario

Strategic Cooperation Between Enterprises

Cooperating enterprises can achieve strategic cooperation both offline and online through the Strategic Meeting Signing, reducing ceremony hosting costs and enhancing corporate cooperation efficiency.

Foreign Cooperation by Government Departments

When government and public institutions engage in foreign cooperation, they can remotely host Strategic Meeting Signing Ceremonies and enhance the image of government digitalization applications through PR promotion.