

TencentDB for MySQL

Contact Us



Tencent Cloud

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Contact Us

We are committed to providing personalized pre-sales consultation and technical after-sale support. Don't hesitate to contact us at 4009100100 or 95716 for any inquiries or concerns.

Contact Us

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Presales Inquiry

If you have any questions before purchase, [contact us](#) for presales inquiry. A dedicated account manager will answer your questions online and recommend professional cloud migration solutions to you.

You can also call sales at 4009100100 ext. 1 (09:00 to 18:00 on work days).

Aftersales Support

If you encounter any problem during service use, you can contact our 24/7 online [technical support](#).

You can also submit a ticket for assistance.

- Customer service hotline: 4009100100 (24/7).
- ICP filing assistance hotline: 4009100100 ext. 3 (24/7)

Questions and Feedback

Follow our WeChat Official Account "TencentDB" for more technical and promotional information.



Tencent Cloud Assistant

Tencent Cloud Assistant is a mobile management tool provided by Tencent Cloud for developers. It can help developers quickly manage cloud resources and accounts on mobile

phones, perform top-up and renewal, manage ICP filing of tickets, and contact customer service for help quickly.

Tencent Cloud Assistant allows developers to improve management efficiency by quickly performing management operations anytime anywhere. To try out Tencent Cloud Assistant, use WeChat to scan the QR code below.



Q&A community

The Q&A community is a communication platform provided by Tencent Cloud for developers. It features popular tags such as cloud computing, AI, applets, and product documentation. You can log in to the Q&A community to ask questions, and product experts or enthusiastic users will provide answers, discussions, and guidance.

Entry: [Q&A](#)