

Contact Us

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Tencent Cloud

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Contact Us

We are committed to providing personalized pre-sales consultation and technical after-sale support. Don't hesitate to contact us at 4009100100 or 95716 for any inquiries or concerns.

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Presales Inquiry

If you have any questions before purchase, you can [contact us](#) for a presales inquiry. A dedicated account manager will answer your questions online and recommend professional cloud migration solutions to you.

Aftersales support

If you encounter any problem, you can contact our 24/7 online [technical support](#).

- Customer service: 4009100100 (24/7)
- Filing assistance: 4009100100 ext. 3 (24/7)

Tencent Cloud Assistant

Tencent Cloud Assistant is a mobile tool provided by Tencent Cloud for developers to manage cloud resources and accounts, perform operations such as topping up accounts and managing ticket filing, and contacting customer service for assistance on their mobile phones. With Tencent Cloud Assistant, developers can efficiently perform management operations anytime, anywhere. Scan the QR code below to experience Tencent Cloud Assistant.



Q&A Community

The Q&A community is a communication platform provided by Tencent Cloud to developers. It features popular tags such as cloud computing, AI, Weixin Mini Program, and product documentation.

You can log in to the Q&A community to ask questions, and product experts or enthusiastic users will provide answers, discussions, and guidance.

Platform entry: [Q&A](#)