

About Account

Beginner's Guide



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Contact Us

We are committed to providing personalized pre-sales consultation and technical after-sale support. Don't hesitate to contact us at 4009100100 or 95716 for any inquiries or concerns.

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This article will help you quickly sign up for a Tencent Cloud account and complete identity verification.

1. Sign up for a Tencent Cloud account

Before using Tencent Cloud services, you need to sign up for a Tencent Cloud account.

[Sign up for a Tencent Cloud account](#)

2. Identity verification

If you want to purchase Tencent Cloud products or withdraw cash balances from your account, you need to complete the identity verification for your Tencent Cloud account.

[Click here to complete identity verification](#)

For identity verification methods, please see:

Authentication Types	Authentication Method
Individual Identity Verification	WeChat QR Code Authentication
	QQ QR Code Authentication
	Face Recognition Authentication
Enterprise Identity Verification	WeChat Official Account Platform Authentication
	Corporate Legal Person WeChat QR Code Authentication
	Corporate Legal Person Face Recognition Authentication
	Tencent Cloud Recharge Authentication
	Corporate Public Remittance Authentication

3. Related Information

If you want to	You can read
Modifying Account Nickname	Modifying Basic Information

Viewing Authentication Information	Viewing Basic Information
Changing Personal Authentication Information	Changing Personal Authentication Information
Set or Modify Bound Mobile Number	Modifying Mobile Number
Set or Modify Bound Email	Modifying Email
Modifying Account Password	Modifying Account Password
Resetting Your Login Password	Reset log in to password
Set up remote login protection	Remote login protection
Bind a hardware MFA device	Bind a hardware MFA device
Binding a virtual MFA device	Bind a virtual MFA device

4. Feedback and Suggestions

If you have any questions or suggestions about Tencent Cloud products and services, you can send your feedback through the following channels, and we will get back to you:

- If you find any issues with the product documentation, such as incorrect links or content, you can click [Documentation Feedback] on the right side of the document page or select the problematic content for feedback.
- If you have any product-related issues, you can consult [Online Customer Service](#) for help.
- If you have other questions, you can go to the [Tencent Cloud Developer Community](#) to ask.